

**SUMMARY OF COMMUNITY-BASED ORGANIZATION AGREEMENTS AND OTHER DIRECT TREATMENT PROVIDERS  
REQUEST TO THE HEALTH COMMISSION**

*This Agreement is for the provision of direct treatment/services that serves as an extension of DPH's service delivery system.*

<b>Vendor:</b>	<b>Crestwood Behavioral Health, Inc</b>	<b>Division/Section:</b>	BHS/ Residential System of Care Team (RSOC)
<b>Address:</b>	<b>822 Geary Street, San Francisco, CA 94109</b>	<b>Deputy Director:</b>	<b>Hillary Kunins</b>
<b>Contact:</b>	<b>Jo Basco</b>	<b>Phone: TBD</b>	<b>DPH Administrator:</b> <b>David Pating</b>
		<b>Program Administrator:</b>	<b>Eme Garcia</b>
		<b>Contract Analyst:</b>	<b>Philip Mach</b>
			<b>Phone: 628-271-6295</b>
			<b>Phone: 628-271-6212</b>

Request for approval of a new Professional Services Agreement with **Crestwood Behavioral Health, Inc.** to operate a 16-bed voluntary Crisis Stabilization Unit (CSU). The total proposed agreement amount is \$8,092,444 which **includes** a 12% contingency for the term of 03/07/2025 through 06/30/2026 (1.3 years).

**Mark only one for each question below:**

- Vendor Type:**  For Profit  Non-Profit  Government Entity
- Is the Vendor a CMD Certified LBE?**  Yes  No
- Purchasing Authority:**  RFP SFGOV-0000007402   
Stabilization Unit Services at  
822 Geary, San Francisco, CA  
94109
- Does DPH have other existing agreements with this Vendor?**  Yes  No  
  
If yes, approximately how many years has DPH been doing business with this Vendor? Provide explanation, as needed.  
  
Over 30 years

**AGREEMENT INFORMATION**

**Proposed Transaction**

03/07/2025 – 06/30/2026

**FUNDING SOURCES:**

Prop C, Our City our Home

Initial Year	All Ongoing Years <i>exclude initial year</i>	Total
\$924,765	\$7,267,679	\$8,092,444

**TOTAL DPH REVENUES:**

12% Contingency Amount

		\$971,093
		<u>\$9,063,537</u>

**TOTAL AGREEMENT AMOUNT WITH CONTINGENCY:**

**ONE-TIME COSTS:**

**ANNUAL AMOUNT WITHOUT CONTINGENCY\*:**


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*\*Ongoing years excludes one-time costs.*

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Batongbacal, Edwin (DPH)

Kirkpatrick, Kelly (DPH)

**PROPOSED UNITS OF SERVICES**

Mode(s) of Service & Unit of Service (UOS)/ Number of Contacts (NOC) Definition	Number of Clients <input type="checkbox"/> Duplicated <input checked="" type="checkbox"/> Unduplicated	Number of Units/ NOC	Unit Cost
22,500 service hours x \$323.01 = \$7,267,725	1,500	22,5000	\$323.01

**PRIMARY TARGET POPULATIONS**

<b>Agreement's Primary Target Groups</b>	The priority population for the 822 Geary Crisis Stabilization Unit (CSU) is people who need immediate voluntary care with urgent mental health and substance use needs. The CSU will serve people experiencing a behavioral health crisis, which often involves co-morbid substance use disorder, substance use intoxication and mild to moderate physical health conditions.
<b>Agreement's Primary Target Neighborhood or Area</b>	Lower Nob Hill and Upper Tenderloin

**Purpose of Agreement:**

To carry out the intent of the Mental Health San Francisco (2019) ordinance, which requires the City to establish a "mental health urgent care unit for people experiencing psychiatric crisis," DPH seeks approval to contract with **Crestwood Behavioral Health, Inc.** to operate a new 16-bed voluntary Crisis Stabilization Unit (SU) operating 24/7 at 822 Geary. The Stabilization Unit (SU) will provide immediate voluntary care for people with urgent mental health and substance use needs. Stabilization services are a standard part of a State-recognized medical service model.

822 Geary SU will be staffed by medical professionals and treat people who need urgent health care but do not need a medical hospital. The SU will serve people in the immediate community, divert patients from emergency departments and accept patients dropped off by police, paramedics and street teams. The program's core behavioral health crisis stabilization services will include immediate intervention that includes assessment, triage, crisis counseling, medication support services, referral and linkage.

Crisis Stabilization Units are certified by California's Department of Health Care Services to provide up to 23 hours of crisis stabilization in a 24-hour/7-day facility. CSUs are required to have a physician on call at all times, at least one licensed clinical professional for every four clients and available medical backup services.

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The proposed vendor, Crestwood Behavioral Health, Inc. is an experienced operator of Crisis Stabilization Units, Crisis Residential Treatment programs, and mobile crisis response services throughout California. Backed by 24-hour physician support, their programs provide interdisciplinary **behavioral health**, medical and peer staff working together to provide trauma-informed services within the least restrictive setting possible. They work closely with first responders and develop close working relationships with local hospitals and the community. In addition to psychiatric stabilization, the mission of their facilities is to restore a sense of hope, empowerment, inclusion of community support, and realize the potential of each client.

822 Geary Street was purchased by the City in 2021 utilizing Our City, Our Home (Proposition C) funding. Site renovation was funded in-part through California Department of Health Care Service's (DHCS) Behavioral Health Continuum Infrastructure Program (BCHIP) grant. This grant restricts 822 Geary to use as a Crisis Stabilization Unit. Approval of this contract also allows Crestwood to enter into a sole source below market rate lease. Crestwood will enter into a sole source below market rate lease at the rate of \$1.00 per month from the City for the 822 Geary Street facility, under the authority of the recent Ordinance for the Core Initiatives to Strengthen City's Responses to Homelessness, Drug Abuse, Mental Health Needs, and Related Crises (Chapter 21.B of the Administrative Code). The lease and the Operator Agreement will be co-terminus. Termination of one agreement will operate automatically to terminate the other agreement

### **Monitoring Report/Program Review & Follow-up:**

This Agreement will receive annual monitoring through the DPH Business Office of Contract Compliance (BOCC), including for performance and fiscal stability.

### **Health Equity and Inclusion Compliance:**

The Vendor will provide the necessary information to comply with the Department's Office of Health Equity (OHE) requirements and will work collaboratively to remove systemic and operational barriers that impede providing appropriate levels of services to meet the needs of disadvantaged BIPOC stakeholders and communities.

### **Listing of Executive Director and Board of Directors:**

**Chief Executive Officer:**

George C. Lytal

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Derek Dobbins, President

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Patty Blum, Chief Operating Officer

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Maria Stefanou, Chief Financial Officer

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Elena Mashkevich, Executive Director of Contracts

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Janet Coutts, Corporate Controller

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James M. Dobbins, Board Chairman

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George Lytal, Board Member

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Bryan Burr, Board Member

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Stuart Tripp, Board Member

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Thomas Muth, Board Member

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Kelly Wittmeyer, Chief Ethics & Compliance  
Officer

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Laurie Bell Schrum, General Counsel

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