

August 2026 Business Office of Contract Management (BOCC) Program and Fiscal Monitoring

Sect.	Contract ID	Agency/ Program	Overall Program Score	Program Performance	Program Deliverables	Program Compliance	Client Satisfaction	Plan of Action Required?	Fiscal Year	Comments	Fiscal Monitoring
BHS	1000010016	Progress Foundation									
		Supported and Independent Living Program (SLP)-TAY	3 - Acceptable/ Meets Standards	4 - Commendable/ Exceeds Standards	1 - Unacceptable	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	Yes	24-25	The program met 100% of its contracted Performance Objectives and 44% of its contracted Units of Service target. The program met 100% of Administrative Binder and Site/Premises reviews. The program submitted its Client Satisfaction results with a Return Rate of more than 50% and an Overall Satisfaction Rate of 90-100%. A Plan of Action was issued for low deliverables. As such, action steps to address barriers are already in progress with SOC and the program for FY25/26 to present. As a few examples for 25/26: the program and TAY system of care have refined and added additional client metrics; the program is tracking UDC differently to provide specific support for those ready to enter into program and for those who are not ready which will enhance UOS delivery in serving these different subgroups under UDC; and the program is working with different referral pathways to also ensure UDC delivery.	The agency had only one administrative finding related to public access, which has since been addressed. The Controller's Office has removed this requirement from future fiscal monitoring reviews. Aside from this finding, the agency is meeting all fiscal monitoring requirements.