



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

CalAIM Housing Supports in San Francisco

Local Homeless Coordinating Board – CE

April 14, 2026



CalAIM is California's long-term commitment to transforming Medi-Cal.

- Goal is to create a more coordinated, person-centered, and equitable health system that works for Californians by:
 - Making services accessible beyond the doctor's office or hospital.
 - Addressing all physical and mental health needs.
 - Improving the quality and coordination of care.
 - Advancing equity and justice.
 - Focusing on people.



CaAIM Services

- **Enhanced Care Management:** intensive community-based care-coordination for Medi-Cal members with complex health and social needs with the goal of improving whole-person health outcomes.
- **Community Supports:** Non-health care services that are clinically effective and cost-efficient as alternatives to medical services
 - **Housing Transition and Navigation Services**
 - **Housing Deposits**
 - **Housing Tenancy and Sustaining Services**
 - Respite Services
 - **Recuperative Care**
 - Short-Term Post-Hospitalization Housing
 - Day Habilitation
 - Nursing Facility Transition & Diversion
 - Home Modifications
 - Medically Tailored Meals
 - Personal Care and Homemaker Services
 - Sobering Centers
 - Community Transition Services
 - Asthma Remediation
 - **Transitional Rent**

CalAIM Housing Supports Eligibility

- Homeless or at risk of homelessness, and
- Clinical Risk Factors
 - One or more serious chronic conditions
 - Serious mental illness (SMI)
 - Substance use disorder (SUD, excluding tobacco)
 - One or more physical, intellectual or developmental disabilities
 - Individuals who are pregnant or up to 12 months post-partum
- Or, prioritized for permanent housing through Coordinated Entry

Home by the Bay

An Equity-Driven Plan to Prevent and
End Homelessness in San Francisco

2023 - 2028



CalAIM advances Home by the Bay's strategic goals.

- Coordinate care across systems
- Build and transform systems to work for people
- Engage with and respond to the whole person
- Center racial equity and housing justice
- Innovate
- Drive outcomes with data
- Diversify funding sources
- Generate revenue to expand services

Innovation: HSH as Administrative Hub

- HSH is a Business Associate to DPH's contract with the health plans.
- HSH invoices the health plans for services provided in the Homelessness Response System through City contracts.
 - CBOs don't have to build their own billing and cyber infrastructure for Medi-Cal.
 - Large and small organizations participate.
 - Providers aren't dependent on Medi-Cal reimbursement rates.
 - Services are payer-agnostic: people are served in HSH programs regardless of Medi-Cal enrollment/CalAIM eligibility.
- Leverages ONE as the data system of record for the homelessness response system.
- Invoicing pulls ONE data into the data warehouse- no PHI in ONE.

Implementation Status

Housing Navigation

- SFHP: Oct 2023
- Anthem: July 2024
- Cohort: Scattered Site Housing, HOT, Housing Placement Team Navigation, Adult Shelters
- >500 households per month

Housing Deposits

- SFHP: Jan 2024
- Anthem: July 2024
- Cohort: Scattered Site Housing
- ~2/month

Tenancy Services

- SFHP: Jan 2024
- Anthem: July 2024
- Cohort: Scattered Site Housing, Limited Site-Based PSH
- ~200/month

