

City & County of San Francisco Homelessness Oversight Commission (HOC) September 3, 2026 Meeting Minutes



Meeting Date: Thursday, September 3, 2026 Meeting Time: 9:00 AM
1 Dr. Carlton B. Goodlett Place Room 416, City Hall

Commission Members:

Katie Albright (Chair)
Obai Rambo (Vice Chair)
Dontaye Ball
Bevan Dufty
Joaquin Guerrero
Sharky Laguana
Thomas Rocca

Daniel Lurie

Mayor

Mike Levine, Executive

Director

Department of Homelessness
and Supportive Housing

Commission Secretary

Bridget Badasow

Meeting Minutes

Homelessness Oversight Commission (HOC) Meeting

Meeting Date: Thursday, September 3, 2026

9:00 AM

1 Dr. Carlton B. Good Place
Room 416, City Hall

Members of the Homelessness Oversight Commission will attend this meeting in-person. Members of the public are invited to observe the meeting in-person or remotely online as described below. Members of the public attending the meeting in person will have an opportunity to provide public comment on every action or discussion item. In addition to in-person public comment, the Commission will hear up to 10 minutes of remote public comment on each action or discussion item.

The Commission will hear remote public comments on items in the order that commenters add themselves to the queue to comment on the item. Because of the 10-minute time limit, it is possible that not every person in the queue will have an opportunity to provide remote public comment. Remote public comment from people who have received an accommodation due to disability (as described below) will not count toward the 10-minute limit. Members of the public are encouraged to provide public comment via email. Send an email to the Commission Secretary bridget.badasow@sfgov.org by 5pm the day before the meeting to ensure your comment is received by the Commission in advance of the meeting.

Additionally, copies of today’s agenda, minutes and “all” presented items can be found on the San Francisco Department of Homelessness and Supportive Housing (HSH) website. <https://hsh.sfgov.org/commission-and-committees/>

The HOC inaugural meeting can be seen in its entirety on SFGovTV
https://sanfrancisco.granicus.com/ViewPublisher.php?view_id=227

ORDER OF BUSINESS:

1) CALL TO ORDER

Chair Albright called the meeting to order at 9:05 AM. and read the Ramaytush Oholone Land Acknowledgement

2) ROLL CALL

Present:

Katie Albright (Chair)
Dontaye Ball
Bevan Dufty
Joaquin Guerrero
Sharky Laguana
Thomas Rocca

Excused: Obai Rambo (Vice Chair)

The Homelessness and Supportive Housing Executive Director Mike Levine was present.

3) ANNOUNCEMENTS REGARDING SOUND PRODUCING DEVICES DURING THE MEETING

The Commission Secretary made the prohibition of sound producing devices announcement.

4) ANNOUNCEMENTS BY THE CHAIR

Chair Albright had no announcements but welcomed Director Levine to his HOC second meeting.

5) COMMISSIONER COMMUNICATIONS/ANNOUNCEMENTS

Commissioner Guerrero shared information about *Beyond the Bridge*, a powerful documentary on homelessness hosted by United Way that explores innovative, community-driven approaches to addressing homelessness across the United States.

6) APPROVAL OF AUGUST 6, 2026 HOC MEETING MINUTES

PUBLIC COMMENT

No Public Comment

On motion to approve the August 6, 2026 HOC meeting minutes.

AYES:

Katie Albright (Chair)
Dontaye Ball
Bevan Dufty
Joaquin Guerrero
Sharky Laguana
Thomas Rocca

Excused: Obai Rambo (Vice Chair)

Action: August 6, 2026 minutes were adopted.

7) EMPLOYEE RECOGNITION

For the month of August Director Levine and the HOC recognized HSH Manager of Supportive Housing Programs Elizabeth Hewson for her contributions to the Department. Director Levine thanked Elizabeth for the incredibly important role she has played in strengthening HSH's permanent supportive housing work.

