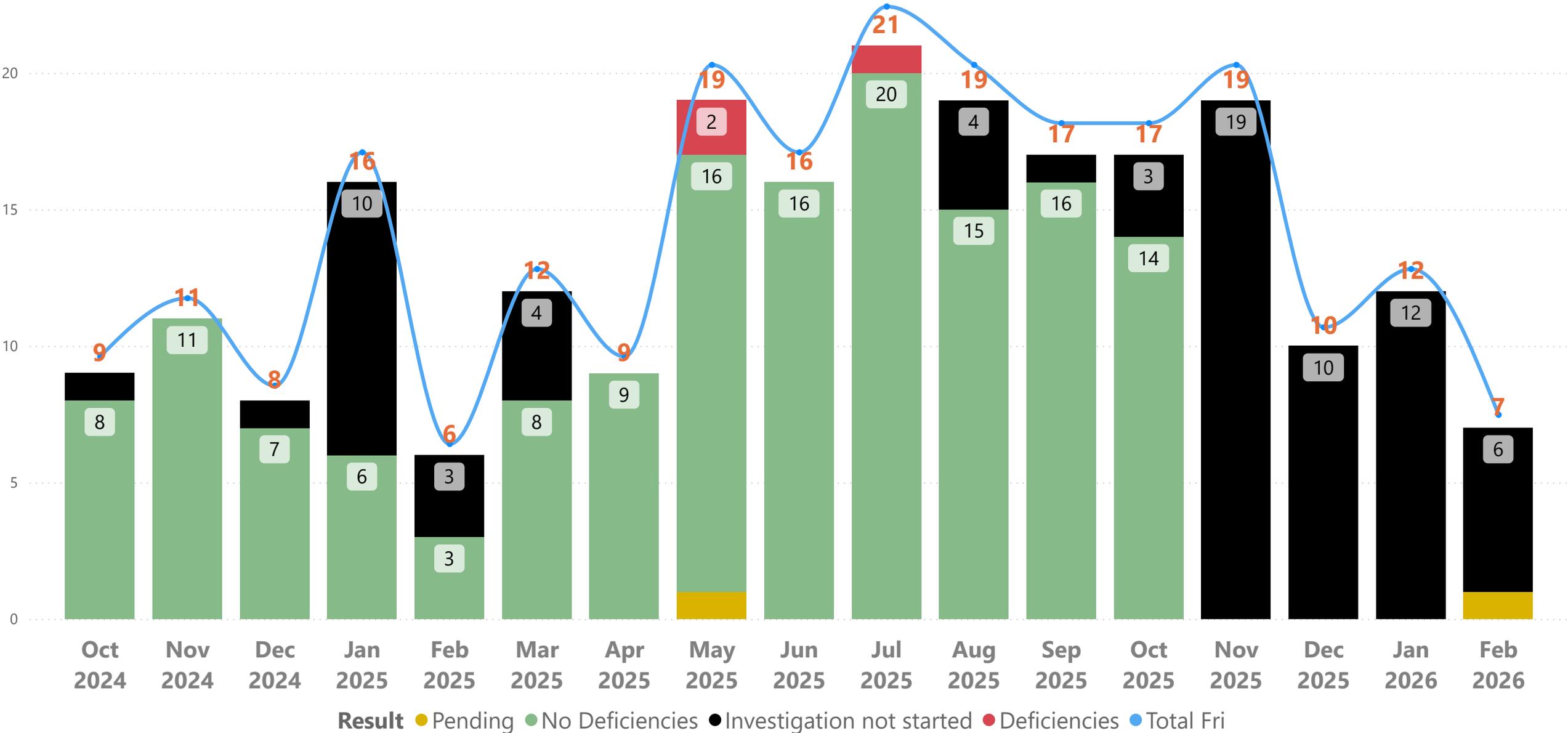




ITEM	DISCUSSION
<p><b>FACILITY REPORTED INCIDENTS (FRI)</b></p>	<p><b>During February 2026, LHH submitted a total of 7 Facility Reported Incidents (FRIs) to CDPH, and 6 Anonymous Complaints were shared from CDPH. The FRIs include allegations of abuse, Disease Outbreaks, and other reportable incidents.</b></p> <p><b>January 2026: 13 cases (7 FRIs and 6 Anonymous Complaints)</b> (6 FRIs cases, investigations not started by CDPH, One FRI pending outcome; 6 Anonymous Complaints, 6 no deficiencies)</p> <ul style="list-style-type: none"> <li>• 3 Allegations of Abuse <ul style="list-style-type: none"> <li>○ Other to Resident: 2 (2 investigations not started by CDPH)</li> <li>○ Resident to Resident: 1 (1 investigation not started by CDPH)</li> </ul> </li> <li>• 4 Other Reportable Incidents <ul style="list-style-type: none"> <li>○ Disease Outbreak: 2 (2 investigations not started by CDPH)</li> <li>○ Unusual Occurrence: 1 (1 pending outcome)</li> <li>○ Major Injury: 1 (1 investigation not started by CDPH)</li> </ul> </li> <li>• 6 Anonymous Complaints <ul style="list-style-type: none"> <li>○ Anonymous Complaints: 6 (6 no deficiencies)</li> </ul> </li> </ul>
<p><b>SURVEY UPDATES</b></p>	<p><b>1. Site visit on 2/05/26</b></p> <ul style="list-style-type: none"> <li>• One CDPH surveyor conducted their investigation for – <ul style="list-style-type: none"> <li>○ 1 Facility Reported Incident (FRI) <ul style="list-style-type: none"> <li>▪ 1 FRI from February 2026</li> </ul> </li> <li>○ 2 Anonymous Complaints (Staffing)</li> <li>○ Preliminary Outcomes: <ul style="list-style-type: none"> <li>▪ 1 FRI: Pending Outcome</li> <li>▪ 2 Anonymous Complaints: Verbal, No Deficiencies.</li> </ul> </li> </ul> </li> </ul> <p><b>2. Site Visit on 2/23/26 to 2/26/26</b></p> <ul style="list-style-type: none"> <li>• Five CDPH surveyors conducted their investigation for – <ul style="list-style-type: none"> <li>○ 26 Facility Reported Incidents (FRIs) <ul style="list-style-type: none"> <li>▪ 1 FRI from July 2025</li> <li>▪ 2 FRIs from August 2025</li> <li>▪ 12 FRIs from September 2025</li> <li>▪ 11 FRIs from October 2025</li> </ul> </li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>○ 4 Anonymous Complaints (Quality of Care and Employee Complaint)</li> <li>○ Preliminary Outcomes: <ul style="list-style-type: none"> <li>▪ 26 FRIs: Zero Deficiency</li> <li>▪ 4 Anonymous Complaints: Zero Deficiency</li> </ul> </li> </ul>
<b>PLAN OF CORRECTION UPDATES/REPORTING</b>	<b>None.</b>
<b>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</b>	<b>None.</b>
<b>ONGOING SITE VISITS</b>	<b>None.</b>
<b>PENDING INVESTIGATION</b>	<b>74 FRIs pending CDPH investigation. No document request or call/visit.</b>

