

Monthly Contract Report June 1, 2026

Div.	Contractor	Contract No.	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)
BHS	Bayview Hunter's Point Foundation for Community Improvement	1000032801	\$ 4,018,743	\$ 4,018,743	\$0	07/01/2024-06/30/2029	07/01/2024-06/30/2029	\$675,847	\$676,666	\$ 819	0.12%
Requested Action	Continuing Services in a New Contract - No change in Scope										
Purpose:	The requested action is the approval of the full contract term for CID 1000032801 with Bayview Hunter's Point Foundation for Community Improvement to provide an independent living facility through the Jelani Family Residential Program. This program was previously heard by the Health Commission on January 16, 2024 under contract # 1000011308 and approved through 6/30/2026. Beginning in 7/1/24, this program was subsequently separated out into a new contract for administrative efficiencies. This is a no-cost request to extend Health Commission approval to 6/30/2029.										
Reason for Funding Change:	The change in annual amount reflects a 1% CODB applied to eligible funding in FY 25-26. In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding. The proposed available funding for this contract is subject to change upon finalization of the City's FY26-27 and FY27-28 Budget and Appropriation Ordinance.										
Service Description:	Jelani Family Residential Step-Down (JFRSD) provides a long-term safe living space place that supports the recovery of residents after completing an inpatient/ or primary treatment program. JFRSD houses San Francisco's single adults and families (two children up to 12 years old; exceptions may be considered for families experiencing homelessness) who are recovering from substance use and have previously completed an inpatient clinical treatment program. JFRSD supports family reconciliation and provides life skills coaching.										
Deliverables & Unduplicated Clients:	Beds = 15 UOS = 4,386 (Bed Day) Bed Day Rate = \$154.28 UOS are measured as bed days, defined as each day a client or bed-occupying child resides in a program bed. The annual UOS projection of 4,386 bed days is based on the program's 15-bed capacity and an assumed annual occupancy rate of approximately 80%										
Funding Source(s):	Federal 88%; General Fund 12%										
Selection Type	21A.4 Behavioral Health and Public Health Residential Care and Treatment Services										
Monitoring	This Agreement is subject to annual monitoring by the DPH Business Office of Contract Compliance (BOCC).										

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SFHN	Cross Country Staffing	1000038463	\$9,900,000	\$2,000,000	(\$7,900,000)	7/1/2025 - 6/30/2026	7/1/2026 - 6/30/2027	\$9,900,000	\$2,000,000	\$ (7,900,000)	-79.80%
Requested Action	Continuing Services in a New Contract - No change in Scope										
Purpose:	<p>The requested action is for approval of a new one-year contract with Cross Country Staffing to provide as-needed, temporary, Registered Nursing (RN) registry services across the San Francisco Health Network (SFHN) for a term of 7/1/26-6/30/27, and a Total Contract Amount of \$2,000,000. There is no contingency for this contract.</p> <p>SFHN has significantly reduced RN registry utilization over the last two years by approximately 91% as of March 2026 based on registry hours worked. SFHN is committed to maintaining the lowest possible utilization of registry by only using RN registry services when absolutely necessary to backfill leaves, vacancies or unanticipated, urgent circumstances operationally impacting staffing and quality patient care. All SFHN Nursing (RN and Ancillary) registry expenditure has continued to decrease.</p> <p>For this upcoming term (July 1, 2026-June 30, 2027), DPH awarded three contracts to the top 3 highest responsive proposers for RN registry services.</p> <p>For the two existing RN nurse registry contracts expiring June 30, 2026, the total combined contract not-to-exceed (NTE) amount was \$13,000,000 and DPH is projected to only use approximately 17% of \$13,000,000.</p> <p>With healthcare operations being unpredictable, we are requesting \$2,000,000 for this contract to ensure we have the required registered nurse registry resources in the event there is unanticipated need. SFHN remains committed to the high level of registry expenditure oversight to ensure fiduciary responsibility in nursing ancillary registry expenditure. It remains SFHN's priority to utilize PCS staff to care for all SFHN patients.</p>										
Reason for Funding Change:	This year, the solicitation awarded 3 vendors instead of 2 vendors along with the reduction in usage of registry services, the amounts allocated for each contract reflect the anticipated business need and accounts for unanticipated circumstances such as census and acuity surge.										
Service Description:	Provide as-needed, temporary Registered Nurse (RN) Registry Staff, with clinical expertise, to serve the San Francisco Health Network (SFHN), including Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), and any Ambulatory Care sites (Jail Health Services, Primary Care Health, Whole Person Integrated Care, Maternal Child Adolescent Health, and HIV Health Services). We are implementing a new Process (TOP) for these contracts. When the DPH's Contract Administrator or designee identifies an RN assignment, DPH will issue a Task Order Proposal (TOP) request simultaneously to all awarded Contractors within the scope of this Solicitation. Contractors have the opportunity to submit responses, which DPH will evaluate based on one or a combination of the following factors: 1. Response time and availability of staff to begin work; 2. Qualifications and experience relevant to the specific task order; 3. Price; 4. DPH's determination of best fit for the work; 5. Any combination of the above factors. DPH will determine the Contractor selected for each task order based on the evaluation of TOP responses.										
Deliverables & Unduplicated Clients:	Contractor will provide temporary as-needed RN nurses for SF Health Network. Services are performed on an hourly basis. Contract includes a Performance Improvement Plan and Performance Measure Grid, which identifies the target measures and counter measures if targets are not met. Registered Nurse-Specialty 1 (Operating Room, Critical Care, Emergency Department, NICU, Labor & Delivery, Cath Lab, PeriOp, Acute HD, Radiology, Peds, Tele): \$102/hr. Registered Nurse-non Specialty: \$88/hr.										

