

Report by Precinct

1106

Path to Polling Place is Not Clear

08:02 AM New Ticket: Path to the polling place is not clear: Fire truck parked in the ADA access loc. PW asked truck to move but was refused. Looks like truck will leave soon but may come back and park again.. Voting is still continuing.

08:21 AM Update: DST Milestone will go to site to see if there's an issue blocking ADA path. ETA 15 min will call back with findings

08:58 AM Update: DST is onsite evaluating the situation

09:17 AM Update: DST Milestone confirms that firetruck is parked across the street and does not block ADA access. ADA door at top of ramp will be propped open, Firefighters agreed to this. If needed one of the 5 poll workers can monitor the hallway from the ADA door to the voting area. All resolved.

1119

Other Poll Worker-Related

12:58 PM New Ticket: Send a FED to go over provisional voting specially when it comes to vote-by-mail ballots.

01:01 PM Update: Fed said voting is going well. Will refresh VBM provisional steps.

7019

Can't Locate Equipment

06:13 AM New Ticket: Can't Locate Equipment. Can't locate All pp supplies. Confirmed poll worker has checked SSP. Still can't locate equipment.

06:19 AM Update: Checking instructions.

06:29 AM Update: RPD custodial is on the way to unlock staff room/computer room. ETA 20, they wcb.

06:37 AM Update: DST Tom is on way to help w/set up once room is unlocked.

06:38 AM Update: FED is onsite, assisting with emergency voting procedures.

06:45 AM Update: RPD ETA is 10 mins. DST on way to help with set up.

06:49 AM Update: RPD called in, they are in the staff room, can now access voting equipment.

7301

Provisional Envelopes

06:37 PM New Ticket: Provisional Envelopes are missing. Confirmed with PW that they are not in the Election Table Supply Bag. Send FED to replace.

06:42 PM Update: Contacted Super FED. ETA 11 mins

06:56 PM Update: INSP found envelopes in inspector bag.

7327

Dispatch Inspector

08:08 AM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies Insp is on-site. Asked to stay until replacement insp arrives. Voting continues

08:12 AM Update: Trip 327 booked. Pollworker [57323] assigned, Driver 2 assigned.

08:17 AM Update: FED will drop by PP to check on team. Voting continues.

08:19 AM Update: Trip 327 Driver started at 08:17am and ETA is 6 mins.

08:31 AM Update: Trip 327 Driver completed drop off at 08:29am.

08:31 AM Update: Setting ticket to resolved.

7504

Other Poll Worker-Related

07:10 AM New Ticket: Send FED. Ensure poll workers are working together as a team. Voting cont.

07:28 AM Update: FED to check on the team. ETA 20 mins.

08:12 AM Update: FED reviewed the procedures with the team and reminded them to follow instructions. Voting continues.

7512

Ballot Supplies Other

08:20 AM New Ticket: Inspector can't locate the Facsimile Reference Ballot. Voting Cont.

08:51 AM Update: FED on their way. ETA 15 mins.

09:16 AM Update: Facsimile Reference Ballot delivered. Voting continues.

7601

Dispatch Clerk

06:37 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.

06:48 AM Update: Trip 326 booked. Pollworker [53738] assigned, Driver 4 assigned.

06:54 AM Update: Trip 326 Driver started at 06:53am and ETA is 4 mins.

07:09 AM Update: Trip 326 Driver completed drop off at 07:07am.

07:09 AM Update: Setting ticket to resolved.

7618

Dispatch Inspector

08:35 AM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies but Inspector is hurt needs to leave. Will wait until new inspector arrives. Voting cont.

08:36 AM Update: Trip 328 booked. Pollworker [60323] assigned, Driver 6 assigned.

08:58 AM Update: Trip 328 Driver started at 08:56am and ETA is 16 mins.

08:58 AM Update: Trip 328 Driver completed drop off at 08:57am.

08:58 AM Update: Setting ticket to resolved.

7705

Electricity Off

06:09 AM New Ticket: PW experiencing PWs are unable to locate outlets according to the SSP.. Send a DST to help locate outlets.

06:17 AM Update: no answers from poll workers, so sent DST Mike R to see if they need assistance. ETA 10 min

06:20 AM Update: Fed to provide additional support to this pct

06:34 AM Update: DST helped them find the outlet. It was a hanging outlet (firehouse style)

7801

BSM Other

06:25 AM New Ticket: PW CALLED to report voting equipment issues but connection poor - not clear on issue. Sending FED to assist.

