



Consolidated Statewide Direct Primary Election

Tuesday, June 2, 2026

Report by Precinct

1101

Paper Ballots

07:09 PM New Ticket: Eng/FI Ballots left: 8. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/FI ballots. Voting Continues.

07:20 PM Update: FED en route to discuss with inspector, unlikely they will need more ballots at this point

07:21 PM Update: PWs reminder to use the EN/CH as the default and EN/FI for voters with FI lang pref. PP will have enough ballots for the day.

1106

BSM Other

07:23 AM New Ticket: Fails to Power Up. Charging light is on, but fails to power up. Send FED to resolve issue. Voting continues using aux bin.

07:26 AM Update: Note: type of charging light (solid or blinking) indicates different things - machine may not be at the minimum 25% charge threshold to function. FED should also verify proper set up procedures were followed for activating the machine.

07:30 AM Update: FED en route to troubleshoot, eta 5 minutes. voting continues via aux bin

07:47 AM Update: BSM started up. issue resolved

1109

Paper Ballots

04:39 PM New Ticket: Eng/CH Ballots left: 4. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

04:42 PM Update: FED on their way. ETA 9 minutes.

04:44 PM Update: INSP no longer needs more ballots.

1119

Ballot Jam

02:59 PM Update: Note: use ibutton to execute unjam procedure, and if that does not work, check ballot box bin to see if ballot is hanging from the back of the scanner.

03:22 PM Update: FED contacted. Finishing lunch and will head over to PP.

03:52 PM Update: FED was able to resolve issue. Voting cont.

02:56 PM New Ticket: Error driving paper - maximum steps reached. Voter's ballot not returned. No Equipment Repair steps performed. Send FED to resolve issue. Voting Continues using the aux bin.

1124

Ballot Supplies Other

07:10 AM New Ticket: send FED to deliver purple and orange pages with correct PCT number (1124). voting continues.

07:30 AM Update: FED will drop off correct purple and orange pages. ETA 5-10 minutes. will call back once delivered.

08:02 AM Update: FED confirmed correct purple and oranges pages were delivered. Voting cont.

1125

BSM Other

06:43 AM New Ticket: Fails to Power Up. Charging light is on, but fails to power up. Send FED to resolve issue. Voting continues using aux bin.
06:49 AM Update: Note: follow up question is what kind of charging light is shown on side of machine, solid or blinking (?). Machine may not be at minimum threshold for use. If machine is sufficiently charged and not powering up it may require a manual refresh.
06:49 AM Update: FED eta is 10 min to assist.
06:53 AM Update: PW confirmed, solid yellow light on charging, screen is grey. They will let it charge and turn on machine once FED arrives. Voting will begin using aux bin.
07:07 AM Update: FED Contacted, confirms staring to boot up right now, will call back to confirm once complete.
07:31 AM Update: FED confirmed machine is up and running. Voting cont.

Other Polling Place - Related

06:14 AM New Ticket: Tables in Cafe are in the affecting making site specific plan set up.
06:49 AM Update: FED eta is 10 min to assess and assist if needed.
07:14 AM Update: FED confirmed PP layout is really tight. Will readjust voting booth to set up ADA booth. Voting cont. FED will call back once complete.
07:30 AM Update: ADA booth set up. Voting cont.
07:35 AM Update: Spoke with Leslie/DST. She will check-in during her route to confirm that setup still meets ADA requirements. Voting continues.

1127

Dispatch Inspector

06:24 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.
06:35 AM Update: FED ETA 10/15 min to assist with set up if needed.
06:39 AM Update: PW confirmed INSP will arrive soon. Set up cont.
06:56 AM Update: PW confirmed new INSP arrived and set up cont.

1128

Street Index

04:24 PM New Ticket: Street Index. Street Index is damaged or taken. Send replacement.
04:34 PM Update: FED's eta is 4 min. Will call back once street index is delivered.
04:54 PM Update: FED confirmed street index has been replaced. Voting cont.

1133

Dispatch Clerk

07:53 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.
08:57 AM Update: If this is not critical we will not assign, please reopen if critical
09:24 AM Update: Reopen ticket
09:24 AM Update: Dispatching driver to serve as poll worker
09:25 AM Update: Trip 389 booked. Driver 8 assigned.
09:31 AM Update: Trip 389 Driver started at 09:31am and ETA is 15 mins.
10:04 AM Update: Trip 389 Driver completed drop off at 10:02am.
10:04 AM Update: Setting ticket to resolved.

Other Polling Place - Related

06:52 AM New Ticket: INSP reports Multipurpose room was not available and PPO moved to a classroom/cafeteria. Unable to follow precise SSP. Set up continues.
06:54 AM Update: FED will visit after completing drop off tasks to assess space and set up status/PP accessibility.

07:04 AM Update: Inspector contacted. They may be in the correct location after all. Either way, Insp reports they are in a sufficient location with sufficient space, and that voting continues and signage is clearly posted to help voters find the voting area. voting continues!

08:23 AM New Ticket: FED reports INSP called to report that School principle is saying they need to move out of Multipurpose room (PP described in SSP).

09:15 AM Update: DST contacted. Voting area was relocated, and is now in the correct area. voting continues.

Paper Ballots

11:56 AM New Ticket: Eng/CH Ballots left: 0. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

12:12 PM Update: FED enroute (ETA = 10 min). Will look for supply (PP should of had 75 EN/CH brought by INSP & another 75 delivered by FED.

12:27 PM Update: FED onsite and clarified that green 'default' is in English & Chinese. Ample supply remain. Voting continues.

1135

Polling Place Signs or Nametags

09:50 AM New Ticket: The legs for the outside Vote Here sign missing. Dispatch FED to deliver. is missing. Confirmed PW checked the correct location. Send replacement.

09:55 AM Update: FED onsite and found legs.

1141

Ballot Jam

06:41 AM New Ticket: Password to setup BMD failed 4 times getting error msg. Recommend FED to assist.

06:45 AM Update: Note: need to confirm if this is a BMD or BSM issue - it's logged as a ballot jam, but description is PW failed on BMD.

06:45 AM Update: FED en route (ETA = 20 min) to assist and try password input.

07:03 AM Update: Inspector called about BMD error again. Was able to resolve over the phone using the spare poll worker card. Set up continued and polls opened on time.

1142

Dispatch Clerk

05:01 PM New Ticket: Dispatch Clerk. Inspector reports that he has 2 clerks (one student clerk) and is requesting that additional clerk be dispatched immediately. clerks are at the polling place. 1 clerks are needed.

06:05 PM Update: Trip 394 booked. Driver 6 assigned.

06:13 PM Update: Trip 394 canceled.

07:06 PM Update: FED will be able to provide support at closing, no additional clerk needed.

Other Poll Worker-Related

02:18 PM New Ticket: Polling place has 1 INSP, 1 clerk, 1 student. Needs additional adult PW for closing. Voting continues

02:28 PM Update: No additional PW needed, per monitor.

1145

BMD Other

05:42 PM New Ticket: Error message: Sorry, something has gone wrong. Please call for assistance. Voting continues.

05:48 PM Update: Send DST. Replace BMD Tablet.

05:53 PM Update: DST will go to site and start replacement process for BMD.

06:28 PM Update: DST reports BMD tablet is still working, but there is an issue with it. Send FED to evaluate.

06:32 PM Update: DST delivered spare BMD tablet, but they did not complete replacement steps. Awaiting FED to determine if item needs to be replaced. If so, it can be swapped at that time.

06:43 PM Update: FED enroute to replace unit and set up for voting. Will record total voters count, if available, before powering existing unit down.

07:04 PM Update: FED visited and confirmed DST was able to get original BMD operational. Confirmed printer test page prints and opened polls. Voting continues.

1148

Dispatch Clerk

08:46 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 2 clerks are needed. Site requires an extra poll worker.

09:16 AM Update: FED will try to move a PW from another site with extra PWs. No need to dispatch.

7001

BSM Other

06:58 AM Update: BSM Lid is unlocked now

06:22 AM New Ticket: BSM Lid won't unlock. Send FED to perform equipment repair. Voting continues using the red box. Once machine is set up, send FED to transfer ballots from the red box to the BSM. Set up continues.

7002

Not Open/Locked after 6:10am

06:12 AM Update: Asked and Inspector is on site.

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:22 AM Update: FED en route to 7002, ETA 2min, will update election center and begin setup outside if PP is still unlocked.

06:25 AM Update: Spoke with 24 hr public safety. He stated that someone was out there to let them in. Left message for inspector to call back to confirm. Awaiting confirmation.

06:27 AM Update: FED confirmed PP is unlocked and setup continues

06:28 AM Update: Poll workers inside building. Confirmed by FED. Setup continues.

7005

Roster of Voters

06:56 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

06:58 AM Update: FED Assisting with setup, will drop by when available, ETA 15 Setup Continues

07:20 AM Update: Inspector reports FED has still not arrived.

07:24 AM Update: FED arrived and handed off. Voting Continues

7006

Dispatch Inspector

06:06 PM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies. Insp has been gone for 3 hours. Haven't been able to reach. Dispatch Insp to cover closing.

06:06 PM Update: Polling place has only 2 clerks

06:09 PM Update: FED Contacted, going to stop by to help go over closing procedures and check for any needed assistance. Voting Continues.

06:14 PM Update: Trip 395 booked. Driver 4 assigned.

08:07 PM Update: PW delivered to PCT at 7PM.

Other Poll Worker-Related

06:46 AM New Ticket: Inspector running late. Send FED with ballots.

06:50 AM Update: FED Contacted, ETA 5, Setup Continues

07:00 AM Update: FED and INSP onsite setting up, Ballots out and available for voting, Voting Continues.

08:19 PM New Ticket: Dispatch FED to assist new Inspector with closing (at precinct for the past hour)

08:23 PM Update: FED onsite to assist with close. Closing Continues.

7007

Other Poll Worker-Related

06:01 AM New Ticket: Inspector delayed by traffic, ETA 6:40, clerk notified. FED will complete drive-by and then go to 7007, ETA 15min. Setup continues.

06:25 AM Update: Inspector ETA 5min, FED and Clerks notified. Setup continues.

06:29 AM Update: FED will confirm Inspector is on site, ETA 5min, setup continues

06:51 AM Update: Inspector on site and setup continues

7008

Dispatch Clerk

08:31 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed.

08:53 AM Update: Trip 391 booked. Driver 14 assigned.

09:49 AM Update: Closing ticket, driver should have arrived.

7011

Other Polling Place - Related

07:06 AM New Ticket: send FED to investigate broken side panel on wheelchair booth and broken lightbulb.

07:48 AM Update: Inspector confirmed the side panel is broken, bulb broke in socket. Send DST with replacement ADA booth.

08:03 AM Update: FED confirmed PPO taped up ADA booth side panel, temp solution until replacement arrives, voting continues

08:29 AM Update: Contacting DST to del ADA booth. ETA TBD.

08:32 AM Update: DST ETA 10mins to del ADA booth.

08:57 AM Update: DST reports ADA booth is all set up. Resolved.

7012

Ballot Supplies Other

07:00 AM New Ticket: Light in one of four voting booths not working. Still able to see. Voting continues.

08:02 AM Update: FED will arrive at PP in 5 min, check power cords / replace bulb, voting continues

08:39 AM Update: Issue fixed, voting continues

7013

Other Poll Worker-Related

08:13 AM New Ticket: Site lead has communicated that a PW must staff entrance. 2 Clerks on site, Inspector concerned about breaks. FED will look for a Clerk that can move PP, one PP nearby has 5. Voting continues.

08:41 AM Update: FED is en route to PP with 5 Clerks, will relocate Clerk to 7013, voting continues

09:42 AM Update: Inspector said 3rd Clerk isn't needed for lunch coverage until 11am. Still 2 Clerks as PP. Voting continues.

