

BHC [Draft] Site Visit Summaries 2024-25

1. Westside Crises Center Reviewing Commissioner: Co/ Commissioner Lisa Williams & Commissioner Peter Murphy on June 4, 2025.

The Westside Crisis Clinic provides culturally competent crisis and urgent care services to San Francisco adults (18 years or older). Crisis Clinic is a voluntary, drop-in service open to any adult in need of emergency psychiatric care. The Clinic is designed to stabilize low-income residents in a mental health crisis and refer that person to an appropriate source for follow-up treatment.

Hours Monday - Friday: 9:00am – 3:00pm, closed from 12 - 12:30 for lunch. Closed on Saturday, Sunday & Holidays

Email Address crisisclinic@westside-health.org

Westside Locations 245 11th Street, San Francisco, CA 94103

Services Adult Mental Health Services

2. Behavioral Health Access Center Reviewing Commissioner: Co-Chair Liza M. Murawski / Commissioner Peter Murphy on Wednesday, July 2, 2025 @ 1:00pm.

The Behavioral Health Access Center helps connect people to the mental health and substance use services that best meet their needs, including outpatient programs, residential treatment, medication support, pharmacy services, and more.

Services include:

Screening and referrals to care

Access and navigation support for mental health and substance use services

Pre-treatment support such as drop-in support groups

Connection to pharmacy services and Medications for Opioid Use Disorder (MOUD)

Medi-Cal enrollment and advocacy

Other services:

Our team speaks English, Spanish, Cantonese, Mandarin, and Vietnamese. Other languages are available via an interpreter service.

Drop-in Hours

Services are provided on a drop-in basis seven days a week.

3. Health Right 360 815 Buena Vista Location Reviewing Commissioner Humphrey & Commissioner Mason on Monday, July 28, 2025.

The program fully integrates substance use disorder and mental health services; beyond merely providing both services under the same roof or cross-training staff, it adopts a model of providing effective services to the targeted needs of individuals with co-occurring disorders. The program treats both problem types as primary and assists participants to recognize key reciprocal factors such as self-medicating strategies; physiological and psychological changes associated with long-term substance use; and the impact of street drugs on mental health symptoms.

Services include individual, group and family therapy, trauma informed care, case management, family reunification, treatment planning, individual and group drug and alcohol counseling, re-entry and aftercare, linkage to medical services (including HIV testing and treatment) and medication-assisted treatments (MAT) (ie: Suboxone).

Health RIGHT 360 is contracted with the County of San Francisco Department of Public Health to provide these services to residents of the County.

4. Health Right 360 890 Hayes Facility- Commissioner: Commissioner Liza M. Murawski & Commissioner Mason on July 31st, 2025.

Health Right 360 provides a full continuum of substance use disorder treatment services to adults, youth, and families, including outpatient, residential, custody-based, sober living environments, and case management programs.

Our services are based upon evidence-based practices, so that the therapeutic environment and clinical interventions are appropriate and effective for the needs of the people in each program. Our programs are gender-responsive and are open and welcoming to people of any gender identity. We encourage our

participants to invite their family members to join them for therapeutic and recreational activities whenever possible.

5. Health Right 360-Out -Patient Services- Commissioner: Commissioner Liza M. Murawski & Commissioner Mason on Wednesday, August 13, 2025, at 10:00am - 1:00pm.

Health Right 360 provides a full continuum of substance use disorder treatment services to adults, youth, and families, including outpatient, residential, custody-based, sober living environments, and case management programs.

Our services are based upon evidence-based practices, so that the therapeutic environment and clinical interventions are appropriate and effective for the needs of the people in each program. Our programs are gender-responsive and are open and welcoming to people of any gender identity. We encourage our participants to invite their family members to join them for therapeutic and recreational activities whenever possible.