



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Director's Report

Homelessness Oversight Commission | June 4, 2026





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Mayor's Proposed Budget

Hold for Summary of Mayor's Budget



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2026 Point-in-Time (PIT) Count

Point in Time Count 2026

Sheltered Count

- Count of homeless individuals and families staying in emergency shelters and transitional housing using administrative data

Street Count

- Visual count of unsheltered homeless individuals and families

Survey

- Interviews with sheltered and unsheltered individuals and families

Supplemental Data

- Additional data compiled by HSH beyond HUD requirements for added context on the scope of homelessness in SF

January – Point in Time Count

Street count of unsheltered homelessness was conducted late January 2026.

April/May – Initial Release

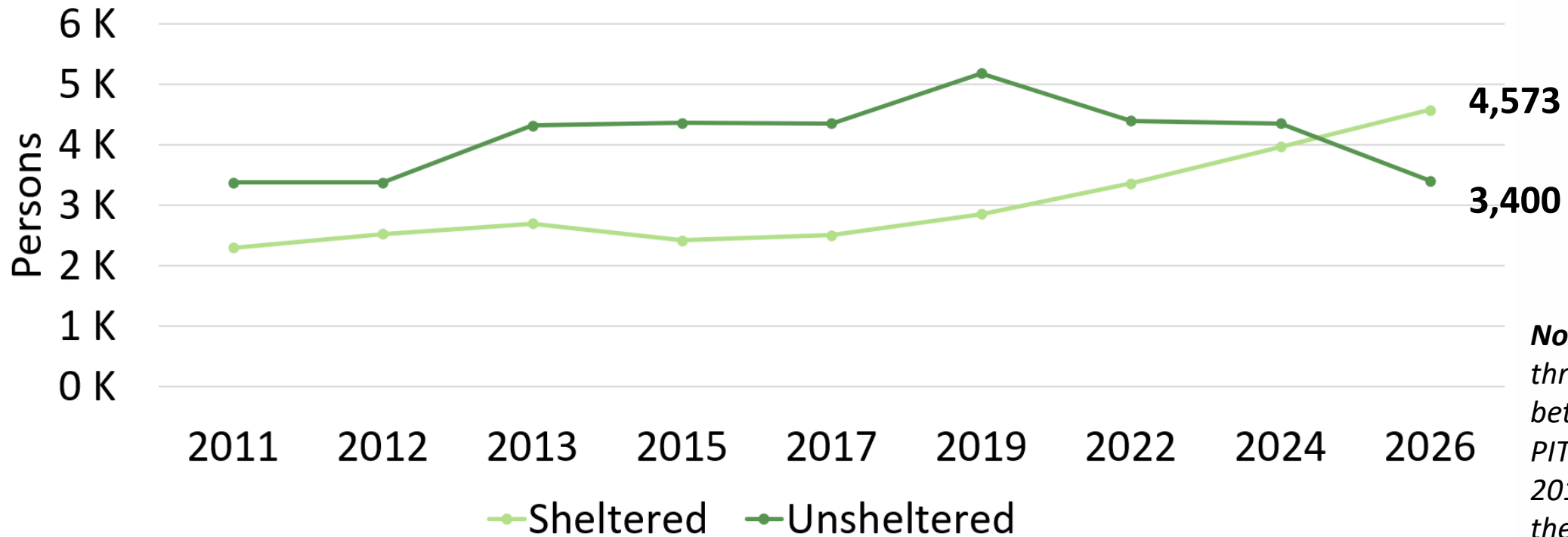
Summary data was reported to HUD and key findings were released to media.

Summer – Full Report

Full report, Youth Count Report, and Executive Summaries are published to HSH website.

Population Over Time

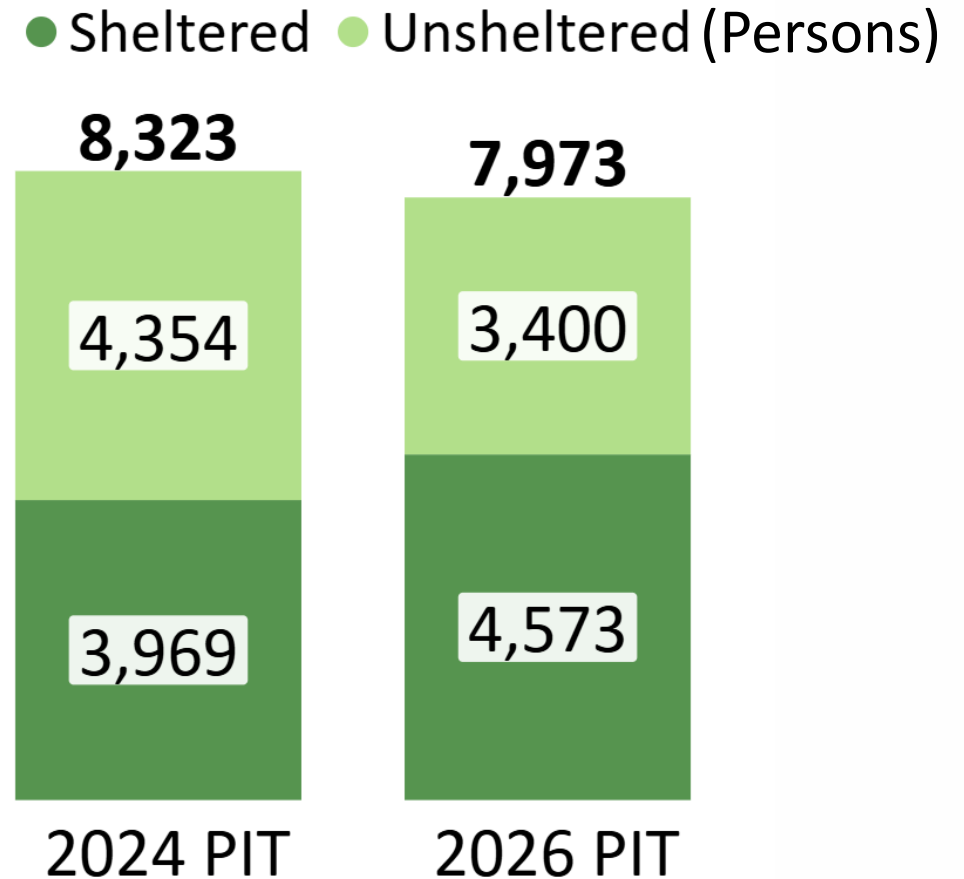
🔑 Unsheltered homelessness decreased **22%** since the 2024 count – the lowest level recorded since 2011.



Note: there was a three-year period between unsheltered PIT counts from 2019 to 2022 due to the pandemic.

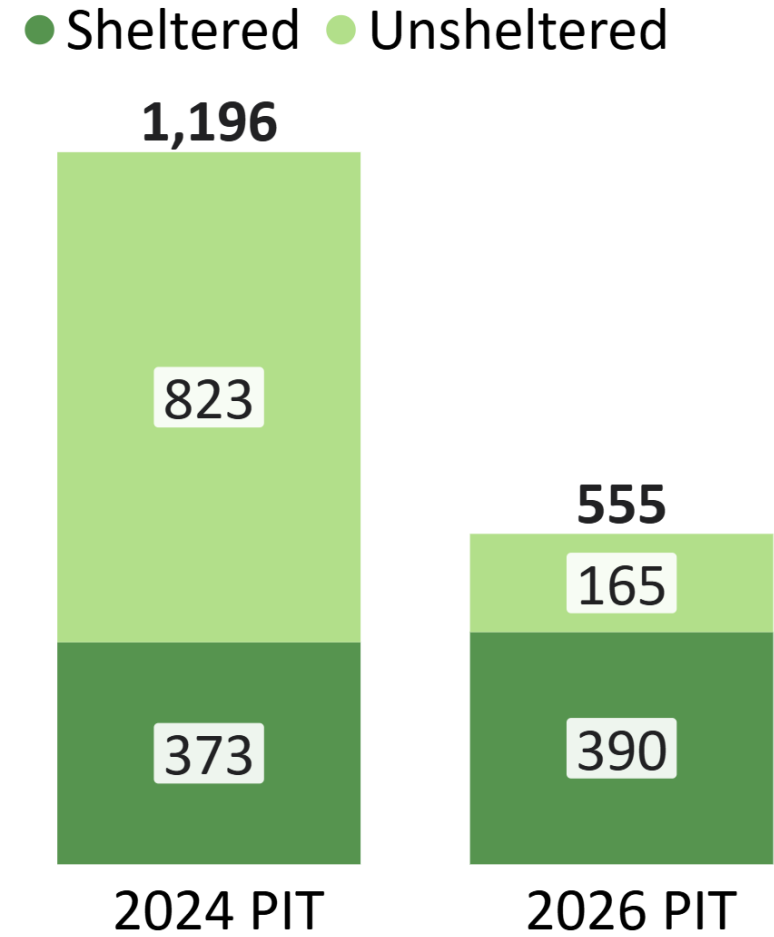
Sheltered & Unsheltered Population

- Overall homelessness declined by 4% since 2024.
- The 7,973 persons counted comprise 6,722 households
- Of the 7,973 persons, 4,573 or 57% were sheltered.
 - The highest sheltered rate recorded to date



Transitional Age Youth

- Fewer than 600 youth (unaccompanied children and transitional-age youth ages 18–24) were identified as experiencing homelessness, representing a **54%** decrease from 2024.
- The change is driven by an **80%** reduction in unsheltered youth.

