



**CIVIL SERVICE COMMISSION
CITY AND COUNTY OF SAN FRANCISCO**

**DANIEL LURIE
MAYOR**

Sent via Electronic Mail

July 10, 2025

NOTICE OF CIVIL SERVICE COMMISSION MEETING

**SUBJECT: REVIEW OF REQUEST FOR APPROVAL OF PROPOSED PERSONAL SERVICES
CONTRACT NUMBER DHRPSC0005245 v 0.01 FROM THE DEPARTMENT OF
PUBLIC HEALTH.**

The above matter will be considered by the Civil Service Commission at a hybrid meeting (in-person and virtual) in Room 400, City Hall, 1 Dr. Goodlett Place, San Francisco, California 94102 and through Cisco Webex to be held on **July 21, 2025, at 2:00 p.m.**

This item will appear on the Regular Agenda. Please refer to the attached notice for procedural and other information about Commission hearings.

Attendance by you or an authorized representative is recommended. Should you or your representative not attend, the Commission will rule on the information previously submitted and testimony provided at its meeting. All calendared items will be heard and resolved at this time unless good reasons are presented for a continuance.

CIVIL SERVICE COMMISSION

SANDRA ENG
Executive Director

Attachment

Cc: Reanna Albert, Department of Public Health
My Lan Do Nguyen, Department of Public Health
Basil Price, Department of Public Health
Carey Dall, Carey.Dall@seiu1021.org
Oumar Fall, Oumar.Fall@seiu1021.org
PSCreview@seiu1021.org
Commission File
Commissioners' Binder
Chron



**CIVIL SERVICE COMMISSION
CITY AND COUNTY OF SAN FRANCISCO**

**DANIEL LURIE
MAYOR**

Sent via Electronic Mail

June 26, 2025

NOTICE OF CIVIL SERVICE COMMISSION MEETING

**SUBJECT: REVIEW OF REQUEST FOR APPROVAL OF PROPOSED PERSONAL SERVICES
CONTRACT NUMBER DHRPSC0005245 v 0.01 FROM THE DEPARTMENT OF
PUBLIC HEALTH.**

The above matter will be considered by the Civil Service Commission at a hybrid meeting (in-person and virtual) in Room 400, City Hall, 1 Dr. Goodlett Place, San Francisco, California 94102 and through Cisco Webex to be held on **July 7, 2025, at 2:00 p.m.**

This item will appear on the Regular Agenda. Please refer to the attached notice for procedural and other information about Commission hearings.

Attendance by you or an authorized representative is recommended. Should you or your representative not attend, the Commission will rule on the information previously submitted and testimony provided at its meeting. All calendared items will be heard and resolved at this time unless good reasons are presented for a continuance.

CIVIL SERVICE COMMISSION

LAVENA HOLMES
Deputy Director

Attachment

Cc: Reanna Albert, Department of Public Health
My Lan Do Nguyen, Department of Public Health
Basil Price, Department of Public Health
Carey Dall, Carey.Dall@seiu1021.org
Oumar Fall, Oumar.Fall@seiu1021.org
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NOTICE OF COMMISSION HEARING POLICIES AND PROCEDURES

A. Commission Office

The Civil Service Commission office is located at, 25 Van Ness Avenue, Suite 720, San Francisco, CA 94102. The telephone number is (628) 652-1100. The fax number is (628) 652-1109. The email address is civilservice@sfgov.org and the web address is www.sfgov.org/civilservice/. Office hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday.

B. Policy Requiring Written Reports

It is the policy of the Civil Service Commission that except for appeals filed under Civil Service Commission Rule 111A Position-Based Testing, all items appearing on its agenda be supported by a written report prepared by Commission or departmental staff. All documents referred to in any Agenda Document are posted adjacent to the Agenda, or if more than one (1) page in length, available for public inspection and copying at the Civil Service Commission office. Reports from City and County personnel supporting agenda items are submitted in accordance with the procedures established by the Executive Officer. Reports not submitted according to procedures, in the format and quantity required, and by the deadline, will not be calendared.

C. Policy on Written Submissions by Appellants

All written material submitted by appellants to be considered by the Commission in support of an agenda item shall be submitted to the Commission office, no later than 5:00 p.m. on the fourth (4th) business day preceding the Commission meeting for which the item is calendared (ordinarily, on Tuesday). An original copy on 8 1/2-inch X 11 inch paper, three-hole punched on left margin, and page numbered in the bottom center margin, shall be provided. Written material submitted for the Commission's review becomes part of a public record and shall be open for public inspection.

D. Policy on Materials being Considered by the Commission

Copies of all staff reports and materials being considered by the Civil Service Commission are available for public view 72 hours prior to the Civil Service Commission meeting on the Civil Service Commission's website at <https://sf.gov/civilservice> and in its office located at 25 Van Ness Avenue, Suite 720, San Francisco, CA 94102. If any materials related to an item on this agenda have been distributed to the Civil Service Commission after distribution of the agenda packet, those materials will be available for public inspection at the Civil Service Commission's during normal office hours (8:00 a.m. to 5:00 p.m. Monday through Friday).

E. Policy and Procedure for Hearings to be Scheduled after 5:00 p.m. and Requests for Postponement

A request to hear an item after 5:00 p.m. should be directed to the Executive Officer as soon as possible following the receipt of notification of an upcoming hearing. Requests may be made by telephone at (628) 652-1100 and confirmed in writing or by fax at (628) 652-1109.

A request for a postponement (continuance) to delay an item to another meeting may be directed to the Commission Executive Officer by telephone or in writing. Before acting, the Executive Officer may refer certain requests to another City official for recommendation. Telephone requests must be confirmed in writing prior to the meeting. Immediately following the "Announcement of Changes" portion of the agenda at the beginning of the meeting, the Commission will consider a request for a postponement that has been previously denied. Appeals filed under Civil Service Commission Rule 111A Position-Based Testing shall be considered on the date it is calendared for hearing except under extraordinary circumstances and upon mutual agreement between the appellant and the Department of Human Resources.

