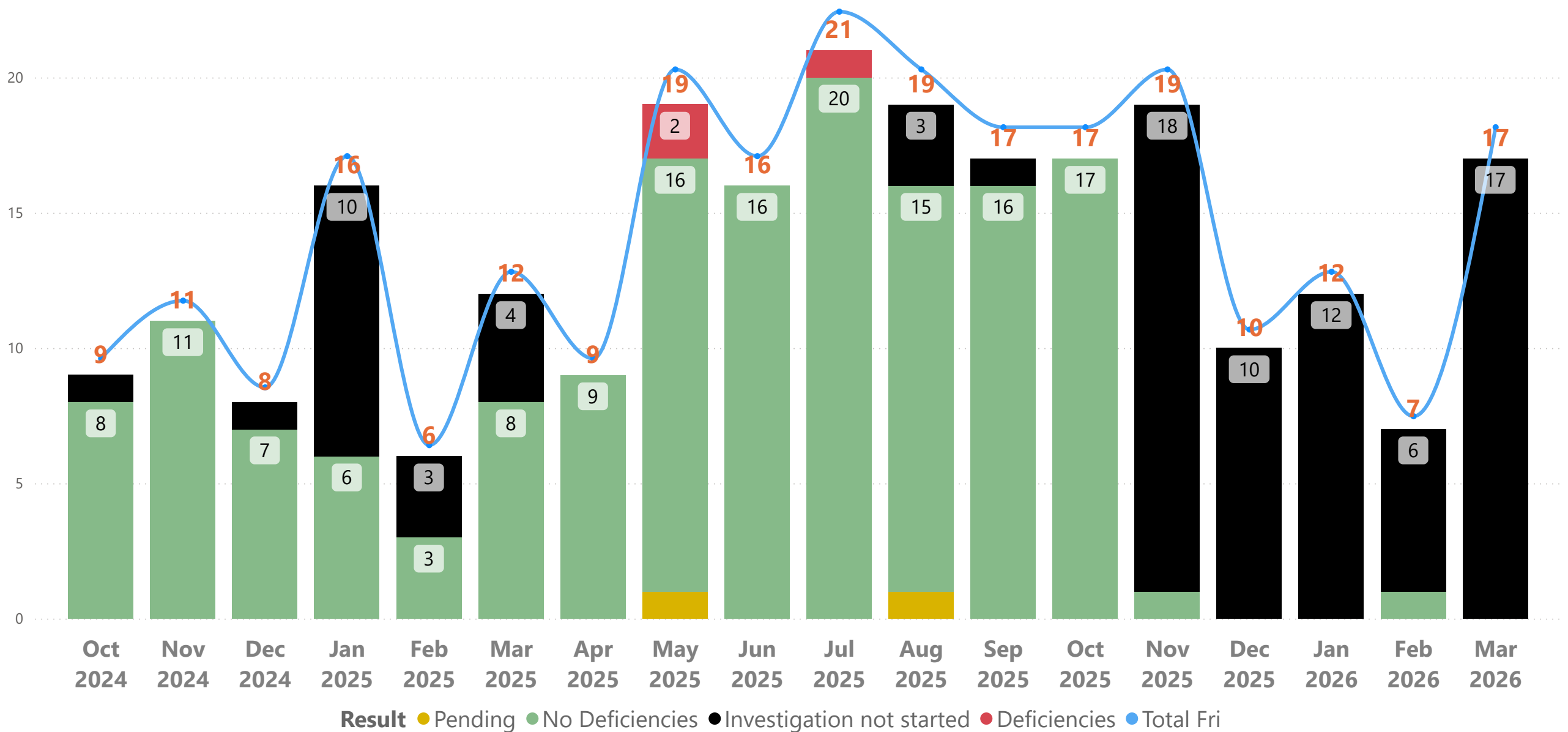




ITEM	DISCUSSION
<p><b>FACILITY REPORTED INCIDENTS (FRI)</b></p>	<p><b>During March 2026, LHH submitted a total of 17 Facility Reported Incidents (FRIs) to CDPH, and 4 Anonymous Complaints were shared from CDPH. The FRIs include allegations of abuse, disease outbreaks, and other reportable incidents.</b></p> <p><b><u>March 2026: 21 cases (17 FRIs and 4 Anonymous Complaints)</u></b> (17 FRIs cases, 17 investigations not started by CDPH; 4 Anonymous Complaints, 3 no deficiencies, 1 deficiency)</p> <ul style="list-style-type: none"> <li>• 10 Allegations of Abuse               <ul style="list-style-type: none"> <li>○ Other to Resident theft: 1 (1 investigations not started by CDPH)</li> <li>○ Resident to Resident to Resident: 8 (8 investigations not started by CDPH)</li> <li>○ Staff to Resident: 1 (1 investigation not started by CDPH)</li> </ul> </li> <li>• 7 Other Reportable Incidents               <ul style="list-style-type: none"> <li>○ Disease Outbreak: 2 (2 investigations not started by CDPH)</li> <li>○ Major Injury: 3 (3 investigations not started by CDPH)</li> <li>○ AE Other (Code Green) 1: (1 investigation not started by CDPH)</li> <li>○ Potential Privacy breach: 1 (1 investigation not started by CDPH)</li> </ul> </li> <li>• 4 Anonymous Complaints               <ul style="list-style-type: none"> <li>○ Anonymous Complaints: 4 (3 no deficiencies, 1 deficiency)</li> </ul> </li> </ul>
<p><b>SURVEY UPDATES</b></p>	<p><b>1. Site visit on 3/4/26</b></p> <ul style="list-style-type: none"> <li>• One CDPH surveyor conducted their investigation for –           <ul style="list-style-type: none"> <li>○ 1 Anonymous Complaints (FLS)</li> <li>○ Outcome:               <ul style="list-style-type: none"> <li>▪ 1 Anonymous Complaints: deficiencies noted.