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Funding Source(s):	General Fund (100%)
Selection Type	Sourcing Event No. 0000011584 DPH As Needed Temporary RN Registry Staff
Monitoring	The SFHN Chief Nursing Officer conducts quarterly business reviews with the vendor to review adherence to established key performance indicators and discusses plans of correction if necessary. Additionally internal DPH meetings are held monthly to assess registry usage and ongoing need. In addition, ZSFG and LHH nursing registry contracts performance is reviewed annually by the Performance Improvement and Patient Safety Committees under contract management and oversight.

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Div.	Contractor	Contract No.	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)
	Triage LLC.	1000038396	\$3,100,000	\$2,000,000	(\$1,100,000)	7/1/2025 - 6/30/2026	7/1/2026 - 6/30/2027	\$3,100,000	\$2,000,000	\$ (1,100,000)	-35.48%
Requested Action	Continuing Services in a New Contract - No change in Scope										
Purpose:	<p>The requested action is for approval of a new one-year contract with Triage LLC. to provide as-needed, temporary, Registered Nursing (RN) registry services across the San Francisco Health Network (SFHN) for a term of 7/1/26-6/30/27, and a Total Contract Amount of \$2,000,000. There is no contingency for this contract.</p> <p>SFHN has significantly reduced RN registry utilization over the last two years by approximately 91% as of March 2026 based on registry hours worked. SFHN is committed to maintaining the lowest possible utilization of registry by only using RN registry services when absolutely necessary to backfill leaves, vacancies or unanticipated, urgent circumstances operationally impacting staffing and quality patient care. All SFHN Nursing (RN and Ancillary) registry expenditure has continued to decrease.</p> <p>For this upcoming term (July 1, 2026-June 30, 2027), DPH awarded three contracts to the top 3 highest responsive proposers for RN registry services.</p> <p>For the two existing RN nurse registry contracts expiring June 30, 2026, the total combined contract not-to-exceed (NTE) amount was \$13,000,000 and DPH is projected to only use approximately 17% of \$13,000,000.</p> <p>With healthcare operations being unpredictable, we are requesting \$2,000,000 for this contract to ensure we have the required registered nurse registry resources in the event there is unanticipated need. SFHN remains committed to the high level of registry expenditure oversight to ensure fiduciary responsibility in nursing ancillary registry expenditure. It remains SFHN's priority to utilize PCS staff to care for all SFHN patients.☐</p>										
Reason for Funding Change:	This year, the solicitation awarded 3 vendors instead of 2 vendors along with the reduction in usage of registry services, the amounts allocated for each contract reflect the anticipated business need and accounts for unanticipated circumstances such as census and acuity surge. ☐										
Service Description:	Provide as-needed, temporary Registered Nurse (RN) Registry Staff, with clinical expertise, to serve the San Francisco Health Network (SFHN), including Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), and any Ambulatory Care sites (Jail Health Services, Primary Care Health, Whole Person Integrated Care, Maternal Child Adolescent Health, and HIV Health Services). We are implementing a new Process (TOP) for these contracts. When the DPH's Contract Administrator or designee identifies an RN assignment, DPH will issue a Task Order Proposal (TOP) request simultaneously to all awarded Contractors within the scope of this Solicitation. Contractors have the opportunity to submit responses, which DPH will evaluate based on one or a combination of the following factors: 1. Response time and availability of staff to begin work; 2. Qualifications and experience relevant to the specific task order; 3. Price; 4. DPH's determination of best fit for the work; 5. Any combination of the above factors. DPH will determine the Contractor selected for each task order based on the evaluation of TOP responses.										
Deliverables & Unduplicated Clients:	Contractor will provide temporary as-needed RN nurses for SF Health Network. Services are performed on an hourly basis. Contract includes a Performance Improvement Plan and Performance Measure Grid, which identifies what target measures are and counter measures if targets are not met. Registered Nurse-Specialty 1 (Operating Room, Critical Care, Emergency Department, NICU, Labor & Delivery, Cath Lab, PeriOp, Acute HD, Radiology, Peds, Tele): \$102/hr. Registered Nurse-non Specialty: \$88/hr.										

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Funding Source(s):	General Fund (100%)
Selection Type	Sourcing Event No. 0000011584 DPH As Needed Temporary RN Registry Staff
Monitoring	The SFHN Chief Nursing Officer conducts quarterly business reviews with the vendor to review adherence to established key performance indicators and discusses plans of correction if necessary. Additionally internal DPH meetings are held monthly to assess registry usage and ongoing need. In addition, ZSFG and LHH nursing registry contracts performance is reviewed annually by the Performance Improvement and Patient Safety Committees under contract management and oversight.