Recognized for the month of September was HSH Housing Team member Noora Almajid. Director Levine described Noora as an invaluable partner and a driving force behind several significant accomplishments. He thanked Noora for her exceptional organization and focus, as well as her contribution to strengthening HSH's youth homelessness response.

8) DIRECTOR'S REPORT

Director Levine thanked the Commission and stated that he continues to meet with leaders, frontline staff, and clients throughout the City as he becomes more familiar with the Department and the homelessness response system. The Director reiterated that the Department's nine major initiatives will guide its priorities over the coming year and that future Director's Reports will provide timely updates on progress.

Director Levine highlighted several areas of focus, including the procurement relaunch, implementation of FY 2026–27 budget investments and provider stabilization, the Good Neighbor Policy, and implementation of the Contract Lifecycle Management System.

Regarding the procurement relaunch, Director Levine reported that HSH released a Request for Information (RFI) and a call for community input to help inform the Department's upcoming re-

procurement of contracted services. He identified three primary goals: improving outcomes for clients, strengthening accountability and stewardship of public funds, and effectively serving San Franciscans and their communities.

Director Levine emphasized that contracts should focus on measurable client outcomes and include fair and transparent performance expectations for both HSH and its provider partners. He stated that providers should receive the funding and flexibility necessary to succeed while ensuring public funds can be linked to measurable outcomes.

The Director reported that HSH is seeking feedback from people with lived experience, service providers, advocates, community stakeholders, and organizations interested in contracting with HSH. In addition to written feedback, HSH scheduled three community listening sessions during September, with a particular emphasis on hearing from people currently experiencing homelessness and those with lived experience.

Director Levine noted that HSH may provide additional time for organizations to respond to the RFI due to overlapping State requests for stakeholder feedback. He stated that the Department would report back to the Commission on feedback received through the community engagement process and, if the RFI deadline is extended, provide an additional update in November.

Director Levine clarified that the current engagement process is primarily intended to gather feedback on the structure of HSH's contracting system and identify what is and is not working. More detailed discussions regarding the cost of delivering specific services will occur during later stages of the procurement process.

The Director concluded that September would focus on listening and gathering stakeholder input. HSH will use that feedback to inform discussions with the Commission and the broader procurement process. The Department anticipates re-procuring its contracted services on a staggered basis through summer 2028, with additional opportunities for stakeholder and Commission input throughout the process.

Interim Deputy Director of HSH Administration and Finance Dylan Schneider provided an update on provider stabilization funding included in the FY 2026–28 budget. The funding is intended to support Interim Housing and Permanent Supportive Housing providers experiencing financial and cash-flow challenges related to legacy contract rates while HSH prepares for its multi-year re-procurement process.

Interim Deputy Director Schneider reported that HSH plans to release a Notice of Funding Availability in September, review submissions, and notify eligible providers of funding in October. Contract budget modifications or amendments are expected to follow during the winter.

Deputy Director for Communications and Legislative Affairs Emily Cohen provided an update on the Good Neighbor Policy, reporting that a multi-department Health and Human Services Good Neighbor Policy has been finalized and will apply to HSH-funded programs, including shelters and Housing Access Points, as well as Department of Public Health patient-serving sites.

Deputy Director Cohen highlighted four key components of the policy: monitoring and documenting conditions around program sites; reporting concerns to the appropriate City agencies; responding to community concerns and participating in community meetings as appropriate; and providing annual Good Neighbor Policy and crisis-informed de-escalation training for staff. Residents of programs where individuals may stay for 30 days or longer will also receive a Good Neighbor orientation.

Deputy Director Cohen reported that the policy was released in August. HSH is developing a reporting application and will begin staff training and implementation activities in the fall, with full implementation and accountability expected to begin in the winter.

Director Levine introduced an update on HSH's Contract Lifecycle Management System (CLMS), noting that the initiative is intended to improve the provider experience, reduce administrative burden, and strengthen contract management and oversight.