10:47 AM Update: FED is en route to other PP with 5 clerks, expects to deliver 1 Clerk to 7013 by 11:00-10:05. Updated inspector on ETA. Voting continues.

11:04 AM Update: FED was not able to move an adult Clerk from the nearby PP. Driving to another PP with 4 Clerks, ETA 2min. Inspector updated. Voting continues.

11:43 AM Update: 1 Clerk moved to 7013. Voting continues.

7016

Ballot Jam

08:06 AM New Ticket: Yellow charging light is not on. Walked through equipment repair steps with PW. Send FED to resolve issue. Voting continues using aux bin.

08:10 AM Update: FED en route (ETA = 15 min). Will check on power to machine and troubleshoot.

08:12 AM Update: Note: machine may be below minimum 25% threshold to function. Important to verify equipment is plugged in to a functional power outlet and that proper set up procedures were followed.

09:01 AM Update: FED onsite. Machine has power and INSP was able to boot up, but getting an error "Error Driving Paper, Maximum steps reached. Paper Jam resolution procedure" with only a "ok" selection which continues to cycle back to error. Attempted Ballot Jam troubleshooting guide, but nothing happened when holding key fob to silver circle on BSM. Voting continues via Aux bin.

09:09 AM Update: Note: ballot jam was also reported, and it was advised to check inside the ballot box to see if ballot was hanging and blocking the feed path. No ballot was found, so a machine refresh was recommended.

09:13 AM Update: Per director, INSP broke yellow seal on the main bin and check for hanging ballot causing a jam. Resealed main bin with spare yellow seal and will update seal sheet. No jam found and single ballot fed to date has no tears. Trying a power cycle of BSM. Voting continues via Aux bin.

09:18 AM Update: Ticket was mislogged.

09:24 AM Update: INSP power cycled unit via touchscreen, but ended up at same error. Send DST to replace unit. Be sure they power down existing unit before removing the memory cards. Will have INSP try analog power cycle via printer port in the meantime. Voting continues via the AUX bin

09:55 AM Update: DST contacted. Will be en route to start process of replacing BSM tabulator.

10:02 AM Update: FED is also en route to assist with replacing BSM tabulator.

10:40 AM Update: DST Contacted. BSM Tabulator has been replaced. Voting continues!

7017

Other Polling Place - Related

07:26 AM New Ticket: Light bulb on one voting booth will not turn on. Voting continues.

07:27 AM Update: Ticket was mislogged.

07:29 AM Update: resolved

7021

Dispatch Clerk

06:13 AM New Ticket: Dispatch Clerk. 0 clerks are at the polling place. 2 clerks are needed.

06:19 AM Update: Trip 368 booked. Pollworker [74669] assigned, Driver 16 assigned.

06:24 AM Update: Trip 368 canceled.

06:25 AM Update: Trip 372 booked. Pollworker [74669] [44505] assigned, Driver 16 assigned.

07:10 AM Update: Trip 372 Driver started at 07:10am and ETA is 12 mins.

07:10 AM Update: Trip 372 Driver completed drop off at 07:10am.

07:10 AM Update: Setting ticket to resolved.

7023

Dispatch Clerk

08:19 AM New Ticket: Dispatch Clerk. 1 inspector and 2 clerks are at the polling place. 1 additional clerk is requested. Voting continues.

08:26 AM Update: please update if need is critical. otherwise we are not dispatching.

09:37 AM Update: Reopen ticket

10:15 AM Update: FED recently visited and PP has 3 PW (INSP+2 Clerks) and their assessment is team capable of handling operation of PP. Voting continues.

7025

Dispatch Inspector

06:30 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup. Poll workers on site, setting up.

06:30 AM Update:

06:34 AM Update: FED enroute (ETA = 15 min). Will follow emergency voting guide and supply needed materials from FED van.

06:36 AM Update: Spoke to INSP who is en route and 10 mins away for PP.

07:04 AM Update: INSP onsite and set up complete. Voting continues.

7029

Other Polling Place - Related

06:32 AM New Ticket: Graduation has forced polling place to move into hallway. Missing name tags, pens, extension cords, tape. Set up continues.

07:14 AM Update: FED delivered needed supplies.

7032

Other Polling Place - Related

08:31 AM New Ticket: Portapotty locked. No combination code. Send code to unlock. Dispatch FED. Voting continues.

08:32 AM Update: Portapotty code 0-0-0 worked. Resolved

Roster of Voters

07:28 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:38 AM Update: FED en route (ETA = 20 mins) to deliver.

08:39 AM Update: FED delivered. Voting continues.

7033

Ballot Supplies Other

07:30 AM New Ticket: Missing blue folders, E-pens, no provisional envelopes, no tape

07:39 AM Update: FED enroute (ETA = 25 min). Will check Election Table Supply bag & Signage supply bag for missing PP supplies and replenish from FED van as needed.

08:38 AM Update: FED delivered missing supplies. Voting continues

7035

Not Open/Locked after 6:10am

06:12 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:12 AM Update: Asked and Inspector is on site.

06:15 AM Update: FED will visit PP after completing drive by and update if lock out continues. If yes, will assist with Emergency Voting guide

06:31 AM Update: Called PPO - PP now open. Set up continues

7037

BSM Other

06:24 AM New Ticket: Inspector requests assistance with ballot scanning machine.

06:30 AM Update: FED will visit (ETA = 15 min) to assist with set up.

06:42 AM Update: FED onsite assisting. Set up continues

07:14 AM Update: FED completed BSM set up with INSP. Voting continues.

7039

Street Index

01:35 PM New Ticket: Street index is missing. Confirmed it is not in the Inspector Folder. Send Replacement.

01:49 PM Update: FED en route. Will check Election Table & Vote here sign for street index + INSP folder. If not onsite will replace from FED bag. Will go over Job Card 1A (p.36), step 9, Election Table Clerk for updating the street index.

02:39 PM Update: FED delayed at another PP, but en route now to find/replace street index and confirm procedure with PW.

03:35 PM Update: FED replaced lost street copy of street index and confirmed update procedures with PW. Voting continues.

7042**Dispatch Clerk**

06:30 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed.

06:32 AM Update: Trip 375 canceled.

06:50 AM Update: Trip 379 booked. Pollworker [46824] assigned, Driver 4 assigned.

06:56 AM Update: Inspector Zuriel says only himself and one clerk are onsite.

07:48 AM Update: Trip 379 completed manually.

07:48 AM Update: Trip completed manually. Setting ticket to resolved.

7046**Ballot Supplies Other**

03:30 PM New Ticket: spanish and fillipino provisional ballots are missing and need to be replaced.

03:48 PM Update: FED enroute to check if supply contained in pack included in Election table supply bag or missing.

04:40 PM Update: FED delayed completing tasks at another PW, but enroute now. Will also try and call INSP to check wrapped pack of provisional envelopes in Election table supply bag to determine if already on hand.

05:19 PM Update: FED confirmed PW found PP supply.

7052**Ballot Supplies Other**

06:57 AM New Ticket: missing signage on top of cones. send FED to deliver. setup continues.

07:56 AM Update: FED resolved missing sign

7208**BSM Other**

06:55 AM New Ticket: Yellow charging light is not on. Walked through equipment repair steps with PW. Send FED to resolve issue. Voting continues using aux bin.

07:00 AM Update: Note: if no charging light shown on right side panel, the machine may not be plugged into a functional outlet. PW should verify the source is receiving power by potentially trying other outlets, or if outlet is activated by light switch or panel.

07:21 AM Update: INSP has confirmed other power sources have been tried with no luck. FED is en route to PP. ETA 10 mins. Voting continues.

07:49 AM Update: FED is on site and continuing to troubleshoot. Will attempt a manual refresh. Voting continues.

08:23 AM Update: FED confirmed equipment is now working. Voting continues.

7305**Ballot Jam**

10:56 AM Update: Note: use ibutton to execute unjam procedure. If that does not resolve issue, may need to break seal to ballot bin and see if ballot is hanging at the end of the feed path. Final thing to try would be a manual machine refresh.

11:32 AM Update: Inspector reports jam is cleared. Will wait for FED to transfer ballots from aux bin. Voting continues.

10:54 AM New Ticket: paper jam - error driving paper maximum steps reached paper should be acceptable from write in ballot box slot Voter's ballot not returned. No Equipment Repair steps performed. Send FED to resolve issue. Voting Continues using the aux bin.

Not Open/Locked after 6:10am

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:14 AM Update: Asked and Inspector is on site.

06:16 AM Update: FED is leaving Red Box, bag, and back up roster just in case we need emergency voting.

06:24 AM Update: FED confirmed pct is now open and set up commenced

7306**Street Index**

08:36 AM New Ticket: Street index page is missing between number 324-372. Confirmed it is not in the Inspector Folder. Send Replacement.

08:37 AM Update: INSP called back to clarify they found the correct information on the street index. No need to send replacement. Voting continues

7307**Tables, Chairs, and Voting Booths**

06:50 AM New Ticket: ADA Voting Booth is Missing. Confirmed correct location through the SSP. Send replacement ADA Voting Booth.

07:11 AM Update: DST contacted, ADA booth en route. 10 minutes

08:26 AM Update: DST update. ADA Booth has been replaced

7312**Street Index**

03:33 PM New Ticket: Street index is missing. Confirmed it is not in the Inspector Folder. Send Replacement. Voting continues.

03:37 PM Update: FED Contacted to evaluate, ETA 10 Voting Continues

03:55 PM Update: FED Arrived, confirmed missing, dropped off extra copies Voting Continues

7315**BMD Other**

07:15 AM New Ticket: send FED to investigate bmd and printer connectivity issue. voting continues.

07:18 AM Update: FED is delivering final rosters, will go to this pct right after. I will call insp to troubleshoot in mean time.

07:24 AM Update: PW will call me back directly for troubleshooting while waiting on FED if issue is not resolved. Voting continues

07:39 AM Update: Walked through steps and now printer is working.

7317**Dispatch Clerk**

06:50 AM New Ticket: Dispatch Clerk. 2 clerks however neither can back up inspector in English. clerks are at the polling place. 1 clerks are needed.

06:55 AM Update: Trip 380 booked. Pollworker [65281] assigned, Driver 17 assigned.

07:12 AM Update: Trip 380 Driver started at 07:12am and ETA is 10 mins.

07:12 AM Update: Trip 380 Driver completed drop off at 07:12am.

07:12 AM Update: Setting ticket to resolved.

7326**Tables, Chairs, and Voting Booths**

06:05 AM New Ticket: Election Table is Missing. Confirmed correct location through the SSP. Send replacement Election Table. Unable to find election table anywhere, please send replacement election table

06:12 AM Update: DST contacted, en route with replacement table. ETA 10 min.

06:28 AM Update: table delivered, setup continues.

7327

BSM Other

06:33 AM Update: FED was on site and issues are resolved. He will sit with this pct for set up.

06:26 AM New Ticket: BSM Lid won't unlock. Send FED to perform equipment repair. Voting continues using the red box. Once machine is set up, send FED to transfer ballots from the red box to the BSM. Set up continues.

Dispatch Inspector

06:12 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.

06:15 AM Update: Inspector and clerks are on-site and set up continues.

06:15 AM Update: Inspector is on-site and set up continues

06:16 AM Update: Trip 366 booked. Pollworker [10673] assigned, Driver 12 assigned.

06:37 AM Update: Supplies issued to Poll worker [10673]

07:02 AM Update: Trip 366 Driver started at 07:01am and ETA is 5 mins.

07:31 AM Update: Trip 366 Driver completed drop off at 07:29am.

Not Open/Locked after 6:10am

06:13 AM New Ticket: Poll Owner is responsible for unlocking. Polling place is locked and poll workers do not have ballots and supplies. Send FED to unlock the site and assist in setup.

06:22 AM Update: FED contacted and on route to set up emergency voting just in case

06:27 AM Update: Inspector confirms that PPO let them in. Setup continues.