06:38 AM Update: FED contacted, ETA 10-15 min.

07:10 AM Update: Need Fed update on status

07:22 AM Update: Contacted FED, no issues with equipment.

7838

Can't Locate Equipment

06:13 AM New Ticket: Can't Locate Equipment. Can't locate Cannot find equipment. located voting booths and nothing else. says there's several rooms and they're locked. there's a custodian that is helping them unlock doors to see if they can find it. will reach back out when they find it/ if we know which room it was moved to please call.. Confirmed poll worker has checked SSP. Still can't locate equipment.

06:21 AM Update: FED on site, equipment found.

7907

BSM Other

06:35 AM New Ticket: INSP reports setup is behind, no power. Initializing BSM on battery, send FED to assist if available. Setup continues

06:41 AM Update: Left FED VM to check on PP.

06:56 AM Update: Ask Fed to confirm that BSM is not operating on battery power

06:57 AM Update: Ticket was mislogged.

07:03 AM Update: FED ETA 25 min

07:41 AM Update: Requesting update from FED on machine battery/setup status.

07:56 AM Update: PWs found extension cord, BSM receiving power. Voting continues.

7945

Other Poll Worker-Related

06:42 AM New Ticket: Inspector reports only two clerks are on site, I advised him to monitor the situation during the day, hold off on dispatching clerk unless needed. On pace to open polls at 7am.

09:17 AM Update: No additional clerks needed

9105

Ballot Supplies Other

08:23 AM New Ticket: INSP requests more roster tabs. Voting continues

08:27 AM Update: FED is in another PP. Will go to this PP next. Will call back with an ETA.

09:19 AM Update: More roster tabs delivered. Voting continues.

9106

Ballot Supplies Other

06:11 AM New Ticket: Missing 'Vote Here Sign Bag legs'. Send FED

06:23 AM Update: Vote here sign legs bag delivered. Setup continues.

9113

Other Poll Worker-Related

06:49 AM New Ticket: Missing bilingual CH PW. Trying to transfer bilingual CH PW from 9114.

07:25 AM Update: FED said they'll talk to pct 9114 to swap clerks. Will call back with an update once completed.

07:26 AM Update: Let FED know that 9114 we offered clerk \$20 to move to 9113. If INSP is bocking let him know we can dispatch clerk. If not able to convince 9106 also has an extra CH bilingual clerk that can be moved.

07:33 AM Update: FED's ETA to PP 9114 is more or less 30 mins. FED said they'll talk to Insp about transferring 1 clerk.

08:32 AM Update: FED said they'll ask clerk from 9106 to transfer.

08:45 AM Update: One Bilingual Chinese PW will transfer from 9106. Voting continues.

09:05 AM Update: Bilingual Chinese pw has arrived. Voting continues.

Provisional Envelopes

04:00 PM New Ticket: Low supply of Provisional Envelopes. one more pack of EN/CN envelopes. Send FED to assess/restock

04:05 PM Update: FED will deliver. ETA 25 mins.

04:36 PM Update: Provisional envelopes delivered. Voting continues.

9114

Other Poll Worker-Related

07:59 AM New Ticket: Please send FED to assist, poll worker follows the direction. voting continues!

08:06 AM Update: FED will go to PP to remind team to follow instructions.

08:31 AM Update: FED reviewed procedures with the team, reminded the team to follow them. Voting continues.

9223

Dispatch Clerk

06:54 PM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed. INSP is concerned about closing tasks and one clerk on site can't help with physical tasks. Ask FED to move a PW from a nearby PCT to assist with closing. voting continues.

07:02 PM Update: Left VM to FED. Will call again in 15 mins.

07:32 PM Update: SuperFED will assist PP with closing procedures. Contacted the Insp to also inform them that SuperFED will head over to their PP once FED completes locking the drop box at 8pm.

9225

Other Poll Worker-Related

04:54 PM New Ticket: INSP would like to dismiss clerk, would like FED to reach out closer to closing if Clerk has returned, clerk is currently implying they may not return.

04:55 PM Update: Voting continues.

05:04 PM Update: FED on site and is talking to Insp. Will call back with an update.

