

			A: Organizational Background & Cultural Responsiveness		B: Program
Organization Name	Service Area	Total Score	Category Score	Optional Rationale	Category Score
City Hope SF	Food Security	98	35	The proposer provides a detailed description of the organization's mission, history, and alignment with the RFP. The organization provides stable housing for individuals undergoing addiction recovery. They also create a space for guests to participate in community meals and other shared experiences. The organization is committed to creating a welcoming and responsive environment that meets the needs of community. The proposer provides two examples of successful programs which include their transitional housing program and the weekly grocery delivery program. Both programs are tailored to serve the needs of African American and marginalized residents. The organization highlights key staff members with lived experience and expertise that will be engaged in program delivery. The organization utilizes the Listen4Good evaluation model and informal experiences like shared meals to ensure client input is integrated in decision-making and service delivery.	14
City Hope SF	Food Security	81	29		11
City Hope SF	Food Security	87	30		14

	C: Deliverab		D: Detailed		E: Outreach
Optional Rationale	Category Score	Optional Rationale	Category Score	Optional Rationale	Category Score
The proposed program includes three components including community centered meals, Our City Hope Cafe, and a grocery delivery program. All these components are aligned with the service area priorities outlined in the RFP. The proposal includes a timeline that describes the program plan. It does not provide information on key milestones of the program. The program will integrate cultural traditions and food preference to meet the needs of diverse community members. In addition, the program seeks to foster long-term community impact by building social capital through shared food experiences. They have made an effort to imbed cultural responsiveness and accessibility into their program by developing materials in multiple languages, utilizing ADA requirements, and integrating trauma-informed practices into their services.	14	The proposal includes measurable outputs that align with the outcomes specified in the RFP, but does not detail key deliverables of the program. The program relies on the work and coordination of their program director for strategic direction, program manager and finance coordinator for program operations, a chef who provides culturally relevant cuisines, and numerous volunteers who serve as kitchen helpers and grocery delivers. The organization has a robust risk mitigation strategy to address any issues that arise related to staffing, food distribution or meal changes, finances, and even weather-related challenges.	10	Attachment II is complete and included as table in their proposal document. The proposal includes a clear budget narrative that justifies their cost allocations. All listed funds are within the city's allowable expenses guidelines with the majority of funds allocated to support staffing which are essential for the smooth delivery of all program components. The organization has multiple funding streams to support its programs, with HRC funding serving as supplemental support for program expansion. In addition, they receive in-kind contributions and support such as high-quality coffee beans which aids in reducing costs and professional volunteer talent from experienced bakers.	10
	12		10		7
Expands an existing program that has reflected long term impact.	14		10		10

F: Evaluation			G: Letters of	
Optional Rationale	Category Score	Optional Rationale	Category Score	Optional Rationale
The organization utilizes traditional outreach methods to engage community by building authentic relationships, sharing through word-of-mouth, and providing informational cards to regular participants to share with others. Informational materials are printed in common languages spoken in the Tenderloin including English, Spanish, Chinese, Vietnamese, and Tagalog. The organization collaborates with other CBOs to extend its reach to new participants by creating multiple entry points to their services. Accessibility is embedded in their programs: both the center and café are ADA-compliant, and their diverse volunteer pool offers multilingual support to ensure guests can communicate in their native languages. Lastly, the program relies on the commitment and intentionality of their program and volunteer staff to ensure that they continue building trust and long-term relationships in the community.	10	The organization has a robust mechanism to track, measure, and report on their programs effectiveness. In addition, they are committed to understanding their programs impact by going beyond tracking basic service numbers. They utilize both quantitative and qualitative methodology to measure impact and community satisfaction. The Listen4Good framework helps them collect feedback on meal quality, cultural relevance, and community atmosphere. Staff regularly analyze community feedback and identify key trends and priorities which directly shapes the program development. Lastly, the organization maintains rigorous financial and programmatic documentation to ensure transparency and accountability.	5 Points	
	9		3 Points	
	6		3 Points	