Other Polling Place - Related

08:25 AM New Ticket: Site requesting move to Classroom 106 because Classroom 105 is a Special Education Classroom. Dispatch FED.

08:33 AM Update: School contacted, Room 105 is fine, they should not need to relocate. Contacting PP team now to confirm they are located in room 105.

08:38 AM Update: Insp confirms they are still located in Room 105, and that they will be staying there. Issue resolved, voting continues.

7334

Other Polling Place - Related

07:25 AM New Ticket: PPO wants the election table moved out of the bar and into the ensemble room with the voting booths and BSM. Please call PPO to assist Inspector on handling the issue

07:36 AM Update: FED on route to assist with move. Voting cont

07:40 AM Update: DST contacted. They assisted with setup initially, we are surprised to hear of this change. DST will go back to site to check on accessibility. ETA 10 min.

07:40 AM Update: Reopen ticket

07:59 AM Update: FED and DST and PPO have come up with a solution set up. Solution implemented, voting cont.

7335

Ballot Supplies Other

07:09 AM New Ticket: FED has not arrived yet to drop off purple or orange pages. Voting continues

07:12 AM Update: Pine st is third stop out. ETA 15 min. Voting continues.

BSM Other

12:40 PM New Ticket: BSM is not accepting ballots. Using Aux bin. Voting continues.

12:45 PM Update: FED is en route eta 15 min. voting cont.

01:15 PM Update: Checking in on update.

01:19 PM Update: FED attempted full restart (with permission to break seal) and it did not stop the Ballot Misread error. Replace tabulator, need DST.

01:21 PM Update: Super Tech en route.
01:46 PM Update: DST is on way with BSM replacement machine. ETA 10mins.
02:13 PM Update: DST has delivered BSM. Resolved.

7336**Other Polling Place - Related**

12:25 PM Update: Confirmed g2g
12:25 PM New Ticket: The Ballot Scanning device had a jam and resulted in an Error, Maximum tries have been reached. Got approval to break seal to check for internal jam, no jam. Got approval to break seal and refresh machine. Did NOT close polls, announced what was happening to PP, and restarted machine. Voted the aux ballots and error is gone. Voting continues.

7502**Not Open/Locked after 6:10am**

06:17 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. Fed and Inspector onsite. Voting hasnt started yet.
06:17 AM Update: Asked and Inspector is on site.
06:23 AM Update: FED confirmed PPO has arrived.
06:24 AM Update: PPO no answer. Called Emergency contact for this site. PW's are now in. Set up continues

7503**Ballot Supplies Other**

05:45 PM New Ticket: VBMR after roster printed document for PCT 7502 at this precinct. Deliver to correct precinct. Voting continues.
06:07 PM Update: FED en route to pick up roster and deliver to correct PCT. ETA 10 minutes.
06:38 PM Update: FED picked up roster and delivering to correct PCT.

7505**Street Index**

06:15 PM New Ticket: Street Index. Street Index is damaged or taken. Send replacement.
06:21 PM Update: FED en route. ETA 20 mins.
06:54 PM Update: FED confirmed delivery.

7509**Can't Locate Equipment**

06:51 AM New Ticket: Can't Locate Equipment. INSP was given wrong Ballot Marking Device power chord
06:54 AM Update: FED en route to provide replacement chord. ETA 10 mins.
06:59 AM Update: Confirmed setup is done and voting can proceed using aux bin if need be.
08:15 AM Update: DST contacted to visit site and check on the missing cord and replace from her replacement BMD if needed. She will call back to confirm when resolved.
08:53 AM Update: DST texted that the cord has been delivered.
07:12 AM New Ticket: Can't Locate Equipment. Can't locate BMD. Confirmed poll worker has checked SSP. Still can't locate equipment. Power chord for BMD display and KIOSK missing.
07:14 AM Update: FED is on site and looking for replacement cords and KIOSK. voting continues.
08:17 AM Update: This appears to be a duplicated ticket on the same issue
08:35 AM Update: DUP ticket.

7517

Ballot Supplies Other

07:02 AM New Ticket: FED has not arrived yet to drop off purple or orange pages. INSP confirmed to use standard ballots in the meantime. Voting continues.

07:07 AM Update: FED said they are next, eta 4 min.

07:28 AM Update: gave supplies

Tables, Chairs, and Voting Booths

06:40 AM New Ticket: ADA Booth is Damaged. Send replacement ADA Booth.

06:49 AM Update: Called DST. On his way with Booth. Will update soon.

07:04 AM Update: DST resolved ADA Booth issue. Voting continues

7524

BMD Other

09:27 AM New Ticket: USB device change message. Told to call for assistance. Voting continues.

09:35 AM Update: Walked PW through resolution. Voting Cont

BSM Other

06:25 AM New Ticket: Error Message: Verifying OS Device Send replacement CF cards. Voting Continues using the aux bin. Set-up continues.

06:27 AM Update: Note: verifying OS device is an expected message upon machine start up and not necessarily an error. If device is stuck on the verifying OS screen a refresh may be required.

06:29 AM Update: FED on route to assist if needed

06:41 AM Update: g2g

06:46 AM New Ticket: Error Message: Verifying OS Device Send replacement CF cards. Voting Continues using the aux bin.

06:50 AM Update: Note: Verifying OS message does not necessarily indicate an error as that is an expected message on machine start up. If the screen is frozen on that message, a manual refresh may be required.

06:58 AM Update: original Insp just got on site and will call us back to confirm if machine is fixed or not. Tech on site.

07:34 AM Update: This is a duplicate ticket and the other one is currently getting addressed by a tech. Closing this ticket.

07:19 AM New Ticket: Error Message: Verifying OS Device Send replacement CF cards. Voting Continues using the aux bin.

07:22 AM Update: Note: verifying OS device is an expected message during BSM start up. If the screen is frozen on this message a manual refresh may be required.

07:31 AM Update: Note: Tech should verify proper refresh procedures were followed using the physical button in the back of the thermal printer compartment - which requires breaking of the compartment seal.

07:41 AM Update: Setting ticket to resolved.

08:15 AM Update: Reopen ticket

08:36 AM Update: Walked through equipment repair steps with pw. Dont send anyone. Waiting for confirmation that this has been resolved.

07:02 AM Update: The scanning machine is stuck on the loading screen. Has done a refresh, still not working. Tried troubleshoot. Send tech. No voters on site yet. Voting continues.

07:25 AM Update: Seems to be duplicate ticket. Send tech, FED was already on site and confirmed attempt at troubleshooting and manual refresh did not solve issue.

08:17 AM Update: Looks like this ticket was closed when new PW arrived. The machine still has an error message of continual loading. Confirmed the refresh with broken seal was already completed, send DST. Voting cont.

08:39 AM Update: BSM was able to turn on. Issue resolved.

Dispatch Clerk

06:22 AM New Ticket: Dispatch Clerk. 0 clerks are at the polling place. 2 clerks are needed. Set-up continues.

06:46 AM Update: Trip 374 booked. Pollworker [2394] [37807] assigned, Driver 3 assigned.

07:27 AM Update: Supplies Needed updated to Yes

08:08 AM Update: Supplies Needed updated to No

08:08 AM Update: Trip 374 Driver started at 08:06am and ETA is 4 mins.

08:08 AM Update: Trip 374 Driver completed drop off at 08:06am.

08:08 AM Update: Setting ticket to resolved.

08:08 AM Update: no supplies needed.

7525

BSM Other

10:47 AM New Ticket: BSM only accepts ballots fed from bottom of ballot card and not top of ballot card. Asked Inspector to confirm tops are not torn. Request FED to access at next visit. Voting continues.

10:52 AM Update: FED will check on team. ETA 15 mins.

11:01 AM Update: FED assessed and machine works as long as ballot is fed in straight

11:01 AM Update: FED assessed and machine works as long as ballot is put in straight. Voting cont

Voting Equipment Keys

06:05 AM New Ticket: Voting Equipment Keys PW is missing entire set of voting equipment keys. Send FED to replace. Instructed to remove backup poll worker key card and metal key from the plastic supply kit. Voting will continue using the aux bin.

06:26 AM Update: FED delivered keys and set up is happening

7526

Dispatch Clerk

07:09 AM New Ticket: Dispatch Clerk. There are two clerks at the polling center, but the inspector and one of the clerks have mobility issues and need replacement clerks to continue setup and voter processing. clerks are at the polling place. Two clerks are needed.

07:10 AM Update: Trip 382 booked. Pollworker [60249] assigned, Driver 14 assigned.

07:31 AM Update: Trip 382 Driver started at 07:30am and ETA is 3 mins.

07:31 AM Update: Trip 382 Driver completed drop off at 07:30am.

07:31 AM Update: Setting ticket to resolved.

7527

Ballot Supplies Other

08:51 AM New Ticket: Missing BMD pens. Voting continues.

09:02 AM Update: Tried calling all PWs, none picked up, let FED know there is no such thing as BMD pen, thin the PWs want felt tip, we are now only using ball point. Advised FED to see if more ball points are needed. Voting Cont.

7528

Polling Place Signs or Nametags

07:30 AM New Ticket: Nametag missing. Confirmed PW checked the red signage bag. Send replacement.

07:41 AM Update: Asked to check to see if tags got into the facsimile envelope. She will call back if she finds them. FED en route but assisting another pct right now. Voting cont.

07:53 AM Update: FED will deliver when he arrives. ETA 15 min. Voting continues.

7531**Other Polling Place - Related**

06:04 AM New Ticket: No portapotty or functional restrooms available at building. Voting continues

06:06 AM Update: A porta potty is assigned. Will check w/co.

06:14 AM Update: DST is driving there to check the street for the porta. ETA 15mins

06:18 AM Update: Porta potty is across the street, will call co and have it moved. ETA 2hrs. they can use currently.

07:21 AM Update: Porta potty co will move the porta across the street to the front of Hampton court by 10am. Need a lock for the porta also.

10:10 AM Update: Reopen ticket

10:10 AM Update: Porta Porty has still not been moved. There is no porta potty yet.

10:18 AM Update: Clerk reports this happens every year. Needs to be resolved asap.

10:38 AM Update: Spoke w/Porta potty co, they will be onsite in 30mins, they were caught on another call. Voting continues.

11:03 AM Update: PW confirmed porta potty is there and functioning

7534**Street Index**

10:24 AM New Ticket: Street Index. Street Index is damaged or taken. Send replacement.

10:34 AM Update: FED will drop off replacement. ETA 5 mins.

10:53 AM Update: replacement delivered. voting continues.

7603**Tables, Chairs, and Voting Booths**

05:31 AM New Ticket: Election Table is Missing a leg. Using a cone. Send replacement Election Table. Setup continues.

05:56 AM Update: DST en route to fix or replace table. Setup continues!

06:18 AM Update: Table delivered, setup continues.

Street Index

02:10 PM New Ticket: Street Index. Street Index on street was taken. Also missing election pamphlets. Send replacements.

02:21 PM Update: FED on way with more ETA 5 minutes Voting Continues

02:37 PM Update: FED delivered extras, Voting Continues.

7604**Dispatch Inspector**

06:23 AM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies but Inspector is not on-site. Send FED to assist in setup.

06:27 AM Update: FED Contacted, ETA 10-15 to help setup. Information given to team to help setup. Set Up Continues

07:15 AM Update: Trip 384 booked. Pollworker [74847] assigned, Driver 6 assigned.

07:21 AM Update: FED arrived and ensured voting started at 7am. Full updates on duplicate ticket. Voting Continues

07:49 AM Update: Trip 384 completed manually.

07:49 AM Update: Trip completed manually. Setting ticket to resolved.

06:25 AM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies but Inspector is not on-site. Send FED to assist in setup.

06:26 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions.

06:27 AM Update: FED Contacted, ETA 10-15 to help setup. Set Up Continues

06:36 AM Update: Provided log in codes. Setup continues.