F. Policy and Procedure on Hearing Items Out of Order

Requests to hear items out of order are to be directed to the Commission President at the beginning of the agenda. The President will rule on each request. Such requests may be granted with mutual agreement among the affected parties.

G. Procedure for Commission Hearings

All Commission hearings on disputed matters shall conform to the following procedures: The Commission reserves the right to question each party during its presentation and, in its discretion, to modify any time allocations and requirements.

If a matter is severed from the *Consent Agenda* or the *Ratification Agenda*, presentation by the opponent will be for a maximum time limit of five (5) minutes and response by the departmental representative for a maximum time limit of five (5) minutes. Requests by the public to sever items from the [*Consent Agenda* or] *Ratification Agenda* must be provided with justification for the record.

For items on the *Regular Agenda*, presentation by the departmental representative for a maximum time of five (5) minutes and response by the opponent for a maximum time limit of five (5) minutes.

For items on the *Separations Agenda*, presentation by the department followed by the employee or employee's representative shall be for a maximum time limit of ten (10) minutes for each party unless extended by the Commission.

Each presentation shall conform to the following:

1. Opening summary of case (brief overview);
2. Discussion of evidence;
3. Corroborating witnesses, if necessary; and
4. Closing remarks.

The Commission may allocate five (5) minutes for each side to rebut evidence presented by the other side.

H. Policy on Audio Recording of Commission Meetings

As provided in the San Francisco Sunshine Ordinance, all Commission meetings are audio recorded in digital form. These audio recordings of open sessions are available starting on the day after the Commission meeting on the Civil Service Commission website at www.sfgov.org/civilservice/.

I. Speaking before the Civil Service Commission

Speaker cards are not required. The Commission will take in-person public comment on all items appearing on the agenda at the time the item is heard. The Commission will take public comment on matters not on the Agenda, but within the jurisdiction of the Commission during the "Requests to Speak" portion of the regular meeting. Maximum time will be three (3) minutes. A subsequent comment after the three (3) minute period is limited to one (1) minute. The timer shall be in operation during public comment. Upon any specific request by a Commissioner, time may be extended. People who have received an accommodation due to a disability (as described below) may provide their public comments remotely. The Commission will also allow public comment from members of the public who choose to participate remotely. It is possible that the Commission may experience technical challenges that interfere with the ability of members of the public to participate in the meeting remotely. If that happens, the Commission will attempt to correct the problem, but may continue the hearing so long as people attending in-person are able to observe and offer public comment.

J. Public Comment and Due Process

During general public comment, members of the public sometimes wish to address the Civil Service Commission regarding matters that may come before the Commission in its capacity as an adjudicative body. The Commission does not restrict this use of general public comment. To protect the due process rights of parties to its adjudicative proceedings, however, the Commission will not consider, in connection with any adjudicative proceeding, statements made during general public comment. If members of the public have information that they believe to be relevant to a matter that will come before the Commission in its adjudicative capacity, they may wish to address the Commission during the public comment portion of that adjudicative proceeding. The Commission will not consider public comment in connection with an adjudicative proceeding without providing the parties an opportunity to respond.

K. Policy on use of Cell Phones, Pagers and Similar Sound-Producing Electronic Devices at and During Public Meetings

The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

Information on Disability Access

*** Temporary Wheelchair-accessible entrances are located on Van Ness Avenue and Grove Street. Please note the wheelchair lift at the Goodlett Place/Polk Street is temporarily not available. After multiple repairs that were followed by additional breakdowns, the wheelchair lift at the Goodlett/Polk entrance is being replaced for improved operation and reliability.**

The Civil Service Commission normally meets in Room 400 (Fourth Floor) City Hall, 1 Dr. Carlton B. Goodlett Place. However, meetings not held in this room are conducted in the Civic Center area. City Hall is wheelchair accessible. The closest accessible BART station is the Civic Center, located 2 ½ blocks from City Hall. Accessible MUNI lines serving City Hall are 47 Van Ness Avenue, 9 San Bruno and 71 Haight/Noriega, as well as the METRO stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. Accessible curbside parking has been designated at points in the vicinity of City Hall adjacent to Grove Street and Van Ness Avenue.

The following services are available on request 48 hours prior to the meeting; except for Monday meetings, for which the deadline shall be 4:00 p.m. of the last business day of the preceding week. For American Sign Language interpreters or the use of a reader during a meeting, a sound enhancement system, and/or alternative formats of the agenda and minutes, please contact the Commission office to make arrangements for the accommodation. Late requests will be honored, if possible.

Individuals with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities should call our ADA coordinator at (628) 652-1100 or email civilservice@sfgov.org to discuss meeting accessibility. In order to assist the City's efforts to accommodate such people, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

Know your Rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code)

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils, and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, or to obtain a free copy of the Sunshine Ordinance, contact Victor Young, Administrator of the Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco, CA 94102-4689 at (415) 554-7724, by fax: (415) 554-7854, by e-mail: sotf@sfgov.org, or on the City's website at www.sfgov.org/bdsupvrs/sunshine.

San Francisco Lobbyist Ordinance

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (San Francisco Campaign and Governmental Conduct Code Section 2.100) to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Ave., Suite 220, San Francisco, CA 94102, telephone (415) 252-3100, fax (415) 252-3112 and web site <https://sfethics.org/>.