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SFHN	Aya Healthcare, Inc.	1000038397	\$0	\$2,000,000	\$2,000,000	N/A	7/1/2026-6/30/2027	\$0	\$2,000,000	\$ 2,000,000	#DIV/0!
Requested Action	Continuing Services in a New Contract - No change in Scope										
Purpose:	<p>The requested action is for approval of a new one-year contract with Aya Healthcare, Inc. to provide as-needed, temporary, Registered Nursing (RN) registry services across the San Francisco Health Network (SFHN) for a term of 7/1/26-6/30/27, and a Total Contract Amount of \$2,000,000. There is no contingency for this contract.</p> <p>SFHN has significantly reduced RN registry utilization over the last two years by approximately 91% as of March 2026 based on registry hours worked. SFHN is committed to maintaining the lowest possible utilization of registry by only using RN registry services when absolutely necessary to backfill leaves, vacancies or unanticipated, urgent circumstances operationally impacting staffing and quality patient care. All SFHN Nursing (RN and Ancillary) registry expenditure has continued to decrease.</p> <p>For this upcoming term (July 1, 2026-June 30, 2027), DPH awarded three contracts to the top 3 highest responsive proposers for RN registry services.</p> <p>For the two existing RN nurse registry contracts expiring June 30, 2026, the total combined contract not-to-exceed (NTE) amount was \$13,000,000 and DPH is projected to only use approximately 17% of \$13,000,000.</p> <p>With healthcare operations being unpredictable, we are requesting \$2,000,000 for this contract to ensure we have the required registered nurse registry resources in the event there is unanticipated need. SFHN remains committed to the high level of registry expenditure oversight to ensure fiduciary responsibility in nursing ancillary registry expenditure. It remains SFHN's priority to utilize PCS staff to care for all SFHN patients.</p>										
Reason for Funding Change:	This year, the solicitation awarded 3 vendors instead of 2 vendors along with the reduction in usage of registry services, the amounts allocated for each contract reflect the anticipated business need and accounts for unanticipated circumstances such as census and acuity surge. There is no current contract with Aya Healthcare which is why there is no current total contract amount. ☒										
Service Description:	Provide as-needed, temporary Registered Nurse (RN) Registry Staff, with clinical expertise, to serve the San Francisco Health Network (SFHN), including Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), and any Ambulatory Care sites (Jail Health Services, Primary Care Health, Whole Person Integrated Care, Maternal Child Adolescent Health, and HIV Health Services). We are implementing a new Process (TOP) for these contracts. When the DPH's Contract Administrator or designee identifies an RN assignment, DPH will issue a Task Order Proposal (TOP) request simultaneously to all awarded Contractors within the scope of this Solicitation. Contractors have the opportunity to submit responses, which DPH will evaluate based on one or a combination of the following factors: 1. Response time and availability of staff to begin work; 2. Qualifications and experience relevant to the specific task order; 3. Price; 4. DPH's determination of best fit for the work; 5. Any combination of the above factors. DPH will determine the Contractor selected for each task order based on the evaluation of TOP responses.										
Deliverables & Unduplicated Clients:	Contractor will provide temporary as-needed RN nurses for SF Health Network. Services are performed on an hourly basis. Contract includes a Performance Improvement Plan and Performance Measure Grid, which identifies what target measures are and counter measures if targets are not met. Registered Nurse-Specialty 1 (Operating Room, Critical Care, Emergency Department, NICU, Labor & Delivery, Cath Lab, PeriOp, Acute HD, Radiology, Peds, Tele: \$97/hr. Registered Nurse-non Specialty: \$85/hr.										
Funding Source(s):	General Fund (100%)										

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Selection Type	Sourcing Event No. 0000011584 DPH As Needed Temporary RN Registry Staff
Monitoring	The SFHN Chief Nursing Officer conducts quarterly business reviews with the vendor to review adherence to established key performance indicators and discusses plans of correction if necessary. Additionally internal DPH meetings are held monthly to assess registry usage and ongoing need. In addition, ZSFG and LHH nursing registry contracts performance is reviewed annually by the Performance Improvement and Patient Safety Committees under contract management and oversight.

