March 2026 Business Office of Contract Management (BOCC) Program and Fiscal Monitoring

Sect.	Contract ID	Agency/ Program	Overall Program Score	Program Performance	Program Deliverables	Program Compliance	Client Satisfaction	Plan of Action Required?	Fiscal Year	Comments	Fiscal Monitoring
BHS/CHEP	1000025062	**YMCA**									
		Black African-American Community Wellness Health Initiatives (BAACWHI)	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	23-24	The program met 98% of its contracted Performance Objectives and 100% of its Units of Service target. The program completed its Client Satisfaction survey and analyzed the results.	FY24-25 Citywide Fiscal and COmpliance Monitoring completed. No issues/findings.
BHS/CHEP	1000025063	**Booker T. Washington Community Service Center**									
		BTW BSAFE (Black Safety Access Freedom Equity)	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	1 - Unacceptable	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	No	23-24	The program met 100% of its contracted Performance Objectives and 9% of its Units of Service target. The program completed its Client Satisfaction survey and analyzed the results. The program was unable to hire staff in a timely manner as it received the funding for this program later in the fiscal year. BOCC reviewed the invoice for FY24-25: the program already hired staff, and it exceeded its UOS, therefore, no Plan of Action (POA) is required for this monitoring period.	The FY24-25 fiscal monitoring was completed with no findings/issues.
BHS/CHEP	1000025064	**Rafiki Coalition**									
		Black African American Wellness Community Initiative (BAACWHI)	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	Yes	23-24	The program met 100% of its contracted Performance Objectives and 72% of its Units of Service target. The program completed its Client Satisfaction survey and analyzed the results. Plan of Action (POA) issued for UDC invoice data not matching program year-end report.	The FY24-25 Citywide Fiscal and Compliance Monitoring identified several initial findings due to insufficient documentation. Most of these findings were resolved by the time of the Final Status Letter. Only two findings remained out of conformance: 1. Negative cash outflow in the agency's financial results, caused by invoicing delays. The agency's accounting net income was positive, and it maintained sufficient cash reserves. The monitoring team does not foresee any risks associated with this finding. 2. Untimely board approval of the budget. This finding has been corrected, and the agency confirmed it approved its FY25-26 budget already.
DOS	1000002827	**Walgreen Co.**									
		To perform pharmacy services under the federal drug discount program established by Section 340B of the Public Health Service Act	Not monitored								
DOS	1000031422	**Civic Edge Consulting, LLC**									
		Expand awareness of and access to substance use treatment options throughout San Francisco	Not monitored								Not Applicable