Personal Service Contract Summary (PSC Form 1)

PSC Basic Information

Submitting Department: DPH

Submitted By: My Lan Do Nguyen

Department Coordinator: Reanna Albert,
reanna.albert@sfdph.org

Project Manager: Basil Price

ServiceNow Number: DHRPSC0005245

Version: 0.01

Version Type: New

Brief description of proposed work: Hospital and Community Clinic Sites Unarmed Security Guard Services

Review Type and Reason

CSC Review Required: Yes

CSC Review Reason(s):

- Requires CSC Approval by Amount

Amount

PSC Amount: \$30,000,000

Does contract include items other than services?: No

Duration

Is PSC by Duration or Continuing: Duration

PSC Duration (Months): 60

Funding

Funding Source: City Funds

Special circumstances related to funding: No

Scope of Work

Clearly describe scope and detail the services to be performed: To provide security services to ensure the safety, security and welfare of patients/residents, visitors, and staff at the Zuckerberg San Francisco General Hospital, (ZSFG), Laguna Honda Hospital (LHH), and Primary Care and Behavioral Health Community Clinics, unarmed security guards will be assigned to fixed-position locations providing access control by screening people entering the facilities using visual inspection, as indicated. Unarmed security guards will also provide designated-route patrols of both interior and exterior locations. In addition, unarmed security guards will respond to incidents involving disturbances, violence and/or other needs to preserve order, including compliance with regulations pertaining to visitors, resident/patients, vendors, and the facility's premises. Contractor will provide regular written Daily Activity Reports and Incident Reports

Post Union Notification

within Department designated turn-around times.

Why are these services required and what are the consequences of denial?: Security services are critical for the protection of patients, visitors and staff and to ensure the safety and order within facilities. A safe and secure environment is the responsibility of complying with accreditation and licensing, as well as federal, state, and local regulatory agencies. The Department has recognized that the need for security as a major public safety measure. Denial of this service would leave the facilities vulnerable to safety risk, and potentially at risk of lawsuits and denial of reimbursements, especially from federal and/or State payors.

Has your department contracted out these services in the last three years?: Yes. See attached list of contracts entered into for these or similar services in the last 3 years.

How many contracts?: 2

Why have you not hired City employees to perform the services?: The San Francisco Sheriff's Office has provided these services but acknowledged that they are experiencing significant staffing challenges, and are unable to provide uninterrupted, 24 hours/7days per week coverage as is required of most of the hospital positions. When the Sheriff's Office can fill their vacant positions, they will resume providing this service.

Board and Commission Approvals

Will any contracts under this PSC require department Commission approval: No

Will any contracts under this PSC require Board of Supervisors approval: No

Justification

Q1 - Are there any regulatory or legal requirements supporting outsourcing of this work?:
No

Q2 - Does performing these services cause a conflict of interest?: No

Q3 - Are these proprietary services City is not authorized to do?: No

Q4 - Does City lacks necessary facilities/equipment?: No

Q5 - Are the services required on a temporary basis or on a long-term basis?: Temporary Basis

Q5a) Explain the Temporary basis of the services: Services needed to address a transitional or short-term situation

Q5b) Why do you believe this to be a transitional or short-term situation?: When the Sheriff's Department can fill their vacant positions, they will resume providing this service.

Q5c) How will you ensure the services aren't needed once this PSC request has ended?: The services may be needed again in the future if the Sheriff's Department cannot maintain staffing to support the security need for these programs and facilities.

Q5d) Describe the required skills and expertise needed to perform the services: All security

staff must possess a current license by the appropriate agency, such as the California Security Guard Registration Card issued by the State of California Bureau of Security and Investigative Services. They must also be trained in patrol techniques, report-writing, communication, access control, conflict resolution and de-escalation techniques.

Q5e) Does the Department have employees with the required skills and expertise?: Yes

Q5f) Explain why the employees are not able to perform these services: The Sheriff's Department continues to experience significant staffing challenges and are unable to provide uninterrupted, 24 hours/7 days per week/365 days per year coverage required for each position.

Q5g) Will the services terminate upon resolution of the situation?: unknown

Q5h) Explain why: The Sheriff's Department's persistent staffing challenges mean we cannot immediately discontinue contracted services. The need to maintain uninterrupted, 24/7/365 coverage requires us to continue these services to ensure public safety and operational stability, even after individual incidents are resolved

Additional information to support your request (Optional):

Union Notifications

Job Class(es): 8300 - Sheriff's Cadet

Labor Unions: 790 - SEIU, Local 1021, Misc

Labor Union Email Addresses: PSCreview@seiu1021.org

Union Review Sent On: 3/13/2025

Union Review End Date: 5/12/2025

Union Review Duration Met On: 5/12/2025



City and County of San Francisco
Daniel Lurie, Mayor

San Francisco Department of Public Health

Daniel Tsai
Director of Health

DATE: May 15, 2024

TO: Suzanne Choi, Citywide PSC Coordinator, DHR

FROM: Reanna Albert, PSC Coordinator, Department of Public Health

RE: Request for Calendaring for June 16, 2025 Civil Service Commission Meeting:
DHRPSC0005245 Hospital and Community Clinic Sites Unarmed Security Guard Services

This is to respectfully request that the above PSC be included for the Civil Service Commission meeting on June 16, 2025. The PSC was submitted March 13, 2025 and the 60-day union notification period ended May 12, 2025. Below is a summary of the Department's ongoing communications with SEIU Local 1021.

<u>PSC</u>	<u>Union Notification End Date</u>	<u>Summary</u>
DHRPSC0005245	5/12/25	<ul style="list-style-type: none">• 3/13/25: PSC was submitted and SEIU was notified• 3/14/25 and 4/15/25: Union objected• 4/18/25: Pre-Award Unit emailed SEIU offering dates• 4/18/25: Guidance received indicating DPH Labor Relations should lead scheduling• 4/22/25: Labor Relations emailed SEIU requesting their availability• 4/23/25: SEIU responded, stating they would provide availability by next week• 5/7/25: SEIU emailed Pre-Award Unit asking for dates to meet• 5/7/25: Pre-Award Unit asked SEIU if they had reached out to Labor Relations• 5/12/25: SEIU asked Pre-Award Unit for DPH availability• 5/14/25: Labor Relations followed up with SEIU requesting union's availability• Meeting is tentatively scheduled for 5/29/25

We appreciate your time and consideration. Please let us know if you need further information. I can be reached at reanna.albert@sfdph.org.