06:45 AM Update: FED Arrived, PW team did not have ballots/inspector folder, FED providing backups and helping to setup. Setup Continues

07:10 AM Update: FED Confirms voting opened on time, Voting Continues

07:21 AM Update: Closed as duplicate, INSP sent via other ticket.

7607

Dispatch Clerk

06:18 AM New Ticket: Dispatch Clerk. 1 clerk on site. 2 did not show. Inspector got no answer when calling the other two clerks. Setup continues.

06:44 AM Update: Trip 369 booked. Pollworker [36023] [6646] assigned, Driver 6 assigned.

06:52 AM Update: Trip 369 Driver started at 06:51am and ETA is 4 mins.

07:15 AM Update: Trip 369 Driver completed drop off at 07:13am.

07:15 AM Update: Setting ticket to resolved.

Other Polling Place - Related

02:44 PM New Ticket: Porta potty is no longer opening with code. Voting continues.

02:54 PM Update: FED Contacted, on way to evaluate, 5 Minutes ETA Voting Continues

03:14 PM Update: FED assessed situation and unable to get in, requests new lock/lock cut. Voting Continues.

03:40 PM Update: DST en route with replacement lock. ETA 5 min.

04:14 PM Update: Spoke with INSP, DST came but needs to get wire cutter so coming back. Voting Continues.

04:22 PM Update: Super DST en route with wire cutters to cut the lock. ETA 20 minutes

05:55 PM Update: Lock cut and replaced. voting continues.

7608

BSM Other

07:00 AM New Ticket: Fails to Power Up. Charging light is on, but fails to power up. Send FED to resolve issue. Voting continues using aux bin.

07:02 AM Update: FED Contacted, on route to assist, ETA 5-10. Voting Continues

07:03 AM Update: Note: important to verify what kind of charging light is shown blinking or solid (?) as machine could be under minimum 25% threshold. Also good to verify no steps missed during set up, such as lifting the screen up to start machine.

07:14 AM Update: FED Arrived, able to get started, appears to have been powerup issue. Voting Continues

Street Index

05:48 PM New Ticket: Street Index. Street Index is damaged or taken. Send replacement.

05:58 PM Update: VM left for FED to evaluate and bring replacement. Voting Continues.

06:20 PM Update: FED Contacted, ETA 10 Voting Continues.

06:50 PM Update: FED delivered extra copy, Voting Continues.

7609

Roster of Voters

09:00 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

09:05 AM Update: FED Confirmed dropped off earlier, will swing by to check in. Voting Continues

7611

BMD ATI Keypad/Headphones

08:28 AM New Ticket: Missing BMD white cord for ATI. PW checked bag, but no luck. Send FED to replace white ATI cord for BMD. Voting Continues.

08:46 AM Update: Called INSP and left message with instructions. Voting Continues

08:46 AM Update: FED Contacted, heading to assist. Voting Continues

09:17 AM Update: FED Arrived and assisted with setting up, voting continues

7612

Polling Place Signs or Nametags

07:45 AM New Ticket: Someone walked by and took the "Vote Here" sign. Confirmed PW checked the correct location. Send replacement. Voting continues.

07:49 AM Update: FED Confirmed sign present, Voting Continues

7614

Ballot Supplies Other

08:16 AM New Ticket: Missing voting privacy screen. Voting continues.

08:32 AM Update: FED Confirmed no privacy screen for BMD, does not have extra in their equipment. Voting Continues

09:02 AM Update: Super DST is on the way to replace privacy screen, 10mins ETA.

09:13 AM Update: Super DST reports PW's found privacy screen, not needed. Resolved.

7615

BSM Other

06:25 AM Update: FED Contacted and on way ETA 5 minutes, Set up continues

06:33 AM Update: FED Arrived and was able to open the machine, Setup Continues

06:23 AM New Ticket: BSM Lid won't unlock. Send FED to perform equipment repair. Voting continues using the red box. Once machine is set up, send FED to transfer ballots from the red box to the BSM. Set up continues.

7616

Polling Place Signs or Nametags

08:18 AM New Ticket: ADA entrance sign is missing. Confirmed with FED. Send replacement. Voting continues

08:30 AM Update: Discussed with FED, need DST assistance ensuring accessible route marked out appropriately. Voting Continues.

09:02 AM Update: DST on the way to provide ADA Entrance Directional sign - ETA 5 mins.

09:37 AM Update: FED located the ADA sign and privacy screens. Voting cont.

7619

BSM Other

12:07 PM New Ticket: The BSM is keeping rejecting the ballot. Only taking one and rejected all since this morning. Please have a FED to check on. Voting continuing in the Aux bin.

12:39 PM Update: FED on their way to check. ETA 15 mins.

12:55 PM Update: Technician arrived on site and evaluated machine, no issues with accepting ballots (new and previously from aux bin). Issue resolved.

7622

Dispatch Clerk

06:15 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed.

06:21 AM Update: Trip 371 booked. Pollworker [50257] assigned, Driver 17 assigned.

06:54 AM Update: Trip 371 Driver started at 06:54am and ETA is 11 mins.

06:54 AM Update: Trip 371 Driver completed drop off at 06:54am.

06:54 AM Update: Setting ticket to resolved.

7623

Dispatch Clerk

07:12 AM Update: Setting ticket to resolved.
06:34 AM New Ticket: Dispatch Clerk. 1 clerk ADA. Inspector requests 1 more. Set up continues.
06:42 AM Update: Trip 377 booked. Pollworker [51994] assigned, Driver 18 assigned.
07:12 AM Update: Trip 377 Driver started at 07:11am and ETA is 5 mins.
07:12 AM Update: Trip 377 Driver completed drop off at 07:11am.

Other Polling Place - Related

03:27 PM New Ticket: PW concerned front desk security not briefed on voter access to polling site. Security must buzz people in, have ID or be resident. Dispatch FED.
03:35 PM Update: FED Contacted to evaluate, ETA 10, Voting Continues
03:51 PM Update: Will contact DST to respond to this. ETA TBD.
04:05 PM Update: FED onsite and evaluating situation, Voting Continues.
04:19 PM Update: DST contacted and message left to go to site and call for instructions.
04:58 PM Update: DST reports that a new person is managing the front desk and is very cooperative. they are even willing to allow us to prop open the door for easy voter access. The new person will be at the desk until 11:00 PM.

7625

Dispatch Inspector

08:08 AM New Ticket: FED Requests Dispatch Inspector. Poll Workers have ballots and supplies and voting started on time. Current INSP needs support and not comfortable with continuing. Voting Continues
08:12 AM Update: Trip 390 booked. Pollworker [67670] assigned, Driver 12 assigned.
08:29 AM Update: Trip 390 Driver started at 08:27am and ETA is 11 mins.
08:49 AM Update: Trip 390 Driver completed drop off at 08:48am.
08:49 AM Update: Setting ticket to resolved.

Other Poll Worker-Related

06:26 AM New Ticket: Insp is unsure of procedures. Send FED to assist with opening.
06:30 AM Update: FED Contacted and VM left for assistance, Set up continues
06:38 AM Update: FED arrived and has assisted with initial setup, will be swinging by again to assist after checking last precinct. Setup Continues

Path to Polling Place is Not Clear

10:19 AM New Ticket: Path to the polling place is not clear: front gate in community room is being kept closed; voters are unable to get in. . Voting is still continuing.
10:27 AM Update: FED contacted, working to ensure Clerk remains stationed at gate if necessary to keep open.
10:28 AM Update: Reopen ticket
10:28 AM Update: Voting continues with poll worker at gate, working to find heavier object to be less easy to remove. Voting Continues
10:45 AM Update: Spoke with front desk staff. She wishes to keep 2nd door (exterior door to building) closed due to safety concerns. Told her that our agreement with Clementina Towers is to keep all 3 doors propped open (exterior gate, door to building, door to community room). Left messages for Todd Le Furge (agent contact) to work with front desk to keep door to building open. Voting continues.
10:54 AM Update: Inspector has agreed to station 1 clerk at door (just inside glass door) to monitor entrance. A clerk will be present at entrance throughout the day on rotational basis. Voting continues.
11:41 AM Update: Per the inspector, the site is good to go. All doors are now open.

7626

Other Poll Worker-Related

02:57 PM New Ticket: Send FED to assess pw team dynamics as soon as possible.

03:07 PM Update: FED onsite and assessed, PW Dismissed by FED. Voting Continues

7627

Electioneering

09:37 AM New Ticket: Campaign Sign within 100 ft. Campaign: A voter called to notify us of campaign material on the outside of firefighter's lockers at the polling place. I advise sending a FED to confirm and assess when able.

09:58 AM Update: FED on way to check, ETA 10 Voting Continues

10:02 AM Update: FED Delayed ~30 minutes because of issues at other sites, calling to try and walk inspector through. Voting Continues

10:08 AM Update: Fed discussed with team and verified material in question does not refer to anything on current ballot and so does not need to be removed. Voting Continues.

7632

Paper Ballots

07:49 AM New Ticket: Eng/CH Ballots left: Ballots were damaged and need replacing. Need replacement. . Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

07:52 AM Update: VM Left for FED to check, will follow up. Voting Continues

07:58 AM Update: FED Confirmed EDU ballots had water damage, all other ballots are ok. Transferring generic ballots to use. Voting Continues

7644

Dispatch Clerk

06:11 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed.

06:15 AM Update: Trip 365 booked. Pollworker [74871] assigned, Driver 11 assigned.

07:21 AM Update: Trip 365 Driver started at 07:20am and ETA is 13 mins.

07:21 AM Update: Trip 365 Driver completed drop off at 07:20am.

07:21 AM Update: Setting ticket to resolved.

7701

BMD Other

07:18 AM New Ticket: Missing BMD tablet power cord, FED checked tablet bag. Send DST with replacement. voting continues

08:02 AM Update: Joseph will visit site, confirm cord is missing, and if needed will replace cord from his backup BMD. will call back to confirm when resolved.

09:04 AM Update: PWs actually had the cord, and just didn't recognize it.

7706

Not Open/Locked after 6:10am

06:06 AM New Ticket: Inspector entered the code to access to the garage; the code is not working. Please send FED to assist.

06:07 AM Update: Asked and Inspector is on site.

06:09 AM Update: Inspector able to get into precinct. Voting continues

7711

Can't Locate Equipment

05:58 AM New Ticket: Can't Locate Equipment. Can't locate Inspector says arrived at the gym and doesn't see any equipment. Advised to see if maybe it's behind a partition, not found. Pls send FED to address. . Confirmed poll worker has checked SSP. Still can't locate equipment.

06:03 AM Update: Inspector located equipment. set up continues.

Other Polling Place - Related

12:50 PM New Ticket: send FED to investigate unknown blue bag sitting outside of polling place next to donation bin. voting continues.

02:30 PM Update: FED reports bag is next to clothing donation bin, appears to be donated clothes. No concern, issue resolved. voting continues

07:13 PM New Ticket: Lights went out, voting continues, but hard to see.

07:23 PM Update: FED en route to investigate, eta 5 minutes. voting continues

07:31 PM Update: FED reports electricity is on, but main gym lights went off, PW team can't turn them back on. voting continues

07:32 PM Update: Called Dispatch. Sending someone over to turn the lights back on. Will update ASAP

07:37 PM Update: DST contacted to go to site and assist with lighting until custodian restores lighting.

07:41 PM Update: Mike from SFUSD is trying to track down on site custodian. Also called DST to head over and see if they can set up alternate lighting if necessary. Voting continues

07:46 PM Update: Mike SFUSD said Custodial is heading back to the school to get lights back on ETZ 15 mins. Voting continues

07:59 PM Update: DST set up two clamp lights for the PW's for closing procedures until custodial gets there.

7712

Not Open/Locked after 6:10am

06:17 AM Update: Asked and Inspector is on site.