Interim Deputy Director of HSH Administration and Finance Dylan Schneider reported that CLMS will consolidate several contract management functions currently handled across multiple systems into one centralized platform. These functions include agreements and amendments, budget management, invoicing, program reporting, monitoring, and notifications. The new system is expected to improve efficiency, transparency, coordination, and oversight.

Interim Deputy Director Schneider reported that HSH has completed several foundational components of CLMS and is working with providers to test and refine the system. Provider feedback has resulted in adjustments to the invoicing process to ensure the new system improves upon current practices.

Additional components, including program monitoring, compliance tracking, amendments, budgets, and purchase orders, will be tested and implemented in phases. HSH anticipates full adoption of CLMS in preparation for FY 2027–28.

HSH Deputy Director of Planning, Performance and Strategy Sarah Locker provided an overview of key homelessness response system performance measures. Deputy Director Locker reported that 450 people exited homelessness in July and that HSH has surpassed the halfway point toward its *Home by the Bay* five-year goal of 30,000 exits from homelessness.

Deputy Director Locker reported an increase in households receiving homelessness prevention assistance following expanded eligibility criteria. In July, 1,273 households received Coordinated Entry assessments, with 23% prioritized for housing, while Problem Solving services helped 60 households resolve their homelessness.

Deputy Director Locker also reported that 200 households moved into Permanent Supportive Housing or Rapid Rehousing in July. Approximately 5,000 people continue to be served in shelters each month, with an occupancy rate of approximately 90%. Shelter waitlists included 370 adults and 253 families, representing a slight decline from earlier summer levels.

Deputy Director of Legislation and Community Affairs Emily Cohen provided a legislative update following the conclusion of the State legislative session. Deputy Director Cohen reported that two HSH-supported bills are awaiting action by the Governor: AB 1556, which would provide greater flexibility in the use of State homelessness funding for recovery housing, and AB 2081, which would seek to increase the number of federal Home and Community-Based Alternatives waivers.

Deputy Director Cohen also reported that HSH is preparing for several contracts and agreements to come before the Board of Supervisors in September and October, as well as an anticipated Civil Grand Jury hearing before the Government Audit and Oversight Committee.

Director Levine provided an update on changes to Medi-Cal and CalFresh requirements resulting from the federal One Big Beautiful Bill Act. The Director stated that HSH is working with City partners to help eligible San Franciscans maintain their benefits and encouraged clients to keep their contact information current and monitor communications regarding upcoming changes.

Director Levine also provided an update on the federal Continuum of Care (CoC) grant process, reporting that an August 7 federal court decision prevented HUD from moving forward with the 2026 grant application process. HSH is awaiting further guidance from HUD and will provide updates as additional information becomes available.

PUBLIC COMMENT

Jordan Wasilewski- expressed concerns regarding evictions from Permanent Supportive Housing (PSH), including gaps in eviction data and reporting. Jordan urged HSH and the Commission to work with PSH tenants and eviction defense advocates to improve data collection, strengthen eviction prevention policies, and increase provider accountability.

Lauren Hall- representing the Supportive Housing Provider Network and DISH, thanked Director Levine for considering additional time for providers to respond to the RFI and emphasized the importance of meaningful input from providers and tenants. Lauren expressed concern about negative perceptions of nonprofit providers and urged the City to approach system improvements collaboratively. She also emphasized the importance of continued investment in supportive housing, noting that reductions in supportive housing can result in increased costs to other public systems.

Lucas Illa-representing the Coalition on Homelessness, expressed concerns regarding the Good Neighbor Policy and the City's reliance on complaint-driven responses to homelessness. Lucas stated that these practices can result in the repeated displacement of people experiencing homelessness without addressing where they can safely go. Lucas also raised concerns about reductions in non-congregate shelter options and urged the City to prioritize housing and shelter solutions over enforcement-based responses.

