DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

five keys schools and programs

# Embarcadero SAFE Navigation Center: August 2026 Written Report

Department of Homelessness and Supportive Housing | Five Keys Schools and Programs

Embarcadero Community Advisory Committee

DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

1. Monthly Report
   a) Program Data
   b) Street Team Updates
2. Public Safety

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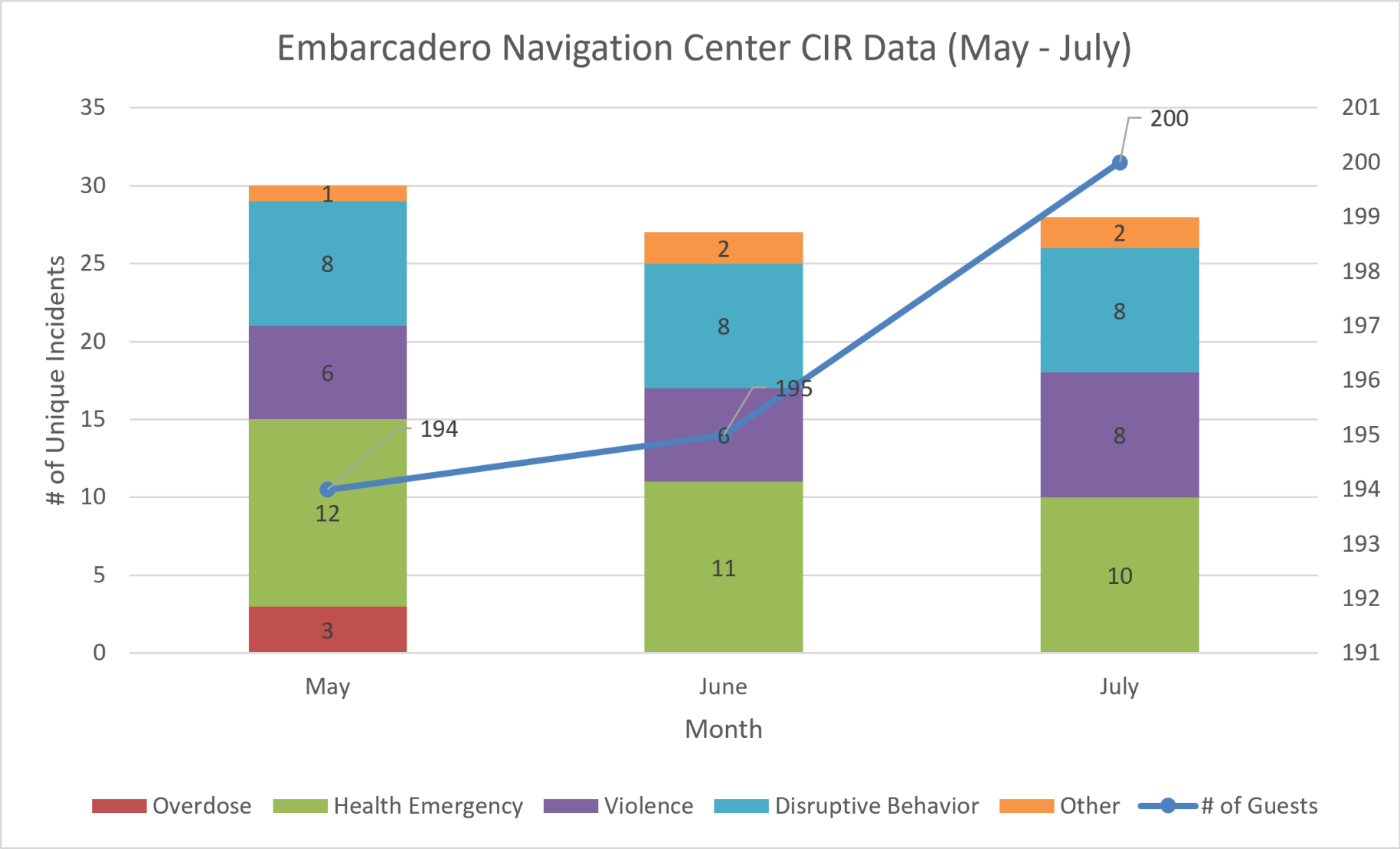
# Monthly Report

