

Div.	Contractor	Contract No.	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)
BHS	Richmond Area Multi-Services Inc.	1000020708	\$29,116,181	\$60,560,400	\$31,444,219	7/1/2021-6/30/2026	7/1/2021 - 6/30/2031	\$5,736,748	\$5,789,439	\$ 52,691	0.92%
Requested Action	Amendment: No change in scope - term extension - increase annual funding by CODB only										
Purpose:	The requested action is the approval of a contract amendment with Richmond Area Multi Services, Inc. to increase the Total Contract Amount with Contingency to an amount of \$ \$60,560,400 and to extend the current contract term from 7/1/2021 through 6/30/2026 (5 years) to 7/1/2021 through 6/30/2031 (10 years). The Health Commission previously approved this contract on November 8, 2022. This contract is designed to implement a cohesive, empowering and collaborative system of peer services to recruit, employ, train, place, support and supervise peer-to-peer staff within DPH, BHS, and community settings. The contract serves to diversify the behavioral health workforce by increasing consumer & family member representation and identified underrepresented groups. This contract will require future Board of Supervisors approval.										
Reason for Funding Change:	The Department is requesting the approval of a Total Contract Amount with Contingency of \$60,560,400, an increase of \$31,444,219 to continue services for five years. The annual funding change of \$52,691 represents the difference between FY24-25 and FY25-26, which is attributable to an annual Cost of Doing Business (CODB) allocation. In FY26-27, the annual amount will change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding, and the reduction of \$90,000 that was approved by the Health Commission on March 2, 2026 as part of overall budget savings.										
Service Description:	<p>Population for Peers: Peers are defined as an individual with personal lived experience who are consumers of mental health and/or substance abuse services, former consumers, family members or significant others of consumers. RAMS makes every effort to serve all ethnicities and populations within San Francisco with focused expertise to meet the unique needs of the target population which San Franciscans is in need. Where a particular program is not the best fit, staff will make an appropriate referral, either internally or to a co-service provider in San Francisco. RAMS offers peer counseling, outreach, and education & training to over 30 sites throughout San Francisco. RAMS integrates MHSA principles and policies while working towards a common goal of ‘system transformation’. The ‘system transformation’ envisioned by the MHSA is founded on the belief that all individuals - including those living with the challenges caused by mental illness – are capable of living satisfying, hopeful, and contributing lives. In addition, RAMS involves behavioral health consumers, former consumers, or family members of consumers in areas of policy design, program planning, implementation, monitoring, quality improvement, evaluation and budget allocations regarding these programs.</p> <p>Peer to Peer Services (corresponding with Appendix B-1): These services include employment and paid internships of peers throughout the system of care providing direct client services through peer support activities that may include peer wellness groups & activities, linkage, appointment accompaniment, system navigation, training and program support at 30+ DPH and DPH-funded sites throughout San Francisco.</p> <p>Peer to Peer Services (corresponding with Appendix B-1a): This time limited grant, employs peer providers to provide system navigation and linkage to clients who are experiencing homelessness. Client cases and referrals are coordinated by BHS Office of Care Coordination.</p> <p>Peer to Peer Linkage (corresponding with Appendix B-4): This program employs peers (Empowerment Service Coordinators) to work within seven civil service clinics which include Chinatown North Beach Outpatient Clinic, South of Market Mental Health Clinic, Central City Older Adults Clinic, Mission Mental Health Clinic, Ocean-Merced-Ingleside Mental Health Clinic, South East Mission Geriatric Services Clinic, Sunset Mental Health Clinic. Peers in this program provide client accompaniment to appointments, linkage services, peer support and clinic peer activity groups services.</p> <p>Outpatient Peer Counseling Services (corresponding with B-8): All ethnicities and populations within San Francisco are welcomed and will be served with focused expertise to meet the unique needs of the target population which are all adult and older adult residents of San Francisco in need of psychiatric services, ranging from those with severe behavioral health symptoms & functional impairments with many repeat users of higher end emergency, acute & institutional care, and supporting the transition to the community. There is a special focus serving the Asian & Pacific Islander American (APIA) and Russian-speaking communities, both immigrants and U.S.-born – a group that is traditionally underserved. The Outpatient Peer Counseling Program will provide individual counseling and support to the clients of the RAMS Adult Outpatient Clinic. This includes, but are not limited to: face-to-face counseling, case management, resource linkage, etc. The program also provides a continuum of education, training, and service delivery provided by Peers. Peers are current and/or former clients of the mental health system and their family members.</p>										