Jennifer Friedenbach- representing the Coalition on Homelessness, questioned whether households removed from the housing queue without obtaining housing should be counted as successful outcomes. Jennifer also urged HSH to center the experiences of people who are currently and formerly homeless in

the re-procurement process, including improving housing conditions, staffing, training, and compensation without reducing available shelter beds or housing units. She also emphasized protecting Proposition C funding for homelessness services.

Charles Pitt-expressed concerns regarding tenant rights and conditions in supportive housing, including property management practices and maintenance issues. Charles recommended establishing standards of care for supportive housing similar to those used for shelters and updating shelter training requirements. Charles also raised concerns regarding staff practices within the shelter system and emphasized the need for greater accountability and oversight.

Aisha McCain- expressed support for increased accountability and oversight of supportive housing providers. Aisha emphasized the importance of directly engaging Permanent Supportive Housing residents, including conducting listening sessions at housing sites for residents who may be unable to attend public meetings. She urged the City to provide residents with safe opportunities to share their experiences without provider management present and emphasized that accountability is necessary to protect residents.

Commissioner Comments on the Director's Report

Commissioner Guerrero-praised the Director's Report as thorough, rigorous, and responsive to previous Commissioner feedback, particularly the presentation of performance data as a percentage of established goals. He expressed appreciation for the Department's progress under Director Levine and emphasized the importance of policies and investments that support proven approaches to reducing homelessness. He also highlighted the need to collect and analyze demographic data, including race, gender, age, and disability, and emphasized the importance of shelter spaces that appropriately address the safety and service needs of women and survivors of domestic violence.

Commissioner Guerrero also emphasized the importance of supporting and stabilizing homeless service providers, noting that many organizations are already underfunded, overburdened, and experiencing staffing challenges. He encouraged the Department to ensure that additional expectations, including Good Neighbor Policy requirements, are accompanied by adequate resources. He expressed support for the Department's provider stabilization funding and encouraged the procurement process to prioritize and preserve organizations and programs with demonstrated positive outcomes and successful service models.

Commissioner Dufty-expressed concern that the City is not adequately tracking people displaced through the eviction process, including those who may leave their housing to avoid having an eviction on their record. He requested that the Eviction Defense Collaborative be invited to a future Commission meeting to further discuss the issue. He also acknowledged concerns raised by service providers and community members and emphasized the importance of ensuring that their expertise and experience are respected and incorporated into homelessness policy discussions.

Commissioner Dufty emphasized the increasing acuity and complex medical, behavioral health, and substance use needs of people experiencing homelessness and the challenges these conditions create for nonprofit providers and supportive housing programs. He encouraged the Department to use the Good Neighbor Policy as an opportunity to educate communities about these challenges while more proactively communicating the successes of homelessness programs, providers, and frontline staff. He also expressed appreciation for the revised Director's Report format and emphasized the importance of focusing on successful outcomes without vilifying or criminalizing people experiencing homelessness or those working within the homelessness response system.

Commissioner Laguana-thanked members of the public for their comments and suggested reviewing and updating the shelter training manual if it has not been revised in many years. He emphasized the essential role of the provider community and acknowledged the increasing complexity and acuity of homelessness, affordability challenges, and what he described as growing "compassion fatigue" among providers and the broader community. He stressed the importance of rebuilding public trust, recognizing providers' successes, and avoiding narratives that unfairly characterize the provider community. He also supported improved tracking of evictions and displacement trends.

Commissioner Laguana requested additional information on the balance of congregate versus non-congregate shelter and the differences in outcomes between the two models to help inform resource allocation. He also asked about the Department's progress in standardizing contracts and aligning performance outcomes and incentives. Regarding homelessness exits, he requested greater detail on people leaving the housing queue, including whether they obtained housing elsewhere or were lost to contact, and encouraged the Department to better identify which interventions and problem-solving strategies are producing successful exits so that effective approaches can be strengthened and resources allocated accordingly.