</li> <li>▪ CMS 2567 received by the facility on 3/5/26. Approved plan of correction shared with CDPH.</li> </ul> </li> </ul> </li> </ul> <p><b>2. Site Visit on 3/5/26</b></p> <ul style="list-style-type: none"> <li>• One CDPH surveyor conducted their investigation for –           <ul style="list-style-type: none"> <li>○ 2 Facility Reported Incidents (FRIs)               <ul style="list-style-type: none"> <li>▪ 1 major injury from 10/30/2025</li> <li>▪ 1 Res to Res from 10/31/2025</li> </ul> </li> <li>○ 1 Anonymous Complaint (Quality of Care)</li> <li>○ Preliminary Outcomes:               <ul style="list-style-type: none"> <li>▪ No deficiencies for all three cases reviewed.</li> </ul> </li> </ul> </li> </ul>

	<p><b>3. Site Visit on 3/24/26 to 3/25/26</b></p> <ul style="list-style-type: none"> <li>• One CDPH surveyor(s) conducted their investigation for – <ul style="list-style-type: none"> <li>○ 2 Facility Reported Incidents (FRIs) <ul style="list-style-type: none"> <li>▪ 1 Injury of unknown origin</li> <li>▪ 1 Major injury</li> </ul> </li> <li>○ 1 Anonymous Complaint (Staffing Complaint)</li> <li>○ 1 Anonymous Complaint (Death/Quality of Care)</li> <li>○ Preliminary Outcomes: <ul style="list-style-type: none"> <li>▪ No deficiencies for all three cases reviewed.</li> </ul> </li> </ul> </li> </ul>
<p><b>PLAN OF CORRECTION UPDATES/REPORTING</b></p>	<p>1. Submitted a plan of correction on 3/19/26 and accepted on 3/25/26. This was submitted in response to the Anonymous Complaint review on 3/4/26.</p> <p>K0353 (S/S = C) Sprinkler System – Maintenance and Testing K0918 (S/S = F) Electrical Systems – Essential Electric System</p>
<p><b>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</b></p>	<p>None.</p>
<p><b>ONGOING SITE VISITS</b></p>	<p>None.</p>
<p><b>PENDING INVESTIGATION</b></p>	<p>86 FRIs pending CDPH investigation. No document request or call/visit.</p>

