

***Regular Meeting of the
Abatement Appeals Board***

July 15, 2026

***Agenda Item C1
Public Comment #3***

NEXTVillageSF^j

At home, right where you are!

To: ABATEMENT APPEALS BOARD

San Francisco City Hall

14 July 2026

Re: CASE NO. 6954: 2960 Polk Street - Complaint # 202309727	
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To Whom it may concern:

NEXT Village San Francisco has been following this case since the beginning. NEXT Village supports seniors aging in place and two of our members live in this building. Originally, the functioning elevator was reported to the tenants as undergoing a voluntary upgrade. After the original elevator was removed, the prior owners decided not to replace it. Clearly the removal of the functioning elevator has created a very serious problem for long term residents with mobility problems on the upper floors who need the elevator for access to their apartments.

The appropriate resolution of this matter is to restore elevator service with the appropriate permits. No San Francisco DBI permit was obtained for removing the original elevator. Any new permit for work undertaken this year on the elevator is subject to the current SF Housing Code section 713: that buildings of any height with elevator service are required to maintain that service.

In the bigger perspective, San Francisco has a large population of older adults and that population is growing rapidly, to be one quarter of residents within a decade. All Departments in the City's Government must take this into consideration when making decisions such as the one at issue here.

It is irresponsible to allow a functioning elevator to be removed for an upgrade and then left non functioning, despite the needs of residents who chose to live there because the building has an elevator.

Please insist that the only remedy of these years of complaints and non performance must be to restore elevator service to this building.

Sincerely,

Janet Crane

Board Members, NEXT Village San Francisco

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