RE: DPH [DHRPSC0005245] submitted for Union Review

From Carey Dall <Carey.Dall@seiu1021.org>

Date Fri 3/14/2025 12:11 PM

To DT Service Now (TIS) <ccsfdt@service-now.com>; Price, Basil (DPH) <basil.price@sfdph.org>; PSCreview <PSCreview@seiu1021.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello –

SEIU 1021 objects to this PSC and requests meet and confer. Please provide us dates.

Thank you.

Regards,

Carey Dall (he/him)
SEIU Local 1021
Cell (415) 717-9604

From: CCSF IT Service Desk <ccsfdt@service-now.com>

Sent: Thursday, March 13, 2025 2:07 PM

To: basil.price@sfdph.org; PSCreview <PSCreview@seiu1021.org>; kelly.hiramoto@sfdph.org; mylando.nguyen@sfdph.org; reanna.albert@sfdph.org

Subject: DPH [DHRPSC0005245] submitted for Union Review

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello **790 - SEIU, Local 1021, Misc** union representatives,

DPH is requesting your review of PSC [DHRPSC0005245]. Please see relevant details of this request below and in the attached document(s). **Should you have any questions or objections, please state them by replying all to this email by 2025-05-12.**

PSC Summary

=====

Record Number: DHRPSC0005245 v 0.01

Description of Proposed Work: Hospital and Community Clinic Sites Unarmed Security Guard Services

Request Type: New

Approval Type: CSC Approval

CSC Review Reason(s):

✔ CSC Approval by Amount

Submitting Department: DPH

Dept PSC Coordinator: Kelly Hiramoto

Dept PSC Coordinator Email: kelly.hiramoto@sfdph.org

PSC Amount: \$30,000,000.00

PSC Duration (months): 60

Funding Source(s): City Funds

Scope of Work: To provide security services to ensure the safety, security and welfare of patients/residents, visitors, and staff at the Zuckerberg San Francisco General Hospital, (ZSFG), Laguna Honda Hospital (LHH), and Primary Care and Behavioral Health Community Clinics, unarmed security guards will be assigned to fixed-position locations providing access control by screening people entering the facilities using visual inspection, as indicated. Unarmed security guards will also provide designated-route patrols of both interior and exterior locations. In addition, unarmed security guards will respond to incidents involving disturbances, violence and/or other needs to preserve order, including compliance with regulations pertaining to visitors, resident/patients, vendors, and the facility's premises. Contractor will provide regular written Daily Activity Reports and Incident Reports within Department designated turn-around times.

Job Class(es): 8300 - Sheriff's Cadet

PSC Justification(s)

=====

✔ Temporary services needed to address a transitional or short-term situation

Ref:TIS5739024_mM0rMtIU8XI12DctAHM

FW: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

From Williams, Ramon (DPH) <ramon.williams@sfdph.org>

Date Tue 4/15/2025 3:04 PM

To Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Cc Kim, Luenna (DPH) <luenna.kim@sfdph.org>

Good afternoon,
Not sure who manages the DPH Solicitations email but
The union has reached out to meet about this PSC,

Reanna and Kelly,
Please let us know if you'd like DPH Labor to handle first.

Thanks,



Ramon K. Williams (He, His, Him)

Director, Labor Relations

Labor Relations Team

San Francisco Department of Public Health

Laguna Honda Hospital

375 Laguna Honda Blvd

San Francisco, CA 94116

Teams Phone Number 628-271-6997

[We Are SFDPH](#)

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Sent: Tuesday, April 15, 2025 3:02 PM

To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>; Kim, Luenna (DPH) <luenna.kim@sfdph.org>

Cc: Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>; Derek Arthur <Derek.Arthur@seiu1021.org>

Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

To whom it may concern

SEIU Local 1021 is requesting to meet and confer over this contracting out of the work performed by our members and the hiring of an unarmed security service.

Feel free to reach out to me to schedule a meeting to confer over the impacts of this service.

In Unity,

Oumar Fall

SEIU Local 1021

SF Field Director

Cell: (415) 307-3244

Office: (415) 848-3676

Email: oumar.fall@seiu1021.org



Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

From Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Date Fri 4/18/2025 9:58 AM

To Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Oumar Fall <oumar.fall@seiu1021.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>; Kim, Luenna (DPH) <luenna.kim@sfdph.org>

Cc Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>; Derek Arthur <Derek.Arthur@seiu1021.org>

Hi Oumar,

Thanks for reaching out. Below is DPH staff availability for a meeting. Please let me know what works best for SEIU.

5/7 - 2pm

5/8 - 2pm or 3pm

5/13 - 3pm

Thanks,
Reanna

From: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Sent: Tuesday, April 15, 2025 3:13 PM

To: Oumar Fall <oumar.fall@seiu1021.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>; Kim, Luenna (DPH) <luenna.kim@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Cc: Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>; Derek Arthur <Derek.Arthur@seiu1021.org>

Subject: Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

Hello,

Thank you for reaching out.

[@Albert, Reanna \(DPH\)](#) is DPH's PSC Coordinator. She will follow up on the request to meet.

Have a great day!

My Lan

My Lan Do Nguyen (she/her)

Manager of Contractual Pre-Award, Compliance and Training Services
San Francisco Department of Public Health

Office of Contract Management and Compliance
101 Grove St., Room 410
San Francisco, CA 94102
mylando.nguyen@sfdph.org
628-271-7580 (WRK-Teams)

From: Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Sent: Tuesday, April 15, 2025 3:01 PM

To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>; Kim, Luenna (DPH) <luenna.kim@sfdph.org>

Cc: Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>; Derek Arthur <Derek.Arthur@seiu1021.org>

Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it may concern

SEIU Local 1021 is requesting to meet and confer over this contracting out of the work performed by our members and the hiring of an unarmed security service.

Feel free to reach out to me to schedule a meeting to confer over the impacts of this service.