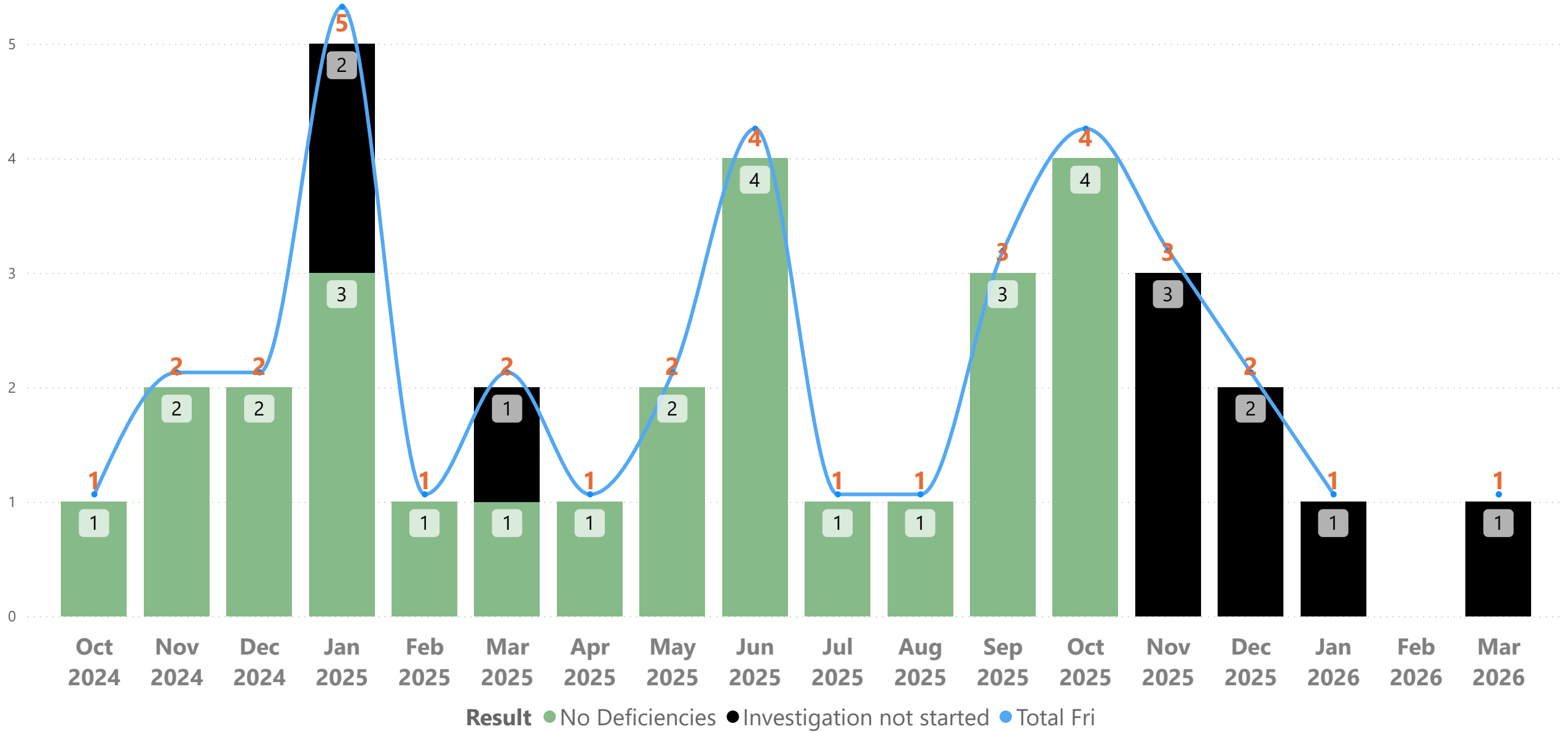
## Outcome of All Facility Reportable Incidents (October, 2024 – March, 2026)