06:16 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:24 AM Update: contacted dispatch SFUSD for ETA waiting

06:37 AM Update: Sally confirms site is open and set up continues

BSM Tape

07:17 AM New Ticket: Thermal printer error. stopped printing report. Send FED. Use aux bin in meantime.

07:18 AM Update: Note: likely a jam in thermal printer head, usually resolved by re-feeding paper.

07:21 AM Update: FED finishing other tasks, expects to be there in 20 minutes to troubleshoot. voting continues

07:57 AM Update: poll worker able to print report, issue resolved. voting continues

7715

Tables, Chairs, and Voting Booths

06:38 AM New Ticket: BMD Table is Damaged. Send replacement BMD Table.

07:50 AM Update: left message for DST to replace

08:05 AM Update: left follow up message with DST to confirm delivery of table

09:06 AM Update: DST will go to site now and replace the table and will call back when resolved.

09:27 AM Update: FED had already replaced the table. voting continues

7716

Ballot Jam

09:34 AM Update: FED en route to troubleshoot, eta 5 minutes. voting continues via aux bin

09:46 AM Update: jam resolved, voting continues

11:47 AM Update: Reopen ticket

11:48 AM Update: Paper Jam is still occurring in the Ballot Scanning Machine, using Aux Bin. Repeated issue.

12:14 PM Update: Note: if ibutton unjam procedure doesn't work please check in ballot box for hanging ballot at end of feed path.

12:26 PM Update: FED completed troubleshooting steps per Director. Issue not resolved. When they try to feed a ballot, it doesn't get in straight and slightly shift sideways. Replacement BSM tabulator needed. Please send DST.

12:42 PM Update: DST en route now with BSM Tabulator. Also sending FED to assist. ETA 20 minutes.

12:48 PM Update: FED en route, voting continues

02:29 PM Update: BSM tabulator replaced, issue resolved. voting continues

09:30 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send FED to resolve issue. Voting Continues using the aux bin.

7718**Ballot Supplies Other**

07:40 AM New Ticket: Did not receive orange or purple pages from FED. Voting continues.

07:45 AM Update: FED en route, voting continues

09:28 AM Update: roster pages dropped off, issue resolved, voting continues

7802**Can't Locate Equipment**

07:01 AM New Ticket: Can't Locate Equipment. Can't locate BMD. Confirmed poll worker has checked SSP. Still can't locate equipment. Power chord missing.

07:13 AM Update: FED said BMD is missing cable for controller. Missing from BMD bag. Replacement cable needed. Voting continues.

07:14 AM Update: Talked through location of ATI cord with Donald. resolved and set up continues.

7803**Polling Place Signs or Nametags**

06:54 AM New Ticket: The standing polling sign is having issues with the legs. The legs are not standing. is damaged. Send replacement.

06:56 AM Update: The Fed knows about the issue but left the precinct. Please have the Fed re-visit or have the replacement.

07:10 AM Update: FED confirmed large Vote Here sign is damaged and cannot be repaired. Needs replacement from DST. Voting continues.

07:16 AM Update: Contacted DST. They will make this their next stop. ETA 20 mins. Will update

07:53 AM Update: Texted DST to confirm resolution when completed.

07:55 AM Update: DST replaced Vote Here sign. Voting continues.

7808**Dispatch Clerk**

06:44 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed.

06:50 AM Update: Trip 378 booked. Pollworker [75956] assigned, Driver 5 assigned.

06:52 AM Update: Trip 378 Driver started at 06:51am and ETA is 11 mins.

07:08 AM Update: Trip 378 Driver completed drop off at 07:07am.

07:08 AM Update: Setting ticket to resolved.

08:05 AM New Ticket: Dispatch Clerk. Send a Poll worker to maintain minimum (2) to work with inspector. clerks are at the polling place. 1 clerks are needed.

08:07 AM Update: disregard, FED will move PW from another site

08:09 AM Update: FED will continue route and look for a PP with a Clerk that can move to 7808. Voting continues.

7819**BSM Other**

06:24 AM New Ticket: Green seal missing when taking off lid from BSM. Informed Inspector to continue set up as normal.

06:58 AM Update: Set up continues

7821**Ballot Supplies Other**

09:15 AM New Ticket: Send extra poll worker manual to precinct. voting continues.

09:34 AM Update: FED will drop off PW manual ETA 15min, voting continues

09:57 AM Update: pw manual delivered, voting continues

7822**Dispatch Clerk**

06:51 AM New Ticket: Dispatch Clerk. 1 inspector and 2 clerks are at the polling place. 1 clerk requested. Set up continues.

06:59 AM Update: Trip 381 canceled.

07:00 AM Update: We have 4 pws left. Will not dispatch here, ask PWs to get help from FED as needed.

09:39 AM Update: Reopen ticket

10:15 AM Update: FED is in communication with Inspector at a PP with 4 Clerks, will call back once 1 Clerk moved to 7822, voting continues

11:06 AM Update: FED is en route to PP near 7822 with 4 Clerks. ETA 5 min. Voting continues.

11:21 AM Update: FED is driving 1 adult Clerk from another PP to 7822. ETA 10-15min. Voting continues.

11:24 AM Update: Note: adult Clerk is moving from other PP with 1 adult Clerk and 2 Students. The 2 Students must work together. FED agreed to move this adult Clerk back to original assignment if there is a staffing need. No other PP in FED's territory with extra adult Clerks.

11:58 AM Update: FED said 7834 and 7822 both have 2 Clerks. 7834 is busier, will transfer Clerk there. Will try to see if there is another Clerk to move to 7822. Inspector updated. Voting continues.

12:47 PM Update: FED was able to identify clerk to transfer from 7836. Will call once transfer is complete.

01:50 PM Update: Clerk moved from 7836 to 7822. Voting continues.

7823**Polling Place Signs or Nametags**

07:41 AM New Ticket: PW can't locate Precinct # Card or name tags, not in Signage Supply Bag. Instructed FED to issue new name tags from FED supplies, and to tell PWs to double check area where Signage Supply Bag was emptied for Precinct # Card. FED will call us back if they can't locate sign. Voting continues. is missing. Confirmed PW checked the correct location. Send replacement.

08:28 AM Update: Left VM with Inspector to confirm if Precinct # Card has been located at PP. FED said he instructed to made a temp sign. Voting continues.

09:04 AM Update: Clerk confirmed they installed a temporary Precinct # Card. Voters can identify PP precinct # and voting continues.

7824**Other Polling Place - Related**

07:03 PM New Ticket: Alarm police siren sound going off at polling site, causing disturbance. Voting continues.

07:08 PM Update: FED is en route, ETA 3min. Voting continues.

07:13 PM Update: Called Dispatch. They will send someone over to disarm the alarm. ETA 10-15 mins. Will update ASAP

07:26 PM Update: FED confirmed alarm isn't disrupting voting inside PP. There is also table right outside of the door, if a voter dislikes the alarm and needs to mark ballot. FED said Inspector called PPO, who said a Janitor should arrive around 7PM and can disarm alarm. FED left to address another urgent closing task. Voting continues.

07:48 PM Update: Inspector confirmed alarm is off. Voting continues.

07:49 PM Update: Alarm has been turned off. Voting continues.

7825

BSM Other

10:12 AM New Ticket: Machine Fails to Power Up. Charging light is not on, but fails to power up. Send FED to resolve issue. Voting continues using aux bin

10:20 AM Update: Note: it is likely machine is not receiving power from a functioning outlet if the charging light is not on.

10:21 AM Update: FED en route eta 5min, voting continues in AUX bin

10:33 AM Update: Inspector checked and power cord is secure to BSM. Inspector said garage outlets can charge cell phone, but suspects not enough power to charge BSM. Inspector is attempting to gain access to a house outlet via extension cord to test this idea. FED en route. FED en route. BSM powered off, voting continues in AUX bin.

10:57 AM Update: Send DST to provide BSM Aux power cable. Have them plug into the back of BSM tabulator.

11:02 AM Update: Left message for DST to call back for further instruction on replacing the BSM power cord.

11:24 AM Update: DST contacted and will go to the site with the tabulator replacement and get the cord from the replacement to see if it works with their BSM. DST may call in for phone assistance from TECH if needed.

12:34 PM Update: DST has replaced the Aux cord. voting continues

01:52 PM Update: Reopen ticket

01:57 PM Update: FED and Inspector are retrieving and scanning AUX bin ballots. FED will update Election Center once complete.

02:16 PM Update: Resolved, Voting continues

7827

Ballot Supplies Other

04:54 PM New Ticket: Inspector requesting sand bags for Vote Here sign. It has fallen over 5 times and is a hazard. Voting continuing.

05:20 PM Update: Super FED contacted to retrieve sandbags from the warehouse and deliver to PP. Will call once delivered. Voting continues.

05:47 PM Update: FED notified that sandbags will be delivered by Super FED. Voting continues.

06:29 PM Update: Super FED on their way to the PP. ETA 25 mins. Voting continues.

06:58 PM Update: sandbags delivered and placed on the vote here sign legs. Voting continues.

7831

Dispatch Clerk

11:09 AM New Ticket: This site REQUIRES an extra poll worker per agreement with SFUSD. Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed.

11:20 AM Update: Please coordinate with FED to move a PW from a PCT with extra PWs.

11:42 AM Update: FED will visit nearby PP with 4 Clerks to identify 1 Clerk to transfer to 7831. Will update in approx 20min. Voting continues.

11:45 AM Update: 1 Clerk moved to 7831. Voting continues.

Other Polling Place - Related

10:43 AM New Ticket: PPO (school principal) has concerns about polling place security. Contact PPO directly. voting continues

11:02 AM Update: Calling PPO now.

11:27 AM Update: FED said PPO requires Clerk to staff entrance to PP so voters don't wander around school. FED will try to move Clerk from a nearby PP. Voting continues.

11:31 AM Update: Redundant ticket # 3220

Roster of Voters

06:56 AM New Ticket: Supplemental roster pages (orange pages) were not delivered by FED yet. Send FED to deliver.

07:19 AM Update: FED is dropping off supplemental pages, should complete 7831 in 5-10min, voting continues

08:20 AM Update: Called FED and Inspector, ETA 10min, voting continues

08:42 AM Update: Supplemental pages delivered, voting continues

7832**Ballot Supplies Other**

06:21 AM New Ticket: FED left his badge, as well as the incorrect supplemental pages. Setup continues.

06:58 AM Update: FED is en route, eta 2-3min, setup continues

07:15 AM Update: PP has the correct supplemental pages. FED retrieved badge. PP opened at 7am and voting continues.

Other Poll Worker-Related

06:20 AM New Ticket: FED left badge at site. Contact him to let him know it's at this site.

06:23 AM Update: Dupe disregard

Other Polling Place - Related

06:01 AM New Ticket: 6AM, FED is on site to unlock PP, but does not have key to the program room inside where PP is supposed to be.

06:11 AM Update: FED contacted PWs are inside library, waiting for SFPL security to arrive to open program room ETA 15 minutes.

06:13 AM Update: left msg with clerk onsite that SFPL security will be there in 15 minutes to open program room

06:14 AM Update: FED will complete drive-by and return to PP in 10min. If program room is still locked, FED will begin emergency voting procedures to set up outside. PWs are looking for site contact to unlock program room.

06:40 AM Update: SFPL security confirms that they have opened program room.

7838**BMD Other**

07:27 AM New Ticket: Precinct missing BMD power cable, FED checked tablet bag. Send DST with replacement. voting continues

07:58 AM Update: DST indicated at another site they had an extra BMD power cable. He will pick up that cable and deliver to 7838. If necessary he will take the cable from his replacement BMD. will call back with update

08:24 AM Update: DST replaced cord. resolved voting continues

7844**Other Polling Place - Related**

07:14 AM New Ticket: No chairs. Workers found other equipment and supplies. There are four workers and no chairs. Voting continues.

