

February 2026 Business Office of Contract Management (BOCC) Program and Fiscal Monitoring

Sect.	Contract ID	Agency/ Program	Overall Program Score	Program Performance	Program Deliverables	Program Compliance	Client Satisfaction	Plan of Action Required?	Fiscal Year	Comments	Fiscal Monitoring
IT	37430	Chess Health QM Rewards Engine	not monitored								Not Applicable
BHS	28127	Heluna Health (Public Health Foundation Enterprises)									FY24-25 Citywide Fiscal Monitoring completed with no findings/issues.
		BLISS (Brief Longitudinal Incident Sentinel Surveillance)	not monitored								
HHS	37699	Lutheran Social Services of Northern California									FY24-25 Citywide Fiscal Monitoring completed with no findings/issues.
		Representative Payee Services	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	FY24-25	The program met 100% of its contracted Performance Objectives, 95% of its contracted Units of Service target, and 76% of its contracted Unduplicated Client target. The program completed a client satisfaction survey, analyzed the results, and discussed with program staff.	
IT	31038	314e Corporation									Not Applicable
		Epic Phase 3 Specialized Consulting and Support	not monitored								
BHS	36557	San Francisco Public Health Foundation									The agency's FY 2024-25 CON Citywide Fiscal and Compliance Monitoring was completed on July 30, 2025, and identified a number of findings. As a result, the Controller designated the agency as Tier 2 under the Citywide Corrective Action Policy (CAP). Tier 2 status does not result in defunding; however, if a vendor continues to be non-responsive following the City's technical assistance, the designation may be elevated to Tier 3, for which defunding is an option. The most significant issue facing the agency was the untimely submission of required documents, due largely to ongoing turnover within its administrative and fiscal staff. The agency has since remedied these issues and successfully submitted all required documentation. 1.The agency reinstated its former long-term (retired) director. Under her prior leadership, these issues did not occur. 2.BPH met with the new director on August 27, 2025, to review the report findings and provide technical assistance. 3.The new director gathered the remaining outstanding documents and submitted them to the Controller's Office and DPH, including the audited financial statements. 4.All documents were received and reviewed by December 9, 2025, and were found to meet the City's standards, including the audited financial statements.
			not monitored								
BHS	33380	Health Right 360									FY24-25 Citywide Fiscal Monitoring completed with no findings/issues.
		San Francisco Street Violence Intervention and Prevention (SFSVIP)	began 24-25, not yet monitored								
MCAH	28007	University of California San Francisco	not monitored								Not Applicable
BHS	37756	California Mental Health Services Authority	not monitored								