Chair Albright-expressed serious concern about the anticipated impact of H.R. 1, the "One Big Beautiful Bill Act," on low-income communities, describing the federal policy changes as potentially devastating to vulnerable residents and transformative to how communities throughout California will need to respond. She appreciated the Mayor's and Department's efforts to address anticipated gaps but emphasized that trusted community-based organizations, family resource centers, and multilingual and multicultural community ambassadors should play a central role in communicating these changes and connecting residents with resources. She stressed that San Francisco should be careful not to unintentionally compound the hardships facing low-income residents.

The Chair also expressed support for the Department's re-procurement process and collaborative approach but acknowledged the significant administrative strain it may place on providers, particularly smaller organizations. She encouraged the Department to consider the timing and workload associated with implementation and requested greater clarity regarding the criteria and values that will guide re-procurement. She also encouraged efforts to simplify contract administration, reduce duplicative data entry, and create greater consistency in indirect cost requirements across City departments, and asked whether re-procurement could result in reimbursement models more closely focused on services and outcomes.

Commissioner Ball- concluded on a positive note by sharing the story of an his employee and domestic violence survivor who, along with her children, experienced homelessness earlier in the year. Through the support and resources provided by the Department and its community partners, the family successfully moved through the shelter system into stable housing. Within approximately nine months, she secured full-time employment, returned to school, and established a stable home for her children.

Commissioner Ball emphasized that the story demonstrates the meaningful impact of the work being done by HSH staff and service providers every day, much of which may go unrecognized. He stressed the importance of remembering that homelessness is about people and families, not simply statistics, and encouraged the Department and Commission to share more success stories that demonstrate how services are changing lives and creating long-term stability and hope.

9) CONSENT CALENDAR

ALL MATTERS LISTED UNDER THIS ITEM CONSTITUTE A CONSENT CALENDAR AND ARE CONSIDERED TO BE ROUTINE BY THE HOMELESS OVERSIGHT COMMISSION AND WILL BE ACTED UPON BY A SINGLE ROLL CALL VOTE OF THE COMMISSION. THERE WILL BE NO SEPARATE DISCUSSION OF THESE ITEMS UNLESS A MEMBER OF THE COMMISSION REQUESTS DISCUSSION, IN WHICH EVENT THE MATTER SHALL BE REMOVED FROM THE CONSENT AGENDA AND CONSIDERED AS A SEPARATE AGENDA ITEM.
APPROVAL IS REQUESTED

- Requesting authorization to amend the existing grant with Five Keys Schools and Programs for the provision of Baldwin SAFE Navigation Center for the period of July 1, 2022, to June 30, 2029, in an additional amount of \$22,810,837. The new amount is \$58,761,280 with a 15 percent contingency of \$3,421,626 on the FY26-27 - FY28-29 amounts, for a total not to exceed amount of \$62,182,906.

PUBLIC COMMENT

No Public Comment

On motion to approve the Consent Calendar.

AYES:

Katie Albright (Chair)
Dontaye Ball
Bevan Dufty
Joaquin Guerrero
Sharky Laguana
Thomas Rocca

Excused: Obai Rambo (Vice Chair)

Action: Consent Calendar was adopted.

The Chair will take Item 11 out of order.

REGULAR CALENDAR

11) New Business

ITEM 11 IS AN ACTION ITEM THAT REQUIRES A SEPARATE VOTE BY THE COMMISSION

- Requesting review and approval to enter into a new grant agreement with Edgewood Center for Children and Families , for the TAY Transitional Housing Program - Plus, for the period of October 1, 2026 to June 30, 2031 in the amount of \$1,852,956 which includes a 20% contingency. Director of Planning, Performance & Strategy Sarah Locher will present this item.

PUBLIC COMMENT

Hope Ivory-Associate Director for Edgewood’s TAY Program, shared that the program provides young adults with independent living skills, job-readiness opportunities, financial education, and support in pursuing higher education. She highlighted a successful former participant who entered the program five or six years ago and is now employed by Edgewood as a behavioral counselor. Hope also discussed the program’s whole-family model, noting that young adults are often able to reconnect with and receive support from siblings, grandparents, aunts, uncles, or former foster parents who have become parental figures in their lives.