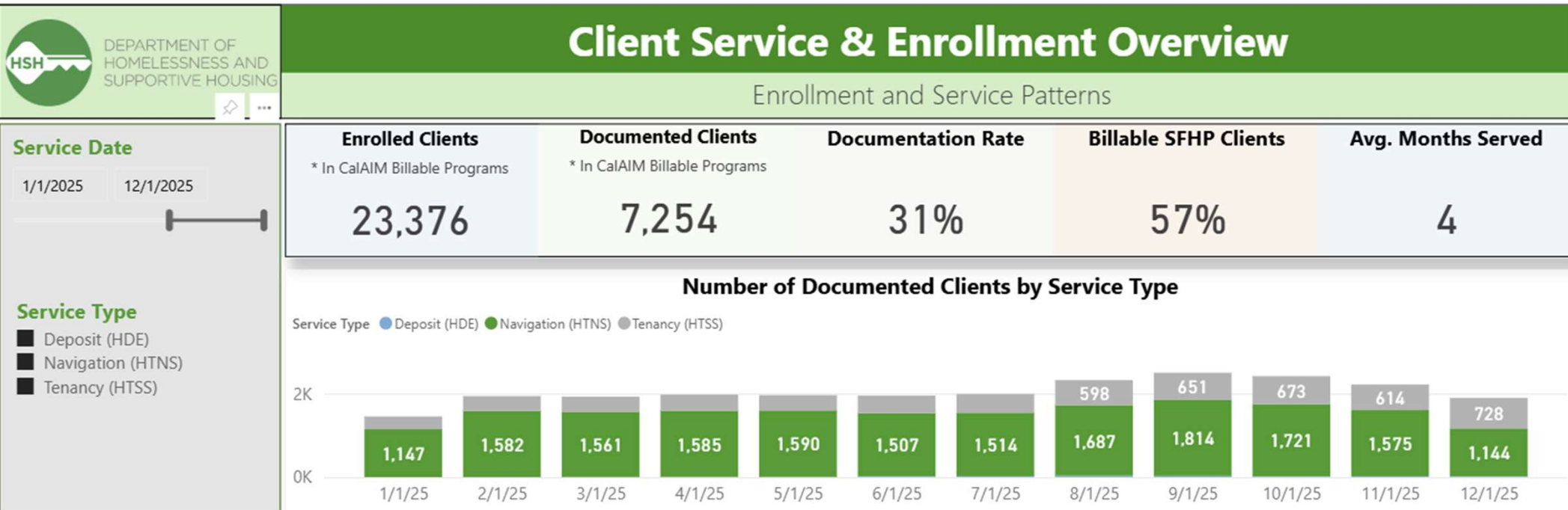
Recuperative Care

- Implementing in partnership with DPH Whole Person Integrated Care and SFHP, went live 1/1/26
- RESTORE and other interim housing with medical supports.


Transitional Rent

- Anthem 1/1/2026, SFHP 3/1/2026, Kaiser
- Implementing in partnership with DPH-BHS
- Initial focus on the Behavioral Health Services Act portfolio in Site-Based PSH with expansion in FY27

CalAIM Dashboards



Housing Navigation, Calendar Year 2025



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SUPPORTIVE SERVICES

CaAIM

Financial Overview

View by

Revenue

Invoices

Month of Service

1/1/2025 12/31/2025

Service Type

HDE

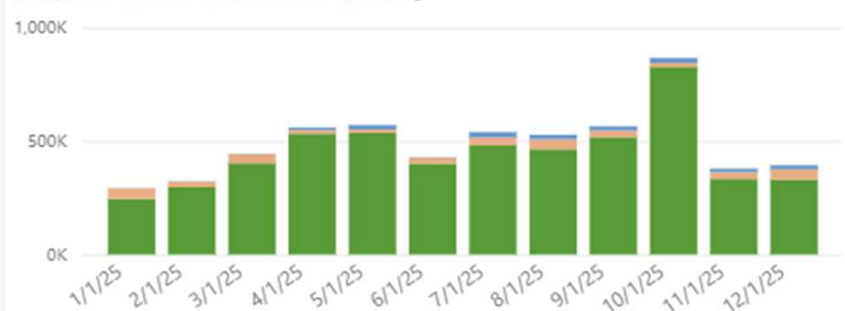
HTNS

HTSS

Total Revenue	Approved Amount	Extra Services Amount	Denied Amount	Pending Revenue
\$5,882,079	\$5,362,118	Not Applicable	\$371,118	\$148,844
	87%	0%	6%	3%