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Deliverables & Unduplicated Clients:	<u>Peer-to-Peer Services</u> Cost Reimbursement = \$4,602,897 DS-Vocational: 488 Staff Hour x \$136.1004 = \$66,417 DS-Vocational: 24,561 Staff Hour x \$142.53434 = \$3,500,786 DS-Vocational: 503 Staff Hour x \$139.3241 = \$70,080 DS-Vocational: 1,722 Staff Hour x \$143.6127 = \$247,301 DS-Vocational: 1,034 Staff Hour x \$145.3250 = \$150,266 OP-MH Svcs: 4,306 Staff Hour x \$131.9199 = \$568,047	<u>Peer Specialist MH Certificate Cost Reimbursement:</u> DS-Vocational: UDC: 162 UOS: 2,743 Staff Hour x \$205.5738 = \$563,889	<u>Peer to Peer Linkage Cost Reimbursement:</u> DS-Vocational: UDC: 150 UOS: 4,008.12 Staff Hour x \$119.39388 = \$478,545	<u>Outpatient Peer Counseling Cost Reimbursement:</u> DS-Vocational: UDC: 45 UOS: 1,135 Client Full Day x \$75.7163 = \$85,938 DS-Vocational: UDC: 30 UOS: 770 Client Full Day x \$75.5455 = \$58,170	
Funding Source(s):	Federal 8%, State 4%, General Fund 8%, State BHSA 80%				
Selection Type	RFQ 27-2020 Peer to Peer Employment and Peer Specialist MH Certificate and RFQ 43-2019 Peer to Peer Behavioral Health Services				
Monitoring	Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC). The most recent BOCC monitoring is for FY23/24 and the programs received an overall program score of 4 - Commendable/Exceeds Standards.				

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BHS	Latino Commission on Alcohol and Drug Abuse Services of San Mateo County, Inc.	1000032798	\$3,952,480	\$9,640,744	\$5,688,264	9/1/2024 - 8/31/2026	9/1/2024 - 8/31/2029	\$1,625,019	\$1,637,280	\$ 12,261	0.75%
Requested Action	Amendment: No change in scope - term extension - increase annual funding by CODB only										
Purpose:	The requested action is the approval of a contract amendment with Latino Commission on Alcohol and Drug Abuse Services of San Mateo County, Inc. to increase the contract amount by \$5,688,264 for a revised total contract amount of \$9,640,744 and extend the term by 3 years for a revised term of 9/1/2024 through 8/31/2029 to continue to perform Drug Medi-Cal Organized Delivery System (DMC-ODS) State mandated substance use residential services to youth under the age of 18, who are residents of San Francisco, and Medi-Cal beneficiaries. The Health Commission previously approved this contract on June 2, 2025. The proposed amendment is authorized under RFP SFGOV-000009056. We are now requesting an extension of the previously approved term and amount through 8/31/2029.										
Reason for Funding Change:	The Department is requesting a Total Contract Amount of \$9,640,744 over five years. The increase in the annual amount of \$12,261 reflects a FY 25-26 Cost of Doing Business increase of 1% for eligible funds. In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding.										
Service Description:	<p>Latino Commission provides substance use residential services to male youth of all ethnicities under the age of 18, who are residents of San Francisco, and Medi-Cal beneficiaries meeting the criteria for ASAM level 3.1. This contract also addresses a Corrective Action Plan required from San Francisco County by the State of California to meet the State’s Network Adequacy requirement, which the State determined that San Francisco must have a minimum of six residential treatment beds available for youth under the Drug Medi-Cal Organized Delivery System.</p> <p>Clinical services are delivered in a 24-hour supervised SUD facility focused on transitioning clients to a lower level of care. The clients at the care facility receive at least 20 hours of co-occurring treatment per week along with a minimum of 50% direct service hours. Clinical services include assessments and treatment planning, care coordination, group counseling, individual therapy, family therapy, collateral services, medication services, client education, SUD Crisis Intervention Services, and Recovery Services. Youth will receive educational support through an agreement with San Francisco Unified School District (SFUSD) to provide individualized learning through their in-home care model.</p>										

