



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Code Tenderloin: PWLE Engagement Contract Agreement

Homelessness Oversight Commission | August, 06, 2026



# Proposed Agreement Details

- **Action Item:** Approve the contract agreement between HSH and Code Tenderloin for PWLE Engagement.
- **Selection process:** Request for Proposals (RFP) for RFP#HSH2026-156 (RFP #156) PWLE Engagement
- **Term:**
  - New Term: Sept 01, 2026 – Aug 31, 2028
- **Funding Source:** General Fund
- **Term Budget:** Y1: \$270,833; Y2:\$325,000; Y3:\$54,167; TTL: \$650,000
- **[Grant/Contract] Not-to-Exceed Amount:** \$780,000

# Contract Agreement Overview

- Description: The PWLE Engagement Program establishes a centralized Advisory Group of People With Lived Experience of homelessness or housing instability. The program creates structured, trauma-informed, equity-aligned engagement pathways where PWLE convene regularly, receive information on HSH policies and programming, and provide critical feedback to reduce barriers within the Homelessness Response System (HRS).
- System Fit: Integrates PWLE voices into system-level planning, equity implementation, program design, procurement, performance measurement, CE redesign, and accountability structures. It formalizes shared power and leadership pathways within HSH's Homelessness Response System, aligning with the HBTB Strategic Plan and Equity Addendum.

# Contract Agreement Overview

## 🔑 Population served:

- Centralized pool of 15 PWLE advisory members
- Additional **ad hoc PWLE participants** for population-specific engagements
- Representation intentionally includes youth/TAY, families, survivors of violence, LGBTQ+ individuals, justice-involved persons, undocumented residents, immigrant communities, people with disabilities or behavioral health needs, veterans, and individuals experiencing chronic homelessness or housing instability

## 🔑 Services provided by Code Tenderloin:

- Advisory Group formation, recruitment, and governance
- PWLE onboarding, training, and leadership development
- Structured ad hoc engagements and population-specific outreach
- Trauma-informed facilitation, coaching, and debriefing
- Comprehensive logistical/accessibility supports
- Engagement SOPs, accommodation protocols, compensation administration
- Reporting, documentation, and system-wide coordination

# Contract Agreement Overview

## • **Primary Service Objectives:**

- Establish and maintain a centralized PWLE Advisory Group
- Develop bylaws, governance structures, onboarding protocols, and training curricula
- Provide equitable, inclusive, and accessible engagement environments
- Ensure trauma-informed, culturally responsive practices
- Coordinate with HSH divisions for aligned, non-duplicative engagement

## • **Outcome Objectives:**

- Complete recruitment strategy and form Advisory Group
- Maintain ongoing convenings, ad hoc engagements, and monthly/quarterly reporting
- Increase equitable representation across focus populations
- Incorporate PWLE insights into HSH policy, program design, CE redesign, PMP dashboards, procurement, and equity strategies
- Produce impact reports showing how PWLE feedback influences system improvements.



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# Questions?

Thank you!