



**San Francisco
Department of Public Health
Behavioral Health Services**

REQUIREMENT TO PROVIDE NOTICE TO CLIENTS

All clients receiving behavioral health services can file a complaint according to the informational handout provided to you (BHS 315). This process includes complaints about services provided by an unlicensed or unregistered professional. The following notice is provided as required by law:

NOTICE TO CLIENTS

The Grievance & Appeal Office of Behavioral Health Services receives and responds to complaints regarding the practice of psychotherapy by any unlicensed or unregistered counselor providing services at any of our sites, including here. To file a complaint, contact the Grievance & Appeal Office by calling 1-628-754-9299.

In addition, you may be provided behavioral health services by a licensed or registered professional with the Board of Behavioral Sciences. Please be advised that the following notice may apply to you and is provided as required by law:

NOTICE TO CLIENTS

The Board of Behavioral Sciences receives and responds to complaints regarding services provided within the scope of practice of **marriage and family therapists, licensed educational psychologists, clinical social workers, and professional clinical counselors**. You may contact the board online at www.bbs.ca.gov, or by calling (916) 574-7830.

To be completed by the BBS licensee or registrant-

Full Name as filed with BBS: _____

License/Registration Number: _____

Type of License/Registration: _____

Expiration Date: _____

If registrant, include name and license type of supervisor below-

Supervisor's Name: _____

License Type: _____