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<p>Deliverables & Unduplicated Clients:</p>	<p>For the two initial years (FY24-25 & FY25-26) of the contract, the vendor is reimbursed on actual costs (aka cost reimbursement) to ensure all expenses are covered. In Year 3 (FY26-27), reimbursement is expected to convert to fee-for-service.</p> <ul style="list-style-type: none"> • <u>Substance Abuse (SA) Res Recov Long Term (over 30 days)</u> UDC: 18, Number of Units/Number of Contacts: 1752, Unit Cost: \$355.97. • <u>ODS Room & Board, Residential Treatment</u> UDC: Included, Number of Units/Number of Contacts: 1752, Unit Cost: \$105.70. • <u>Substance Abuse (SA) - Support Start-Up Costs</u> UDC: N/A, Number of Units/Number of Contacts: N/A, Unit Cost: \$171,586. • <u>Unbundled Outpatient Services - MAT MD</u> UDC: Included, Number of Units/Number of Contacts: 65, Unit Cost: \$1,432.14. • <u>Unbundled Outpatient Services - MAT RN</u> UDC: Included, Number of Units/Number of Contacts: 150, Unit Cost: \$581.70. • <u>Unbundled Outpatient Services - Care Coordination MD</u> UDC: Included, Number of Units/Number of Contacts: 73, Unit Cost: \$1,432.14. • <u>Unbundled Outpatient Services - Care Coordination RN</u> UDC: Included, Number of Units/Number of Contacts: 106, Unit Cost: \$581.70. • <u>Unbundled Outpatient Services - Care Coordination LPHA</u> UDC: Included, Number of Units/Number of Contacts: 636, Unit Cost: \$372.72. • <u>Unbundled Outpatient Services - Care Coordination AOD</u> UDC: Included, Number of Units/Number of Contacts: 197, Unit Cost: \$309.15.▣
<p>Funding Source(s):</p>	<p>Federal (69%), State (23%), General Fund (8%)</p>
<p>Selection Type</p>	<p>RFP SFGOV-000009056 Youth Substance Use Disorder ASAM 3.1 Residential Services (“Clinically Managed Low-Intensity Residential Services”)</p>
<p>Monitoring</p>	<p>Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC).</p>

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BHS - CYF	Instituto Familiar de la Raza	1000022465	\$3,095,279	\$4,437,959	\$1,342,680	07/01/2024-06/30/2026	07/01/2024- 06/30/2027	\$1,361,400	\$1,373,464	\$12,064	1%
Requested Action	Amendment: No change in scope - term extension - increase annual funding by CODB only										
Purpose:	The requested action is the approval of a contract term extension of 1 year and an increase of \$1,342,680 in NTE with Instituto Familiar de La Raza for a Total Contract Amount with Contingency of \$4,437,959 and for a contract term of 7/1/2024 to 6/30/2027. The scope of work will remain the same. This extension allows this Intensive Supervision and Clinical Services (ISCS) and SPARK program to continue providing speciality mental health services until CYF releases its new Specialty Mental Health request for proposal (RFP) where new awardees will start new services on 7/1/2027.										
Reason for Funding Change:	The department is requesting to extend the contract for one additional year to June 30, 2027. The Department is requesting the approval of a Total Contract NTE of \$4,437,959, including a 12% Contingency of \$329,631, for the term of 07/01/2024 - 06/30/2027. The total contract amount represents an increase in funding to allocate funds for Year 3 FY2026-27 and a 12% contingency. The change in funding for FY 25-26 reflects a 1% CODB for eligible funds. In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding.										
Service Description:	<p>SPARK: FSP (Full Service Partnership): Provides trauma focused dyadic therapy to families with young children age 0-5 year within the Sunnysdale Hope SF Community. FSP funding supports outreach and engagement and care coordination. Additionally, workorder funding from Human Service Agency-Child Welfare supports referrals for foster care youth into this dyadic model.</p> <p>Intensive Supervision and Clinical Services (ISCS) provides Specialty Mental Health Services. These intensive services are focused specifically on juvenile justice involved youth and their families referred through the Juvenile Probation Department. Youth and their families receive Intensive Care Coordination (ICC), In-Home Behavioral Support (IHBS), individual and family therapy, case management, and collateral services. These services happen in collaboration with the family and probation department and in line with DHCS regulations related to the provision of ICC and IHBS such as Child & Family Team (CFT) Meetings.</p>										
Deliverables & Unduplicated Clients:	<p>SPARK (FY25/26 Annual Award: \$745,526): mode 15 (Direct Service: \$130,340): OPBR Rate 296.82 hours at \$439.13/hr. (Fee for Service) <i>Note: this is aligned to DHCS fee schedule</i> mode 45 (Community Services: \$615,186) : 1,601.06 hours at \$384.24/hr. (Fee for Service) UDC= 20</p> <p>ISCS (FY25/26 Annual Award: \$627,938) mode 15 (Direct Service: \$572,728): 1,000 hours at \$572.73/hr. (Fee for Service) <i>Note: this includes "one time" supplemental support</i> mode 45:(MH Promotion: \$26,61): 69.26 hours at \$384.24/hr. (Fee for Service) mode 55: (Medi-Cal Outreach: \$28,598): 64.48 hours (Cost Reimbursement) UDC: 14</p>										
Funding Source(s):	<p>SPARK: BHSA (62%); General Fund (4%); Work Order (20%); Federal (7%); State (7%) ISCS: Federal (29%); State (29%); General Fund (42%)</p>										
Selection Type	Administrative Code Section 21.42										
Monitoring	Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC).										