On motion to approve Item 11.

AYES:

Katie Albright (Chair)
Dontaye Ball
Bevan Dufty
Joaquin Guerrero
Sharky Laguana
Thomas Rocca

Excused: Obai Rambo (Vice Chair)

Action: Item 11 was approved.

10) THE HOC TO DISCUSS AND CONSIDER A RESPONSE TO THE CIVIL GRAND JURY’S (CGJ) “AT SCALE , AT RISK REPORT AND RECOMMENDATIONS.

- **Attachments Submitted:**
- The CGJ’s “At Scale, At Risk” Updating Data and Oversight to Improve Homelessness Services Report and Recommendations.

- Commissioner Guerrero’s position on the 2025-2026 CGJ report.
- Proposed response on the 2025-2026 CGJ report, submitted by Commissioner Laguana.
- Proposed motion regarding the 2025-2026 CGJ report, submitted by Commissioner Rocca

The Commission discussed and considered all proposed drafts and responses to the Civil Grand Jury’s report and recommendations.

PUBLIC COMMENT

Jordan Wasilewski- expressed concerns regarding the City’s governance structure and the level of independent oversight and accountability within the homelessness response system. Jordan called for stronger independent monitoring of permanent supportive housing, including consideration of an ombudsman or advisory body similar to the oversight previously provided for shelters, particularly to address issues such as evictions and resident grievances. Jordan also encouraged the Commission to more fully exercise its oversight role by making recommendations to the Board of Supervisors, advocating for legislation when appropriate, and supporting clear accountability and service standards within provider contracts.

Charles Pitt- supported the previous comments regarding the need for independent third-party oversight, noting that the former SRO Task Force had been disbanded and arguing that stronger oversight mechanisms are needed. Charles suggested placing investigative responsibilities with an existing accountability body that has established investigative infrastructure and authority, while noting that additional staffing and resources would be necessary to take on this work. He also emphasized that expanding the Commission’s responsibilities for investigations and grievances would require additional funding and cautioned against expecting volunteer Commissioners to assume substantial new responsibilities without adequate resources and support.

Aisha McCanin- emphasized that the Civil Grand Jury had spent months investigating the homelessness response system and identifying oversight gaps and expressed concern that previous oversight proposals brought forward by Commissioners had not advanced to a vote. Aisha stressed that oversight is a core responsibility of the Commission and includes asking difficult questions, scrutinizing programs and provider performance, and seeking accountability when concerns arise. Aisha strongly supported proposals for independent third-party evaluation and oversight, arguing that relying solely on internal investigations may create potential conflicts of interest. They urged the Commission to take the Grand Jury’s recommendations seriously and fully exercise its oversight responsibilities.

A Motion to approve a response letter to the CGJ’s “At Scale, At Risk” Report and Recommendations, as written by Commissioner Dufty.

AYES:

Katie Albright (Chair)

Dontaye Ball
Bevan Dufty
Joaquin Guerrero
Sharky Laguana
Thomas Rocca

Excused: Obai Rambo (Vice Chair)

Action: The response letter was approved.

GENERAL PUBLIC COMMENT

AT THIS TIME, MEMBERS OF THE PUBLIC MAY ADDRESS THE COMMISSION ON ITEMS OF INTEREST TO THE PUBLIC THAT ARE WITHIN THE SUBJECT MATTER JURISDICTION OF THE COMMISSION THAT ARE NOT ON THIS MEETING AGENDA. WITH RESPECT TO AGENDA ITEMS, YOUR OPPORTUNITY TO ADDRESS THE COMMISSION WILL BE AFFORDED WHEN THE ITEM IS REACHED IN THE MEETING. EACH MEMBER OF THE PUBLIC MAY ADDRESS THE COMMISSION FOR UP TO THREE MINUTES. THE BROWN ACT FORBIDS THE COMMISSION FROM TAKING ACTION OR DISCUSSING ANY ITEM NOT APPEARING ON THE POSTED AGENDA, INCLUDING THOSE ITEMS RAISED AT PUBLIC COMMENT. PLEASE SEE PAGE 2-3 OF THIS AGENDA FOR INFORMATION REGARDING INSTRUCTIONS FOR MAKING PUBLIC COMMENT.