# Embarcadero SAFE Navigation Center




**Number of Guests**

**May - 194**
**June - 195**
**July - 200**

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# Five Keys Operations

# Five Keys Dedicated Services

*Map reflects Five Keys dedicated street team zone.*

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# Public Safety

San Francisco Police Department

Southern Station

# Public Safety

Public Safety Staffing is a combination of **Overtime Officers** and **SFPD Ambassadors** assigned to the Safety Zone around the Navigation Center.

**July - 24 of 31 days fully staffed.**

**Regular Deployment Hours are:**

**SFPD Overtime Patrol**

- 7 days per week - 10:00 AM – 9:00 PM

**SFPD Ambassadors**

- Mon-Fri - 10am-8pm

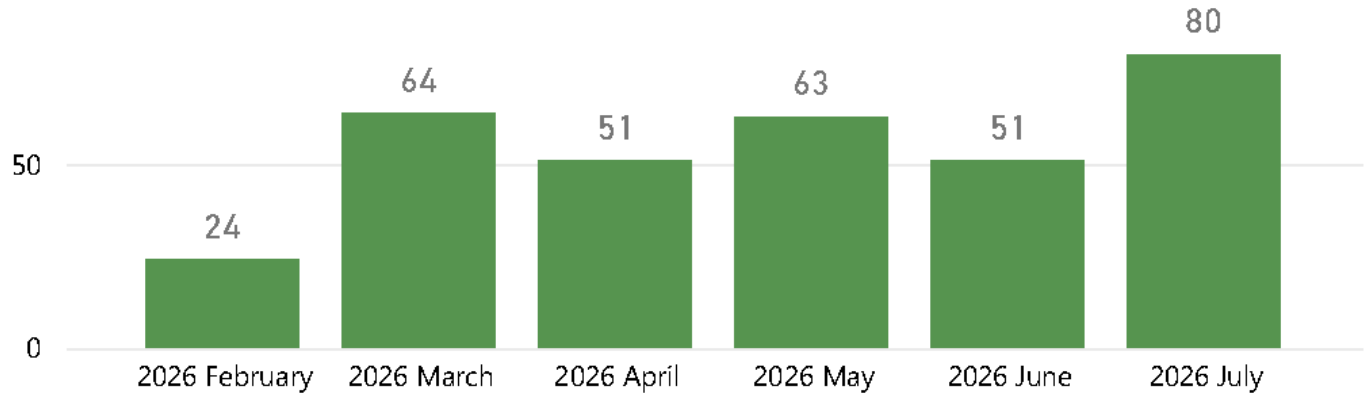
# Police Incidents

## Police Incidents within the Safety Zone

The data shown below is public police incident data from the Open Data Portal here: https://data.sfgov.org/Public-Safety/Police-Department-Incident-Reports-2018-to-Present/wg3w-h783. Incidents within the Safety Zone (shown at the right) are presented below.