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BHS/CYF	YMCA of San Francisco – Urban Services	1000033281	\$1,060,122	\$1,060,122	\$0	7/1/2024 to 06/30/2026	7/1/2024 to 6/30/2027	\$465,129	\$282,800	\$ (182,329)	-39.20%
Requested Action	Amendment: No change in scope, term extension - Change in Service Level funding (increase or decrease annual funding)										
Purpose:	The requested action is the approval of a contract amendment with the YMCA of San Francisco – Urban Services to extend the term by one year for a revised term of 7/1/2024 through 6/30/2027. This extension allows this Intensive Supervision and Clinical Services (ISCS) program to continue providing speciality mental health services until CYF releases its new Specialty Mental Health request for proposal (RFP) where new awardees will start new services on 7/1/2027.										
Reason for Funding Change:	The department is requesting to extend the contract for one additional year to June 30, 2027. The annual difference of \$182,329 represents a reduction in this contract to right size to the referrals of Juvenile Probation Department. In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding.										
Service Description:	Intensive Supervision and Clinical Services (ISCS) provides Specialty Mental Health Services. These intensive services are focused specifically on juvenile justice involved youth and their families referred through the Juvenile Probation Department. Youth and their families receive Intensive Care Coordination (ICC), In-Home Behavioral Support (IHBS), individual and family therapy, case management, and collateral services. These services happen in collaboration with the family and probation department and in line with DHCS regulations related to the provision of ICC and IHBS such as Child & Family Team (CFT) Meetings.										
Deliverables & Unduplicated Clients:	Outpatient Blended Rate (Fee for Service: Mode 15 Direct Service): 350 hours at \$722.29/hr. <i>Note: this is for FY25/26 and includes "one time" supplemental support</i> MAA Outreach (Cost Reimbursement Mode 55 Outreach): 300 hours at \$100/hr. Unduplicated Clients: 15										
Funding Source(s):	Federal: 35%; State 35%; General Fund: 30%										
Selection Type	Administrative Code Section 21.42										
Monitoring	This Agreement receives annual monitoring through the DPH Business Office of Contract Compliance (BOCC).										

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BHS - CYF & TAY	Community Youth Center of San Francisco	1000032804	\$1,279,447	\$1,765,034	\$485,587	07/01/2024-06/30/2026	07/01/2024-06/30/2027	\$523,865	\$427,574	\$ (96,291)	-18.38%
Requested Action	Amendment: No change in scope, term extension - Change in Service Level funding (increase or decrease annual funding)										
Purpose:	The requested action is the approval of a contract amendment with the Community Youth Center of San Francisco to increase the Not To Exceed (NTE) by \$485,587 and to extend the term by one year for a revised term of 7/1/2024 through 6/30/2027. This extension allows two programs to continue services until the next Request for Proposals (RFP) where new awardees will start the following new services on 7/1/2027: 1) Children, Youth, & Families (CYF) Intensive Supervision and Clinical Services (ISCS) and, 2) Transitional Age Youth (TAY) Asian & Pacific Islander Youth & Family Community Support Services (APIYFCSS) Program.										
Reason for Funding Change:	<p>The department is requesting to extend the contract for one additional year to June 30, 2027, which is for a Total Contract Amount with Contingency of \$1,765,034, or an increase of \$485,587 due to the following changes: (1) contract term extension for an additional year through 06/30/2027, and (2) an increase in the amount of \$52,335 to the 12% Contingency value applied for FY26/27.</p> <p>The funding difference includes an increase in TAY portion for 1% increase to MHSA funds (\$2,393) in FY 25-26 and a reduction of \$98,684 in FY 25-26 in CYF ISCS portion of contract to right size the referrals of Juvenile Probation Department. In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding.</p>										
Service Description:	<p>CYF's Intensive Supervision and Clinical Services (ISCS) provides Specialty Mental Health Services. These intensive services are focused specifically on juvenile justice involved youth and their families referred through the Juvenile Probation Department. Youth and their families receive Intensive Care Coordination (ICC), In-Home Behavioral Support (IHBS), individual and family therapy, case management, and collateral services. These services happen in collaboration with the family and probation department and in line with DHCS regulations related to the provision of ICC and IHBS such as Child & Family Team (CFT) Meetings.</p> <p>The TAY Engagement & Treatment program (community name: APIYFCSS) addresses mental health stigma, limited access to culturally appropriate services, and co-factors surrounding to all ethnicities and populations, with a special focus on the unique cultural and linguistic needs of Asian & Pacific Islander TAY population in San Francisco with the goal to outreach and engage at risk TAY to access specialty mental health treatment services.</p>										
Deliverables & Unduplicated Clients:	<p><u>CYF SOC - ISCS program (Fee for Service)</u> Outpatient Blended Rate: 100 hours at \$859.06/hr. <i>Note: this is for FY25/26 and includes "one time" supplemental support</i> Total Unduplicated Clients: 15. Annual Total: \$85,906</p> <p><u>TAY SOC - TAY Engagement & Treatment program:</u> Fee for Service (FFS) 951 units of service (staff hours) at \$152.43 Cost Reimbursement (CR) 634.4 units of service (staff hours) at \$152.43 Outpatient Blended Rate (Fee for Service) 237.89 units of service (staff hours) at \$420.36. <i>Note: this is at DHCS fee schedule</i> Total Unduplicated Clients: 63 Annual Total: \$341,668</p>										

