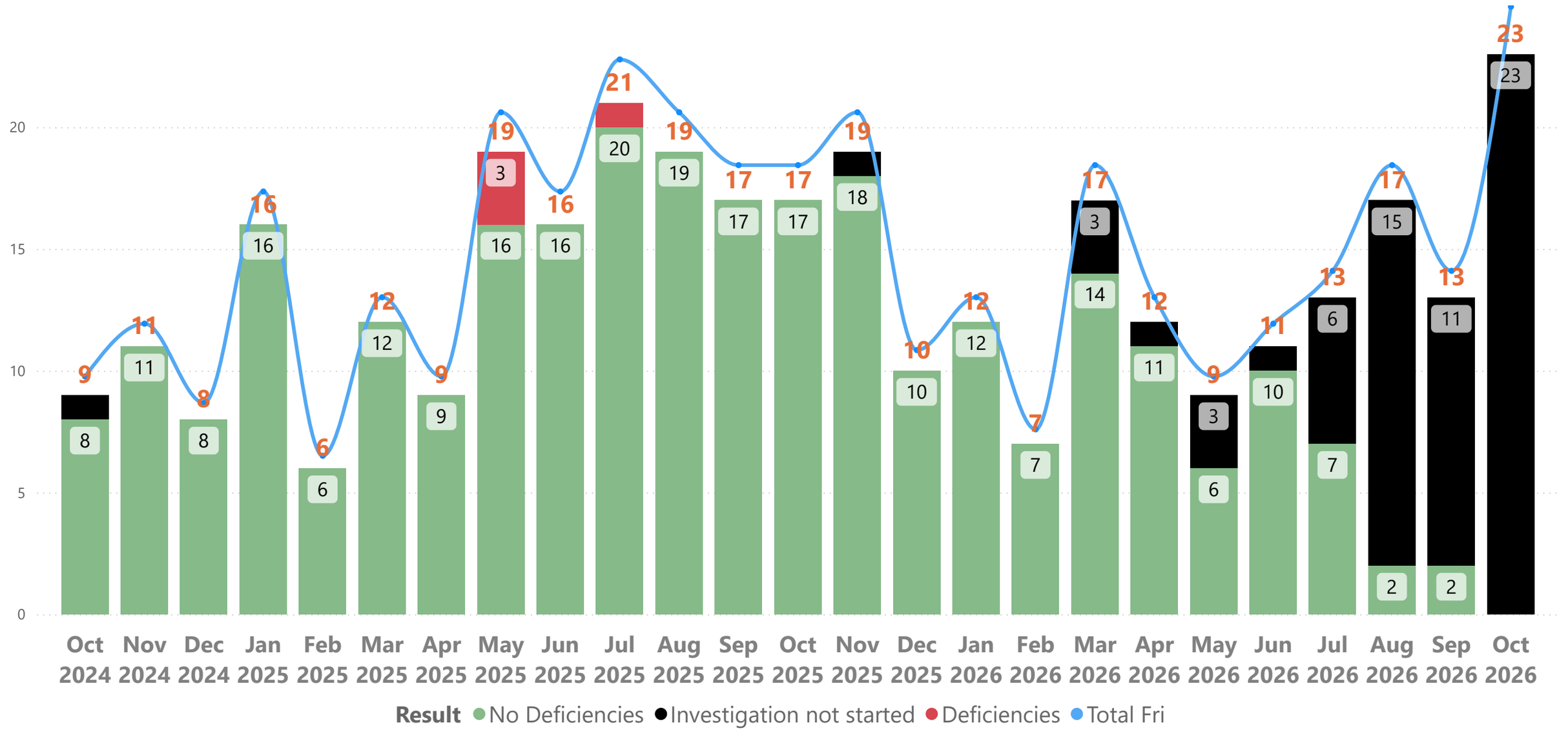
San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Joint Conference Committee
Quality Management Department
November 2026 Regulatory Affairs Report

ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	**During October 2026, LHH submitted a total of 23 Facility Reported Incidents (FRIs) to CDPH, and 1 Anonymous Complaint was shared from CDPH. The FRIs include allegations of abuse, disease outbreak, and other reportable incidents.** **<u>October 2026: 24 cases (23 FRIs and 1 Anonymous Complaints)</u>** *(23 FRIs cases, investigations have not been started by CDPH; 1 Anonymous Complaint had no deficiency)* • 9 Allegations of Abuse ○ Resident to Resident: 5 *(5 investigations not started by CDPH)* ○ Staff to Resident: 3 *(3 investigations not started by CDPH)* ○ Injury of Unknown Origin: 1 *(1 investigation not started by CDPH)* • 14 Other Reportable Incidents ○ Major Injury: 3 *(3 investigations not started by CDPH)* ○ Disease Outbreak: 7 *(7 investigations not started by CDPH)* ○ Construction Project: 4 *(4 investigations not started by CDPH)* • 1 Anonymous Complaint ○ Anonymous Complaints: 1 *(1 no deficiency)*
SURVEY UPDATES	**1. Site Visit on 10/13/26** • Three CDPH surveyors conducted their investigation for – ○ 20 Facility Reported Incidents (FRIs) and 1 Anonymous Complaint (Quality of Care) ▪ 2 FRIs for April 2026 ▪ 5 FRIs for May 2026 ▪ 8 FRIs for June 2026 ▪ 5 FRIs for July 2026 ▪ 1 Anonymous Complaint ○ The official CMS 2567 Statement of Deficiency was received on 10/26/26. ▪ 20 FRIs: Zero Deficiency ▪ 1 Anonymous Complaint: Zero Deficiency
PLAN OF CORRECTION UPDATES/REPORTING	**None.**
EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS	**None.**