07:20 AM Update: FED contacted. ETA 5 min to assess and drop off chairs if needed.

07:35 AM Update: FED confirmed they have chairs now. Voting cont.

7845**Ballot Jam**

05:00 PM Update: FED contacted, eta 2 minutes. Instructed to refer to Equipment Repair Guide. Will call back with an update.

05:22 PM Update: FED resolved issue. Voting cont.

04:52 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Unable to walk through equipment repair steps with PW. Ballot is still jammed. Send FED to resolve issue. Voting Continues using the aux bin.

7847**Dispatch Inspector**

06:08 AM New Ticket: FED called and said insp is arriving at 6:40. Dispatch Inspector. Inspector is not on-site and poll workers do not have ballots nor supplies. PWs are beginning set up. Send FED to assist in setup.

06:10 AM Update: Trip 363 booked. Pollworker [66076] assigned, Driver 8 assigned.
06:15 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions. Set up cont.
06:36 AM Update: Supplies issued to Poll worker [66076]
07:00 AM Update: Inspector still has not arrived. PWs will process ballots using the Aux bin until the Inspector arrives. Tried calling Inspector, but got VM.
07:06 AM Update: Trip 363 Driver started at 07:06am and ETA is 14 mins.
07:06 AM Update: Trip 363 Driver completed drop off at 07:06am.
07:06 AM Update: Setting ticket to resolved.
07:07 AM Update: FED eta 20 min and will call back with an update.

Roster of Voters

07:13 AM New Ticket: Roster of Voters and Street Index is missing. Send Replacement. Voting continues provisionally until replacement arrives.
07:16 AM Update: FED is nearby and will call back once items are delivered.
07:59 AM Update: FED was assisting at another PP. ETA 15 minutes.
08:26 AM Update: FED confirmed items have been delivered. Voting cont.

7848

Ballot Supplies Other

07:01 AM New Ticket: Missing cord for headphones and missing orange pages for roster. Dispatch FED to deliver.
07:05 AM Update: FED contacted. 5/10 min eta.
07:55 AM Update: FED confirmed PWs found cord and delivered oranges pages. Voting cont.

BSM Other

04:22 PM New Ticket: BSM Error shows "CS Monitor Error: Primary card not properly formatted." Battery is charged to 100% on BSM. Send help for repairs. Voting continues using auxillary bin
04:24 PM Update: Note: recommend turning machine off and attempt to re-seed cards to make sure they are fully inserted. Also good to verify A card and B card are in the respective slots, although if voting has occurred up until now, they should have been.
04:27 PM Update: FED contacted. ETA 15 minutes. Will call back once they arrive.
04:48 PM Update: FED unable to resolve. FED confirms voting will cont via aux bin.
04:58 PM Update: Per conversation with coordinator, it appears the PW or FED may have removed the CF cards without completely turning machine off and they reported a blue screen on the LCD that was not resolved with a refresh attempt. In effort to reduce machine down time, due to possible card corruption and replacement machine set up time, Deputy Director gave permission to burn new cards and send new machine to polling place.
05:00 PM Update: Replace tabulator and CF cards. Have FED to assist with set up and scanning of ballots.
05:05 PM Update: Programmed 2 CF cards, conducting L&A now.
05:09 PM Update: FED was able to fix the issue, voter numbers on LED match, Voting is continuing. No need for replacement tabulator and CF cards.
05:08 PM Update: FED called back and confirmed the machine is working again after refreshing it. Voting cont.

7853

Ballot Supplies Other

06:46 AM New Ticket: DST reports Inspector is telling them they don't have an Inspector Bag. Send FED to review voting procedures and provide supplies if needed.
07:08 AM Update: FED eta 15 min.
07:49 AM Update: FED confirmed insp has bag. Voting cont.

7906

Not Open/Locked after 6:10am

06:11 AM Update: Asked and Inspector is on site.

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:21 AM Update: left message for Jasvier at 510-619-4950 to open site. will follow up

06:35 AM Update: Tyler confirms they are in and set up continues

7907

Dispatch Clerk

07:34 AM New Ticket: Site MUST HAVE extra poll worker for accessibility. Dispatch Clerk Immeidately.

07:38 AM Update: Trip 387 booked. Driver 7 assigned.

07:41 AM Update: Trip 387 Driver started at 07:41am and ETA is 10 mins.

07:58 AM Update: Trip 387 Driver completed drop off at 07:57am.

07:58 AM Update: Setting ticket to resolved.

09:30 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed. One clerk has mobility issues that limit them to non moving clerical roles. Site is understaffed for clean up, please send an extra clerk. Voting continues.

09:44 AM Update: Trip 392 booked. Driver 6 assigned.

09:47 AM Update: Trip 392 canceled.

09:47 AM Update: Trip 393 booked. Driver 12 assigned.

09:55 AM Update: Trip 393 Driver started at 09:55am and ETA is 9 mins.

10:23 AM Update: Trip 393 Driver completed drop off at 10:21am.

10:23 AM Update: Setting ticket to resolved.

Other Poll Worker-Related

10:36 AM New Ticket: PW has a hygiene issue, FED will encourage them to take a break to address. FED en route, ETA 2min. Voting continues.

11:17 AM Update: FED will issue PW dismissal letter, voting continues

Other Polling Place - Related

06:35 AM New Ticket: Inspector completed drive-by and did not see any activity. Will go to PP and investigate, PP might not be visible from street. Will update Election Center in 5-10min.

06:39 AM Update: DST en route to verify signage is in place. Voting area changed at last minute due to emergency, garage door stopped working. Voting area is now in the conference room, the entrance is on 19th St.

06:52 AM Update: FED confirmed PP is active and setup continues

07:33 AM Update: DST visited and setup signs, and propped open gate. Site is missing their extra poll worker, will log that as well. voting continues.

7908

Electricity Off

06:10 AM New Ticket: Auto Log Details: Electricity Off. Confirmed PW checked other outlets. PW experiencing No electricity at the polling place. set up continues.

06:34 AM Update: Inspector confirms that the electricity is still not working. Left messages for Ana and Juan to go out there and address. Will continue to monitor.

06:37 AM Update: Dispatched Sam/DST to go out there and see if there is a master switch that turns on the electricity.

06:50 AM Update: DST on site, investigating. Universal Power Supply is also onsite and will be used if necessary to power voting equipment.

06:51 AM Update: FED is on site. PP does not have power but setup continues. FED will notify clerks that voters will cast ballots in AUX bin until power comes on. Press stopped by.

07:28 AM Update: FED left before 7am when other DOE staff arrived at PP, power was still off. Setup continued on schedule. FED will return to PP in 15 min and call about any issues. Voting continues.

08:23 AM Update: Circuit breaker located (behind "secret panel") and we are now using electricity from inside the building. Voting continues.

7909

Ballot Supplies Other

06:27 AM New Ticket: ADA Bell is missing. Set up continues.

07:44 AM Update: ADA Bell delivered and confirmed functioning. voting continues.

7912

Ballot Jam

04:46 PM Update: Walked through machine steps. Able to resolve the jam on the phone. Issue resolved. Voting continues.

04:55 PM Update: Note: recommend checking inside the ballot box to make sure no ballot obstruction at the end of the feed path.

04:35 PM New Ticket: No error message. But when they try to feed paper in it reads "Paper jam." Voter's ballot not returned. No Equipment Repair steps performed. Send FED to resolve issue. Voting Continues using the aux bin.

7914

Provisional Envelopes

04:56 PM New Ticket: Low supply of EN/SP Provisional Envelopes. Send FED for restocking.

05:07 PM Update: Notified FED who is on break, voting continues

05:28 PM Update: Confirmed with Inspector to issue Eng / Ch provisional envelopes to voters without a language preference, and to call Election Center if a voter requires an Eng / Sp provisional envelope and one is not available. Voting continues.

05:32 PM Update: FED is en route, ETA 5min. Voting continues.

05:46 PM Update: Eng / Sp provisional ballots delivered. Voting continues.

7926

Not Open/Locked after 6:10am

06:11 AM Update: Asked and Inspector is on site.

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:17 AM Update: Tariq security at 510-978-7930 called. left message to open site.

06:18 AM Update: Tariq security called back. He said guard will open the site momentarily

06:22 AM Update: FED will stop by in 10/15 min to assist with emergency voting set up if PP is still locked.

06:33 AM Update: Cassia confirms that guard let them in at 6:15

7927

Other Polling Place - Related

06:03 AM New Ticket: Inspector does not have code to get in.

06:16 AM Update: Contacted Inspector. They were able to get in by having PPO open garage. Setup continues.

BMD Printer is Not Printing

06:48 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Printer has error message that there is a jam, but PW unable to resolve. Send FED to resolve issue. Setup continues

06:55 AM Update: FED contacted. ETA 15 min to assist.

07:44 AM Update: FED finishing up things at another PP. ETA is 15. Confirmed with PW that voting cont.
08:13 AM Update: FED arrived and working through repair steps. Will call back with an update.
08:17 AM Update: FED went through repair steps and now error code 13.08.14 is now popping up and says there's a jam, but they confirmed there isn't a jam. Tech assistance required. Voting cont.
08:31 AM Update: FED unable to resolve after going through repair steps. Please send DST.
08:56 AM Update: Went through repair steps with FED. Printer is now working. Voting cont.

7932**Other Polling Place - Related**

08:13 AM New Ticket: Tree light for extra illumination in SSP was broken upon delivery - send alternate source of light.
08:20 AM Update: DST has one other priority stop and will arrive about 30 mins
08:21 AM Update: FED confirmed PP is really dark and needs extra light sources. Voting cont.
08:27 AM Update: Called inspector. They will be OK until DST arrives. Voting continues
09:39 AM Update: DST provided light. Voting continues

7933**Dispatch Inspector**

06:10 AM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies. Insp will stay on-site until new insp will arrive.
06:13 AM Update: Trip 364 booked. Pollworker [49167] assigned, Driver 10 assigned.
06:45 AM Update: FED confirmed new insp arrived and pws are cont. set up.
07:00 AM Update: Trip 364 Driver started at 06:58am and ETA is 12 mins.
07:00 AM Update: Trip 364 Driver completed drop off at 06:58am.

7937**BSM Other**

07:30 AM New Ticket: Fails to Power Up. Charging light is on, but fails to power up. Send FED to resolve issue. Poll workers asked for a technician. Voting continues using aux bin.
07:33 AM Update: Note: important to verify machine is plugged in to a functional outlet and proper set up procedures were followed. Machine may be under 25% threshold for charge, as well.
07:34 AM Update: FED's eta 10 min to assist.
08:07 AM Update: FED confirmed BSM is up and running. Voting cont.

7941**Not Open/Locked after 6:10am**

06:11 AM Update: Asked and Inspector is on site.
06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. There are people inside apartments, but not opening for PWs
06:24 AM Update: Calling PPO now.
06:25 AM Update: FED ETA 10/15 minutes to assist if needed.
06:25 AM Update: Site is now open, PW's are inside setting up.

7944**Provisional Envelopes**

09:10 AM New Ticket: Provisional Envelopes in Spanish and Filipino are missing. Confirmed with PW that they are not in the Election Table Supply Bag. Send FED to replace. Voting continues.

09:45 AM Update: FED enroute (ETA = 15 min) to check in part of wrapped bundle with Spanish and other options.

10:45 AM Update: FED confirmed PV envelopes in other languages contained in same packages as delivered to PP. Voting continues.

7946

Tables, Chairs, and Voting Booths

07:46 AM New Ticket: ADA Voting Booth is Missing. Confirmed correct location through the SSP. Send replacement ADA Voting Booth. Voting continues.

07:58 AM Update: DST is on way w/ADA booth. ETA 5mins.

08:18 AM Update: DST reports ADA booth delivered, site looks good. Resolved.