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Funding Source(s):	ISCS: Federal (50%); State (50%) TAY: MHSA (85%); Federal (15%)
Selection Type	Administrative Code Section 21.42
Monitoring	This Agreement receives annual monitoring through the DPH Business Office of Contract Compliance (BOCC).

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SFHN	National Research Corporation (NRC)	1000020556	\$5,009,510	\$8,493,836	\$3,484,326	4/1/2021 to 3/31/2026	4/1/2021 to 2/28/2029	\$864,555	\$1,037,002	\$ 172,446	19.95%
Requested Action	Amendment: No change in scope, term extension - Change in Service Level funding (increase or decrease annual funding)										
Purpose:	The requested action is approval of a contract amendment for continuing services with NRC for a total contract amount with contingency of \$8,493,836, and a term of seven years and eleven months commencing on 4/1/21 and expiring on 2/28/29. This contract extension will allow the continuation of patient and workforce experience survey services, as mandated by regulatory requirements.										
Reason for Funding Change:	The Department is requesting a total contract amount of \$8,493,836 over seven years and eleven months. The Prior Annual Amount reflects an average of the cost from April 1, 2021 - March 31, 2026. The Proposed Annual Amount reflects an average of the annual pricing from April 1, 2026 to February 28, 2029.										
Service Description:	National Research Corporation provides patient and workforce experience surveys for the Department of Public Health (DPH). In compliance with Center for Medicaid and Medicare Services, NRC administers Consumer Assessment of Healthcare Providers and Systems (CAHPS) patient experience surveys at Zuckerberg San Francisco General (ZSFG), Laguna Honda Hospital, Home at Health and Outpatient Dialysis. NRC also administers "real-time" surveys throughout ambulatory care, providing DPH with the ability to obtain feedback via mixed mode (automated telephone calls, email or SMS text messages) in the City's threshold languages.										
Deliverables & Unduplicated Clients:	NRC receives flat rate payments for entire package of survey services such as real-time feedback, CAHPS surveys, consumer experience solutions, etc. Year 1: April 1, 2021 - March 31, 2022 - \$782,723 Year 2: April 1, 2022 - March 31, 2023 - \$821,334 Year 3: April 1, 2023 - March 31, 2024 - \$862,401 Year 4: April 1, 2024 - March 31, 2025 - \$905,521 Year 5: April 1, 2025 - March 31, 2026 - \$950,797 Year 6: April 1, 2026 - March 31, 2027 - \$986,835 Year 7: April 1, 2027 - March 31, 2028 - \$1,036,180 Year 8: April 1, 2028 - February 28, 2029 - \$1,087,990										
Funding Source(s):	General Fund (100%)										
Selection Type	RFQ 15-2020 Patient & Workforce Survey										
Monitoring	This Agreement is monitored in accordance with the San Francisco Health Network and Human Resources Program Managers assigned to these services.										