05:55 PM Update: FED said clerk said they'll do a better job. FED talked to Insp and Insp seemed fine with clerk staying and finishing shift. Voting continues.

Other Polling Place - Related

06:18 AM New Ticket: Polling place was set up, but not according to the SSP. Send DST to check on this. Set up continues.

06:28 AM Update: DST en route to verify. ETA 20 min.

06:37 AM Update: Inspector calling to check on DST arrival time. Inspector asking for tape. Looked in signage supply bag - no tape located. Inspector also wants FED visit.

06:43 AM Update: DST contacted, site is set up in an accessible way. voting continues.

9511

Dispatch Inspector

06:13 AM New Ticket: Dispatch Inspector. Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in Set up.

06:16 AM Update: poll worker is in, everything is OK, no need to dispatch

Not Open/Locked after 6:10am

06:13 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:16 AM Update: site open, no need to send FED, resolved

BMD Date/Time Incorrect

10:19 AM New Ticket: Date/Time Incorrect Confirmed BMD showing incorrect Date/Time. Send Tech to resolve. Voting Continues.

10:25 AM Update: No need to update, does not affect voters' ability to vote. voting continues.

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1101

Not Open/Locked after 6:10am

06:12 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:12 AM Update: Asked and Inspector is on site.

06:13 AM Update: PPO arrived

06:35 AM Update: Inspector contact. He confirmed they were able to access the facility. Setup continues.

1104

Can't Locate Equipment

06:10 AM New Ticket: Can't Locate Equipment. Can't locate All polling place supplies are not located in the multi purpose room. Send DST.. Confirmed poll worker has checked SSP. Still can't locate equipment.

06:15 AM Update: Alerted FED, she is on her way to assist. ETA 10 min

06:20 AM Update: The custodian who opened the facility does not have a key to the supply room. RPD dispatch is tracking down the key now. ETA TBD.

06:24 AM Update: RPD contacted. Dispatch is sending a ranger with the correct key now. ETA 15 min.

06:26 AM Update: Inspector informs they located the key to the supply closet. Equipment has been accessed. Issue resolved.

Other Poll Worker-Related

04:00 PM New Ticket: PW reported that a voter was bit by dog of a passer-by at the park. Bit about 30 minutes ago. Park rangers took incident report: IR-25001466. Paramedics were pulling up to the scene as we hung up. PW did not know if voter attempted to approach the dog when bit.

04:02 PM Update: No Action Required.

7017

BSM Other

07:29 AM New Ticket: Poll workers and voters are unable to feed ballot into BSM. No error message. Just unable to physically feed ballots. Sounds like several people have tried. Voting continues using the Aux bin.

07:37 AM Update: Fed should verify that the machine is correctly powered on and that voting session is active with polls open and machine ready to accept ballots.

08:07 AM Update: FED ETA 5 min

08:31 AM Update: Requesting update from FED

08:32 AM Update: FED just arrived onsite, will call back with update.

08:40 AM Update: Machine need to start a standard voting session. Machine is able to accept ballots now. Voting continues.

08:40 AM Update: Advised FED to refresh the machine if they can confirm polls are successfully opened. Additionally, they can check that the date/time in corner of the screen is correct. FED will attempt these items and let us know.

7205

BSM Other

09:34 AM New Ticket: BSM is frozen. Send FED to restart. Voting continues in AUX bin

09:37 AM Update: Contacted FED eta 15 min. Voting cont.

10:03 AM Update: FED was advised to manually refresh the machine to see if this resolves the issue.

10:14 AM Update: FED completed troubleshooting steps per Director. Machine now working. Voting continues.

7506

Other Poll Worker-Related

10:21 AM New Ticket: Clerk reports Inspector is not contributing, only two clerks running polling place. Send FED to assess. Voting continues.

10:25 AM Update: FED will check and assess. ETA 10 mins.

10:56 AM Update: FED went over the procedures with the team and reminded them to follow their job cards. Team is okay for now, but FED will closely monitor to see if one pw will need to be assigned INSP role.

7517

Dispatch Clerk

09:37 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerk is needed. Polling place is busy, and additional assistance would be appreciated.

09:39 AM Update: Trip 329 booked. Pollworker [60606] assigned, Driver 5 assigned.