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SFHN	LanceSoft Inc.	1000038399	\$0	\$2,800,000	\$2,800,000		7/1/2026-6/30/2027	\$0	\$2,800,000	\$ 2,800,000	#DIV/0!
Requested Action	Continuing Services in a New Contract - No change in Scope										
Purpose:	<p>The requested action is for approval of a new one-year contract with LanceSoft Inc. to provide as-needed, temporary, nursing ancillary (Non-RN) and clinical support staff positions across the San Francisco Health Network (SFHN) for a term of 7/1/26-6/30/27, and a Total Contract Amount of \$2,800,000.00. There is no contingency for this contract.</p> <p>SFHN has significantly reduced nursing ancillary and clinical support staff registry utilization over the last two years by approximately 66%. SFHN is committed to maintaining the lowest possible utilization of registry by only using nursing ancillary and clinical support registry services when absolutely necessary to backfill leaves, vacancies or unanticipated, urgent circumstances operationally impacting staffing and quality patient care. All SFHN Nursing (RN and Ancillary) registry expenditure has continued to decrease.</p> <p>For this upcoming term (July 1, 2026-June 30, 2027), DPH awarded three contracts to the top 3 highest responsive proposers for nursing ancillary (Non-RN) and clinical support staff services.</p> <p>For the two existing nursing ancillary (Non-RN) and clinical support staff service contracts expiring June 30, 2026, the total combined contract not-to-exceed (NTE) amount was \$12,500,000 and DPH is projected to use approximately 53% of \$12,500,000.</p> <p>With healthcare operations being unpredictable, we are requesting \$2,800,000 for this contract to ensure we have the required nursing ancillary (Non-RN) and clinical support staff services in the event there is unanticipated need. SFHN remains committed to the high level of registry expenditure oversight to ensure fiduciary responsibility in nursing ancillary registry expenditure. It remains SFHN's priority to utilize PCS staff to care for all SFHN patients.</p>										
Reason for Funding Change:	The solicitation awarded 3 vendors instead of 2 vendors and the amounts allocated for each contract reflect the anticipated business need. There is no current contract with LanceSoft Inc. which is why there is no current total contract amount.										
Service Description:	Provide as-needed temporary Nurse Ancillary (Non RN) and Clinical Support (CS) Staff, with clinical expertise as required by the City, to the San Francisco Health Network (SFHN), including Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), and any Ambulatory Care (Jail Health Services, Primary Care Health, Whole Person Integrated Care, Maternal Child Adolescent Health, and HIV Health Services) sites. There is a Task Order Process (TOP) for these contracts. Work will be assigned on an as-needed basis through a Task Order Proposal (TOP) process. For each task order within the scope of this Solicitation, the City will issue a TOP request to all awarded Contractors simultaneously. Contractors shall have the opportunity to submit responses, which the City will evaluate based on one or a combination of the following factors: 1. Response time and availability of staff to begin work 2. Qualifications and experience relevant to the specific task order 3. Price 4. The City's determination of best fit for the work 5. Any combination of the above factors The City will determine the Contractor selected for each task order based on the evaluation of TOP responses.										
Deliverables & Unduplicated Clients:	Contractor will provide as-needed, temporary nursing ancillary (Non-RN) and Clinical Support Staff for SF Health Network. Services are performed on an hourly basis. Contract includes a Performance Improvement Plan and Performance Measure Grid, which identifies what target measures are and counter measures if targets are not met. Certified Nursing Assistant \$39.00/hr, Licensed Vocational Nurse \$40.74/hr, Medical Social Workers \$83.00/hr, Medical Evaluation Assistant \$35.56/hr, Unit Clerk \$30.00/hr, Licensed Psychiatric Technician \$50.00/hr, Licensed Surgical Technician \$60.00/hr, Nursing Staffing Assistant \$35.00/hr										

Monthly Contract Report June 1, 2026

Funding Source(s):	General Fund (100%)
Selection Type	Sourcing Event No. 0000011585 DPH Non-RN Registry Staff
Monitoring	The SFHN Chief Nursing Officer conducts quarterly business reviews with the vendor to review adherence to established key performance indicators and discusses plans of correction if necessary. Additionally internal DPH meetings are held monthly to assess registry usage and ongoing need. In addition, ZSFG and LHH nursing registry contracts performance is reviewed annually by the Performance Improvement and Patient Safety Committees under contract management and oversight.

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SFHN	Cross Country Staffing	1000038400	\$9,900,000	\$2,800,000	(\$7,100,000)	7/1/2025-6/30/2026	7/1/2026-6/30/2027	\$9,900,000	\$2,800,000	\$ (7,100,000)	-71.72%
Requested Action	Continuing Services in a New Contract - No change in Scope										
Purpose:	<p>The requested action is for approval of a new one-year contract with Cross Country Staffing to provide as-needed, temporary, nursing ancillary (Non-RN) and clinical support staff positions across the San Francisco Health Network (SFHN) for a term of 7/1/26-6/30/27, and a Total Contract Amount of \$2,800,000.00. There is no contingency for this contract.</p> <p>SFHN has significantly reduced nursing ancillary and clinical support staff registry utilization over the last two years by approximately 66%. SFHN is committed to maintaining the lowest possible utilization of registry by only using nursing ancillary and clinical support registry services when absolutely necessary to backfill leaves, vacancies or unanticipated, urgent circumstances operationally impacting staffing and quality patient care. All SFHN Nursing (RN and Ancillary) registry expenditure has continued to decrease.</p> <p>For this upcoming term (July 1, 2026-June 30, 2027), DPH awarded three contracts to the top 3 highest responsive proposers for nursing ancillary (Non-RN) and clinical support staff services.</p> <p>For the two existing nursing ancillary (Non-RN) and clinical support staff service contracts expiring June 30, 2026, the total combined contract not-to-exceed (NTE) amount was \$12,500,000 and DPH is projected to use approximately 53% of \$12,500,000.</p> <p>With healthcare operations being unpredictable, we are requesting \$2,800,000 for this contract to ensure we have the required nursing ancillary (Non-RN) and clinical support staff services in the event there is unanticipated need. SFHN remains committed to the high level of registry expenditure oversight to ensure fiduciary responsibility in nursing ancillary registry expenditure. It remains SFHN's priority to utilize PCS staff to care for all SFHN patients.</p>										
Reason for Funding Change:	The solicitation awarded 3 vendors instead of 2 vendors and the amounts allocated for each contract reflect the anticipated business need.										
Service Description:	Provide as-needed temporary Nurse Ancillary (Non RN) and Clinical Support (CS) Staff, with clinical expertise as required by the City, to the San Francisco Health Network (SFHN), including Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), and any Ambulatory Care (Jail Health Services, Primary Care Health, Whole Person Integrated Care, Maternal Child Adolescent Health, and HIV Health Services) sites. There is a Task Order Process (TOP) for these contracts. Work will be assigned on an as-needed basis through a Task Order Proposal (TOP) process. For each task order within the scope of this Solicitation, the City will issue a TOP request to all awarded Contractors simultaneously. Contractors shall have the opportunity to submit responses, which the City will evaluate based on one or a combination of the following factors: 1. Response time and availability of staff to begin work 2. Qualifications and experience relevant to the specific task order 3. Price 4. The City's determination of best fit for the work 5. Any combination of the above factors The City will determine the Contractor selected for each task order based on the evaluation of TOP responses.										
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Monthly Contract Report June 1, 2026