In Unity,

Oumar Fall
SEIU Local 1021
SF Field Director
Cell: (415) 307-3244
Office: (415) 848-3676
Email: oumar.fall@seiu1021.org



Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

From Rivera, Hector (DPH) <hector.rivera1@sfdph.org>

Date Tue 4/22/2025 3:24 PM

To Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Oumar Fall <oumar.fall@seiu1021.org>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>

Cc Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Hello Oumar,

Can the union please share some dates and times that you are available to meet in the next few weeks?

Thanks and best regards,



Héctor Rivera (He, His, Him)
Principal HR Analyst, HR Labor
Relations
Zuckerberg General Hospital, San
Francisco
1001 Potrero Ave, San Francisco,
CA 94110
San Francisco Department of
Public Health
Direct Line 415-813-8214

[We Are SFDPH](#)

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Sent: Tuesday, April 22, 2025 3:17 PM

To: Oumar Fall <oumar.fall@seiu1021.org>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Rivera, Hector (DPH) <hector.rivera1@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>

Cc: Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; DPH-SFDPH

Solicitations <sfdph.solicitations@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Subject: Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

Hi Oumar,

Thanks so much for reaching out with your request to meet about DHRPSC0005245 for unarmed security services. I've looped in the DPH Labor Relations Team so they can coordinate directly with you to find a time that works.

Have a great day!

My Lan

My Lan Do Nguyen (she/her)

Manager of Contractual Pre-Award, Compliance and Training Services

San Francisco Department of Public Health

Office of Contract Management and Compliance

101 Grove St., Room 410

San Francisco, CA 94102

mylando.nguyen@sfdph.org

628-271-7580 (WRK-Teams)

From: Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Sent: Tuesday, April 22, 2025 3:12 PM

To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

Cc: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>

Subject: RE: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Nguyen

SEIU Local 1021 would like to meet over this PSC requesting some unarmed security guards services throughout DPH.

Looking forward to hearing from you on the request to meet and confer as soon as possible.

Sincerely,

Oumar Fall

SEIU Local 1021

SF Field Director

Cell: (415) 307-3244

Office: (415) 848-3676

Email: oumar.fall@seiu1021.org



From: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>
Sent: Tuesday, April 22, 2025 11:09 AM
To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>
Cc: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>
Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

Please see the attached documents for SFGOV- 0000010377 SFDPH RFP Unarmed Security Services:

1. SFGOV-10377 Unarmed Security Guard Services RFP Flyer
2. SFGOV-10377 Unarmed Security Guard Services RFP Addendum No. 1
3. SFGOV-10377 Unarmed Security Services RFP Pre-Proposal Meeting Slides

Thank you!

San Francisco Department of Public Health
Office of Contract Management and Compliance
sfdph.solicitations@sfdph.org
[Sign up](#) to receive our future emails.

From: DPH-SFDPH Solicitations
Sent: Friday, April 11, 2025 3:42 PM
To: DPH-SFDPH Solicitations
Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

**Distribution Notice
City and County of San Francisco
Department of Public Health**



SOURCING EVENT ID: SFGOV- 0000010377

REQUEST FOR PROPOSALS (RFP)

UNARMED SECURITY GUARD SERVICES

The Department of Public Health (“City” or “DPH”) is requesting proposals from qualified firms to provide the City with **unarmed security guard services**. The scope of work will consist of 24/7 unarmed security services, including holidays, with full-time and partial-day guards, on-site security supervisor(s), and roving patrols. This solicitation will result in the award of **one contract** for the premises listed below.

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2. **Laguna Honda Hospital (LHH)**. Located at 375 Laguna Honda Blvd., San Francisco, CA 94116
3. **Community Clinic Sites**. Community Clinic Sites operated by DPH. The sites listed in this solicitation are where unarmed security guards are currently needed, but during the term of the contract, the City may expand services to additional sites as required.

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<u>Deadline to Submit Proposals</u>	<u>2:00PM PST</u>	<u>5/08/2025</u>
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Estimated Announcement of Intent to Award		June 2025
Health Commission Review and Approval		July 2025
Estimated Start Date		8/01/2025

To receive a copy of this Solicitation, please go to (search Event ID listed above):

<https://sfcitypartner.sfgov.org/pages/Events-BS3/event-search.aspx>

Or contact:

My Lan Do Nguyen, SFDPH Office of Contract Management & Compliance

Email: mylando.nguyen@sfdph.org Phone: (628) 271-7580

PROPOSALS ARE DUE ON OR BEFORE 2:00 PM PST, May 8, 2025

San Francisco Department of Public Health
Office of Contract Management and Compliance

sfdph.solicitations@sfdph.org

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RE: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

From Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Date Wed 4/23/2025 3:16 PM

To Rivera, Hector (DPH) <hector.rivera1@sfdph.org>; Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>

Cc Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Hi Hector

The Union will get back to you on our availability by next week.

Sincerely,

Oumar Fall
SEIU Local 1021
SF Field Director
Cell: (415) 307-3244
Office: (415) 848-3676
Email: oumar.fall@seiu1021.org



From: Rivera, Hector (DPH) <hector.rivera1@sfdph.org>

Sent: Tuesday, April 22, 2025 3:24 PM

To: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Oumar Fall <Oumar.Fall@SEIU1021.ORG>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>

Cc: Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Subject: Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Oumar,

Can the union please share some dates and times that you are available to meet in the next few weeks?

Thanks and best regards,



Héctor Rivera (He, His, Him)

Principal HR Analyst, HR Labor Relations

Zuckerberg General Hospital,
San Francisco

1001 Potrero Ave, San Francisco,
CA 94110

San Francisco Department of
Public Health

Direct Line 415-813-8214

[We Are SFPD PH](#)

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Sent: Tuesday, April 22, 2025 3:17 PM

To: Oumar Fall <oumar.fall@seiu1021.org>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Rivera, Hector (DPH) <hector.rivera1@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>

Cc: Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; DPH-SFPD Solicitations <sfdph.solicitations@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Subject: Re: Distribution Notice: SFGOV- 0000010377 SFPD RFP Unarmed Security Services

Hi Oumar,

Thanks so much for reaching out with your request to meet about DHRPSC0005245 for unarmed security services. I've looped in the DPH Labor Relations Team so they can coordinate directly with you to find a time that works.