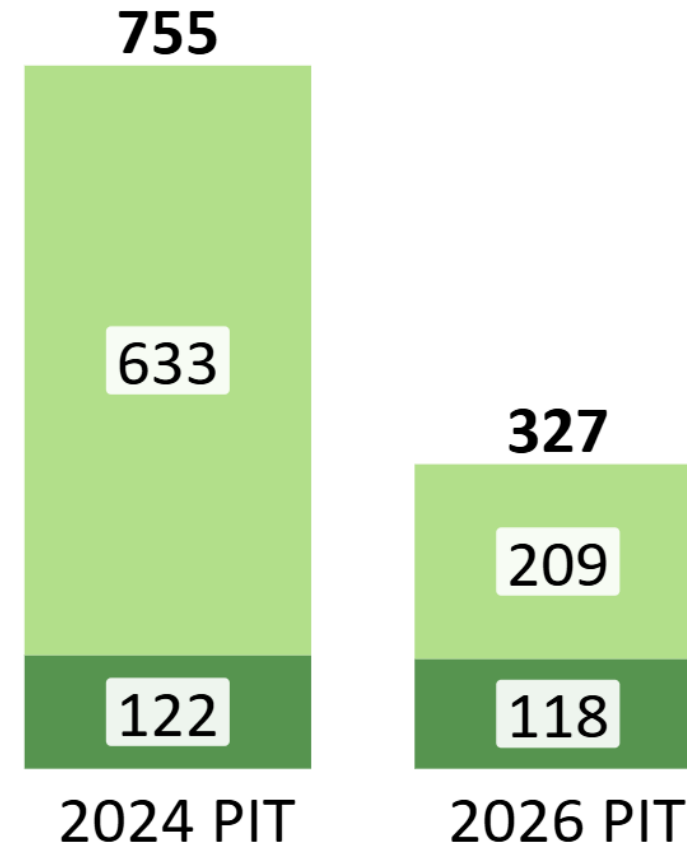


Veterans

- Veteran homelessness **decreased by 44%.**

- The change is driven by a **55%** reduction in unsheltered veterans.

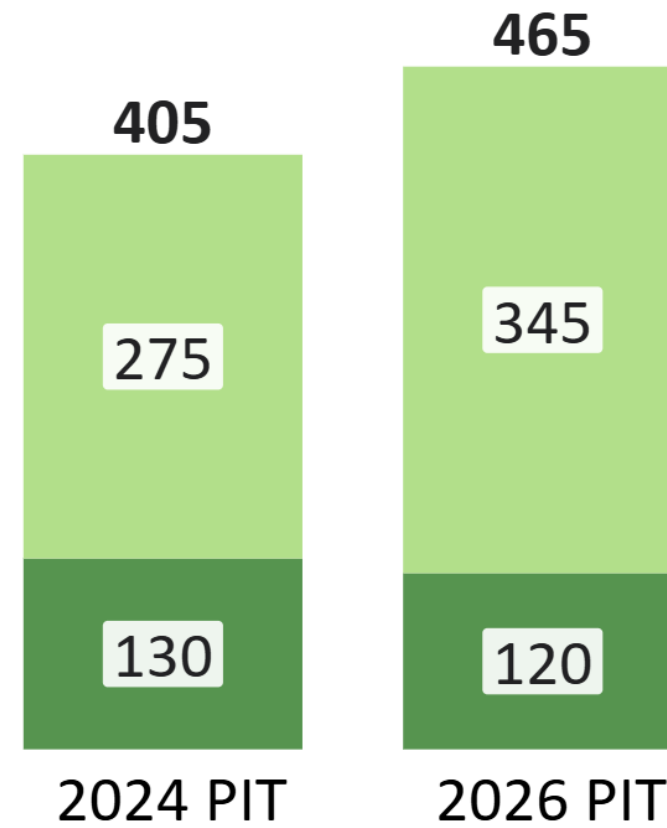
● Sheltered ● Unsheltered (Persons)



Families

- 465 family households (at least one child and one adult) were experiencing homelessness, **an increase of 15%**.
- Nearly three-quarters (**74%**) of families were sheltered.

● Unsheltered ● Sheltered (Households)





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Additional Updates

Emergency Housing Vouchers Background

Overview

- The Emergency Housing Voucher (EHV) program was established in 2021 under the American Rescue Plan Act as a one-time, 10-year commitment of federal investment to address housing instability and homelessness exacerbated by the COVID-10 pandemic.
- Emergency Housing Vouchers serve individuals and families who are homeless, at-risk of homelessness, fleeing, or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking, or were recently homeless or have a high risk of housing instability.

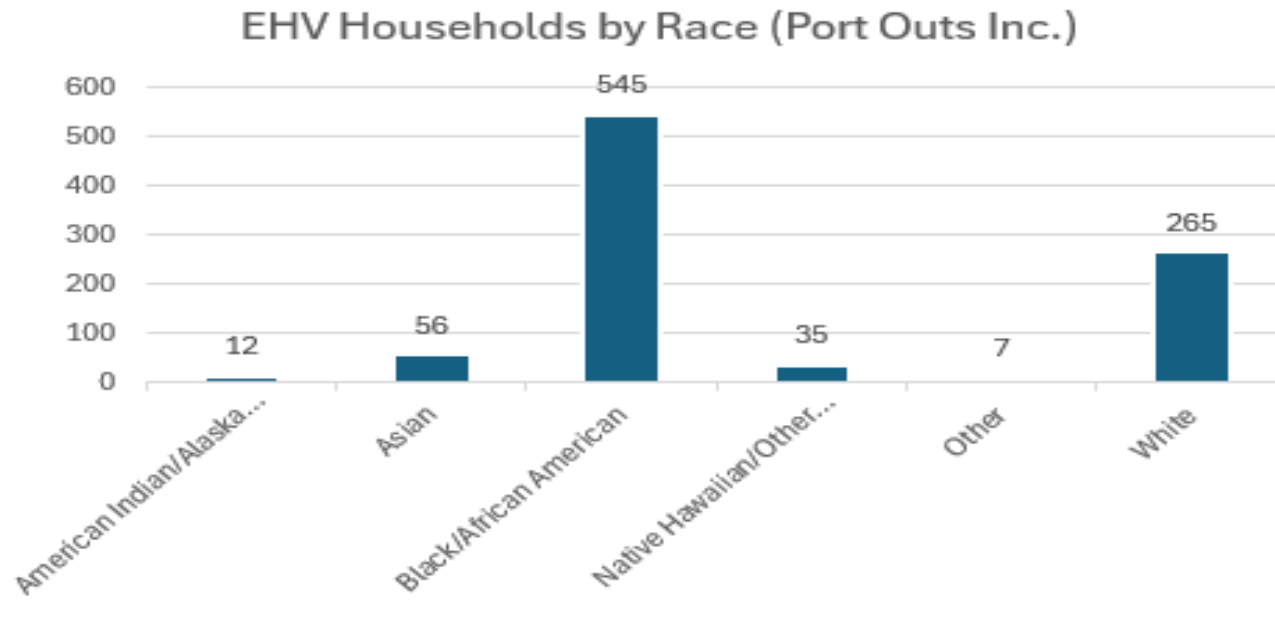
Issue

- The program was intended to run through 2030 however the US Department of Housing and Urban Development (HUD) announced in March 2025 that funding for the program was cut from the budget.
- Housing Authority EHV funding was projected to expire around September 2026. Housing Authority is requesting and expecting to be granted additional funding through December 2026.

Emergency Housing Voucher Holder Demographics

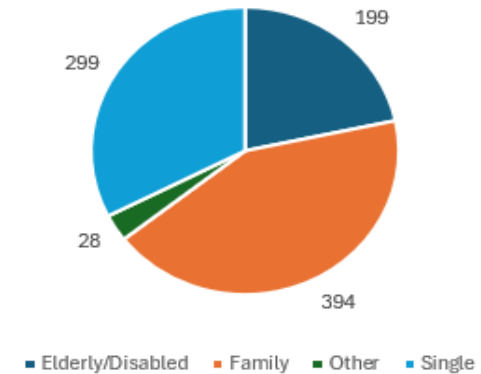
The demographic data for the Emergency Housing Voucher Head of Household is shown below. As of May 11, 2026, there are a total of 866 Emergency Housing Voucher households. Approximately 790 households live in San Francisco (approximately 70 households have moved out to another Public Housing Agency's jurisdiction).

Households by Race



Households by Family Status

EHV Participants by Family Status (Port Outs Inc.)



Emergency Housing Voucher Transition Strategy

Tenant Protection Vouchers

- FY2026 Congress budget appropriations have passed with over \$600 million for Tenant Protection Voucher funding which can be used to support Emergency Housing Voucher transitions
- Access to Tenant Protection Vouchers will reduce, but not eliminate, the need to relocate households to Project-Based Voucher units and fully expend the Transition Reserve.