10:20 AM Update: Trip 329 Driver started at 10:01am and ETA is 7 mins.

10:20 AM Update: Trip 329 Driver completed drop off at 10:01am.

10:20 AM Update: Setting ticket to resolved.

Other Poll Worker-Related

07:00 AM New Ticket: Pollworker is sick. Will not make it in. Voting cont.

07:08 AM Update: No replacement pw needed

7525

BMD Other

07:00 AM New Ticket: BMD Printer is not working. Send FED to assess.

07:22 AM Update: FED confirmed BMD printer now working. Voting continues.

Dispatch Bilingual

06:10 AM New Ticket: Dispatch Bilingual. Chinese language needed - there are none at flex, so look into moving someone from nearby. 0 of the poll workers at PP speak that language, two clerks total at PP. Setup Continues.

06:58 AM Update: FED on their way with bilingual pw from 7314. Will call once they've arrived.

07:23 AM Update: Bilingual Chinese clerk has arrived. Voting continues.

Ballot Transfer

05:35 PM New Ticket: Ballot Transfer Ballot Transfer Authorized. PW requires assistance of FED. Voting Continues.

05:41 PM Update: Voters dog in precinct is being disruptive. Voting continues but please send FED to assess.

05:43 PM Update: FED en route to assist and evaluate. Voting continues.

7636

Ballot Supplies Other

06:55 AM New Ticket: Missing Voter Assistance sign, checked red box. Send FED with replacement. Voting continues.

07:08 AM Update: FED will deliver supplies. ETA 30 mins.

07:41 AM Update: FED headed to PP. Said they'll provide an update once delivered.

09:14 AM Update: Sign delivered. Voting continues.

7802

Can't Locate Equipment

06:42 AM New Ticket: Can't Locate Equipment. Can't locate BMD. Confirmed poll worker has checked SSP. Still can't locate equipment.

06:48 AM Update: Photo confirms BMD tablet was delivered, it is pictured along with all of the equipment right in the lobby, attempting to contact PW team now to get more information.

06:52 AM Update: Insp confirms all other equipment was located, but no tablet. It's possible it was removed by someone. Will contact DST to dispatch replacement BMD tablet.

06:55 AM Update: DST en route with replacement BMD tablet. ETA 10 min.

07:16 AM Update: DST is onsite, awaiting update.

07:28 AM Update: DST confirms the original BMD is indeed missing. DST replaced with tablet from their van. Machine is setup and ready for voters. Issue resolved.

10:51 AM Update: BMD found locked separately from all other items in staff room.

Other Poll Worker-Related

05:54 AM New Ticket: Poll worker is ill. Will not make it in.

06:07 AM Update: no action needed, polling place has enough pws.

7809

Polling Place Signs or Nametags

07:08 AM New Ticket: 'Voting on Level 2' and 'Exit on Level 1' signs are missing. Confirmed PW checked the correct location. Send replacement.

07:23 AM Update: DST is replacing a tablet at a nearby site. Will get an ETA shortly.

08:04 AM Update: DST en route to replace signs. eta 10 min.

08:55 AM Update: DST contacted. New signs placed. Issue resolved. Voting Continues.

7846

BSM Other

06:24 AM New Ticket: Fails to Power Up. Charging light is on, but fails to power up. Send FED to resolve issue. Voting continues using aux bin.

06:32 AM Update: FED said everything was set up but is unsure if they are having power issues. Will finish round of other pcts and then stay with this pct for opening. Calling insp now to plug and unplug machine

06:35 AM Update: Called insp. Machine has power and powered up, but then it went through cycle and screen turned grey and won't change or refresh. Send tech to assist/replace screen. Voting set up continues.

06:59 AM Update: Awaiting update from Tech

06:59 AM Update: FED will assist in restarting machine.

07:33 AM Update: Still awaiting update from Fed

07:38 AM Update: FED eta 10 min. Will call back with results either way.

07:45 AM Update: BSM is reporting a grey screen. FED called to say to send a DST just in case.

07:50 AM Update: DST en route just in case the BSM needs to be replaced. Awaiting results of FED troubleshooting.

07:50 AM Update: Recommending a manual machine refresh by breaking the thermal printer tape seal as machine may be frozen on startup. If issue persists, it could be a bad LCD screen. FED will confirm.