Have a great day!

My Lan

My Lan Do Nguyen (she/her)

Manager of Contractual Pre-Award, Compliance and Training Services
San Francisco Department of Public Health
Office of Contract Management and Compliance
101 Grove St., Room 410
San Francisco, CA 94102

mylando.nguyen@sfdph.org

628-271-7580 (WRK-Teams)

From: Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Sent: Tuesday, April 22, 2025 3:12 PM

To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

Cc: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>

Subject: RE: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

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Hi Nguyen

SEIU Local 1021 would like to meet over this PSC requesting some unarmed security guards services throughout DPH.

Looking forward to hearing from you on the request to meet and confer as soon as possible.

Sincerely,

Oumar Fall
SEIU Local 1021
SF Field Director
Cell: (415) 307-3244
Office: (415) 848-3676
Email: oumar.fall@seiu1021.org



From: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

Sent: Tuesday, April 22, 2025 11:09 AM

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Cc: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

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Hello,

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3. SFGOV-10377 Unarmed Security Services RFP Pre-Proposal Meeting Slides

Thank you!

San Francisco Department of Public Health
Office of Contract Management and Compliance

sfdph.solicitations@sfdph.org

[Sign up](#) to receive our future emails.

From: DPH-SFDPH Solicitations

Sent: Friday, April 11, 2025 3:42 PM

To: DPH-SFDPH Solicitations

Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

**Distribution Notice
City and County of San Francisco
Department of Public Health**



SOURCING EVENT ID: SFGOV- 0000010377

REQUEST FOR PROPOSALS (RFP)

UNARMED SECURITY GUARD SERVICES

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3. **Community Clinic Sites.** Community Clinic Sites operated by DPH. The sites listed in this solicitation are where unarmed security guards are currently needed, but during the term of the contract, the City may expand services to additional sites as required.

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Estimated Start Date		8/01/2025

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Or contact:

My Lan Do Nguyen, SFDPH Office of Contract Management & Compliance
 Email: mylando.nguyen@sfdph.org Phone: (628) 271-7580

PROPOSALS ARE DUE ON OR BEFORE 2:00 PM PST, May 8, 2025

San Francisco Department of Public Health
 Office of Contract Management and Compliance
sfdph.solicitations@sfdph.org
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Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

From Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Date Wed 5/7/2025 3:16 PM






To Oumar Fall <oumar.fall@seiu1021.org>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Najuwanda Daniels <najuawanda.daniels@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>

Cc Rivera, Hector (DPH) <hector.rivera1@sfdph.org>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

Hi Omar,

Has the Union reached out to DPH Labor to schedule a meeting?

Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

OF Oumar Fall <Oumar.Fall@SEIU1021.ORG>   Reply  Reply all  Forward  ... Wed 4/23/2025 3:16 PM


To: Rivera, Hector (DPH); Nguyen, My Lan Do (DPH); Fisher, Denise (DPH); Hoffer, Daniel (DPH); Crumpton, Marc (DPH); Williams, Ramon (DPH)
Cc: Claude Joseph; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; +2 others

Hi Hector

The Union will get back to you on our availability by next week.

Sincerely,

Oumar Fall
SEIU Local 1021
SF Field Director
Cell: (415) 307-3244
Office: (415) 848-3676
Email: oumar.fall@seiu1021.org



From: Rivera, Hector (DPH) <hector.rivera1@sfdph.org>
Sent: Tuesday, April 22, 2025 3:24 PM
To: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Oumar Fall <Oumar.Fall@SEIU1021.ORG>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>
Cc: Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>
Subject: Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

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...

Hello Oumar,

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Thanks and best regards,

My Lan

My Lan Do Nguyen (she/her)

Manager of Contractual Pre-Award, Compliance and Training Services
San Francisco Department of Public Health
Office of Contract Management and Compliance
101 Grove St., Room 410
San Francisco, CA 94102
mylando.nguyen@sfdph.org
628-271-7580 (WRK-Teams)

From: Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Sent: Wednesday, May 7, 2025 2:32 PM

To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Najuwanda Daniels <najuawanda.daniels@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>

Cc: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Subject: RE: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Nguyen

SEIU Local 1021 is requesting to meet and confer over the PSC that impacts the work performed by our members. Please provide us with some dates to meet because we have previously made that request but have yet to hear from you.

Sincerely,

Oumar Fall
SEIU Local 1021
SF Field Director
Cell: (415) 307-3244
Office: (415) 848-3676
Email: oumar.fall@seiu1021.org



From: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

Sent: Wednesday, May 7, 2025 8:58 AM

To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

Cc: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

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Hello,

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1. SFGOV-10377 Unarmed Security Guard Services RFP Flyer Issued 5.7.25
2. SFGOV-10377 Unarmed Security Guard Services RFP Addendum No. 2 (Q&A Addendum)
3. SFGOV-10377 Unarmed Security Services RFP 13-2025 Version 3

Thank you!

San Francisco Department of Public Health
Office of Contract Management and Compliance
sfdph.solicitations@sfdph.org
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From: DPH-SFDPH Solicitations
Sent: Tuesday, April 22, 2025 11:08 AM
To: DPH-SFDPH Solicitations
Cc: Nguyen, My Lan Do (DPH)
Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

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Thank you!

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Office of Contract Management and Compliance
sfdph.solicitations@sfdph.org
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From: DPH-SFDPH Solicitations
Sent: Friday, April 11, 2025 3:42 PM
To: DPH-SFDPH Solicitations
Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

Distribution Notice
City and County of San Francisco
Department of Public Health



SOURCING EVENT ID: SFGOV- 0000010377

REQUEST FOR PROPOSALS (RFP)

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Or contact:

My Lan Do Nguyen, SFDPH Office of Contract Management & Compliance

Email: mylando.nguyen@sfdph.org Phone: (628) 271-7580

PROPOSALS ARE DUE ON OR BEFORE 2:00 PM PST, May 8, 2025

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Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

From Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Date Mon 5/12/2025 2:32 PM

To Oumar Fall <oumar.fall@seiu1021.org>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Najuwanda Daniels <najuawanda.daniels@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>; Rivera, Hector (DPH) <hector.rivera1@sfdph.org>

Cc Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

[@Rivera, Hector \(DPH\)](#), please see Oumar's email below and advise on your team's availability. Thanks!