**Result** ● Pending ● No Deficiencies ● Investigation not started ● Deficiencies ● Total Fri

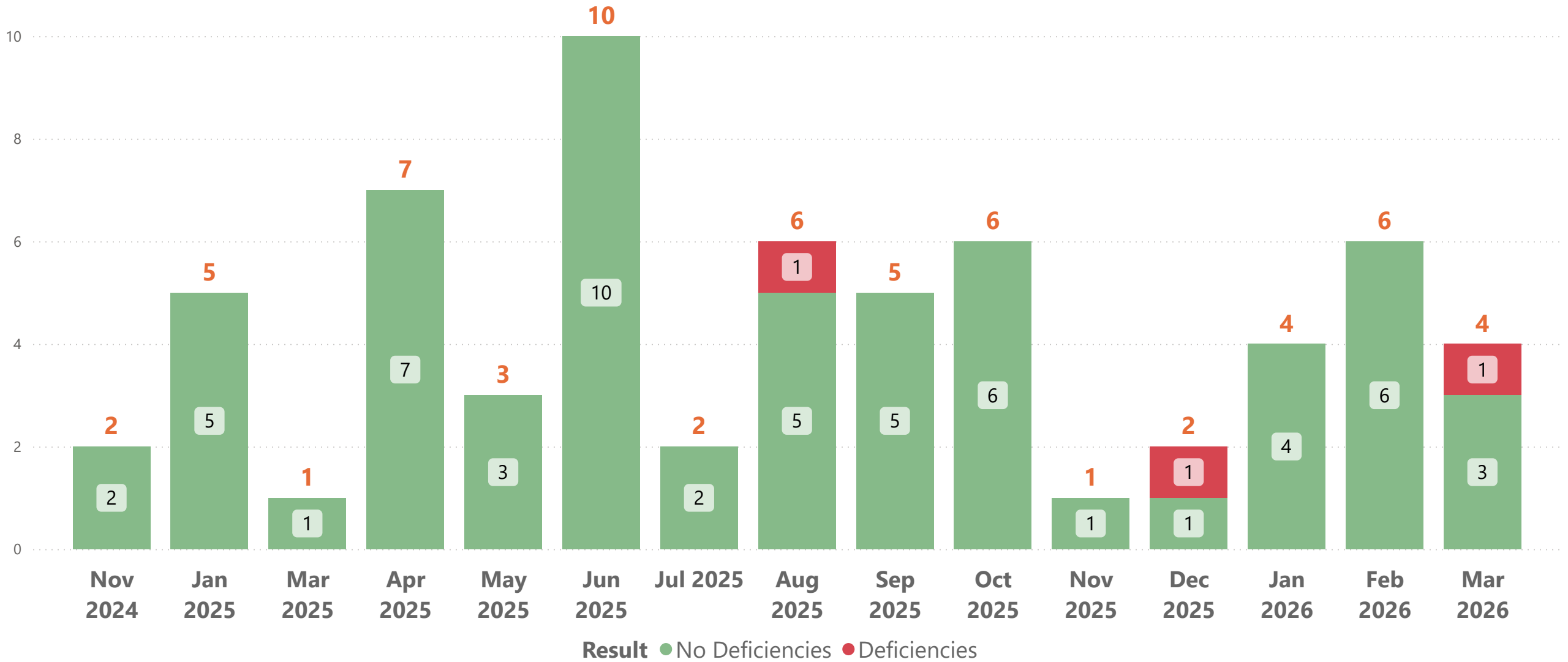
\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

## Outcome of Staff to Resident Complaints (October, 2024 – March, 2026)



\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

## Outcome of Anonymous Complaints (November, 2024 – March, 2026)



\*There was a revisit in January 2026 for a December 2025 Complaint; Not Shown in Jan 26 as it is counted in Dec 25

\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

## All Facility Reportable Incidents: Outcome Summary (October, 2024 – March, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	% of "No deficiency"
Oct 2024	8			1	100.00%
Nov 2024	11			0	100.00%
Dec 2024	7			1	100.00%
Jan 2025	6			10	100.00%
Feb 2025	3			3	100.00%
Mar 2025	8			4	100.00%
Apr 2025	9			0	100.00%
May 2025	16	2	1	0	88.89%
Jun 2025	16			0	100.00%
Jul 2025	20	1		0	95.65%
Aug 2025	15		1	3	100.00%
Sep 2025	16			1	100.00%
Oct 2025	17			0	100.00%
Nov 2025	1			18	100.00%
Dec 2025				10	
Jan 2026				12	
Feb 2026	1			6	100.00%
Mar 2026				17	
<b>Total</b>	<b>154</b>	<b>3</b>	<b>2</b>	<b>86</b>	<b>98.43%</b>

*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

## Staff to Resident Complaints: Outcome Summary (October, 2024 – March, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
Oct 2024	1			0	100.00%
Nov 2024	2			0	100.00%
Dec 2024	2			0	100.00%
Jan 2025	3			2	100.00%
Feb 2025	1			0	100.00%
Mar 2025	1			1	100.00%
Apr 2025	1			0	100.00%
May 2025	2			0	100.00%
Jun 2025	4			0	100.00%
Jul 2025	1			0	100.00%
Aug 2025	1			0	100.00%
Sep 2025	3			0	100.00%
Oct 2025	4			0	100.00%
Nov 2025				3	
Dec 2025				2	
Jan 2026				1	
Feb 2026				0	
Mar 2026				1	
<b>Total</b>	<b>26</b>			<b>10</b>	<b>100.00%</b>

## Outcome of Anonymous Complaints (October, 2024 – March, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
Oct 2024				0	
Nov 2024	2			0	100.00%
Dec 2024				0	
Jan 2025	5			0	100.00%
Feb 2025				0	
Mar 2025	1			0	100.00%
Apr 2025	7			0	100.00%
May 2025	3			0	100.00%
Jun 2025	10			0	100.00%
Jul 2025	2			0	100.00%
Aug 2025	5	1		0	83.33%
Sep 2025	5			0	100.00%
Oct 2025	6			0	100.00%
Nov 2025	1			0	100.00%
Dec 2025	1	1		0	50.00%
Jan 2026	4			0	100.00%
Feb 2026	6			0	100.00%
<b>Total</b>	<b>58</b>	<b>2</b>		<b>0</b>	<b>97.26%</b>

*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*