Funding Source(s):	General Fund (100%)
Selection Type	Sourcing Event No. 0000011585 DPH Non-RN Registry Staff
Monitoring	The SFHN Chief Nursing Officer conducts quarterly business reviews with the vendor to review adherence to established key performance indicators and discusses plans of correction if necessary. Additionally internal DPH meetings are held monthly to assess registry usage and ongoing need. In addition, ZSFG and LHH nursing registry contracts performance is reviewed annually by the Performance Improvement and Patient Safety Committees under contract management and oversight.

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SFHN	Aequor Healthcare Services LLC.	1000038401	\$0	\$2,800,000	\$2,800,000		7/1/2026-6/30/2027	\$0	\$2,800,000	\$ 2,800,000	#DIV/0!
Requested Action	Continuing Services in a New Contract - No change in Scope										
Purpose:	<p>The requested action is for approval of a new one-year contract with Aequor Healthcare Services LLC. to provide as-needed, temporary, nursing ancillary (Non-RN) and clinical support staff positions across the San Francisco Health Network (SFHN) for a term of 7/1/26-6/30/27, and a Total Contract Amount of \$2,800,000.00. There is no contingency for this contract.</p> <p>SFHN has significantly reduced nursing ancillary and clinical support staff registry utilization over the last two years by approximately 66%. SFHN is committed to maintaining the lowest possible utilization of registry by only using nursing ancillary and clinical support registry services when absolutely necessary to backfill leaves, vacancies or unanticipated, urgent circumstances operationally impacting staffing and quality patient care. All SFHN Nursing (RN and Ancillary) registry expenditure has continued to decrease.</p> <p>For this upcoming term (July 1, 2026-June 30, 2027), DPH awarded three contracts to the top 3 highest responsive proposers for nursing ancillary (Non-RN) and clinical support staff services.</p> <p>For the two existing nursing ancillary (Non-RN) and clinical support staff service contracts expiring June 30, 2026, the total combined contract not-to-exceed (NTE) amount was \$12,500,000 and DPH is projected to use approximately 53% of \$12,500,000.</p> <p>With healthcare operations being unpredictable, we are requesting \$2,800,000 for this contract to ensure we have the required nursing ancillary (Non-RN) and clinical support staff services in the event there is unanticipated need. SFHN remains committed to the high level of registry expenditure oversight to ensure fiduciary responsibility in nursing ancillary registry expenditure. It remains SFHN's priority to utilize PCS staff to care for all SFHN patients.</p>										
Reason for Funding Change:	The solicitation awarded 3 vendors instead of 2 vendors and the amounts allocated for each contract reflect the anticipated business need. There is no current contract with Aequor Healthcare Services Inc. which is why there is no current total contract amount.										
Service Description:	Provide as-needed temporary Nurse Ancillary (Non RN) and Clinical Support (CS) Staff, with clinical expertise as required by the City, to the San Francisco Health Network (SFHN), including Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), and any Ambulatory Care (Jail Health Services, Primary Care Health, Whole Person Integrated Care, Maternal Child Adolescent Health, and HIV Health Services) sites. There is a Task Order Process (TOP) for these contracts. Work will be assigned on an as-needed basis through a Task Order Proposal (TOP) process. For each task order within the scope of this Solicitation, the City will issue a TOP request to all awarded Contractors simultaneously. Contractors shall have the opportunity to submit responses, which the City will evaluate based on one or a combination of the following factors: 1. Response time and availability of staff to begin work 2. Qualifications and experience relevant to the specific task order 3. Price 4. The City's determination of best fit for the work 5. Any combination of the above factors The City will determine the Contractor selected for each task order based on the evaluation of TOP responses.										
Deliverables & Unduplicated Clients:	Contractor will provide as-needed, temporary nursing ancillary (Non-RN) and Clinical Support Staff for SF Health Network. Services are performed on an hourly basis. Contract includes a Performance Improvement Plan and Performance Measure Grid, which identifies what target measures are and counter measures if targets are not met. Certified Nursing Assistant \$40.00/hr, Licensed Vocational Nurse \$65.00/hr, Medical Social Workers \$65.00/hr, Medical Evaluation Assistant \$40.00/hr, Unit Clerk \$35.00/hr, Licensed Psychiatric Technician \$65.00/hr, Licensed Surgical Technician \$75.00/hr, Nursing Staffing Assistant \$35.00/hr										

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Funding Source(s):	General Fund (100%)
Selection Type	Sourcing Event No. 0000011585 DPH Non-RN Registry Staff
Monitoring	The SFHN Chief Nursing Officer conducts quarterly business reviews with the vendor to review adherence to established key performance indicators and discusses plans of correction if necessary. Additionally internal DPH meetings are held monthly to assess registry usage and ongoing need. In addition, ZSFG and LHH nursing registry contracts performance is reviewed annually by the Performance Improvement and Patient Safety Committees under contract management and oversight.

