



**HEALTH COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
Resolution No. 26-23**

HONORING ROLAND PICKENS, MHA, ACHE

WHEREAS, Roland Pickens is an accomplished healthcare system executive with 37 years of progressive leadership experience across the healthcare system; and

WHEREAS, Mr. Pickens has contributed over 37 years of progressive healthcare leadership, beginning at Zuckerberg San Francisco General Hospital (ZSFG) in 2001 where he launched eReferral and Video Medical Interpretation, programs that expanded telemedicine access and supported more than 250,000 interpreter sessions annually; and

WHEREAS, Mr. Pickens later served as Chief Operating Officer at ZSFG, overseeing outpatient operations, leading the hospital's first Lean improvement initiative, and serving as executive sponsor of Healthy San Francisco; and

WHEREAS, In 2013, Mr. Pickens became the inaugural CEO of the San Francisco Health Network (SFHN), integrating acute, long-term, and ambulatory care services into DPH's first fully unified healthcare delivery system. In this position, he led major initiatives including EPIC implementation, the gender health initiative, surgical capacity expansion, the Business Intelligence Unit, and the Black/African American Health Initiative; and

WHEREAS, During the City's COVID-19 response, Mr. Pickens served multiple times as Executive Sponsor, helping San Francisco become the first major U.S. city to exceed 80% vaccination coverage and improving vaccine access for vulnerable communities; and

WHEREAS, Mr. Pickens was deployed and served as the Executive Sponsor for the Laguna Honda Hospital and Rehabilitation Center (LHH) following the facility's decertification from the Medicare and Medi-Cal programs. His collaborative leadership was instrumental in ensuring full re-certification and preserving LHH as a valuable health care facility for the San Francisco community; and

WHEREAS, Throughout Mr. Picken's career in public service, he has been a steadfast champion of public health and health care has dedicated his career to ensuring the most vulnerable San Francisco residents are provided with the highest levels of quality healthcare. He has served as a mentor for many DPH staff and leaders and has been a champion of professional growth and development, especially for those seeking healthcare leadership roles.

NOW BE IT RESOLVED, That the San Francisco Health Commission honors Roland Pickens who will be remembered by DPH as a healthcare pioneer who worked tirelessly to improve the lives of others and who developed and implemented sustainable systems to support the San Francisco community for generations to come.

I hereby certify that the San Francisco Health Commission at its meeting of August 17, 2026, adopted the foregoing resolution.

Laurie Green, MD

Laurie Green, MD
Health Commission President