Housing Choice Vouchers (Tenant- Based Section 8)

- May 2026 the US Department of Housing and Urban Development funding letter will enable the Housing Authority to issue new vouchers
- Emergency Housing Voucher households will have top priority on the Housing Choice Voucher waitlist

Project-Based Voucher (PBV) Program Prioritization – For Remaining Households

- US Department of Housing and Urban Development waiver granted in April 2026 to automatically place Emergency Housing Voucher households onto Project-Based Voucher waitlists; these households will have top priority on the waitlist
- Utilize HSH-held Emergency Housing Voucher Transition Reserve of \$27 million to bridge subsidy needs until placements can be made

Emergency Housing Voucher Transition Strategy

Prioritizing most vulnerable or hardest to house households for Tenant Protection Vouchers or Housing Choice Voucher to enable them to stay in place, including:

- Large households
- Emergency Housing Voucher referral due to violence
- Disability in the household
- Elderly Head of Household or Spouse
- Minors in the household
- Veteran Head of Household

Expecting nearly all households moving into Project-Based Vouchers to be single-person households

Emergency Housing Voucher Transition Timeline

Phase 1: Planning and Readiness (thru March 2026)

- Interagency convenings began in Fall 2025 to ensure coordination.

Phase 2: Initial Transition (April 2026 – October 2026)

- Confirm Tenant Protection Voucher and Housing Choice Voucher issuance based on federal funding
- Establish Emergency Housing Voucher sub-preferences on waiting lists
- Convert Emergency Housing Vouchers to Tenant Protection & Housing Choice Vouchers
- Determine availability of Project-Based Vouchers

Phase 3: Project-Based Voucher Placements (November 2026 – December 2027)

- Households pulled from Project-Based Voucher waitlist
- HSH-funded service providers to assist with application, coordinate moves, etc.
- City funding to subsize rents during transition from Emergency Housing Vouchers to Project-Based Vouchers

Good Neighbor Policy Update

A Good Neighbor Policy has been in place since 2024.

This updated policy strengthens that framework by unifying expectations across DPH, HSH, and MOHCD making them consistent, clearly defined, and contractually enforceable.

TARGET EFFECTIVE DATE

July 1, 2026

APPLIES TO

- › All DPH client-serving programs (contracted and civil service run)
- › HSH-funded sites
- › MOHCD-funded PSH property management

THIS POLICY IS INTENDED TO:

1

Promote safe, clean, and welcoming conditions in the immediate area surrounding covered sites

2

Establish clear provider expectations for preventing and addressing neighborhood impacts

3

Ensure timely, transparent, and documented responses to concerns from neighbors, businesses, residents, and City agencies

4

Create a standard monitoring and compliance framework across departments

5

Support successful operation of housing, health and social service sites while maintaining strong relationships with the surrounding community

Good Neighbor Policy

So we can site and protect services

The City's ability to open and maintain housing, health, and social service sites depends on community trust. When sites are poorly managed and neighborhoods bear the impacts, it becomes harder to site future services and easier for opposition to shut existing ones down. Good neighbor practices protect not just your site, but the entire network of services across the city.

A well-managed site is the strongest argument for the next one.

To be good community members

The people we serve are part of San Francisco's neighborhoods. Being a responsible provider means caring about the health and wellbeing of everyone in the surrounding community. Responsive, accountable site management is an expression of that commitment.

Our obligation extends to the whole block, not just the front door.

To ensure consistency across City services

For the first time, DPH, HSH, and MOHCD are holding all funded providers to the same standard. Consistency means neighbors and businesses can expect the same responsiveness regardless of which department funds a site — and providers are evaluated on a level playing field.

One standard. Every site. Every department.

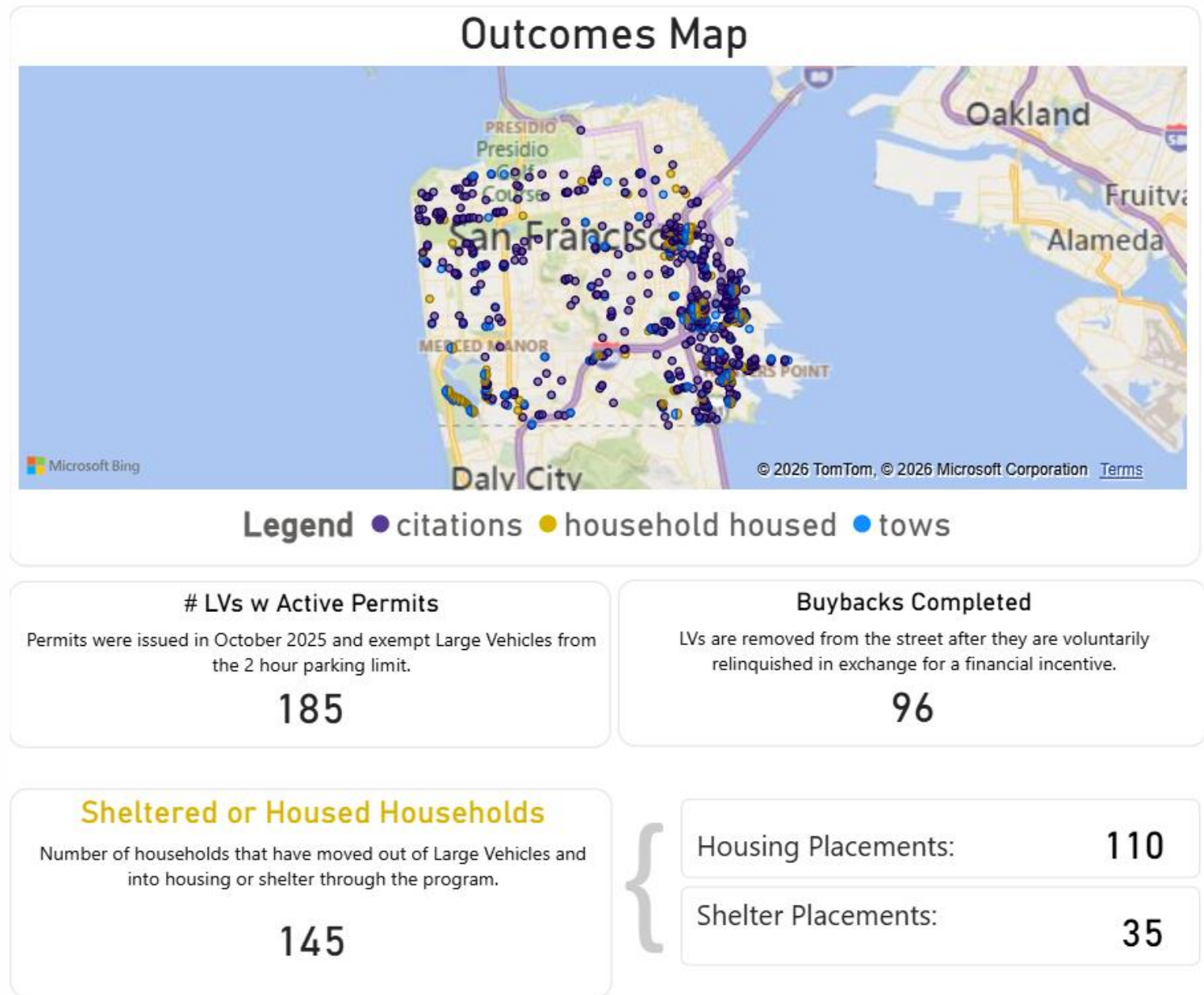
Prop E: Commission Streamlining Update

- The Board of Supervisors has advanced implementation of several Commission Streamlining Task Force recommendations, but not all.
- The ordinance eliminated the Shelter Monitoring Committee and Shelter Grievance Advisory Committee.
- President Mandelman introduced a Charter Amendment on May 19 that includes some changes to the Homelessness Oversight Commission.
 - The current Charter Amendment does not include the recommendation to establish a Continuum of Care Subcommittee under the Homelessness Oversight Commission or sunset the Local Homelessness Coordinating Board.
- San Francisco voters must approve the Charter Amendment in the November 2026 election.



Large Vehicle Program

- 🗝️ October 1, 2025: Permitting began
- 🗝️ November 1, 2025: Enforcement began
- 🗝️ Location of Placements:
 - 58% San Francisco
 - 37% Daly City
 - 6% East Bay
- 🗝️ Data as of May 27, 2026



Local Legislation

On May 27th at Budget & Finance:

- Tenderloin Housing Clinic – Master Lease Hotels
- Tenderloin Housing Clinic – Crown, Winton and National
- DISH SF – Property Management at 6 Buildings
- St. Vincent de Paul Society – MSC South
- St. Vincent de Paul Society – Division Circle

Supervisor Dorsey's ordinance to expand "Drug-Free Permanent Supportive Housing" (File Number [251003](#)).

Supervisor Dorsey's legislation to expand Drug-Free PSH was re-referred to the May 28th Public Safety and Neighborhood Services Committee and received amendments.