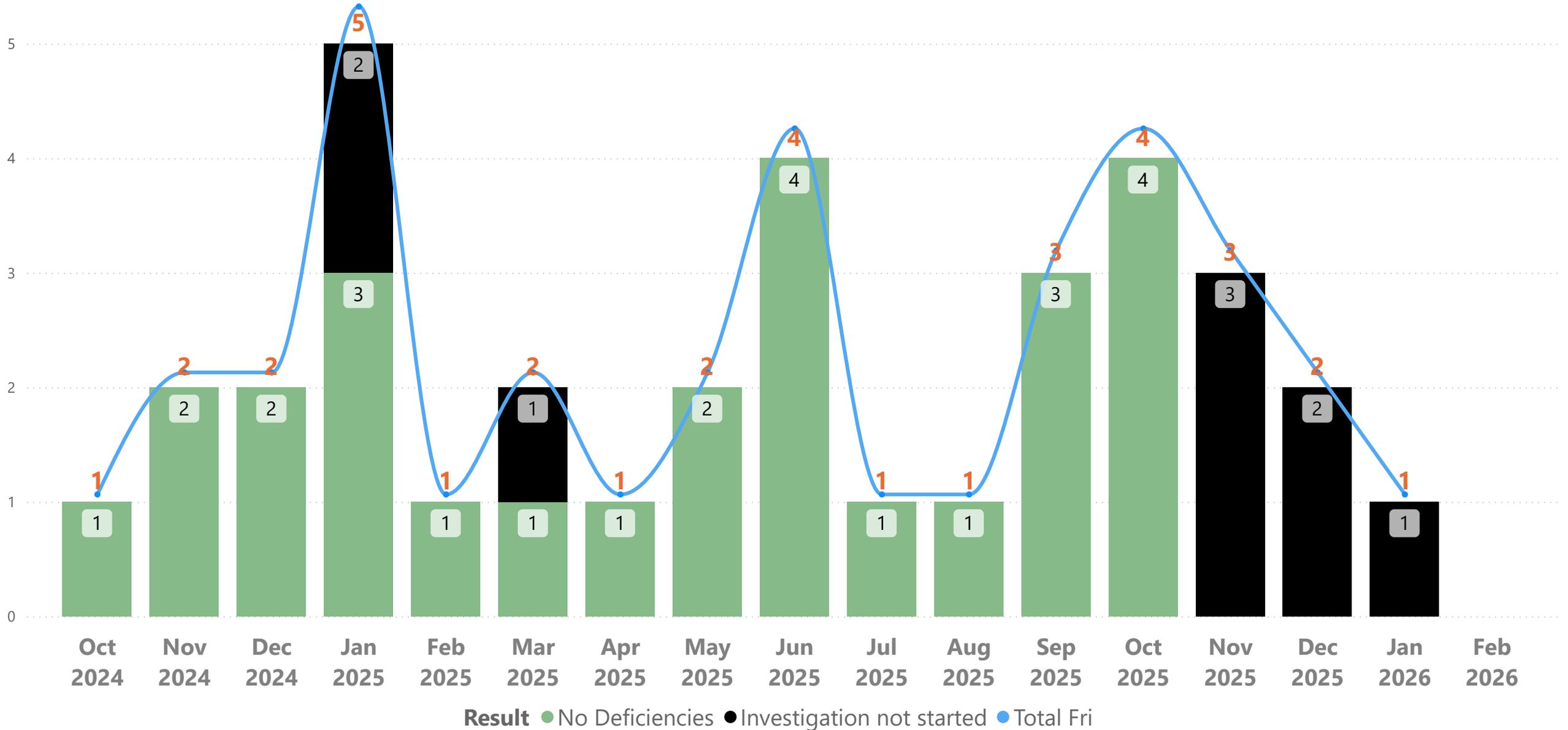
# Outcome of All Facility Reportable Incidents (October, 2024 – February, 2026)



**Result** ● Pending ● No Deficiencies ● Investigation not started ● Deficiencies ● Total Fri

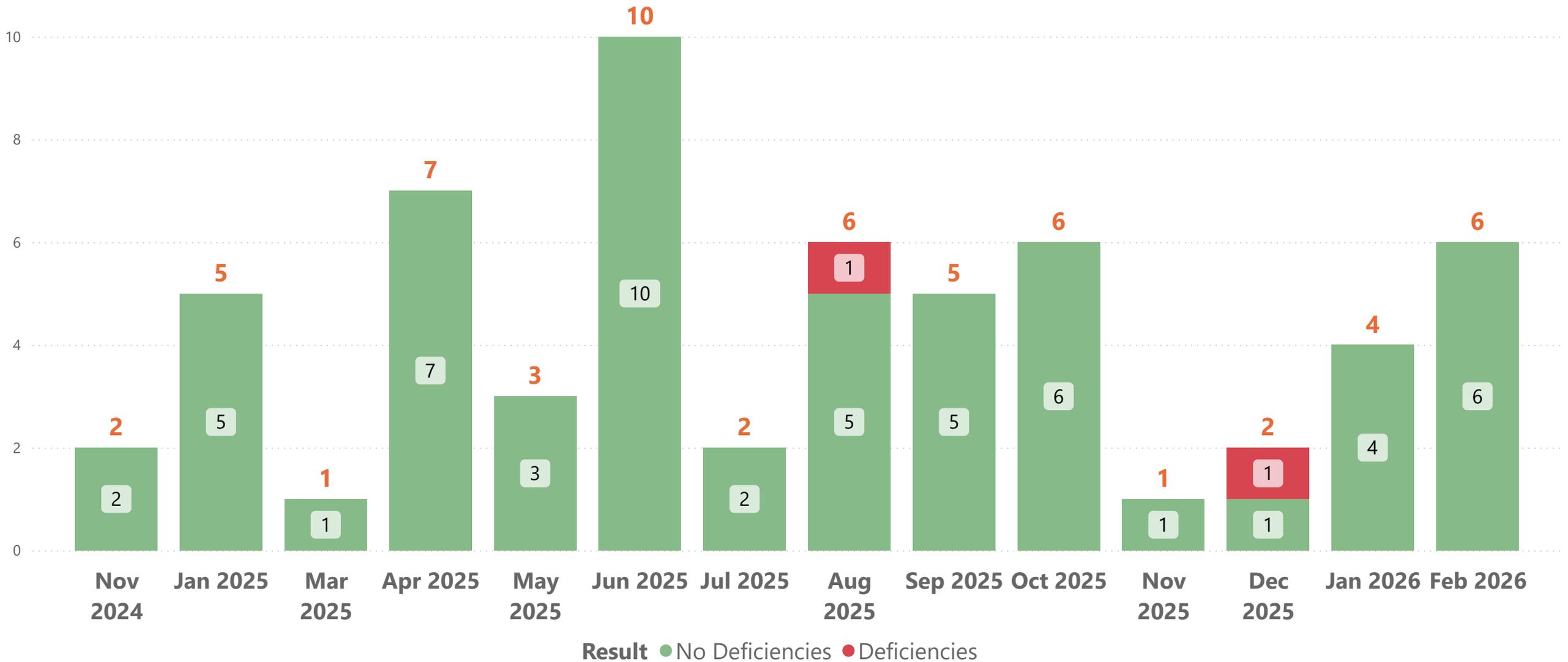
*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