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SFHN/PC	Marina Security Services, Inc.	1000030235	\$4,322,065	\$9,978,412	\$5,656,347	04/01/24 - 6/30/27	04/01/24 - 6/30/27	\$1,971,665	\$3,600,000	\$ 1,628,335	82.59%
Requested Action	Amendment: No change in scope, no term extension, change in Service Level funding (increase or decrease in annual funding)										
Purpose:	The requested action is the approval of a contract amendment with Marina Security Services, Inc. to increase the Total Contract Amount with Contingency to \$9,978,412. There is no change to the existing term of 04/01/2024 through 6/30/2027 (3 years and 3 months). The Health Commission previously approved this contract on May 5th, 2025. This contract provides patient safety services at Department of Public Health centers and clinics, which include ambulatory care community clinics and other department offices. The proposed amendment is authorized under SFGOV RFP 000007602.										
Reason for Funding Change:	<p>The Department is requesting the approval of a Total Contract Amount with Contingency of \$9,978,412, or an increase of \$5,656,347, due to the following reasons: (1) A decrease in unspent funding in the amount of \$302,868 for FY24/25; (2) An increase in General Fund funding in the amount of \$1,628,335 for FY25/26; (2) An increase in General Fund in the amount of \$4,237,100 for FY26/27; and (3) An increase in the amount of \$93,780 to the 12% contingency value applied for FY25/26 and FY26/27. The current Contingency amount is \$544,885. The previous Contingency amount was \$451,105.</p> <p>Please Note: The annual funding for FY25/26 is increased by \$1,628,335 due to the following reason: (1) an increase in the General Fund in the amount of \$1,628,335 for FY25/26. This increase is due to an expansion of services to 35 DPH sites, which includes 2 one-time patrol vehicles, starting in FY25/26 (December, 2025).</p> <p>In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding. The proposed available funding for this contract is subject to change upon finalization of the City's FY26-27 and FY27-28 Budget and Appropriation Ordinance.</p>										
Service Description:	Marina Security Services, Inc. provides patient centered Safety Services at DPH ambulatory care community clinics and other department offices through trained Safety Ambassadors. These services support a welcoming and healing environment while maintaining safety for all patients that is consistent with the Department's Patient Safety Services model. Safety Ambassadors greet patients, assist with clinic navigation, conduct patrols, support de escalation, and follow trauma informed practices. The following are the locations where services are currently being provided:										

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	<p>i. Castro Mission Health Center</p> <p>ii. Maxine Hall Health Center</p> <p>iii. Southeast Family Health Center</p> <p>iv. Silver Avenue Health Center</p> <p>v. Behavioral Health Access Center</p> <p>vi. ZSFG Bldg. 100 Outpatient Dialysis</p> <p>vii. Potrero Hill Health Center</p> <p>viii. Family Mosaic Project 1305/1309 Evans Ave.</p> <p>ix. Larkin Street Youth Clinic</p>	<p>x. Ocean Park Health Center</p> <p>xi. Chinatown Public Health Center</p> <p>xii. OMI Family Center</p> <p>xiii. Sunset Mental Health Services</p> <p>xiv. AITC Immunization & Travel Clinic</p> <p>xv. Community Health Network (CHN)</p> <p>xvi. Curry Senior Center</p> <p>xvii. City Clinic</p> <p>xviii. Southeast Mission Geriatric</p>	<p>xix. Community Justice Center</p> <p>xx. Chinatown Child Development Center</p> <p>xxi. Mission Family Center</p> <p>xxii. South of Market Mental Health</p> <p>xxiii. Chinatown NB Mental Health</p> <p>xxiv. Maria X Martinez Health Center</p> <p>xxv. Geary Stabilization Unit, 822 Geary/629 Hyde</p> <p>xxvi. ZSFG Bldg. 80/90 - Screening entrance</p> <p>xxvii. ZSFG Bldg. 80/90 - Potrero entrance</p>	<p>xxviii. ZSFG Bldg. 80/90 - Potrero entrance</p> <p>xxix. ZSFG Bldg. 80/90 - ADA entrance</p> <p>xxx. ZSFG Bldg. 80/90 - Patrol/Relief</p> <p>xxxi. ZSFG Bldg. 80/90 – Greeter</p> <p>xxxii. ZSFG Bldg. 80/90 – Supervisor</p> <p>xxxiii. 101 Grove Vehicle Patrol (one-time)</p> <p>xxxiv. CHN Vehicle Patrol (one-time)</p>
Deliverables & Unduplicated Clients:	<p>Patient Safety Services Hours: \$3,570,572 / \$47.16 per hour = 75,712 hours for 33 DPH sites</p> <p>Patrols: \$29,428 / \$75.00 per patrol = ~393 patrol hours for 2 one time patrol vehicles (101 Grove and CHN)</p> <p>This is a Fee for Service contract.</p>			
Funding Source(s):	<p>General Fund - 100%.</p>			
Selection Type	<p>SFGOV-0000007602 (RFP) Patient Safety Services at Ambulatory Care Community Clinics</p>			
Monitoring	<p>The contract services will be monitored the SFDPH Program Administrator responsible for the accomplishment of the project. A monthly Security Provider Performance Survey is completed to ensure that program activities are on target and monthly invoices are reviewed and process to ensure accurate budget allocation have been met.</p>			