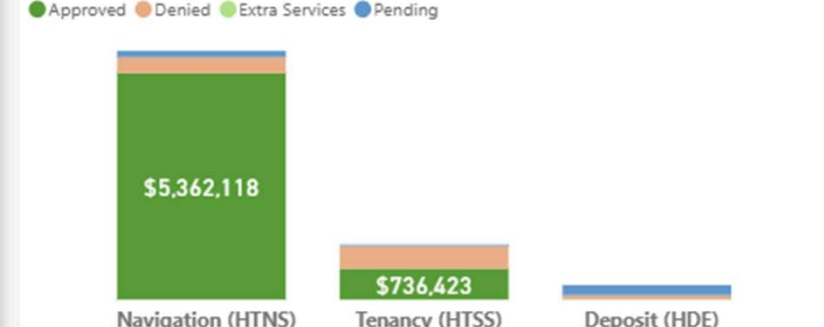
Monthly Revenue by Invoice Status

● Approved ● Denied ● Extra Services ● Pending

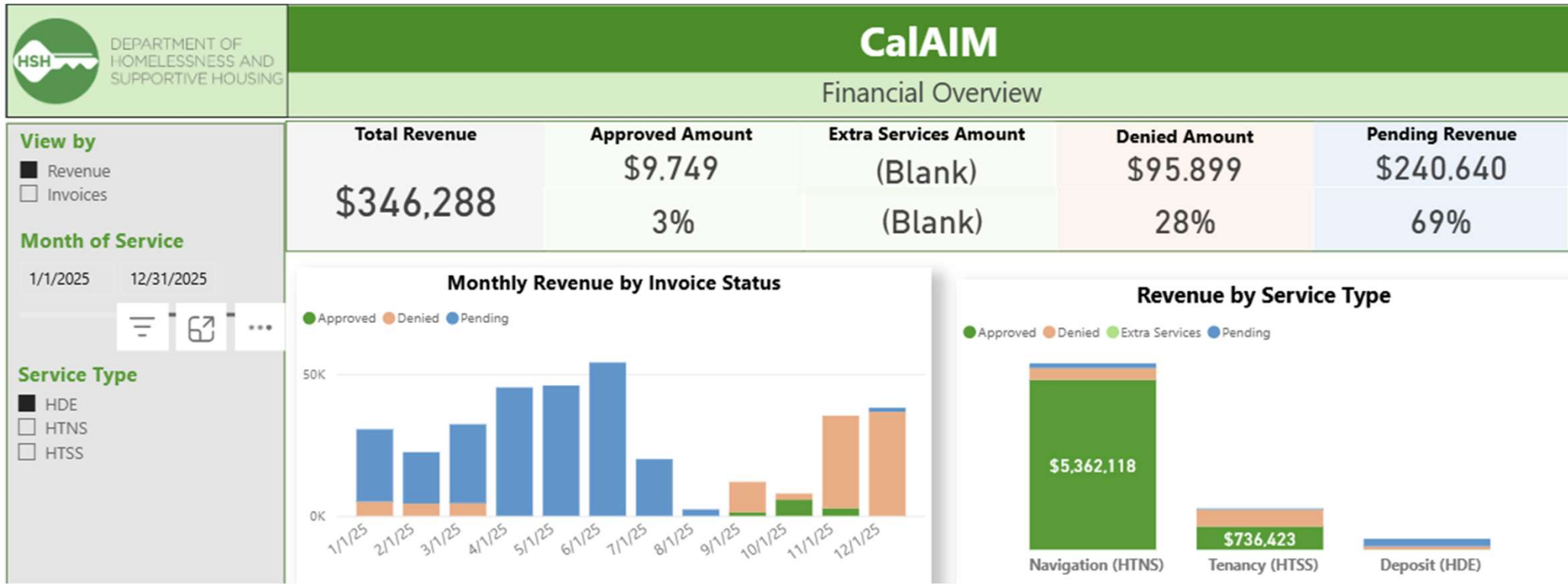


Revenue by Service Type

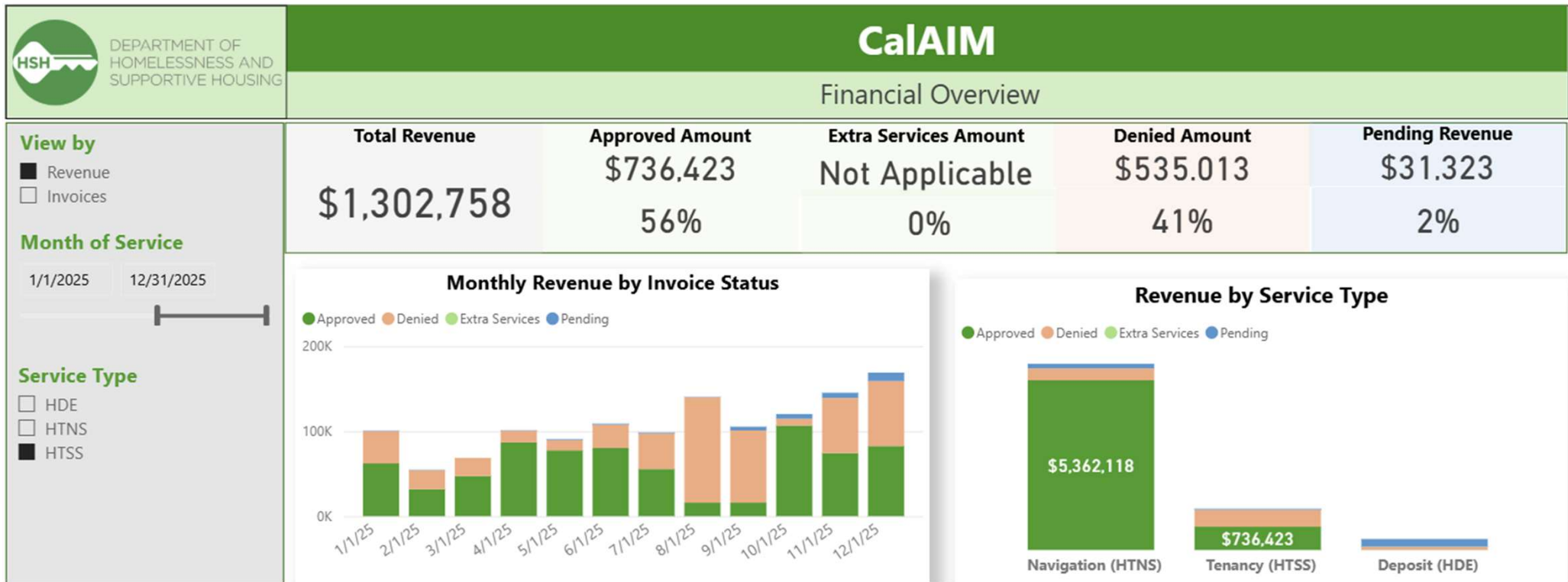
● Approved ● Denied ● Extra Services ● Pending