My Lan

My Lan Do Nguyen (she/her)

Manager of Contractual Pre-Award, Compliance and Training Services

San Francisco Department of Public Health

Office of Contract Management and Compliance

101 Grove St., Room 410

San Francisco, CA 94102

mylando.nguyen@sfdph.org

628-271-7580 (WRK-Teams)

From: Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Sent: Monday, May 12, 2025 2:30 PM

To: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Najuwanda Daniels <najuawanda.daniels@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>

Cc: Rivera, Hector (DPH) <hector.rivera1@sfdph.org>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

Subject: RE: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

Hi Nguyen

We wanted to hear from you about your availability.

Oumar Fall

SEIU Local 1021

SF Field Director

Cell: (415) 307-3244

Office: (415) 848-3676

Email: oumar.fall@seiu1021.org



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Sent: Wednesday, May 7, 2025 3:17 PM

To: Oumar Fall <Oumar.Fall@SEIU1021.ORG>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Najuawanda Daniels <Najuawanda.Daniels@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>

Cc: Rivera, Hector (DPH) <hector.rivera1@sfdph.org>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>

Subject: Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Omar,

Has the Union reached out to DPH Labor to schedule a meeting?

OF

Oumar Fall <Oumar.Fall@SEIU1021.ORG>

☺️ ↩️ Reply ↩️ Reply all ➡️ Forward 📧 ⋮

To: Rivera, Hector (DPH); Nguyen, My Lan Do (DPH); Fisher, Denise (DPH); Hoffer, Daniel (DPH); Crumpton, Marc (DPH); Williams, Ramon (DPH)

Wed 4/23/2025 3:16 PM

Cc: Claude Joseph; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; +2 others

Hi Hector

The Union will get back to you on our availability by next week.

Sincerely,

Oumar Fall
SEIU Local 1021
SF Field Director
Cell: (415) 307-3244
Office: (415) 848-3676
Email: oumar.fall@seiu1021.org



From: Rivera, Hector (DPH) <hector.rivera1@sfdph.org>

Sent: Tuesday, April 22, 2025 3:24 PM

To: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Oumar Fall <Oumar.Fall@SEIU1021.ORG>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>

Cc: Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>

Subject: Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

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...

Hello Oumar,

Can the union please share some dates and times that you are available to meet in the next few weeks?

Thanks and best regards,

My Lan

My Lan Do Nguyen (she/her)

Manager of Contractual Pre-Award, Compliance and Training Services

San Francisco Department of Public Health

Office of Contract Management and Compliance

101 Grove St., Room 410

San Francisco, CA 94102

mylando.nguyen@sfdph.org

628-271-7580 (WRK-Teams)

From: Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Sent: Wednesday, May 7, 2025 2:32 PM

To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Najuwanda Daniels <najuawanda.daniels@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>

Cc: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Subject: RE: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Nguyen

SEIU Local 1021 is requesting to meet and confer over the PSC that impacts the work performed by our members. Please provide us with some dates to meet because we have previously made that request but have yet to hear from you.

Sincerely,

Oumar Fall
SEIU Local 1021
SF Field Director
Cell: (415) 307-3244
Office: (415) 848-3676
Email: oumar.fall@seiu1021.org



From: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>
Sent: Wednesday, May 7, 2025 8:58 AM
To: DPH-SFDPH Solicitations <sfdph.solicitations@sfdph.org>
Cc: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>
Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

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Hello,

Please see the attached documents for SFGOV- 0000010377 SFDPH RFP Unarmed Security Services:

1. SFGOV-10377 Unarmed Security Guard Services RFP Flyer Issued 5.7.25
2. SFGOV-10377 Unarmed Security Guard Services RFP Addendum No. 2 (Q&A Addendum)
3. SFGOV-10377 Unarmed Security Services RFP 13-2025 Version 3

Thank you!

San Francisco Department of Public Health
Office of Contract Management and Compliance
sfdph.solicitations@sfdph.org
[Sign up](#) to receive our future emails.

From: DPH-SFDPH Solicitations
Sent: Tuesday, April 22, 2025 11:08 AM
To: DPH-SFDPH Solicitations
Cc: Nguyen, My Lan Do (DPH)
Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

Hello,

Please see the attached documents for SFGOV- 0000010377 SFDPH RFP Unarmed Security Services:

1. SFGOV-10377 Unarmed Security Guard Services RFP Flyer
2. SFGOV-10377 Unarmed Security Guard Services RFP Addendum No. 1
3. SFGOV-10377 Unarmed Security Services RFP Pre-Proposal Meeting Slides

Thank you!

San Francisco Department of Public Health
Office of Contract Management and Compliance

sfdph.solicitations@sfdph.org

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From: DPH-SFDPH Solicitations

Sent: Friday, April 11, 2025 3:42 PM

To: DPH-SFDPH Solicitations

Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

**Distribution Notice
City and County of San Francisco
Department of Public Health**



SOURCING EVENT ID: SFGOV- 0000010377

REQUEST FOR PROPOSALS (RFP)

UNARMED SECURITY GUARD SERVICES

The Department of Public Health ("City" or "DPH") is requesting proposals from qualified firms to provide the City with **unarmed security guard services**. The scope of work will consist of 24/7 unarmed security services, including holidays, with full-time and partial-day guards, on-site security supervisor(s), and roving patrols. This solicitation will result in the award of **one contract** for the premises listed below.