June 2026 Contract Amendments & Renewals

Program	Provider	New Term End	New NTE	Number Served	Staffing Ratio
Problem Solving Services	Central City Hospitality House	6/30/2028	\$3,725,932	400 adults	N/A
Hospitality House Shelter	Central City Hospitality House	6/30/2028	\$8,477,556	22 adults	1:25
Ending Trans Homelessness Urgent Accommodation Vouchers	SF Community Health Center	6/30/2029	\$3,907,088	10 at any given time	1:10
260 Golden Gate Family Shelter	Hamilton Families	6/30/2028	\$9,997,940	54 families	1:15

Cont.: June 2026 Contract Amendments & Renewals

Program	Provider	New Term End	New NTE	Number Served	Staffing Ratio
Overdose Prevention and Harm Reduction Education in Shelters and Housing (O-PHRESH) Initiative	National Harm Reduction Coalition	6/30/2029	\$4,046,597	N/A	N/A
Rapid Rehousing	Compass Family Services	6/30/2027	\$6,122,024	44 families	Housing Coordinator 1:50; Case Manager 1:14



HR Update

Positions Update

247.5 total FTE

14 vacant positions

9 positions unfrozen and in hiring process



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Questions?

Thank you!



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Appendix Slides



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Homelessness Response System: Updates and Data*

**All data is from the Online Navigation and Entry (ONE) System unless otherwise noted. All dashboards are in HSH's [Data Hub](#).*

Systemwide Exits From Homelessness

HOME BY THE BAY GOAL: Actively support at least 30,000 people to move from homelessness into permanent housing

5 year progress to goal

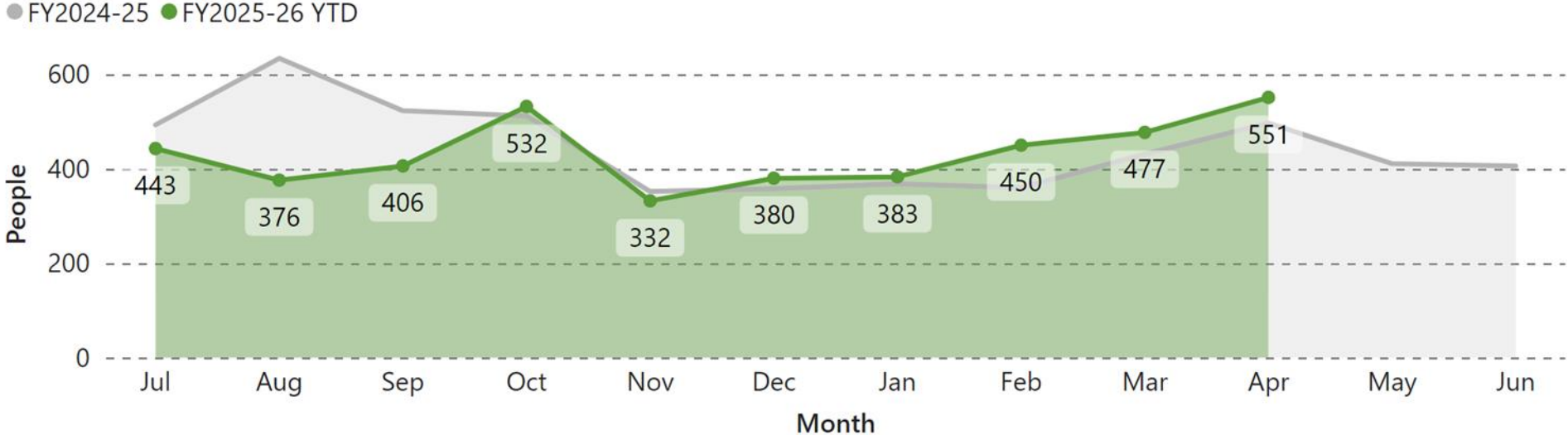


FYTD comparison

4,054
Current FYTD

4,290
Previous FYTD

Number of unique clients exiting homelessness



Fiscal Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY2023-24	373	514	496	701	426	494	492	490	523	492	490	406
FY2024-25	493	634	523	512	352	358	368	360	431	497	411	406
FY2025-26 YTD	443	376	406	532	332	380	383	450	477	551		

Coordinated Entry

Number assessed

10,220

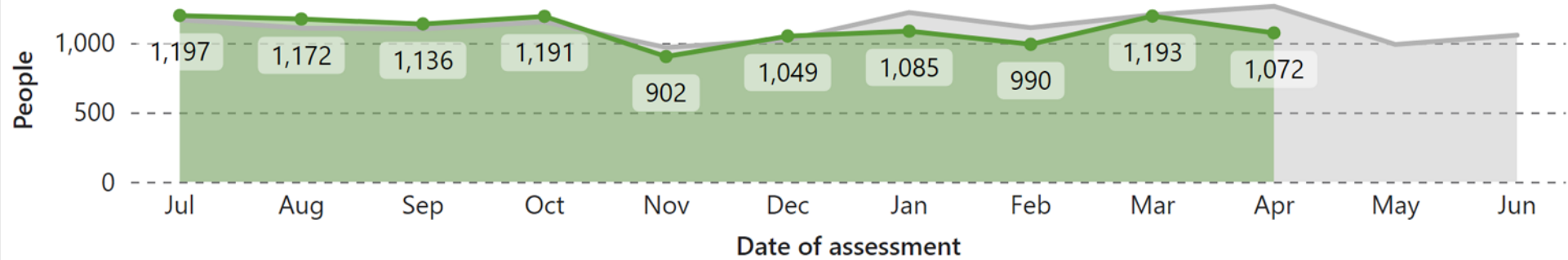
Current FYTD

10,465

Previous FYTD

Number of unique clients assessed for housing

● FY2024-25 ● FY2025-26 YTD



By household type

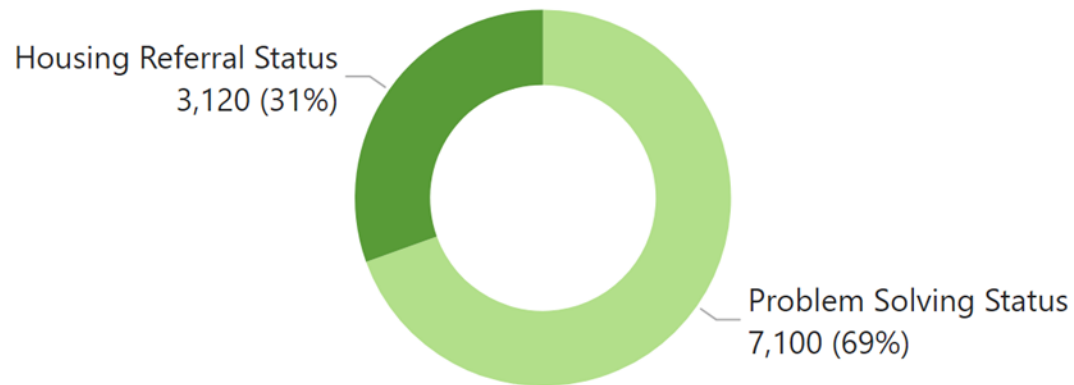
Current FYTD

	Youth*	All Households
Adult	1,831	9,004
Family	322	1,242

*Households led by youth age 18-27

By outcome of housing assessment

Current FYTD



Homelessness Prevention

Reflects San Francisco Emergency Rental Assistance Program (ERAP) applications assigned to HSH providers