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Div.	Contractor	Contract No.	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)
BHS	Public Health Foundation Enterprises dba Heluna Health	1000029573	\$784,750	\$1,059,965	\$275,215	09/15/2023-06/30/2026	09/15/2023-06/30/2027	\$242,335	\$242,335	\$ -	0.00%
Requested Action	Amendment: No change in scope - term extension - no change to annual funding level										
Purpose:	The requested action is the approval of a contract amendment with Heluna Health to increase the contract amount by \$275,215 and to extend the term by an additional year for a revised term of 9/15/2023 through 6/30/2027. The purpose of the contract is to provide program administration/project management services for a consultancy to implement priority mental health reforms including SB43 and 5150, interagency collaboration, and documentation, and data enhancements. The increased contract amount will fund services for FY26-27. The Health Commission previously approved this contract on 8/18/25.										
Reason for Funding Change:	The Department is requesting the approval of a Total Contract Amount with Contingency of \$1,059,965, or an increase of total \$275,215 due to the following changes: (1) contract term extension to General Fund for FY26/27 in the amount of \$245,728; and (2) an increase in the amount of \$29,487 to the 12% Contingency value applied for FY26/27. The current Contingency amount is \$113,568 remaining. In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding. The proposed available funding for this contract is subject to change upon finalization of the City's FY26-27 and FY27-28 Budget and Appropriation Ordinance.										
Service Description:	Heluna Health supports the San Francisco Department of Public Health in implementing priority mental health initiatives including SB43 and 5150 reform efforts, interagency collaboration, and documentation and data enhancements. The contractor contributes to systemic improvements in mental health response, coordination with public conservator services, and hospital agreements, ensuring compliance with evolving legislation and programmatic needs.										
Deliverables & Unduplicated Clients:	Consultant/Subcontractor (Cost Reimbursement) \$202/hours x 20.864 hours/week x 50 weeks = \$210,726 Indirect costs = \$31,609 Total =\$242,335 *uses 2025-2026 Budget figures										
Funding Source(s):	General Fund (100%)										
Selection Type	Administrative Code Section 21.42. Health Commission Resolution 26-13.										
Monitoring	This Agreement is monitored by the Program Manager responsible for the services.										

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Div.	Contractor	Contract No.	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)
BHS	Mount St. Joseph-St. Elizabeth	1000038468	N/A	\$9,980,693	N/A	N/A	7/1/2026 - 6/30/2029	\$2,962,302	\$3,003,774	\$ 41,472	1.40%
Requested Action	Continuing Services in a New Contract - No change in Scope										
Purpose:	The requested action is the approval of a new contract for continuing Substance Use Disorder (SUD) services with the Mount St. Joseph-St. Elizabeth in the amount of \$9,980,693 with contingency and a term of three years from 7/1/2026 through 6/30/2029 to provide Substance Use Disorder (SUD) services. The Agreement is authorized under the San Francisco Administrative Code Section 21A.4 Behavioral Health and Public Health Residential Care and Treatment Services. These services have been approved previously by the Health Commission under the prior contract (CID#1000007730).										
Reason for Funding Change:	<p>The Department is requesting the approval of a Total Contract Amount of \$9,980,693 with contingency over 3 years. The prior annual funding amount of \$2,962,302 is presented for comparison purposes, representing the annual funding in the prior contract.</p> <p>In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding. The proposed available funding for this contract is subject to change upon finalization of the City's FY26-27 and FY27-28 Budget and Appropriation Ordinance.</p>										
Service Description:	<p>1. Epiphany Residential provides ASAM 3.1 residential substance use disorder treatment services in a structured, supportive environment for women, including specialized perinatal services for pregnant women and women with children under the age of five. Services are designed to support recovery, promote family stability, and strengthen parenting and independent living skills through trauma-informed and culturally responsive care. Length of stay is determined based on ongoing medical necessity and individualized treatment needs.</p> <p>2. Epiphany Residential Step Down provides a safe and supportive transitional living environment for individuals who have successfully completed residential treatment as they continue building recovery skills and working toward independent living. Residents are required to participate in outpatient substance use treatment while residing in residential step down.</p>										