Jordan Wasilewski - suggested avoiding Commission meetings on the first day of the month, noting that the timing may create barriers to tenant participation. Jordan thanked Commissioners for acknowledging concerns raised during the Director's Report and requested that a future agenda include representatives from the Eviction Defense Collaborative and potentially a resident advisory body. They also discussed ongoing concerns related to permanent supportive housing, including evictions and access to refrigerators and cooking appliances, and shared that they have had productive conversations about potentially establishing local requirements for these amenities. Jordan emphasized that concerns regarding permanent supportive housing have persisted for several years and encouraged the Commission to continue addressing these issues and strengthening protections for residents.

Charles Pitt - requested that the Department review and amend its policies regarding wellness checks and property management responses when there are indications that a resident may be in distress. Referencing the death of Eric McCain, Charles questioned whether warning signs or concerns had been reported and how property management is expected to respond in such situations. Charles also shared a personal experience involving a wellness check on an animal that they said was later cited in an eviction action against them. He urged the Department to establish clearer procedures outlining property management responsibilities and residents' rights when concerns arise about the welfare of a person or animal.

Aisha McCain - emphasized that Eric's death represents a broader concern affecting other residents and families who may not know how to advocate for themselves. Aisha stressed that accountability and oversight should occur before a critical incident or death and called for systems that identify patterns of serious incidents at individual properties, along with a safe and independent process for residents to raise concerns outside of their service providers. Aisha urged the City to focus not only on contract compliance

but also on whether residents are safe and receiving appropriate services. She expressed hope that recent leadership and oversight changes will lead to lasting improvements in supportive housing, emphasizing the need for meaningful services, counseling, and case management and reiterating that the dignity and well-being of residents must remain central to the work.

14) DATA OFFICER REPORT

Commissioner Guerrero-provided a detailed report on the ALICE Framework in SF.

PUBLIC COMMENT

Charles Pitt-emphasized the importance of defining success in supportive housing beyond simply placing someone in a housing unit. Charles encouraged greater attention to helping residents who are able and interested return to work, volunteer, and participate in their communities, while recognizing that some individuals may not be able to work. He suggested connecting residents with organizations such as Project Homeless Connect and City workforce development programs to expand employment opportunities. Charles also highlighted the challenge of securing living-wage employment in San Francisco that would allow individuals to achieve greater financial independence and housing stability.

Jordan Wasilewski - discussed the need for clearer information about how increased income and employment affect supportive housing eligibility, rent contributions, and public benefits, emphasizing that residents should not be penalized for becoming more financially stable. They supported stronger coordination with workforce development programs to provide residents who are able and interested in working with a voluntary path toward employment and greater independence, while recognizing that not all residents are able to work. The commenter also suggested exploring scattered-site housing and other housing options for individuals who no longer require intensive supportive services but may still need a subsidy, emphasizing that residents have different levels of need and that the system should invest in opportunities that help people remain housed and continue progressing toward greater stability.

15) GENERAL PUBLIC COMMENT

(Continued if needed)

No public comment

16) COMMISSION MATTERS:

Chair Albright-identified several items for future Commission agendas, including Commissioner Rocca's separate motion related to the Civil Grand Jury discussion, which will be agendaized for November; Commissioner Laguana's request to review the shelter manual; and Commissioner Dufty's request for additional information regarding evictions, which was supported by several Commissioners. Chair Albright also requested a future update on families and transitional-age youth. She noted that Vice Chair Rambo will chair the November meeting in her absence.