Average award amount

Current FYTD

\$5,221

Households awarded

1,366

Current FYTD

1,958

Previous FYTD

Total distributed

\$7,131,223

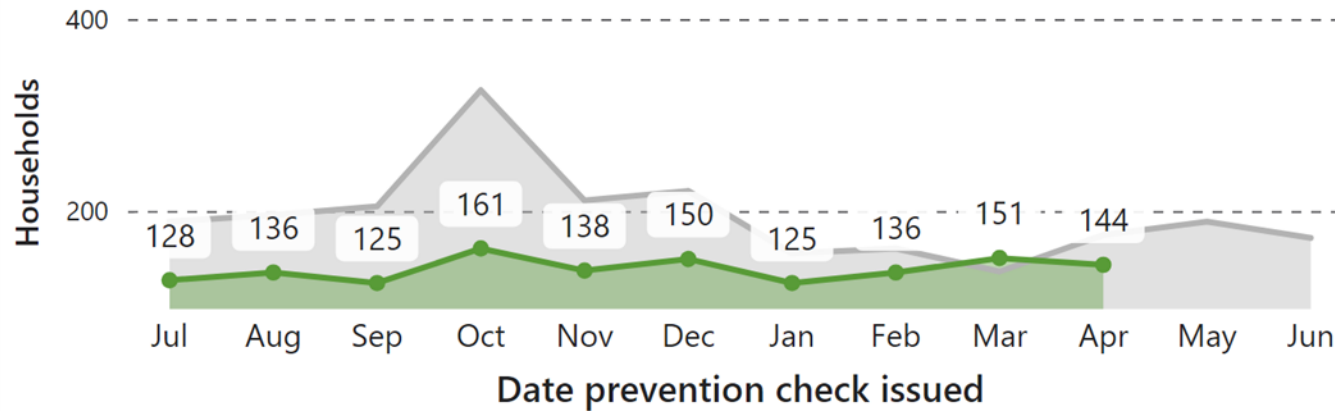
Current FYTD

\$9,380,537

Previous FYTD

Number of unique households receiving prevention financial assistance

● FY2024-25 ● FY2025-26 YTD



By household type

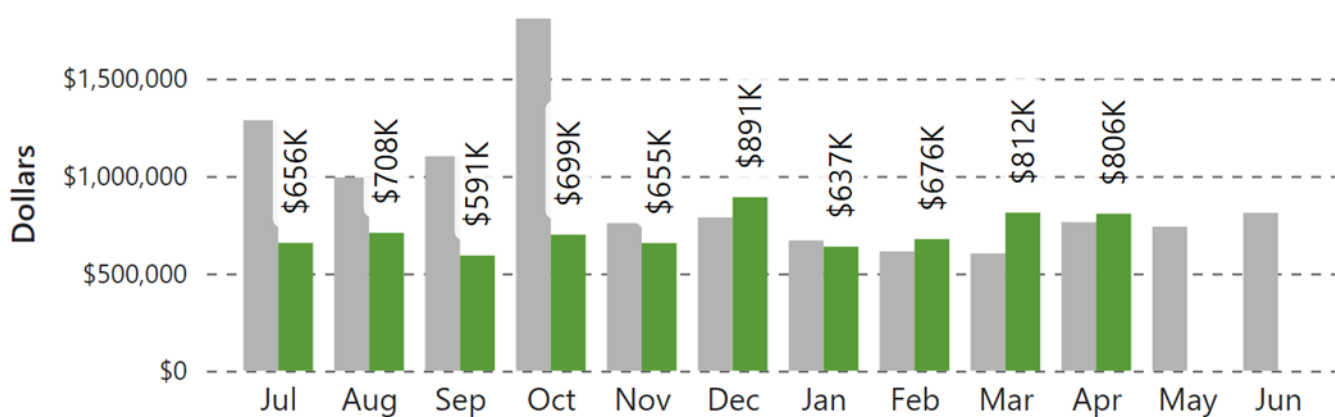
Current FYTD

	Youth*	All Households
Adult	55	651
Family	65	704

* Households led by youth age 18-27

Total amount of prevention financial assistance distributed

● FY2024-25 ● FY2025-26 YTD



By type of assistance

Current FYTD

\$14,778,671

Back Rent

\$3,203,120

Future Rent

\$5,850,354

Move In

\$4,500,047

Stipulated

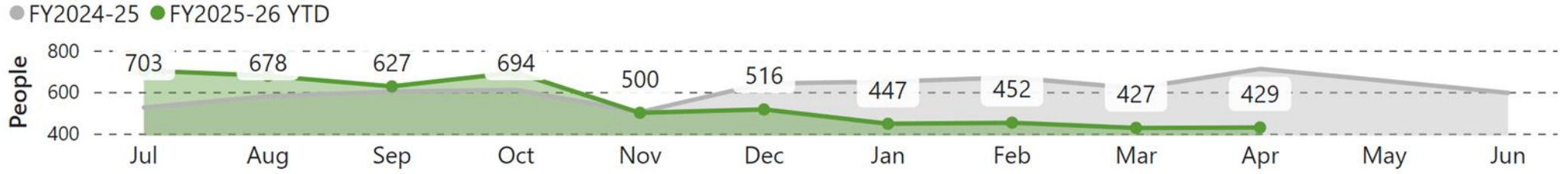
Street Outreach

HSH street outreach programs include the San Francisco Homeless Outreach Team (SFHOT) & Large Vehicle Case Management

Number of unique clients encountered

3,468
Current FYTD

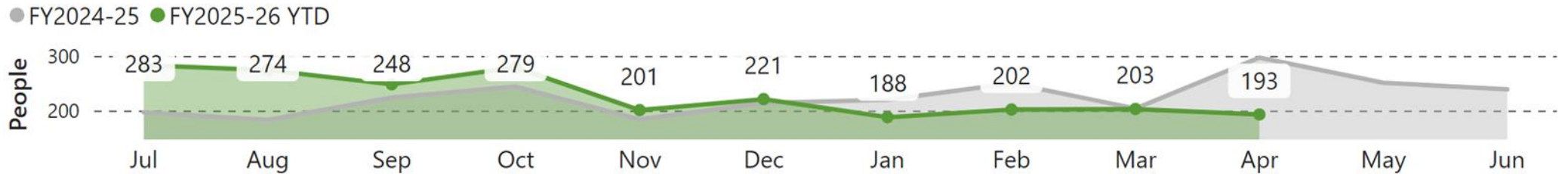
4,225
Previous FYTD



Number of unique clients assessed for housing

2,196
Current FYTD

2,583
Previous FYTD

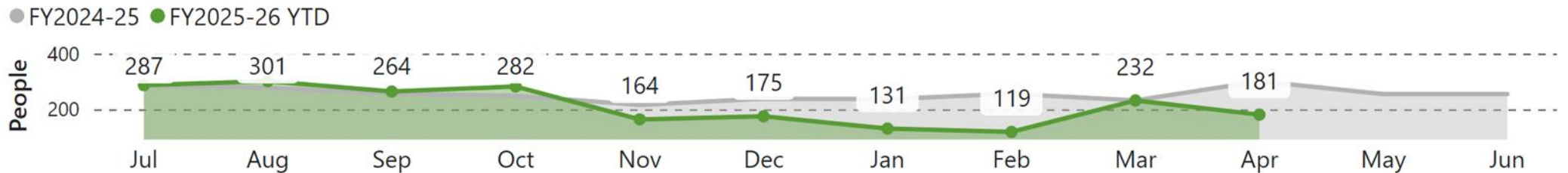


Number of shelter placements by outreach teams

*Does not include placements made by Large Vehicle Case Management using Urgent Accommodation Vouchers (UAV)

2,136
Current FYTD

3,060
Previous FYTD



Problem Solving

Average award amount

Current FYTD

\$2,063

Number resolved

639

Current FYTD

556

Previous FYTD

Total distributed

\$1,318,525

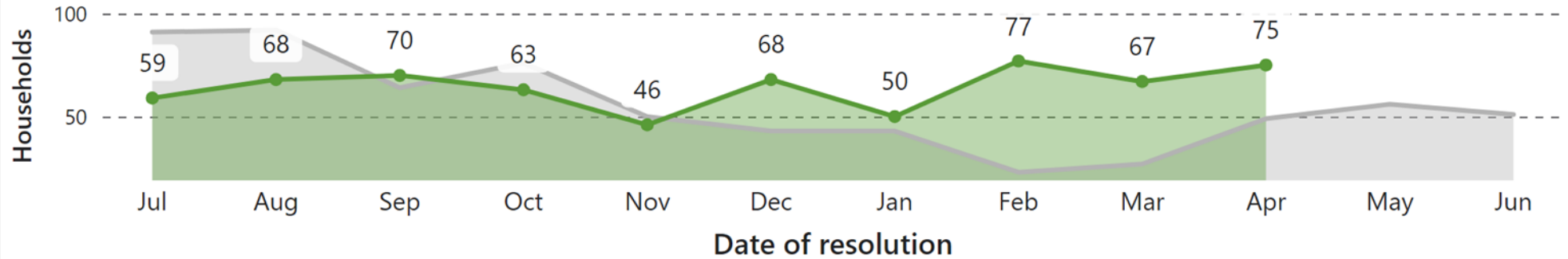
Current FYTD

\$1,596,723

Previous FYTD

Number of unique households resolved through problem solving

● FY2024-25 ● FY2025-26 YTD



By type of assistance (Top 5)

Current FYTD

Assistance Type	Amount
Move-In Assistance for housing outside the San Francisco HRS, including deposits and first month's rent	\$930,489
Furniture, such as a bed, if reasonable and directly linked to a housing resolution	\$175,700
Travel and relocation support outside of San Francisco that will result in a housing connection - airline, train or bus ticket	\$133,750
Rental Assistance after Move-in	\$49,856
Travel and relocation support outside of San Francisco that will result in a housing connection- food stipend	\$16,882

