

January 2026 Business Office of Contract Management (BOCC) Annual Performance Monitoring

Sect.	Contract ID	Agency/ Program	Overall Program Score	Program Performance	Program Deliverables	Program Compliance	Client Satisfaction	Plan of Action Required?	Fiscal Year	Program Monitoring Comments	Fiscal Monitoring Comments
CHEP	1000037460	Facente Consulting									
		Facente Consulting Programs	4 - Commendable/Exceeds Standards	NA	No	23-24	The program met 100% of its contracted performance objectives and 98% of its contracted units of service target. Client satisfaction survey not applicable.	Not Applicable			
BHS	1000032797	Baker Places									
		Ferguson Place	4 - Commendable/Exceeds Standards	No	23-24	The program met 100% of its contracted performance objectives and 90% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program commended for excellent achievement of all performance objectives.	The FY24-25 Monitoring was completed for Baker Places and PRC with no findings or issues.				
BHS	1000037581	Baker Places									
		Supported Living Program and Rental Subsidies	4 - Commendable/Exceeds Standards	Yes	23-24	The program met 67% of its contracted performance objectives and 123% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Plan of action issued for completion of individualized service plans within 14 days of initial assessment.					