## Outcome of Staff to Resident Complaints (October, 2024 – February, 2026)



*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

## Outcome of Anonymous Complaints (November, 2024 – February, 2026)



\*There was a revisit in January 2026 for a December 2025 Complaint; Not Shown in Jan 26 as it is counted in Dec 25

\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

## All Facility Reportable Incidents: Outcome Summary (October, 2024 – February, 2026)

<b>MonthYear</b>	<b>No Deficiencies</b>	<b>Deficiencies</b>	<b>Pending</b>	<b>Investigation not started</b>	<b>% of "No deficiency"</b>
Oct 2024	8			1	100.00%
Nov 2024	11			0	100.00%
Dec 2024	7			1	100.00%
Jan 2025	6			10	100.00%
Feb 2025	3			3	100.00%
Mar 2025	8			4	100.00%
Apr 2025	9			0	100.00%
May 2025	16	2	1	0	88.89%
Jun 2025	16			0	100.00%
Jul 2025	20	1		0	95.65%
Aug 2025	15			4	100.00%
Sep 2025	16			1	100.00%
Oct 2025	14			3	100.00%
Nov 2025				19	
Dec 2025				10	
Jan 2026				12	
Feb 2026			1	6	
<b>Total</b>	<b>149</b>	<b>3</b>	<b>2</b>	<b>74</b>	<b>98.37%</b>

*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

## Staff to Resident Complaints: Outcome Summary (October, 2024 – February, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
Oct 2024	1			0	100.00%
Nov 2024	2			0	100.00%
Dec 2024	2			0	100.00%
Jan 2025	3			2	100.00%
Feb 2025	1			0	100.00%
Mar 2025	1			1	100.00%
Apr 2025	1			0	100.00%
May 2025	2			0	100.00%
Jun 2025	4			0	100.00%
Jul 2025	1			0	100.00%
Aug 2025	1			0	100.00%
Sep 2025	3			0	100.00%
Oct 2025	4			0	100.00%
Nov 2025				3	
Dec 2025				2	
Jan 2026				1	
Feb 2026				0	
<b>Total</b>	<b>26</b>			<b>9</b>	<b>100.00%</b>

## Outcome of Anonymous Complaints (October, 2024 – February, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
Oct 2024				0	
Nov 2024	2			0	100.00%
Dec 2024				0	
Jan 2025	5			0	100.00%
Feb 2025				0	
Mar 2025	1			0	100.00%
Apr 2025	7			0	100.00%
May 2025	3			0	100.00%
Jun 2025	10			0	100.00%
Jul 2025	2			0	100.00%
Aug 2025	5	1		0	83.33%
Sep 2025	5			0	100.00%
Oct 2025	6			0	100.00%
Nov 2025	1			0	100.00%
Dec 2025	1	1		0	50.00%
Jan 2026	4			0	100.00%
Feb 2026	6			0	100.00%
<b>Total</b>	<b>58</b>	<b>2</b>		<b>0</b>	<b>97.47%</b>

*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*