By household type

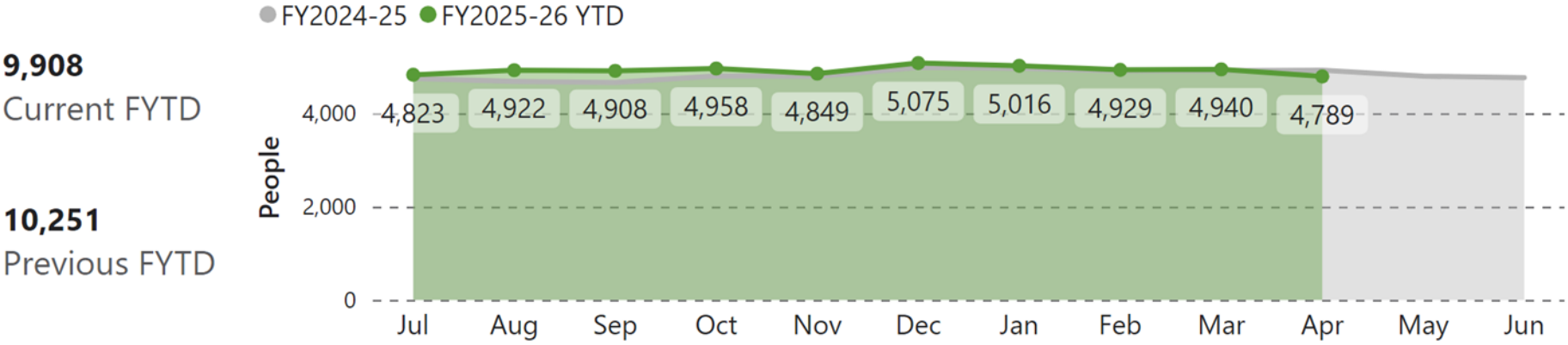
Current FYTD

	Youth*	All Households
Adult	120	488
Family	5	26

*Households led by youth age 18-27

Shelter Programs

Number of unique clients served by emergency shelter or transitional housing



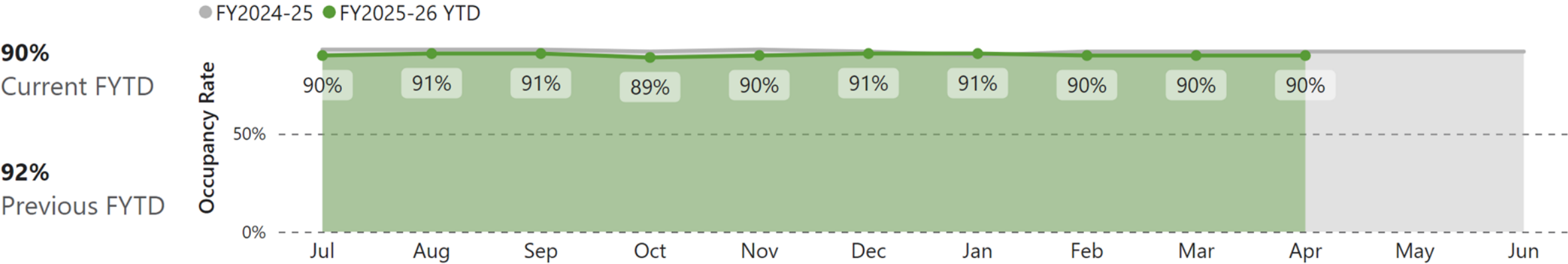
Clients by household type

Current FYTD

	Youth*	All Households
▲		
Adult	1,292	7,940
Family	372	1,880
Minor		136

* Households led by youth age 18-27

Occupancy rate of year-round emergency shelter and transitional housing (HSH-funded)



Housing Programs

Households moved in

2,006

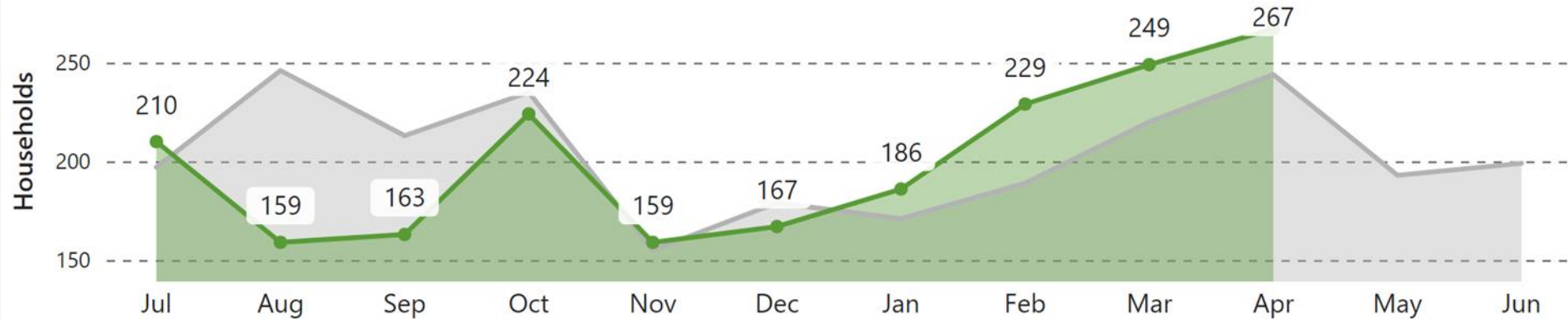
Current FYTD

2,035

Previous FYTD

Number of unique households moved in to permanent supportive housing or rapid re-housing

● FY2024-25 ● FY2025-26 YTD



By household type

Current FYTD

	Youth*	All Households
Adult	327	1654
Family	99	352

* Households led by youth age 18-27

By program area

Program Area	FY2024-25	FY2025-26 YTD
Housing Ladder	75	34
Rapid re-housing	545	550
Scattered site-PSH	329	215
Site-based PSH	1,482	1,211

Time to move in to housing

Median days to move in

163

Current FYTD

153

Previous FY

Average days to move in

219

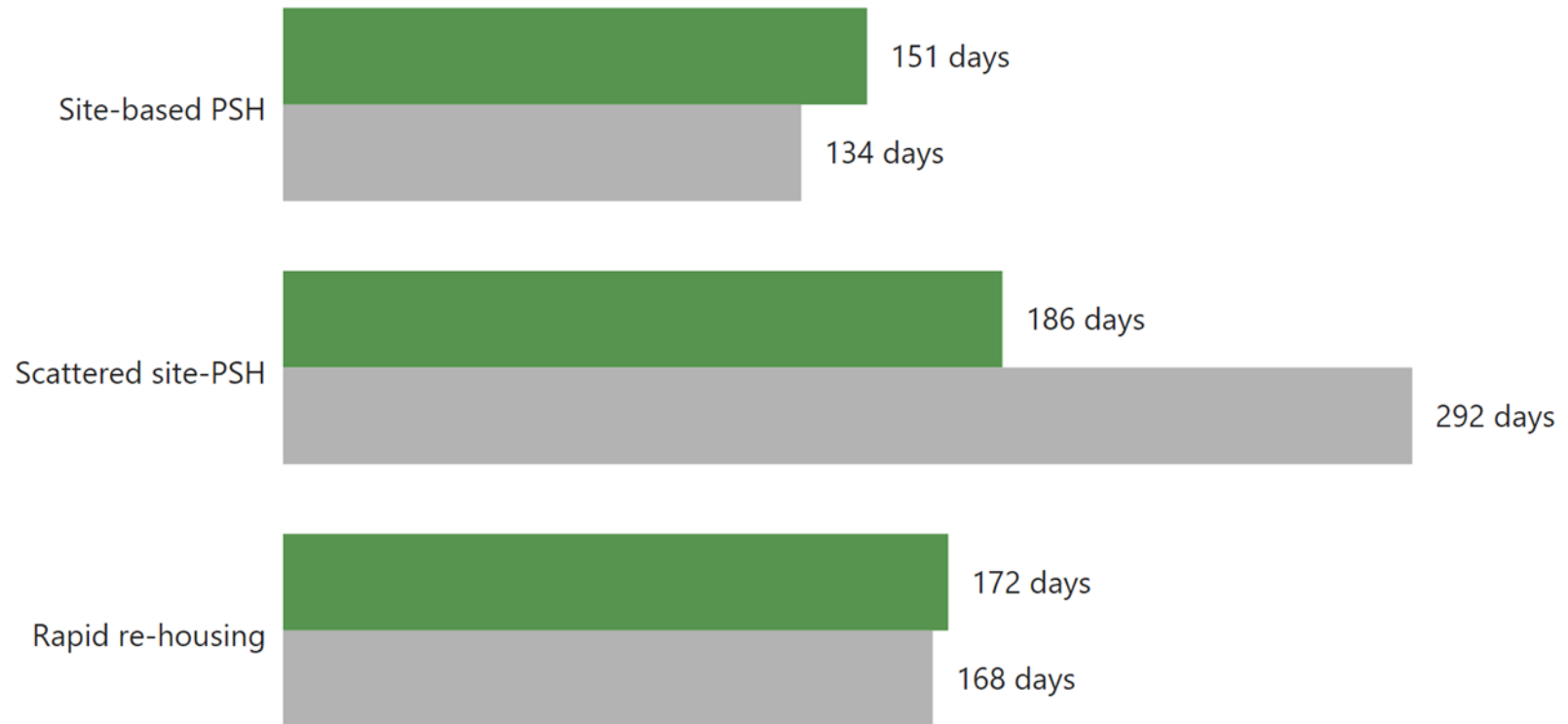
Current FYTD

197

Previous FY

Median number of days between queue placement and move in to HSH housing

● Current FYTD ● Previous FY



Permanent Supportive Housing Vacancies

Inventory

Vacancy Rates

(as a percent of total inventory)

By vacancy status

Total Vacancies
805

Vacancy Rate (Target 7%)
8.9%

Available for Referral
112

% Available for Referral
1.2%

Move-in in Progress
317

% Move-in in Progress
3.5%

Offline
376

% Offline
4.1%

Total Units
9,077

Offline Vacancies Status Breakout

Status	Offline Vacancies
Janitorial Maintenance	131
Significant Damage	61
Internal Transfer	44
Property Hold	44
Building Rehab	43
Recently Vacated	41
Coroner Hold	12
Total	376



Shelter Waiting List - Commission Metrics

Adult waitlist counts are based on unique requests for shelter and might not represent unique people.