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BHS	Westside Community Mental Health Center, Inc.	1000035747	\$7,774,934	\$22,642,407	\$14,867,473	06/02/2025 - 06/30/2026	06/02/2025 - 06/30/2028	\$468,620	\$6,473,285	\$ 6,004,665	1281.35%
Requested Action	Amendment: No change in scope, term extension - Change in Service Level funding (increase or decrease annual funding)										
Purpose:	The requested action is the approval of a contract amendment with Westside Community Mental Health Center, Inc. to increase the Total Contract Amount with Contingency to an amount of \$22,642,407 and to extend the current contract term from 6/2/2025 through 6/30/2026 (1 year and 1 month) to 6/2/2025 through 6/30/2028 (3 years and 1 month). The Health Commission previously approved this contract on June 2, 2025. This contract provides short-term respite beds in partnership with the Department of Public Health, and the Department of Homelessness and Supportive Housing (HSH) at the Eleanora Fagan Center (aka Kean). The program also provides field based clinical services to individuals residing in respite beds at the Eleanora Fagan Center. This contract will require future Board of Supervisors approval.										
Reason for Funding Change:	The Department is requesting the approval of a Total Contract Amount with Contingency of \$22,642,407, or an increase of \$14,867,473. The Prior Annual Amount without Contingency reflects pro-rated funding for the time period 6/2/25 - 6/30/25. The Proposed Annual Amount without Contingency reflects annual funding. In FY26-27, the annual amount may change based on an assumed CODB of 1.4 percent calculated against eligible baseline funding.										
Service Description:	<p>The program serves adults in San Francisco who are experiencing homelessness. Westside provides operation services for 76 non-congregate respite shelter beds with 24/7 staff onsite for safety monitoring and client assistance. When people experiencing homelessness first leave the streets, they are typically exhausted and traumatized, may have serious unmet primary health care needs, and they may also require support for substance use disorders and mental illness.</p> <p>Onsite case managers provide intensive transitional case management to begin planning the next step on a journey of health and recovery once someone's immediate health needs are stabilized. Onsite supports focus on rapidly connecting individuals to primary or urgent care for medical needs. A team of clinicians based at Westside's outpatient mental health clinic provides field-based services at the Eleanora Fagan Center (aka Kean). Westside provides behavioral health services for individuals (18 or older) admitted to the Eleanora Fagan Center who are experiencing mental illness and/or substance use disorders (SUD). The services are trauma-informed, recovery-oriented, and integrated to address both immediate and long- term needs.</p> <p>The clinical team provides behavioral health assessment and treatment, wound care, medication management support, and planning for transition to long term treatment options when necessary. Westside prioritizes short-term solutions tailored to everyone's needs until they can access sustained treatment. Interventions are structured as 60-day case management periods, emphasizing symptom stabilization, transitional care coordination, and robust linkages to outpatient programs and community-based services. This approach ensures continuity of care while empowering clients to transition effectively to the next level of support.</p>										
Deliverables & Unduplicated Clients:	Short Term Respite: Cost Reimbursement (will move to Fee for Service starting FY 26-27)			Westside Stabilization Center - Clinical: Cost Reimbursement (will move to Fee for Service starting FY 26-27)							
	Number of beds purchased: 76 UOS = Bed Days; UDC: 396 UOS: 22,365 x \$238.02486 = \$5,323,426			UDC: 337 UOS = Staff hours UOS: 1,825 x \$630.0603 = \$1,149,860							
Funding Source(s):	Prop C (100%)										
Selection Type	Administrative Code 21B Core Initiatives and 21A.4 Bed Ordinance										
Monitoring	Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC).										