7947

Roster of Voters

08:37 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver. Voting continuing.

09:37 AM Update: Insp confirmed they received roster. Voting continues.

7948

BMD ATI Keypad/Headphones

07:25 AM New Ticket: BMD Headphones/ATI Keypad. Keypad is not functioning. Walked through equipment repair steps with PW. Send FED unable to resolve. Voting Continues.

07:28 AM Update: Inspector and FED resolved prob (loose connection with Printer)

7949

BMD Other

07:14 AM New Ticket: BMD worked during set up. Test print worked. After opening, BMD now displays error message "USB device change detected" and will not continue pass that screen. Printer still on, connected, and shows "Ready" on display. Voting Continues.

07:19 AM Update: Note: possibly a USB connection issue, can be resolved by checking device connections in back panel. A refresh of the machine may also help.

09:07 AM Update: PW called to update that BMD and printer is working now. No need to send help. Voting continues

07:49 AM Update: FED completing drop off and will visit after (ETA = 40 min). Will try printer refresh and call if need additional troubleshooting that requires approval.

Not Open/Locked after 6:10am

06:22 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:27 AM Update: Left voicemail with FED to stop by and assist. If lock out remains will assist with Emergency Voting. Request call back with update

06:33 AM Update: Called PPO - PP now open. Set-up continues

9105

Polling Place Signs or Nametags

06:18 AM New Ticket: Voting Sign is damaged. Send replacement.

06:26 AM Update: FED contacted. ETA 2 min. Will provide voting sign replacement. Setup continues.

07:22 AM Update: FED contacted. Doesn't have necessary supplies. Send DST to deliver. Voting continues.

08:42 AM Update: DST en route, eta 10 min.

09:02 AM Update: DST reports Inspector did not know where legs to Vote Here sign were stored. Issue resolved. Voting continues.

9106

Other Polling Place - Related

06:44 AM New Ticket: One of the voting booths cannot be assembled, legs won't fit in. There are 3 good booths set up now.

06:51 AM Update: FED contacted. Needs to finish supplies drop off. Will visit site to try to assist with booth after drop offs complete. Setup continues.

07:37 AM Update: DST en route to check on voting booths and replace if necessary. voting continues.

08:18 AM Update: Inspector contacted. DST resolved issue. Voting continues.

9107

BSM Other

08:37 AM New Ticket: FED called to report BSM issue. Inspector reports charging light on but machine just suddenly powered off. No voters used machine yet. FED unable to go to site right now. Dispatch DST to assist with BSM troubleshooting.

08:49 AM Update: Inspector contacted. Performed troubleshooting. BSM now working. Voting continues.

08:56 AM Update: Note: machine may have been running off internal power if it suddenly powered off. Verify machine was plugged in to a functional outlet.

09:45 AM New Ticket: Machine powers off. Tech help on the phone got it running, but the issue has continued and the machine. Send assistance. Voting continues via auxiliary bin.

09:46 AM Update: Machine shut down. Need assistance. Voting continues via auxiliary bin.

09:56 AM Update: Inspector contacted. BSM powered off. Permission to break seals per Director. Advised to check power source. Inspector will call back to update. Voting continues via aux bin.

10:13 AM Update: Machine is still not working. Send assistance. Voting continues via auxiliary bin.

10:55 AM Update: Requesting an update from on-site support.

11:10 AM Update: Inspector contacted. BSM working. Both green and yellow lights are solid and lit. Voting continues.

9114

Electioneering

07:46 PM New Ticket: Campaign Sign within 100 ft. Campaign: City Hall Reform Ballot Petition for November Election. Have them move 100 ft away.

07:52 PM Update: Inspector phoned and person is still collecting petitions at the drop box and will not move. Please send FED immediately. Voting continues.

07:54 PM Update: FED contacted. Will go to site to try to resolve issue once current tasks complete. Voting continues.

08:06 PM Update: Polls have closed, no longer an issue.

9116

Dispatch Clerk

07:35 AM New Ticket: Site requires extra poll worker to monitor voter traffic. Dispatch Clerk.

07:41 AM Update: Trip 388 booked. Driver 8 assigned.

08:22 AM Update: Trip 388 Driver started at 08:21am and ETA is 18 mins.

08:22 AM Update: Trip 388 Driver completed drop off at 08:21am.

08:22 AM Update: Setting ticket to resolved.

Path to Polling Place is Not Clear

07:38 AM New Ticket: Path to the polling place is not clear: Playground with children is blocking access for voters. Voting is still continuing.

07:44 AM Update: FED contacted. LM asking FED to visit site to confirm polling place path is clear. Voting continues.

08:10 AM Update: Spoke with FED. He is enroute. Informed him that a clerk has been dispatched to assist with monitor voter traffic through the playground. Awaiting confirmation that a clerk has arrived.

08:19 AM Update: Spoke with Mel/DST and Inspector. They are still awaiting arrival of extra poll worker.

08:46 AM Update: Extra poll worker was dispatched and arrived, but she is no longer needed. Inspector will reach back out in the afternoon if an additional PW is needed. Closing ticket. Voting continues.

9123

BSM Other

07:33 AM New Ticket: Fails to Power Up. Charging light is on, but fails to power up. Send FED to resolve issue. Voting continues using aux bin.

07:34 AM Update: Note: important to verify machine is plugged in to a functional outlet and proper set up procedures were followed. Machine may be under 25% threshold for charge, as well.

07:39 AM Update: FED contacted. En route to assist with BSM. ETA 10 min. Voting continues via aux bin.

08:16 AM Update: FED Contacted. BSM issue resolved. Voting continues.

9125

Roster of Voters

07:45 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:47 AM Update: FED contacted. Will deliver roster pages to PP. ETA 20 min. Voting continues.

08:23 AM Update: FED contacted. Supplemental roster pages delivered. Voting continues.

9132

Other Polling Place - Related

07:54 AM New Ticket: Garage is dark. Not enough lighting. Wants addition light to brighten up polling place. Send FED.

08:01 AM Update: FED doesn't have extra lighting. Need to send DST to deliver more lights. Voting continues.

08:04 AM Update: Contacted inspector. Informed DST will be delivering more lights.

08:23 AM Update: DST is on way w/lighting. ETA 15/20mins.

09:21 AM Update: DST reports lighting is installed, looks great. Resolved.

9138

BSM Other

06:37 AM New Ticket: Error Message: Incorrect username/password. I walked through the equipment repair steps with PW. Error Message is still present. Send FED to confirm and perform equipment repair steps. Voting continues using the aux bin.

06:57 AM Update: FED contacted. En route. ETA 10 min. Will assist with BSM powerup. Setup continues.

07:37 AM Update: FED contacted. BSM working. Voting continues.

9143

Other Poll Worker-Related

07:07 AM New Ticket: Inspector and clerks unsure if set up was done correctly. Please send FED to double check polling place is set up correctly as should be.

07:16 AM Update: FED contacted. En route. ETA 15 min. Will visit site to confirm set up. Voting continues.

07:52 AM Update: FED contacted. Visited site. All good. Voting continues.

9145

Polling Place Signs or Nametags

06:21 AM New Ticket: missing cones to designate entry. setup continues. is missing. Confirmed PW checked the correct location. Send replacement.

06:40 AM Update: FED did not see activity at PP, but PP might not be visible from street. FED will complete drive-by and go to 9145 to investigate. Will update in 10min.

07:12 AM Update: FED contacted. Delivered cone. Confirmed team on site.

07:21 AM Update: FED confirmed voting continues.

9203**Dispatch Clerk**

06:20 AM New Ticket: Dispatch Clerk. 1 Inspector and 1 clerk are at the polling place. 2 clerks are needed. Site opening continues.

06:21 AM Update: Trip 370 booked. Pollworker [74739] [72098] assigned, Driver 19 assigned.

06:42 AM Update: Trip 370 Driver started at 06:39am and ETA is 12 mins.

06:42 AM Update: Trip 370 Driver completed drop off at 06:39am.

06:42 AM Update: Setting ticket to resolved.

Path to Polling Place is Not Clear

06:09 AM New Ticket: Path to the polling place is not clear: PW reports there's a car in the garage where polling should be set up. PWs have set up outside. PW unwilling to work outside in cold; will come back if car is moved and they can set up inside. Voting setup outside continues.

06:17 AM Update: FED confirmed car in garage when stopped by to confirm PP unlocked. Will stop by again once done with current location. ETA 15 - 20 mins. Setup continues.

06:27 AM Update: calling ppo to have car removed.

06:32 AM Update: sending DST eta 10mins

06:47 AM Update: FED said PPO has left and the car is still in drive. Setup outside continues.

07:00 AM Update: DST reports Voting setup continues. Car is broken in the back of the garage. There is enough room to host. Resolved.

BMD ATI Keypad/Headphones

07:27 AM New Ticket: ATI keypad cord is missing. Send FED to resolve.

07:57 AM Update: FED contacted. Will go to PP once done with current PCT. ETA 30 - 45 mins.

08:34 AM Update: FED confirmed cord found and now equipment is up and running.

9207**Ballot Supplies Other**

06:36 AM New Ticket: missing yellow cable to secure the red box. setup continues.

06:41 AM Update: FED contact. Left message. Will try again in a few minutes. Setup continues.

06:49 AM Update: FED is aware and is en route. ETA 10 - 15 mins.

08:12 AM Update: FED confirmed cable was dropped off.

9208**Ballot Jam**

06:39 PM Update: FED en route to troubleshoot with PW team.

06:39 PM Update: Monitor able to talk PW and FED through to clear the jam. BSM now processing ballots. Voting continues.

06:35 PM New Ticket: Tried to clear jam. Then got another error: Error driving paper: maximum steps reached. Right-in ballot Voter's ballot not returned. No Equipment Repair steps performed. Send FED to resolve issue. Voting Continues using the aux bin.

9209**BSM Other**

06:47 AM New Ticket: Login screen does not load. Walked through equipment repair steps with PW. The FED Cindy was here 5 min ago but she asked the inspector to the election center. Told the inspector if after 7:00 the voter comes, then Voting continues using aux bin.

06:49 AM Update: FED confirmed BSM is not working. Screen does not power up and has tried to troubleshoot. Will need TECH to assist. Voting can start using aux bin.

06:53 AM Update: Note: if log in screen does not load a manual refresh is likely required using the button in the thermal printer compartment. Team should also make sure machine is charged and plugged into a functional outlet.

07:36 AM Update: left message for FED to return to PP and do a manual refresh. Voting continues.

07:38 AM Update: FED en route. ETA 5 mins. Permission granted to break seals.

08:11 AM Update: FED confirmed repairs done and up and running.

9212**Electioneering**

09:59 AM New Ticket: Campaign Sign within 100 ft. Campaign: Saikat for Congress materials within 100 feet, also materials for Sherill and Prop D.

10:07 AM Update: FED en route. ETA 10 - 15 mins.

10:40 AM Update: FED was onsite and person is no longer there.

9214**Dispatch Inspector**

05:34 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. INSP was asked to go to city hall instead to serve as flex since ETA 7:15. Send FED to assist in setup and additional supplies

05:34 AM Update:

05:49 AM Update: FED will go to PP once done with first PP unlock. Informed PW team to dispatch another INSP. FED eta 20 - 25 mins.

06:00 AM Update: Trip 361 booked. Pollworker [44441] assigned, Driver 5 assigned.

06:05 AM Update: Supplies issued to Poll worker [44441]

06:06 AM Update: FED en route. New PW en route with supplies. FED ETA 5 mins.

06:33 AM Update: FED confirmed new INSP has arrived with supplies and setup has started.

06:42 AM Update: Trip 361 Driver started at 06:33am and ETA is 9 mins.

06:42 AM Update: Trip 361 Driver completed drop off at 06:33am.

9231**BMD Printer is Not Printing**

06:58 AM New Ticket: BMD Printer is not powering on. Send FED to resolve issue.