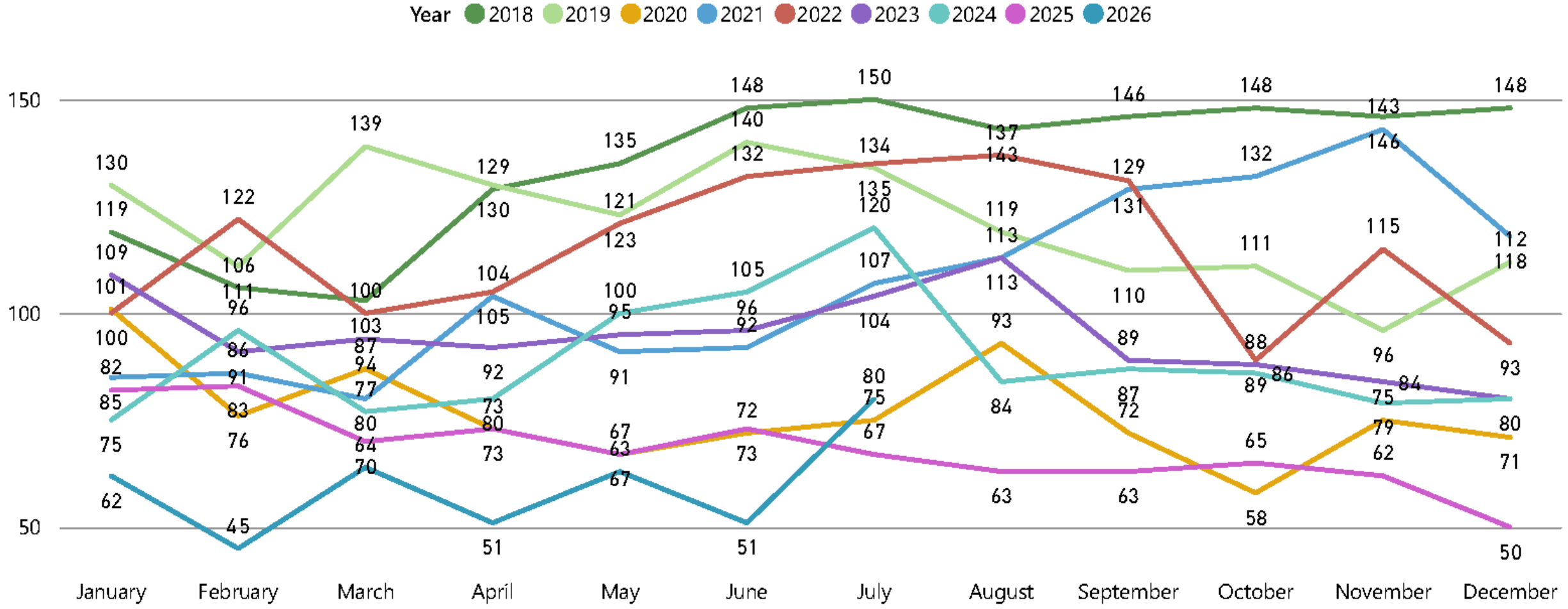
Note: Data was last updated on 8/11/2026, and data is only shown through the last complete month. Counts for previous months may increase in future reporting, as additional incidents may be added to the database.