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SFHN	San Francisco Health Authority	1000037893	\$24,908,092	\$41,648,505	\$16,740,413	7/01/20 - 6/30/26	7/01/26 - 6/30/30	\$4,940,273	\$8,874,114	\$ 3,933,841	79.63%
Requested Action	Continuing services in a new contract - no change in scope of work.										
Purpose:	The requested action is the approval of a new contract for continuing services with the San Francisco Health Authority dba SF Health Plan (SFHP) to operate the Healthy San Francisco (HSF) Private Provider Network (PPN) for a total contract amount with contingency of \$41,648,505 and a term of four years, commencing on 7/01/26 and expiring on 6/30/30. The Health Commission previously approved these services, which also provided by the San Francisco Health Authority, on June 23, 2020 under Contract ID: 1000017644. The new contract will be contracted under the authority of SF Administrative Code 1.25 Government Entity Agreements. This agreement will require future Board of Supervisors approval.										
Reason for Funding Change:	<p>The Department is requesting approval for the FY26–30 Healthy San Francisco (HSF) Private Provider Network (PPN) contract for two primary reasons:</p> <ol style="list-style-type: none"> 1. Increase in per participant per month rates from \$12.15 to \$42.63. 2. Projected growth in HSF membership resulting from upcoming policy changes, including: <ul style="list-style-type: none"> (i) Medi Cal changes at the federal and state levels, and (ii) The loss of federal subsidies for Covered California effective January 1, 2026. <p>These policy changes are expected to increase overall HSF membership over the next several years. In FY 25-26, the approximate number of Healthy San Francisco members is 3,000 (or 36,000 member months).</p>										
Service Description:	<p>The Healthy San Francisco (HSF) private provider network is composed of both DPH and non DPH community based providers that deliver primary, preventive, specialty, and inpatient services. The network includes 13 DPH primary care medical homes, 10 community based primary care medical homes, one public hospital, one non profit hospital, and one health maintenance organization.</p> <p>This contract enables DPH to reimburse non DPH health care providers participating in the HSF provider network.</p> <p>Non-DPH / SFCCC Clinics: HealthRIGHT 360- Haight Ashbury Integrated Care Center, Lyon-Martin Community Health Services, Mission Neighborhood Health Center, Mission Neighborhood Health Center- Excelsior, Native American Health Center, North East Medical Services on 1520 Stockton, 1033 Clement, 2574 San Bruno, 1450 Noriega, 3431 Taraval, 82 Leland, Equity Health-Main, Equity Health- Senior, and St. Anthony’s Medical Clinic.</p> <p>Hospitals: UCSF Health-Sister Mary's Hospital and Kaiser Permanente Hospital of San Francisco.</p> <p>Pharmacy: SFHP Pharmacy Benefit Manager (PBM) Vendor- MedImpact, ZSFG Outpatient Pharmacy, NEMS Pharmacies, Walgreens Pharmacies, CVS Pharmacy, Sister Mary Phillipa Outpatient Pharmacy, KPSF Main Pharmacy, and KPSF French Campus Pharmacy.</p> <p>Transportation Vendor (or Ambulatory Services): Americal Medical Response (AMR), King American.</p> <p>The current and proposed amounts include funding for Gender Health Services, which covers transgender medical and surgical services as well as associated administrative fees.</p>										

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Deliverables & Unduplicated Clients:	FY26-30 HSF PPN Budgeted Figures below: FY26-27 Total Maximum Member Months: 92,400 FY27-28 Total Maximum Member Months: 92,400 FY28-29 Total Maximum Member Months: 92,400 FY29-30 Total Maximum Member Months: 92,400 Other FY26-30 Costs: Pharmacy (MedImpact SFHP Pharmacy Benefit Manager) \$1,189,000 Ambulatory Services \$46,800 Gender Health Services \$1,400,000 Total Private Provider Contract (incl. Contingency) \$41,648,505
Funding Source(s):	General Fund (100%)
Selection Type	SF Administrative Code 1.25 Government Entity Agreement
Monitoring	This contract is monitored by DPH/ San Francisco Health Network (SFHN), the Office of Managed Care (OMC).

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Div.	Contractor	Contract No.	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)
SFHN	San Francisco Health Authority	1000037894	\$49,054,357	\$52,768,224	\$3,713,867	7/01/20 - 6/30/26	7/01/26 - 6/30/30	\$9,922,889	\$11,109,564	\$ 1,186,675	11.96%
Requested Action	Continuing services in a new contract - no change in scope of work.										
Purpose:	The requested action is the approval of a new contract for continuing services with the San Francisco Health Authority dba SF Health Plan (SFHP) for the program administration and management of the San Francisco City Option (SFCO) Program for a total contract amount with contingency of \$52,768,224 and a term of four years, commencing on 7/01/26 and expiring on 6/30/30. The Health Commission previously approved these services, which was also provided by the San Francisco Health Authority, on May 18, 2020 under Contract ID: 1000017765. The new contract will be contracted under the authority of SF Administrative Code 1.25 Government Entity Agreements. This contract will require future Board of Supervisors approval.										
Reason for Funding Change:	<p>The primary drivers of the cost increase are:</p> <ol style="list-style-type: none"> 1. an increase of 5.80 full time employees (FTEs), to a total of 50.30, driven by higher enrollment and utilization since the FY20–25 contract period and due to increased program complexity, including implementation of the first account closures under the SF City Option (SFCO) Escheatment Policy approved by the Health Commission in 2022. 2. reductions in HSF membership and corresponding increases in demand for the SFCO Program. 3. enhanced account monitoring requirements to strengthen data security and privacy. 4. debit card implementation. 										
Service Description:	<p>This contract is for the program administration and management of the SFCO Program. This contract will ensure conceptualization, planning, execution, monitoring and continuous process improvement for all services, including:</p> <ol style="list-style-type: none"> I. Program Administration <ol style="list-style-type: none"> A. Budgeting and contracting B. Vendor Management C. Program policies and procedures D. Program operations management E. Plan and implementation of priority projects for policy and program changes F. Policy analysis and policy making support II. Program Operations <ol style="list-style-type: none"> A. Enrollment and outreach B. Call center/customer services C. Employee claims processing D. Finance management E. Fraud prevention, and data security and privacy F. Data analytics and evaluation III. Marketing and Communication IV. Information Systems 										

