

***Regular Meeting of the
Building Inspection Commission***

January 21, 2026

Agenda Item 4b

	January	February	March	April	May	June	July	August	September	October	November	December
BID												
Building Inspections Performed	4,923	4,508	5,051	5,156	5,077	4,985	5,455	5382	5,149	5,629	4,652	4,641
Complaints Received	330	308	374	377	413	373	571	651	632	573	464	265
Complaint Response within 24-72 hours	327	306	365	373	409	369	569	638	621	567	461	259
Complaints with 1st Notice of Violation sent	49	57	68	74	62	80	61	73	64	70	56	14
Complaints Received and Abated without NOV	213	182	184	196	230	192	312	369	359	323	255	210
Abated Complaints with Notice of Violations	65	40	59	54	44	60	39	22	33	65	59	47
Final Warning Letter Referred to Code Enforcement	52	30	26	31	27	48	30	11	32	56	79	66
HIS												
Housing Inspections Performed	851	840	896	845	860	741	776	796	924	929	682	1,119
Complaints Received	451	514	509	489	479	450	469	557	661	615	536	860
Complaint Response within 24-72 hours	412	481	466	436	444	394	415	449	577	547	471	782
Complaints with Notice of Violations issued	147	166	147	128	149	139	108	149	118	162	108	205
Abated Complaints with NOVs	412	384	413	374	450	355	398	572	657	602	388	694
# of Cases Sent to Director's Hearing	35	29	32	24	38	24	37	25	27	42	30	27
Routine Inspections	74	66	105	82	88	89	73	73	73	88	83	64
CES												
Code Enforcement Inspections Peformed	873	866	890	953	944	699	848	967	797	789	679	708
# of Cases Sent to Director's Hearing	66	155	146	146	156	100	124	108	116	99	54	55
# of Order of Abatements Issued	21	70	58	55	39	36	30	39	37	19	13	12
# of Cases Under Advisement	0	0	0	1	2	7	2	1	0	0	0	0
# of Cases Abated	69	63	67	139	174	116	137	110	168	218	146	226
# of Cases Referred to BIC-LC	1	0	0	0	1	0	4	0	0	0	0	
# of Cases Referred to City Attorney	0	0	0	1	0	0	0	4	0	0	0	

	2nd 1/4	2nd 1/4	2nd 1/4	3rd 1/4	3rd 1/4	3rd 1/4	4th 1/4	4th 1/4	4th 1/4	1st 1/4	1st 1/4	1st 1/4
CODE ENFORCEMENT OUTREACH PROGRAMS												
Total people reached out to	40,045	40,045	40,045	38,634	38,634	38,634	50,832	50,832	50,832	31,345	31,345	31,345
Counseling cases	329	329	329	512	512	512	429	429	429	414	414	414
Community Program Participants	8,011	8,011	8,011	4,669	4,669	4,669	4,302	4,302	4,302	4,612	4,612	4,612
Cases Resolved	227	227	227	255	255	255	284	284	284	196	196	196

PermitSF Shot Clocks

Building Inspection Commission, January 21, 2026



PermitSF Shot Clocks

There are five PermitSF building permit performance measures

Performance Measure	Target
In-house building permit issuance time	Steady improvement
Over-the-counter building permit issuance time	Hold at median of 1 calendar day
Completeness letters issued in 21 calendar days or less	75%
First comments issued in 30 calendar days or less	75%
Responses to revisions issued in 14 calendar days or less	75%

Public dashboards are available at: <https://www.sf.gov/permit-performance-metrics>

Building Permit Issuance

Last 12 Months

☒ Last 12 months ☐ Last 6 months ☐ Last month

Total time to issuance or approval

Includes planning applications approved or building permits issued between 1/1/2025 and 12/31/2025

Planning application approval

Number of days from application accepted to final approval. This includes days with the applicant.

Median days to approve

117

Applications approved

832

In-house Building permit issuance

Number of days from permit application filed to permit issued. This includes days with the applicant.

Median days to issue

168

Permits issued

1,540

Over-the-Counter Building permit issuance

Number of days from permit application filed to permit issued. This includes days with the applicant.

Median days to issue

1

Permits issued

21,808

Note: The number of days shown above are all based on calendar days.
City and County of San Francisco | Data up to 1/15/2026 (Updated daily)

Last Month

☐ Last 12 months ☐ Last 6 months ☒ Last month

Total time to issuance or approval

Includes planning applications approved or building permits issued between 12/1/2025 and 12/31/2025

Planning application approval

Number of days from application accepted to final approval. This includes days with the applicant.

Median days to approve

94

Applications approved

75

In-house Building permit issuance

Number of days from permit application filed to permit issued. This includes days with the applicant.

Median days to issue

86

Permits issued

171

Over-the-Counter Building permit issuance

Number of days from permit application filed to permit issued. This includes days with the applicant.

Median days to issue

1

Permits issued

1,736

Note: The number of days shown above are all based on calendar days.
City and County of San Francisco | Data up to 1/15/2026 (Updated daily)

Completeness Check & Plan Review

Last 12 Months

☒ Last 12 months ☐ Last 6 months ☐ Last month

In-House Building Permit Application review time for each review step

Includes building permit applications that started any of the review steps below between 1/1/2025 and 12/31/2025.

Completeness check Number of days from application submitted to completeness letter sent.	Target days to review 21	Median days to review 13 Meeting target	% meeting target 95%
First plan review Number of days from in-house permit filed to first plan review comments issued. This is the number of days for each station's first plan review.	Target days to review 30	Median days to review 14 Meeting target	% meeting target 73%
Resubmission review Number of days for each station to issue resubmission review comments for in-house permits. There may be multiple resubmissions rounds.	Target days to review 14	Median days to review 3 Meeting target	% meeting target 88%

Note: The number of days above are all based on calendar days. This includes reviews by any relevant department, such as Building Inspection, Planning, Public Works, Fire, Public Utilities Commission, Public Health, and others.

City and County of San Francisco | Data up to 1/15/2026 (Updated daily)

Last Month

☐ Last 12 months ☐ Last 6 months ☒ Last month

In-House Building Permit Application review time for each review step

Includes building permit applications that started any of the review steps below between 12/1/2025 and 12/31/2025.

Completeness check Number of days from application submitted to completeness letter sent.	Target days to review 21	Median days to review 18 Meeting target	% meeting target 79%
First plan review Number of days from in-house permit filed to first plan review comments issued. This is the number of days for each station's first plan review.	Target days to review 30	Median days to review 9 Meeting target	% meeting target 84%
Resubmission review Number of days for each station to issue resubmission review comments for in-house permits. There may be multiple resubmissions rounds.	Target days to review 14	Median days to review 3 Meeting target	% meeting target 89%

Note: The number of days above are all based on calendar days. This includes reviews by any relevant department, such as Building Inspection, Planning, Public Works, Fire, Public Utilities Commission, Public Health, and others.

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THANK YOU