08:17 AM Update: Machine is going through boot up stage and seems to be fixed per FED.

7912

Polling Place Signs or Nametags

04:09 PM New Ticket: Vote Here sign is flying away in wind. Bring Gaffers tape to tape down legs on side walk (make sure not obstruct walking path).

04:17 PM Update: FED ETA 30 min.

04:39 PM Update: Inspector said they have the situation with the sign under control. He will call Election Center if the wind picks up and the problem returns.

7925

BSM Other

11:44 AM New Ticket: BSM screen is not accepting ballots. Stopped at 99. Confirmed the screen reads "System Ready". Voting Continues in Aux Bin. Send FED.

11:48 AM Update: FED contacted. Will go there to check what the error is. Will call back with an update.

11:50 AM Update: When FED arrives, check to see if screen is frozen. If no animation or the date/time is reading incorrectly in bottom left corner, then the machine likely needs to be refreshed. Awaiting confirmation from FED.

12:10 PM Update: FED onsite. Per Director, will break seal to reboot BSM. Will call back with update.

12:11 PM Update: Reopen ticket

12:22 PM Update: FED rebooted BSM and it's working again.

7942

BSM Tape

06:39 AM New Ticket: the BSM tape(printer) is not working, please send FED to assist.

06:40 AM Update: Poll worker no longer needs assistance

9401**Ballot Jam**

09:18 AM New Ticket: Error Condition has Occurred: Error message: "Error driving paper in ballot sensor state detected. Press OK." Error not resolved. Send FED to troubleshoot.

09:33 AM Update: Voting continues via aux bin

09:40 AM Update: assistance on site troubleshooting. Voting cont.

10:11 AM Update: Requesting update from FED on machine status.

10:13 AM Update: FED called, they are going to need a new machine. Please send one with DST.

10:20 AM Update: DST ETA 5 minutes. Will call back for walkthrough with TECH

10:41 AM Update: Confirmed paper stuck in feed path, permission granted to replace machine. Verified replacement working.

9427**Other Polling Place - Related**

10:38 AM New Ticket: INSP reports that school administration informed him that at 11:30am the school is holding a lockdown drill and that they need to lock the door until the drill is over. Voting continues

10:46 AM Update: School secretary confirms that we are exempt from the drill

10:46 AM Update: FED will go there to check. ETA 10 mins.

10:47 AM Update: School secretary confirms the polling place is exempt from the drill. Voting area has a door straight to the sidewalk, so the drill will not impede access. Insp has also been informed. voting continues.

Roster of Voters

07:02 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:05 AM Update: FED on route, eta 2 min. Voting continues.

9722**Ballot Supplies Other**

04:22 PM New Ticket: Inspector called to say they are running out of their 4th roll of stickers. please send more. voting continues.

04:24 PM Update: FED has been alerted and will deliver more. Voting continues.

Dispatch Clerk

02:11 PM New Ticket: Dispatch Clerk. PP is quite busy and all 5 clerks are assisting with roster/voters/etc. If there is another clerk, this is a good PCT to send to. Specifically, someone to stand by the BSM. clerks are at the polling place. 1 clerks are needed.

02:27 PM Update: FED to move PW from slow pct to SF state.

Other Poll Worker-Related

06:08 AM New Ticket: Inspector called to report that this poll worker is ill and will be out today. Advised that we won't send out a replacement now, asked to call back if they need another person if it gets busy.

06:19 AM Update: Updated FED. No action needed at this time

06:36 AM Update: No current issues at pct. Closing ticket. Insp to call if it gets busy and additional help needed later in day.

Other Polling Place - Related

11:38 AM New Ticket: Insp called. A lot of voters are having trouble finding the polling place. Suggested more signage to be dropped off and posted. Please send DST to assist.

11:44 AM Update: DST contacted, en route. ETA 5 minutes.

12:16 PM Update: placed sign and voting cont.

12:21 PM Update: DST on site, reports Inspector saying voters were having a hard time finding North State Drive, the street. DST placed a sign at the corner of Lake Merced Blvd and North State Drive. Voting continues.

Polling Place Signs or Nametags

06:40 AM New Ticket: Precinct number card is missing. Confirmed PW checked the correct location. Send replacement.

07:45 AM Update: card on site. voting cont

07:46 AM Update: complete

Grand Total