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<p>Deliverables & Unduplicated Clients:</p>	<p>1. Epiphany Residential (FFS): - Beds: 20 - UDC: 80 Units of Service: ODS Residential 3.1 = 5,840 bed days x \$333.02 = \$1,944,861 Board, Residential Treatment (Perinatal Only) = 1,460 bed days x \$109.08 = \$159,257 ODS Room & Board, Residential Treatment = 4,380 bed days x \$109.08 = \$477,785</p> <p><i>Note: The perinatal residential rate is higher than the standard adult residential 3.1 rate because it reflects the enhanced staffing, clinical coordination, parenting supports, and family-centered services required to serve pregnant and parenting beneficiaries, including care related to pregnancy, postpartum needs, and children residing with participants in treatment. Additionally, unlike DMC-ODS counties such as San Francisco — where DHCS does not prescribe a single perinatal residential rate — the FY 2025–26 perinatal rate methodology considered the average perinatal residential rates established by DHCS for non-ODS DMC counties, where DHCS directly sets reimbursement rates. The resulting FY 2025–26 BHS perinatal residential rate of \$366.93/day is therefore intentionally higher than the standard adult residential rate of \$248.40/day to better align reimbursement with the increased service intensity and specialized requirements of perinatal treatment services.</i></p> <p>2. Epiphany Residential Step Down (Cost Reimbursement): - Beds: 12 - UDC: 17 Units of Service: ODS Room & Board Recovery Residences (Federal SABG) = 2,577 bed days x \$120.29 = \$310,000 ODS Room & Board Recovery Residences (General Fund) = 585 bed days x \$120.34 = \$70,399</p>
<p>Funding Source(s):</p>	<p>1. Epiphany Residential: SUD Drug Medi-Cal (34%), SUD State Drug-Medi-Cal Matching Funds (19%), and General Fund (47%). 2. Epiphany Residential Step Down: Federal (81%) and General Fund (19%).</p>
<p>Selection Type</p>	<p>21A.4 Behavioral Health and Public Health Residential Care and Treatment Services</p>
<p>Monitoring</p>	<p>Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC).</p>

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Div.	Contractor	Contract No.	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)
BHS	Health Right 360	1000032806	\$8,567,844	\$9,950,000	\$1,382,156	7/1/2024 - 06/30/2026	7/1/2024 - 06/30/2027	\$3,807,989	\$3,762,743	\$ (45,246)	-1.19%
Requested Action	Amendment: No change in scope, term extension - Change in Service Level funding (increase or decrease annual funding)										
Purpose:	The requested action is the approval of a contract amendment with Health Right 360 for a total contract amount with Contingency of \$9,950,000 and amends the contract term to July 1, 2024 - June 30, 2027 and funds services through the new term. The contract supports a trauma-informed drug sobering site: SoMa RISE. This contract was previously approved by the Health Commission on 4/7/25.										
Reason for Funding Change:	There difference in annual funding of \$45,246 for 2025-26 is due to a reduction in Prop C funding to accommodate a janitorial staffing model change. In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding. The proposed available funding for this contract is subject to change upon finalization of the City's FY26-27 and FY27-28 Budget and Appropriation Ordinance.										
Service Description:	<p>The Drug Sobering Center (SoMa RISE) is a low-barrier, 24-hour sobering respite and stabilization program located at 1076 Howard Street serving adults (18+) who may be acutely intoxicated and experiencing substance use disorders. The program provides a safe, supervised environment where participants can rest, stabilize, and safely recover from intoxication while off the street. SoMa RISE operates 24 hours a day, 7 days a week, with capacity to serve up to 20 participants at a time, with the ability to increase capacity to 22 based on community need, in addition to at least five seating spaces.</p> <p>Participants receive supportive care in a trauma-informed, person-centered milieu setting, including food, hydration, showers, hygiene supplies, clothing, daily living materials, first aid, medical triage, monitoring, and linkage to ongoing services. Participants are proactively engaged around their substance use and individual health goals through motivational engagement, care coordination, and direct linkage to ongoing treatment and support services. Program staff work to facilitate timely transitions into substance use disorder treatment, mental health services, shelter, medical care, and other community-based supports, including transportation assistance when needed.</p> <p>The program accepts self-referrals (walk-ins) as well as referrals from Street Crisis Response Teams, EMS-6, Street Health Teams, and other street-based and community providers.</p>										

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<p>Deliverables & Unduplicated Clients:</p>	<p>Beds = 20 UOS = Encounters - 8,760 Encounters (client stays under 24 hours) at \$431.64 per encounter = \$3,781,146 (876 UDC). Encounter target was developed based on the program’s 20-bed operational capacity, annualized across the fiscal year, while also accounting for the program’s short-stay model in which lengths of stay vary and beds may turn over multiple times within a 24-hour period. As a result, daily encounters may exceed the program’s 20-bed capacity on a given day. - 500 Encounters (client taxi/transportation vouchers) at \$53.69 per encounter = \$26,843</p> <p>Linkages to treatment in Q3 of FY25-26 (01/01/2026 – 03/31/2026) have tripled as compared to 1 year ago, where 15% of discharges in Q3 were confirmed admissions into specialty substance use treatment.</p>
<p>Funding Source(s):</p>	<p>Prop C (100%)</p>
<p>Selection Type</p>	<p>21A.4 Behavioral Health and Public Health Residential Care and Treatment Services</p>
<p>Monitoring</p>	<p>Services are monitored by the Business Office of Contract and Compliance</p>