Commissioner Ball- requested a future update regarding concerns raised by small businesses about RV activity, particularly near the San Francisco Produce Market and in the Bayview. He noted that business owners are seeking a clearer point of contact and guidance on how they can help connect individuals living

in RVs with available resources and services. Commissioner Ball emphasized the importance of ensuring that both the business community and individuals living in RVs have an opportunity to be heard and receive appropriate support.

Commissioner Guerrero- requested that a future agenda include an additional Data Officer Report developed in collaboration with a peer group involving DISH and informed by Tenant Empowerment Week. He expressed support for the other proposed future agenda items, including further discussion of independent outside audits and a review of the shelter manual. Commissioner Guerrero noted that shelter training should be reexamined, based on his prior experience working in shelters, while acknowledging the challenges providers face in implementing training in understaffed, high-stress, and high-acuity environments.

PUBLIC COMMENT

No public comment

17) ADJOURN

The Chair-adjourned the meeting at 12:48PM

Respectfully submitted,

Bridget Badasow
Commission Secretary

KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Administrator, by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102-4689; by phone at 415.554.7724; by fax at 415.554.7854; or by email at sotf@sfgov.org. Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library and on the City's website at <https://sfgov.org/sunshine/>

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DISABILITY ACCESS

The Homelessness Oversight Commission meetings are held at City Hall Room 416, at 1 Dr. Carlton B. Goodlett Place, San Francisco on the first Thursday of each month at 9am. The building and meeting room are wheelchair accessible. This meeting will be broadcast and captioned on SFGovTV. Remote public participation is available for people with disabilities, as well as all members of the public. Instructions for how to join the meeting remotely are included at the beginning of this agenda. [Captions can be enabled](#) if participating remotely via WebEx.

Sign Language Interpretation is also available upon request. If requesting remote Sign Language Interpretation, please submit an accommodation request a minimum of four (4) business hours prior to the start of the meeting. Allowing a minimum of 48 business hours for all other accommodation requests (for example, for other auxiliary aids and services) helps ensure availability. To request accommodation, please contact Bridget Badasow at bridget.badasow@sfgov.org.

LANGUAGE ACCESS

Per the Language Access Ordinance (Chapter 91 of the San Francisco Administrative Code), Chinese, Spanish and or Filipino (Tagalog) interpreters will be available upon requests. Meeting Minutes may be translated, if requested, after they have been adopted by the Commission. Assistance in additional languages may be honored whenever possible. To request assistance with these services please contact bridget.badsow@sfgov.org at least 48 hours in advance of the hearing.

LANGUAGE ASSISTANCE 415.646.4470: For free interpretation services, please submit your request 48 hours in advance of meeting./Para sa libreng serbisyo sa interpretasyon, kailangan mag-request 48 oras bago ang

miting./Para servicios de interpretación gratuitos, por favor haga su petición 48 horas antes de la reunión./ 如果需要免費口語翻譯，請於會議之前 48 小時提出要求。Đối với dịch vụ thông dịch miễn phí, vui lòng gửi yêu cầu của bạn 48 giờ trước cuộc họp./ Для бесплатных услуг устного перевода просьба представить ваш запрос за 48 часов до начала собрания./ Pour les services d'interprétation gratuits, veuillez soumettre votre demande 48 heures avant la réunion./ 무료 통역 서비스를 원하시면 회의 48 시간 전에 귀하의 요청을 제출하십시오./ 無料通訳サービスをご希望の場合は、会議の 48時間前までにリクエストを提出してください。 /บริการให้ ความช่วยเหลือในหลายภาษา ฟรี ๓๐ นาที

To assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

PROHIBITION OF SOUND PRODUCING DEVICES

Sound-Producing Devices Prohibited: The ringing of and use of mobile phones and other sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal of any person(s) responsible for the ringing or use of a mobile phone, pager, or other similar sound-producing electronic devices (67A.1 Sunshine Ordinance: Prohibits the use of cell phones, pagers and similar sound-producing electronic devices at and during public meetings).