07:07 AM Update: FED was onsite. Tried multiple outlets and tried unplugging and still not working. Need TECH to assist. Setup done and voting continues.

07:14 AM Update: Printer/machine now working. Issue resolved. Voting continues.

9235**Roster of Voters**

07:09 AM New Ticket: Purple pages missing. Orange pages missing. Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:11 AM Update: FED en route. ETA 10 mins.

07:42 AM Update: FED confirmed roster delivered.

9236**Not Open/Locked after 6:10am**

06:15 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:15 AM Update: Asked and Inspector is on site.

06:19 AM Update: FED contacted. ETA 10 min. Heading to site to assist with setup.
06:20 AM Update: per the inspector, the door is now unlocked. and she is starting to set up.

9237

BSM Other

07:22 AM New Ticket: Yellow charging light is not on. Walked through equipment repair steps with PW. Send FED to resolve issue. Voting continues using aux bin.
07:25 AM Update: Note: machine may not be plugged into a functional power outlet. FED should verify machine is receiving power and proper set up procedures were followed.
07:32 AM Update: FED contacted. En route to assist with BMD. ETA 10 min. Voting continues via aux bin.
08:07 AM Update: FED contacted. Issue resolved. BSM working Voting continues.

9402

Path to Polling Place is Not Clear

06:31 AM New Ticket: Path to the polling place is not clear: Firetruck blocking the polling place entrance.. PWs also take issue with the Election Table being directed to be set up in the back. Send DST.
06:42 AM Update: FED en route to assist on set up. ETA 3 min.
06:45 AM Update: Spoke with Inspector. Firetruck is now outside and PW's setting up. Also dispatched DST to ensure that voting area meets ADA requirements, as inspector made tweaks to SSP setup. Setup continues.

9403

Dispatch Clerk

06:13 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed.
06:16 AM Update: Trip 367 booked. Pollworker [71675] assigned, Driver 15 assigned.
06:44 AM Update: Trip 367 Driver started at 06:43am and ETA is 18 mins.
06:44 AM Update: Trip 367 Driver completed drop off at 06:43am.
06:44 AM Update: Setting ticket to resolved.

9405

Not Open/Locked after 6:10am

06:12 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.
06:12 AM Update: Asked and Inspector is on site.
06:16 AM Update: FED contacted. En route to assist in set up. ETA 10 min.
06:19 AM Update: PPO was waiting for our call to open. PP now open. set up continues.

9411

Can't Locate Equipment

07:15 AM New Ticket: Can't Locate Equipment. Can't locate ADA bell not delivered by DST. Confirmed poll worker has checked SSP. Still can't locate equipment.
07:32 AM Update: DST contacted. is delivering and installing ADA bell right away.

9417

BSM Other

11:55 AM New Ticket: Ballot-scanning machine ran out of power. Yellow charging light was on before it shut down. Instructed PW to lower screen down, let machine charge for 30 minutes, and then raise screen. PW will call if further issues with BSM at that point. PWs will collect ballots and place in Auxiliary bin for now. Voting continues.

12:09 PM Update: FED arrived. Confirmed that BSM is charging and will circle back in 20 minutes to ensure BSM is functional. Voting cont. via aux bin.

12:41 PM Update: Confirmed with inspector that BSM is up and running again. Threw out broken power strip not needed. Voting cont.

9423**Ballot Supplies Other**

07:57 AM New Ticket: There were no legs to one of the voting booths, and the signature guide is missing. Voting continues.

08:02 AM Update: FED arrived. Voting booth legs and signature guide delivered. Voting cont.

Not Open/Locked after 6:10am

06:14 AM Update: Asked and Inspector is on site.

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and DST is responsible for unlocking.

06:23 AM Update: DST is on way to open, ETA 2mins.

06:27 AM Update: FED contacted. Will swing by to check on set up. ETA 10 min

06:38 AM Update: FED arrived. DST is on site. Set up cont.

06:50 AM Update: FED arrived. Entrance is no longer blocked. Set up cont.

9424**Other Poll Worker-Related**

07:57 AM New Ticket: Only Inspector and one PW on site. Fed suggest dispatching another clerk if available. Voting cont.

08:04 AM Update: Update: 1 Inspector and 2 Poll workers. FED is concerned about productivity. Voting cont.

08:28 AM Update: Not dispatching clerk unless need is critical. Update ticket if it is.

09:38 AM Update: Reopen ticket

10:26 AM Update: FED will ask clerk in other pp to move to this PP. Will call once transfer is complete. voting continues.

11:18 AM Update: FED still en route to work on transfer. Voting cont.

01:34 PM Update: FED is transferring PW from 9418 (Warren Sam) to 9424. Voting cont.

9435**BMD Other**

07:05 AM New Ticket: Precinct missing BMD printer cable, FED checked printer bag. Send DST with replacement. Voting continues

08:10 AM Update: Left message for DST to call back and receive instructions on replacing the cable

08:48 AM Update: DST will visit site and replace cord. will call back when resolved

09:53 AM Update: DST confirms that cord was replaced from his backup BMD voting continues

9441**Not Open/Locked after 6:10am**

06:15 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:16 AM Update: Asked and Inspector is on site.

06:29 AM Update: Left msg with PPO - will follow up soon.

06:36 AM Update: PPO called - thought it was 6:30 for open. PP now open. Set-up continues!

9448**Dispatch Clerk**

10:11 AM New Ticket: Dispatch Clerk. 3 clerks. clerks are at the polling place. Needs 1 additional Clerk to greet people at entrance and direct them to voting area. Trying to minimize traffic within the school, but the entrance around the corner from voting area. Voting continues otherwise. clerks are needed.

10:33 AM Update: Have Fed move PW from a site with additional PWs.

10:36 AM Update: FED will evaluate other sites to identify a poll worker who can be moved, will call back with update. voting continues

11:28 AM Update: FED confirmed transfer of 1 clerk from another pp. voting continues.

9505

Can't Locate Equipment

06:24 AM New Ticket: BMD power cord is missing.

06:48 AM Update: FED contacted. En route. ETA 5 min. Will deliver BMD power cord. Setup continues.

07:30 AM Update: FED contacted. Doesn't have extra BMD power cord. Send DST with BMD power cord. Voting continues.

07:34 AM Update: FED onsite. Confirmed no power cord for BMD. FED informed PW team DST to deliver BMD power cord.

08:11 AM Update: FED contacted. Will visit site to confirm if BMD cord delivered. ETA 20 min. Voting continues.

08:13 AM Update: Spoke to Inspector. No BMD power cord yet. Informed DST will deliver cord. Voting continues.

08:41 AM Update: DST will visit site and replacer cord

10:00 AM Update: Inspector contacted. BMD power cord delivered. Voting continues.

Health Supplies

01:20 PM New Ticket: The following supplies need to be replenished: Hand Sanitizer. Send FED to restock.

01:25 PM Update: FED contacted. Will deliver more sanitizer to PP. Voting continues.

9506

Ballot Supplies Other

05:59 AM New Ticket: Inspector is missing security seal sheet. Has looked repeatedly in inspector folder and still missing. Set up continues.

06:03 AM Update: Inspector called back. They found security seal sheet. Issue resolved.

Polling Place Signs or Nametags

06:37 AM New Ticket: Missing a leg for the "Vote Here" sign; Missing legs for a voting booth as well. please send replacement. Confirmed PW checked the correct location. setup continues!

07:24 AM Update: FED contacted. Doesn't have extra legs for Vote Here sign. Send DST. Voting continues.

07:48 AM Update: Contacted DST. They will make this the next stop. Will update.

08:06 AM Update: DST resolved issues with Vote Here sign and booth. Voting continues

9507

BSM Other

06:53 AM New Ticket: Fails to Power Up. Charging light is on, but fails to power up. Send FED to resolve issue. Voting continues using aux bin.

06:56 AM Update: Note: important to verify what kind of charging light is shown on side panel - is it blinking or solid (?). PW should also verify machine is plugged into a functional outlet.

07:05 AM Update: FED contacted. ETA 10 min. Will visit site to assist with BMD power up. Voting continues.

07:18 AM Update: Inspector Edna says BSM is up now. While on phone, FED arrived. Voting continues.

9509

Other Poll Worker-Related

06:15 AM New Ticket: Send FED to assess situation with group dynamics.

06:22 AM Update: FED contacted. En route to assess group dynamics. Setup continues.

06:40 AM Update: FED onsite. Per monitor, promoting experienced clerk to Inspector. Setup continues.

9703

Ballot Supplies Other

12:31 PM New Ticket: FED called during rounds. PW left both pink and purple trays in Red Box.

12:31 PM Update: FED Instructed to break seal and remove ballots and trays. Voting cont.

9706

Dispatch Inspector

05:18 AM New Ticket: Insp left a voicemail stating that they won't be able to serve today. In their voicemail, they offered to drop off the bag. Called at 5:15am but straight to voicemail.

05:36 AM Update: FED en route. ETA 9 Min.

05:57 AM Update: 5:57 am still straight to vm. Dispatch Insp with Inspector Bag.

06:02 AM Update: FED arrived. Inspector bag was dropped off. Set up continues.

06:05 AM Update: Trip 362 booked. Pollworker [13185] assigned, Driver 7 assigned.

06:36 AM Update: Supplies issued to Poll worker [13185]

07:00 AM Update: Trip 362 Driver started at 06:59am and ETA is 13 mins.

07:00 AM Update: Trip 362 Driver completed drop off at 06:59am.

07:00 AM Update: Setting ticket to resolved.

9713

BSM Other

07:19 AM New Ticket: Machine Fails to Power Up. Charging light is not on, but fails to power up. Send FED to resolve issue. Voting continues using aux bin

07:21 AM Update: Note: likely that the unit is not plugged in to a functional power outlet to receive charge. Should also verify proper set up procedures were utilized such as lifting the screen.

07:22 AM Update: FED contacted to assess. ETA 10min. Voting cont. via aux bin

07:54 AM Update: FED arrived. Performed reset by breaking seal. Machine is now on. Voting cont.

9721

Ballot Supplies Other

10:19 AM New Ticket: FED stopped by at opening. Didn't receive purple and orange pages. Please drop off.

10:21 AM Update: FED en route now, voting continues

10:43 AM Update: roster pages dropped off, voting continues

9727

Dispatch Inspector

06:10 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. FED on site assisting with setup

06:12 AM Update: Inspector arrived, no need to dispatch. setup underway

9731

Other Polling Place - Related

12:13 PM New Ticket: FED reports portapotty lock is damaged. Unit is functional, but may not be lockable at the end of the day. Send DST to troubleshoot. voting continues.

12:35 PM Update: Insp reports area is low foot-traffic and they do not need a replacement lock. voting continues.

BMD Poll Worker Card Not Initializing

07:03 AM New Ticket: BMD Poll Worker Card Not Initializing. Walked through equipment repair steps with PW. Still not initializing. Send FED to resolve.

07:08 AM Update: FED en route to troubleshoot, eta 5 minutes. voting continues

07:31 AM Update: pw card working, issue resolved. voting continues

9734

BSM Other

06:31 AM New Ticket: Key Fob Missing/Damaged. Send FED to replace.

06:34 AM Update: Fob has been located. No need to send FED to replace.

9735

BMD Other

07:14 AM New Ticket: Inspector needs help with initiating session on BMD. Please send FED for refresher. Voting continues.

07:23 AM Update: FED assisted and reviewed procedures with insp. Voting cont.

9806

Ballot Supplies Other

06:53 AM New Ticket: FED dropped off orange pages for 9807 (wrong precinct). Send FED back to provide correct orange pages to 9806. Setup continues.

06:57 AM Update: FED contacted. ETA 10 minutes. Set up cont.

07:30 AM Update: FED dropped off correct pages to precinct 9807. Voting cont.

Grand Total