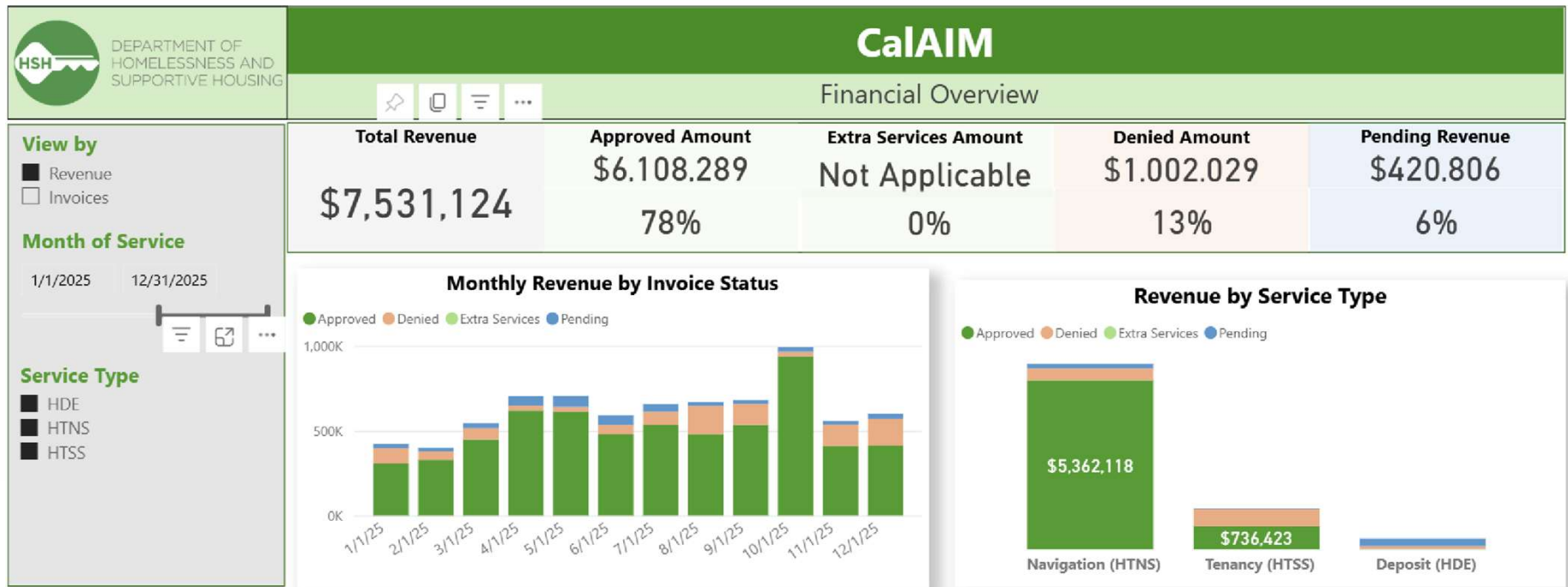
Housing Deposits, Calendar Year 2025



Housing Tenancy Services, CY 2025



Combined Housing Trio, CY2025





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Questions?

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