Adult Shelter Waiting List

There are currently 531 people on the waiting list.

769 people joined the waiting list in April 2026.

Average time on waiting list = 15 days
(for people who accepted placement offers)

In April 2026, 119 people were placed into shelter from the waiting list. 499 people were offered shelter but did not accept (427 did not respond, and 72 declined shelter).

Family Shelter Waiting List

There are currently 306 families (849 people) on the waiting list.

136 families (365 people) joined the waiting list in April 2026.

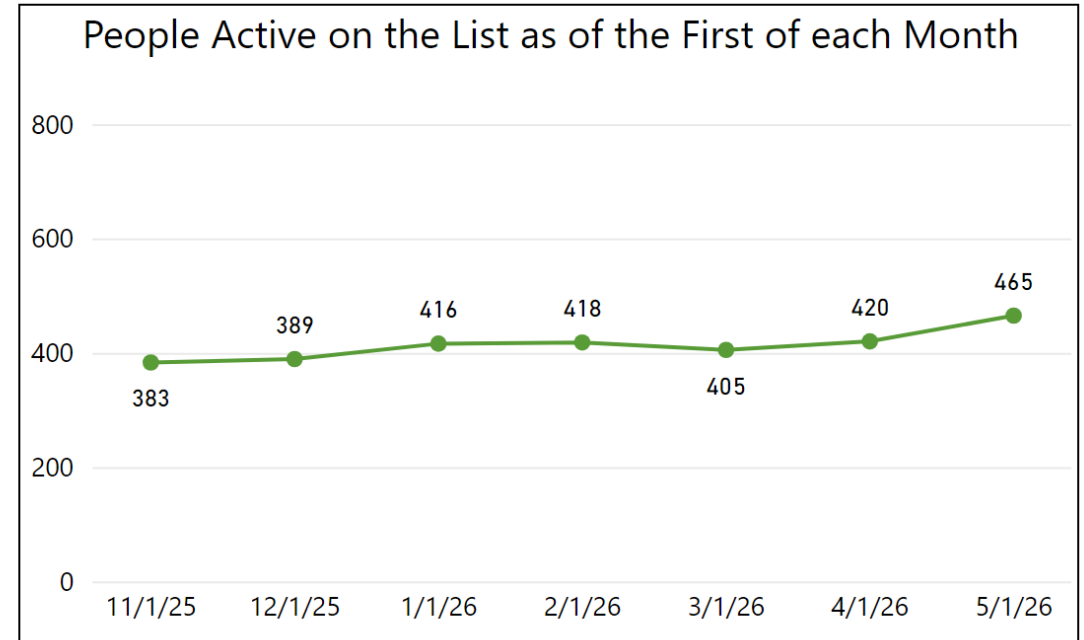
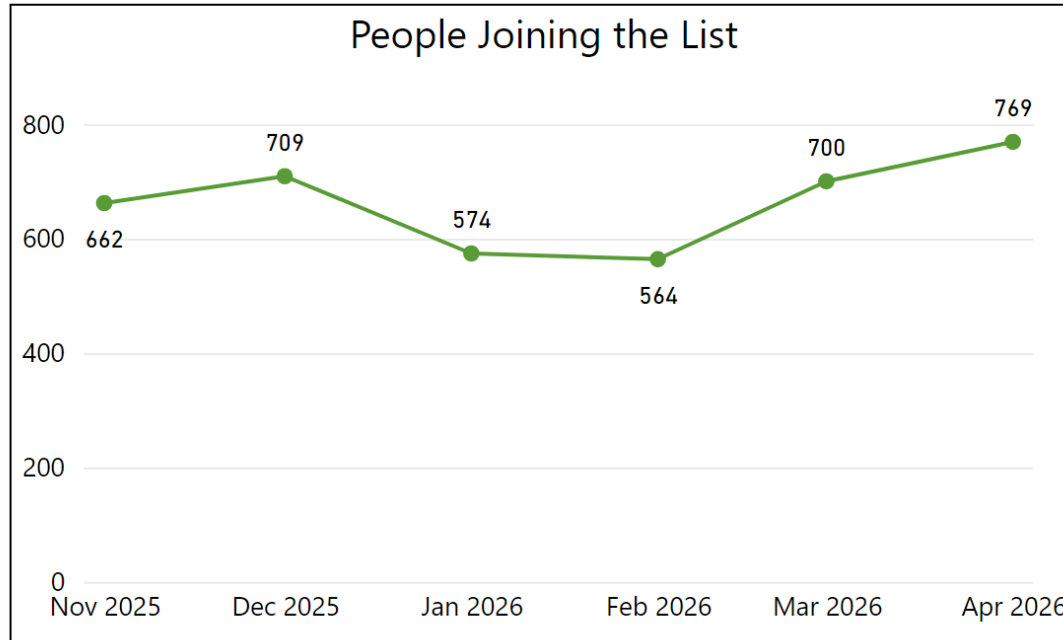
Average time on waiting list = 38 days
(for families who accepted placement offers since January 2025)

In April 2026, 20 families (53 people) were placed into shelter from the waiting list.



Adult Shelter Waiting List - Joining & Active

Adult waitlist counts are based on unique requests for shelter and might not represent unique people.





Adult Shelter Waiting List - Coming Off the Waitlist

Adult waitlist counts are based on unique requests for shelter and might not represent unique people.

Month	Placed into Shelter	Removed from the List Without Placement*
Nov 2025	136	528
Dec 2025	131	536
Jan 2026	109	469
Feb 2026	120	486
Mar 2026	141	530
Apr 2026	119	596

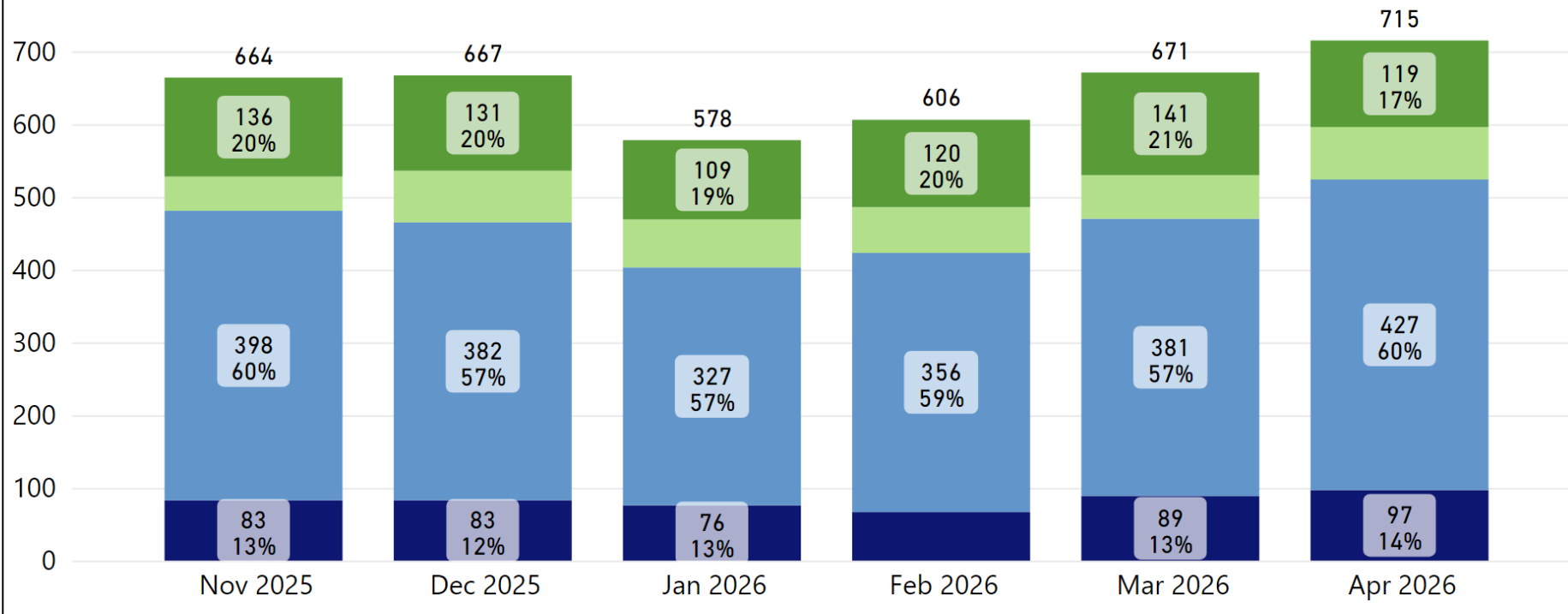
*Reasons someone may be removed from the adult shelter waiting list without being placed into shelter include not responding to a shelter offer within three days, declining a shelter offer, or already having a shelter bed.

Adult Shelter Waiting List - Waitlist Removal Reasons

Adult waitlist counts are based on unique requests for shelter and might not represent unique people.