Distinct Incidents in Safety Zone in Last Six Months



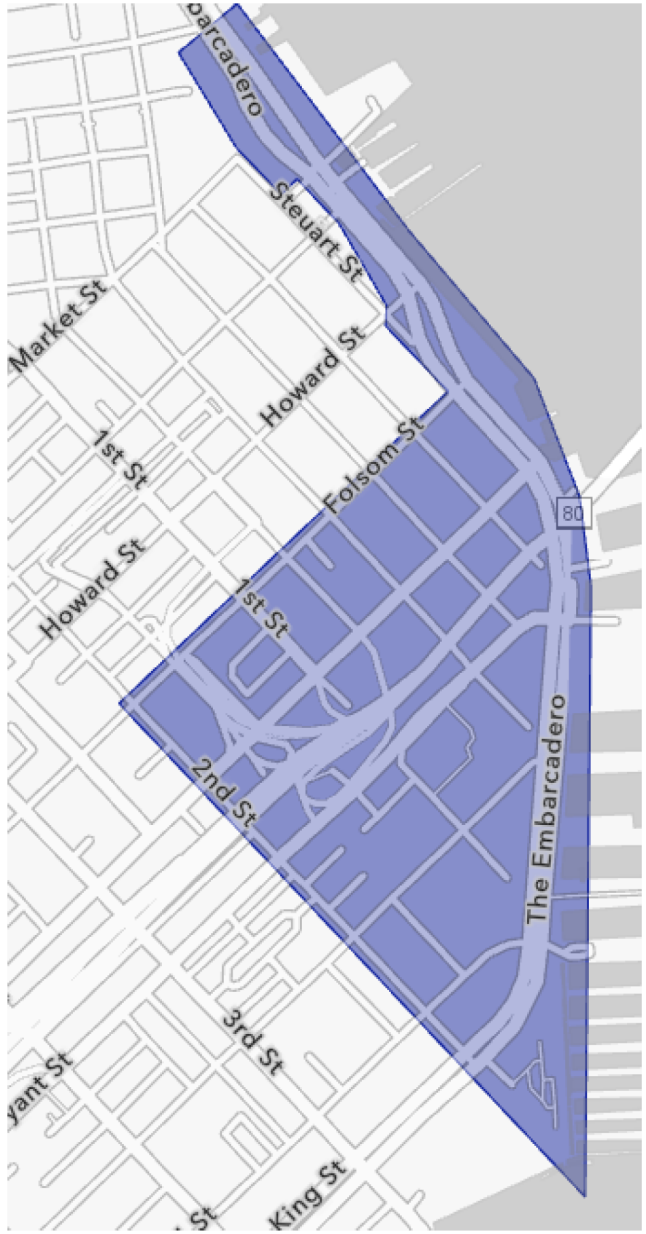
# Police Incidents

Distinct Incidents in Safety Zone by Month and Year



# Police Incidents in June 2026

| Incident Category | Distinct Incidents in Safety Zone | Distinct Incidents - Citywide |
|---|---|---|
| Larceny Theft | 18 | 1,300 |
| Assault | 7 | 514 |
| Other Miscellaneous | 6 | 437 |
| Burglary | 4 | 212 |
| Non-Criminal | 4 | 305 |
| Fraud | 3 | 212 |
| Lost Property | 3 | 224 |
| Malicious Mischief | 2 | 366 |
| Miscellaneous Investigation | 2 | 169 |
| Robbery | 2 | 110 |
| Suspicious Occ | 2 | 154 |
| Disorderly Conduct | 1 | 184 |
| Missing Person | 1 | 137 |
| Motor Vehicle Theft | 1 | 227 |
| Stolen Property | 1 | 66 |
| Traffic Collision | 1 | 133 |
| | | 33 |
| Arson | | 13 |
| Case Closure | | 21 |
| Civil Sidewalks | | 8 |



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# Appendix Slides

# Street Team

- Five Keys Street Team patrols
- Request support through public line

**415-594-3997**

- Two staff members walking the highlighted area from 7am - 9pm providing immediate response during
- Picking up trash and moving people along.
- Community will be provided referrals to appropriate agencies or services

# Proposed Development – Seawall Lot 330

- Development **timelines** for Seawall Lot 330 are currently anticipated to begin by **mid-2027**.
- Activation **of the lot will only be** until development is ready to begin.
- **180 day notice** (at minimum) is to be provided to HSH by the Port, supporting a responsible **6-month** winddown and demobilization of the Program.
  - Work with ~200 guests on **customized exit plans** including housing and other shelter programs; and
  - **Demobilization** of the site by Public Works.

# Reporting Concerns: Embarcadero

*For latest guidance and resources on reporting concerns about street crises and conditions visit:* https://www.sf.gov/coordinated-street-response-program-1

- Text the **Five Keys** public text line at **415-594-3997** to report:
  - Concerns related to the Navigation Center (noise disturbance, etc.).
  - Basic trash clean up and syringe pick-up in the area.
  - Response times are usually within the hour. If call back is required, will be returned within 24 hours.

- Call **311** to report:
  - **Tents, structures and encampments**
  - Abandoned RV/vehicle or shopping carts
  - Trash, debris, human or animal waste
  - Medical waste (You can also text SF Aids Foundation Syringe Disposal at 415-801-1337)

**Five Keys provides regular outreach and engagement to unhoused neighbors in addition to SFHOT and SFPD Beat Officers. Five Keys cannot directly refer unsheltered neighbors into the program and does not have the authority to move people or resolve encampments. If Five Keys cannot address concerns received via public text line, they will respond with guidance on who to call.*

# Reporting Concerns: Embarcadero

### Police Non-Emergency

## 415-553-0123

If there is no safety concern, but an issue needs to be addressed, please report to Police Non-Emergency. Examples:

blocked driveways, suspicious activity

## 911

If you see someone's life in danger, crime in progress, or a fire please report to 911. Dispatch will ask questions to ensure the appropriate team responds.