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Deliverables & Unduplicated Clients:	This is a cost reimbursement program. FY26-30 SFCO Third Party Administrator (TPA) Budget figures below: Total Personnel \$29,202,301 (including staff salaries, staff benefit, and management allocation) For 50.30 FTEs Total Operating \$17,912,185 DPH Contingency (12%) \$5,653,738 Total \$52,768,224
Funding Source(s):	Healthcare Security Ordinance (HCSO) Fund
Selection Type	SF Administrative Code 1.25 Government Entity Agreement
Monitoring	This contract is monitored by DPH/ San Francisco Health Network (SFHN), the Office of Managed Care (OMC).

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Div.	Contractor	Contract No.	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)
SFHN	San Francisco Health Authority dba. SF Health Plan (SFHP)	1000037892	\$35,308,339	\$ 5,314,986	(\$29,993,353)	7/01/20 - 6/30/26	7/01/26 - 6/30/27	\$7,066,895	\$ 4,745,524	\$ (2,321,371)	-32.85%
Requested Action	Continuing services in a new contract - no change in scope of work.										
Purpose:	The requested action is the approval of a new contract for continuing services with the San Francisco Health Authority, as the third party administrator (TPA) to operate the Healthy San Francisco (HSF) Program for a total contract amount with contingency of \$5,314,986 and a term of one year, commencing on 7/01/26 and expiring on 6/30/27. The Health Commission previously approved these services, which was also provided by the San Francisco Health Authority, on June 23, 2020 and under Contract ID: 1000017744. The new contract will be contracted under the authority of SF Administrative Code 1.25 Government Entity Agreements.										
Reason for Funding Change:	<p>The primary drivers for this contract are due to two main reasons:</p> <p>(1) the change in membership from 13,500 in FY 20-25 to 2,800 beginning in FY 26-27. This decrease stemmed from the Medi-Cal Adult Expansion effective January 1, 2024, which extended full-scope Medi-Cal to all income-eligible adults ages 26-49, regardless of immigration status. As a result, there is a reduction of 9.7 FTEs (full-time employees) to 23.15.</p> <p>(2) Reductions in variable costs include HSF (Healthy San Francisco) Enrollment System Enhancements, systems support (telephone, telecommunication), IT- Data Center Maintenance, IT-Server Hardware/Software Annual Maintenance, and Marketing & Communications - HSF Mail house.</p> <p>The current contract that expires on 6/30/26 has a six year term. The new contract will have a one year term due to the fluidity related to State changes in Medi-Cal and potential increase in HSF enrollment in the outyears.</p>										

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<p>Service Description:</p>	<p>The Healthy San Francisco (HSF) Program is designed to serve uninsured San Francisco residents aged 18 or older who are not eligible for public insurance programs such as Medi Cal or Medicare and who live in households with incomes at or below 500% of the Federal Poverty Level.</p> <p>This contract with San Francisco Health Plan (SFHP) as a third-party administrator ("TPA"), is responsible for providing administrative functions in a timely, accurate, complete, and secure manner. Responsibilities include:</p> <ul style="list-style-type: none"> (1) providing budget and contracting deliverables, (2) implementing priority projects, (3) operating a customer service call center, (4) delivering enrollment and training services, (5) managing marketing and communications activities, (6) providing timely reports, (7) resolving HSF complaints in a timely manner, (8) providing support and training to assistors, (9) maintaining the HSF website, (10) conducting targeted outreach, and (11) updating and distributing HSF collateral and materials to participants, providers, and key stakeholders.
<p>Deliverables & Unduplicated Clients:</p>	<p>This is a cost reimbursement contract. FY26-27 HSF TPA budget figures below:</p> <ul style="list-style-type: none"> Total Personnel (including staff salaries & benefits) \$3,353,540 Total Operating Expenses \$1,391,984 Total SFHP Request \$4,745,524 DPH Contingency (12%) \$569,463 Total FY26-27 Budget \$5,314,986
<p>Funding Source(s):</p>	<p>General Fund (100%)</p>
<p>Selection Type</p>	<p>SF Administrative Code 1.25 Government Entity Agreement</p>
<p>Monitoring</p>	<p>This contract is monitored by DPH/ San Francisco Health Network (SFHN), the Office of Managed Care (OMC).</p>