Adults Who Came Off the Shelter Waiting List Each Month by Reason

● Placed into shelter ● Offered shelter but declined ● Offered shelter but did not respond ● Already had a shelter bed



Average Days on Waitlist by Outcome

11/1/2025 - 4/30/2026

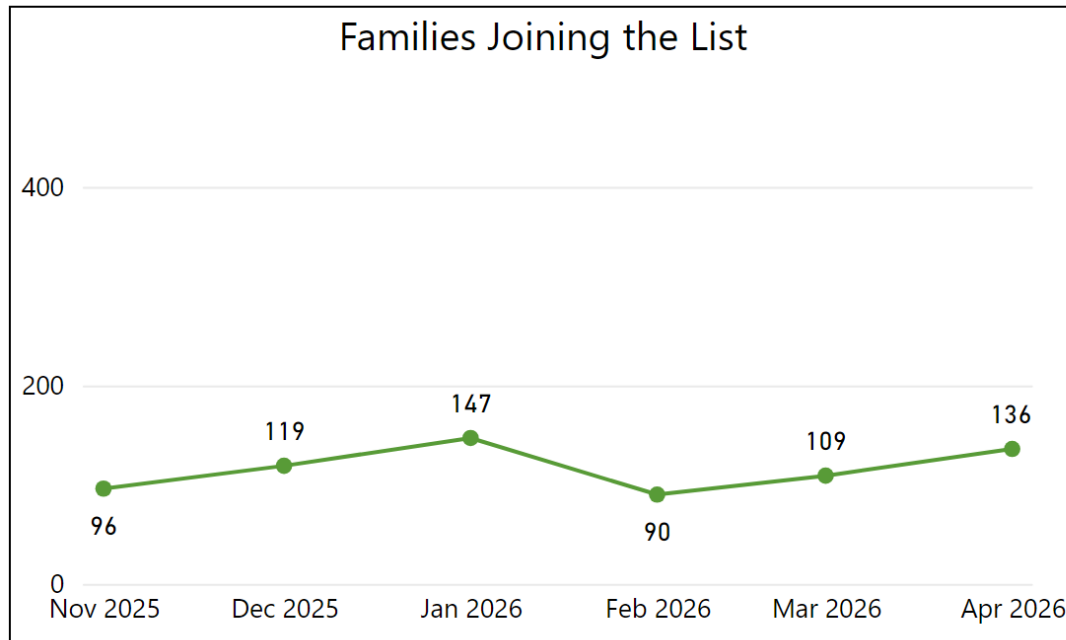
Outcome	Average Days on Waitlist	# of Adults
▲ Placed into shelter	16	756
Offered shelter but declined	16	379
Offered shelter but did not respond	19	2,271
Already had a shelter bed	16	495
Total	18	3,901



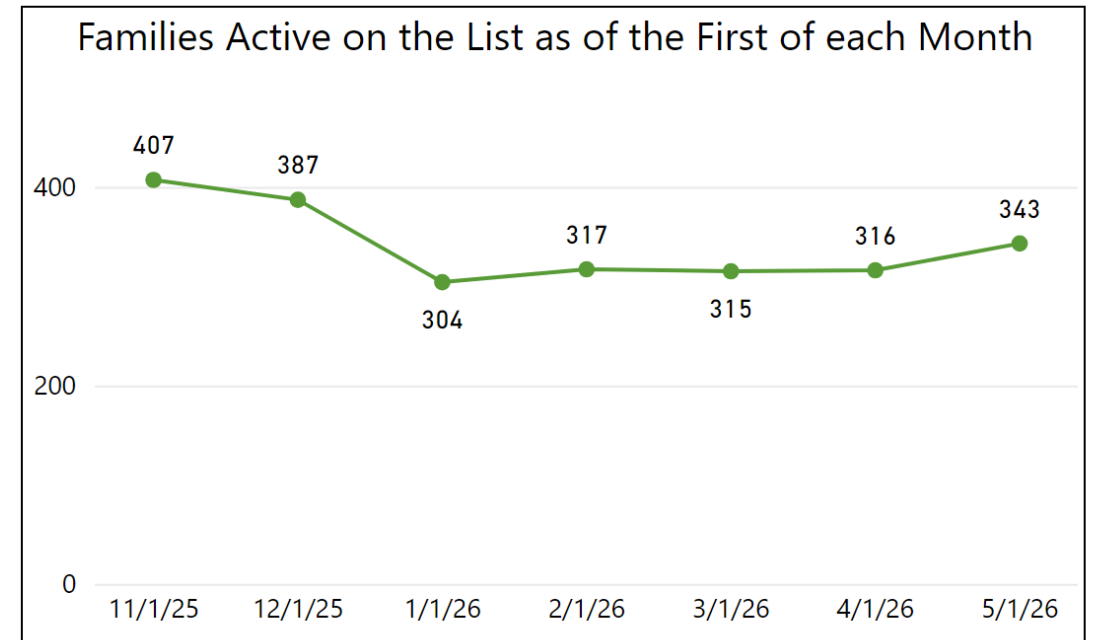
Family Shelter Waiting List - Joining & Active

Family counts are based on unique Heads of Household.

Families Joining the List



Families Active on the List as of the First of each Month





Family Shelter Waiting List - Coming Off the Waitlist

Family counts are based on unique Heads of Household.

Month	Placed into Shelter*	Removed from the List Without Placement**
Nov 2025	28	94
Dec 2025	35	158
Jan 2026	34	101
Feb 2026	23	67
Mar 2026	35	82
Apr 2026	20	93

*Starting in December 2024, placements into shelter from the list include placements into Hamilton Family Emergency Center, a 44-bed congregate shelter.

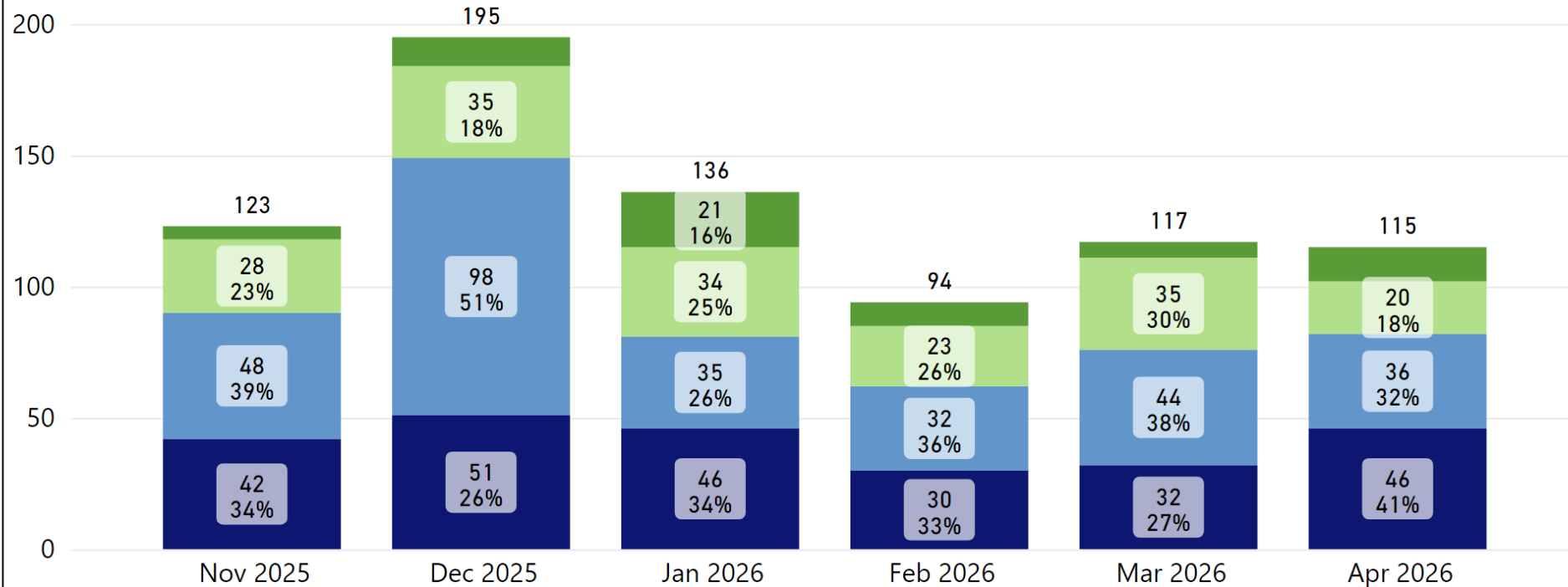
**Reasons a family may be removed from the family shelter waiting list without being placed into shelter include not responding to a shelter offer, declining a shelter offer, or becoming housed.

Family Shelter Waiting List - Coming Off the Waitlist

Family counts are based on unique Heads of Household.

Families Who Came Off the Shelter Waiting List Each Month by Reason

● Became housed ● Placed into shelter ● Offered shelter but did not respond or declined ● Expired from inactivity before shelter offer



Average Days on Waitlist by Outcome

11/1/2025 - 4/30/2026

Outcome	Average Days on Waitlist	# of Unique Families
▲ Became housed	187	65
Placed into shelter	43	171
Offered shelter but did not respond or declined	65	264
Expired from inactivity before shelter offer	130	245
Total	90	706