1. **Zuckerberg San Francisco General Hospital (ZSFGH)**. Located at 1001 Potrero Avenue, San Francisco, CA 94110
2. **Laguna Honda Hospital (LHH)**. Located at 375 Laguna Honda Blvd., San Francisco, CA 94116
3. **Community Clinic Sites**. Community Clinic Sites operated by DPH. The sites listed in this solicitation are where unarmed security guards are currently needed, but during the term of the contract, the City may expand services to additional sites as required.

Schedule of Events

Activity	Time	Due Date
RFP Notice Published		4/11/2025
Pre-Proposal Conference	11:00AM – 12:00PM PST	4/17/2025
Deadline for Questions	5:00PM PST	4/24/2025
<u>Deadline to Submit Proposals</u>	<u>2:00PM PST</u>	<u>5/08/2025</u>
Estimated Short-Listing Notification for Oral Interviews		5/22/2025
Estimated Oral Interviews		5/29/2025
Estimated Announcement of Intent to Award		June 2025
Health Commission Review and Approval		July 2025
Estimated Start Date		8/01/2025

To receive a copy of this Solicitation, please go to (search Event ID listed above):
<https://sfcitypartner.sfgov.org/pages/Events-BS3/event-search.aspx>

Or contact:

My Lan Do Nguyen, SFDPH Office of Contract Management & Compliance
Email: mylando.nguyen@sfdph.org Phone: (628) 271-7580

PROPOSALS ARE DUE ON OR BEFORE 2:00 PM PST, May 8, 2025

San Francisco Department of Public Health
Office of Contract Management and Compliance
sfdph.solicitations@sfdph.org
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FW: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

From Fisher, Denise (DPH) <denise.fisher@sfdph.org>

Date Wed 5/14/2025 3:53 PM

To Oumar Fall <oumar.fall@seiu1021.org>

Cc Price, Basil (DPH) <basil.price@sfdph.org>; Lyens, Jonathan (DPH) <jonathan.lyens@sfdph.org>; Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Albert, Reanna (DPH) <reanna.albert@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Rivera, Hector (DPH) <hector.rivera1@sfdph.org>; Rocas, Bernadette (DPH) <bernadette.rocas@sfdph.org>; Andino, Niike (DPH) <niike.andino@sfdph.org>

Hi Oumar,

We are following up on your availability to meet regarding the SFDOG RFP Unarmed Security Services Contract. Please let us know your availability for next week. We can make ourselves available but please send us some possible dates and times so that we can schedule. Thanks.

From: Oumar Fall <Oumar.Fall@SEIU1021.ORG>

Sent: Monday, May 12, 2025 2:30 PM

To: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Najuwanda Daniels <najuawanda.daniels@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>

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Subject: RE: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

Hi Nguyen

We wanted to hear from you about your availability.

Oumar Fall

SEIU Local 1021

SF Field Director

Cell: (415) 307-3244

Office: (415) 848-3676

Email: oumar.fall@seiu1021.org



From: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>

Sent: Wednesday, May 7, 2025 3:17 PM

To: Oumar Fall <Oumar.Fall@SEIU1021.ORG>; Claude Joseph <Claude.Joseph@seiu1021.org>; Carey Dall <Carey.Dall@seiu1021.org>; Najuwanda Daniels <Najuawanda.Daniels@seiu1021.org>; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Khalil Kaid <Khalil.Kaid@seiu1021.org>

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Subject: Re: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

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Hi Omar,

Has the Union reached out to DPH Labor to schedule a meeting?

OF

Oumar Fall <Oumar.Fall@SEIU1021.ORG>

☺ Reply Reply all Forward

To: Rivera, Hector (DPH); Nguyen, My Lan Do (DPH); Fisher, Denise (DPH); Hoffer, Daniel (DPH); Crumpton, Marc (DPH); Williams, Ramon (DPH)

Wed 4/23/2025 3:16 PM

Cc: Claude Joseph; Carey Dall <Carey.Dall@seiu1021.org>; Daniel Becker; Elizabeth Travelslight <Elizabeth.Travelslight@seiu1021.org>; +2 others

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Sincerely,

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Sent: Tuesday, April 22, 2025 3:24 PM

To: Nguyen, My Lan Do (DPH) <mylando.nguyen@sfdph.org>; Oumar Fall <Oumar.Fall@SEIU1021.ORG>; Fisher, Denise (DPH) <denise.fisher@sfdph.org>; Hoffer, Daniel (DPH) <daniel.hoffer@sfdph.org>; Crumpton, Marc (DPH) <marc.crumpton@sfdph.org>; Williams, Ramon (DPH) <ramon.williams@sfdph.org>

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My Lan

My Lan Do Nguyen (she/her)

Manager of Contractual Pre-Award, Compliance and Training Services
San Francisco Department of Public Health
Office of Contract Management and Compliance
101 Grove St., Room 410
San Francisco, CA 94102

mylando.nguyen@sfdph.org

628-271-7580 (WRK-Teams)

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Thank you!

San Francisco Department of Public Health

Office of Contract Management and Compliance

sfdph.solicitations@sfdph.org

[Sign up](#) to receive our future emails.

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Cc: Nguyen, My Lan Do (DPH)

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Office of Contract Management and Compliance

sfdph.solicitations@sfdph.org

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From: DPH-SFDPH Solicitations

Sent: Friday, April 11, 2025 3:42 PM

To: DPH-SFDPH Solicitations

Subject: Distribution Notice: SFGOV- 0000010377 SFDPH RFP Unarmed Security Services

Distribution Notice

**City and County of San Francisco
Department of Public Health**



SOURCING EVENT ID: SFGOV- 0000010377

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Or contact:

My Lan Do Nguyen, SFDPH Office of Contract Management & Compliance

Email: mylando.nguyen@sfdph.org Phone: (628) 271-7580

PROPOSALS ARE DUE ON OR BEFORE 2:00 PM PST, May 8, 2025

San Francisco Department of Public Health

Office of Contract Management and Compliance

sfdph.solicitations@sfdph.org

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