

City and County of San Francisco Department of Public Health

Behavioral Health Information Systems

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628-217-5196

November 2025 Avatar Training Schedule

Avatar classes being offered this month are shown below. Pre-class registration is required for all classes, both basic and refresher. Please register early, as space is limited. Drop-ins will not be admitted. All Avatar training is conducted remotely using WebEx. A link to the training will be sent to all registered attendees prior to the scheduled class; please ensure that the attendee's email address is correct and complete when registering.

Avatar Basic Classes

- Designed for staff new to the Avatar system.
- Basic classes are Admissions and Admission/Clinical SUD.
- Residential SUD programs are advised to take the one-day *Admission/Clinical SUD* class and *then* schedule a separate Residential training.

Note: The Admission/Clinical class includes an overview of the intake/admission forms but is also focused on accurate use of Avatar clinical forms.

Date	Day	Time	Class
November 12 th	Wednesday	10a – 2p	Admissions
November 20 th	Thursday	10a – 2p	Admission/Clinical - SUD

Avatar Refresher Classes

- Designed for experienced Avatar users only, not staff that are new to Avatar.
- Completion of an Avatar Basic Class (Admissions or Admissions/Clinical) is a prerequisite for registering in a Refresher Class.

Date	Day	Time	Class
November 17 th	Monday	10a – 2p	Residential - SUD
November 26 th	Wednesday	10a – 12n	CalOMS

How to Register for Avatar Training

For NEW Avatar users: To request an Avatar account for a new user, submit an *Avatar Account Request Form (SUD)* at your earliest opportunity. Be sure to indicate the desired training and date on the request form. You can also enroll in training by contacting the Avatar Help Desk at 628-217-5196.