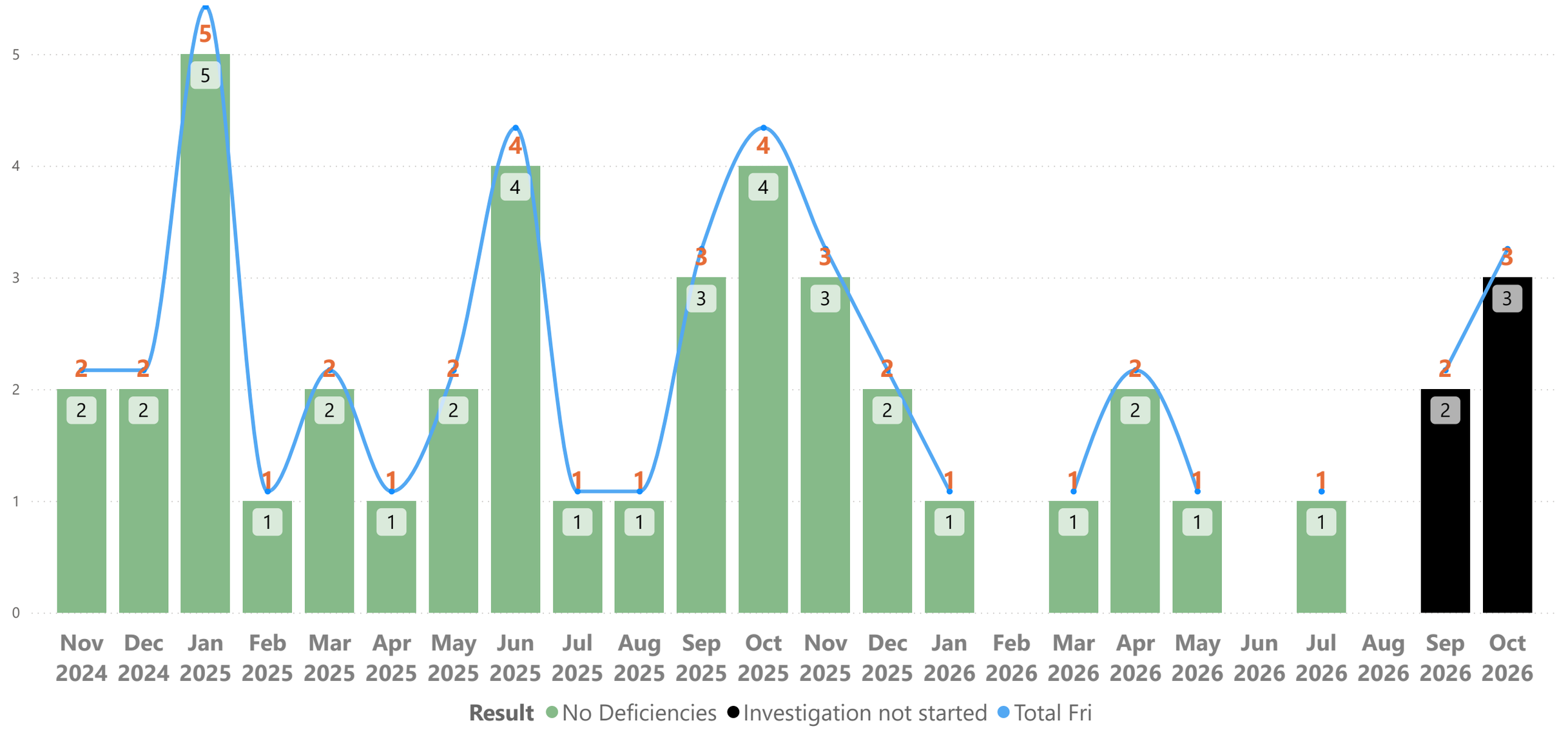
ONGOING/OTHER SITE VISITS	**None.**
PENDING INVESTIGATION	**65 FRIs pending CDPH investigation. No document request or call/visit.**

Outcome of All Facility Reportable Incidents (October, 2024 – October, 2026)



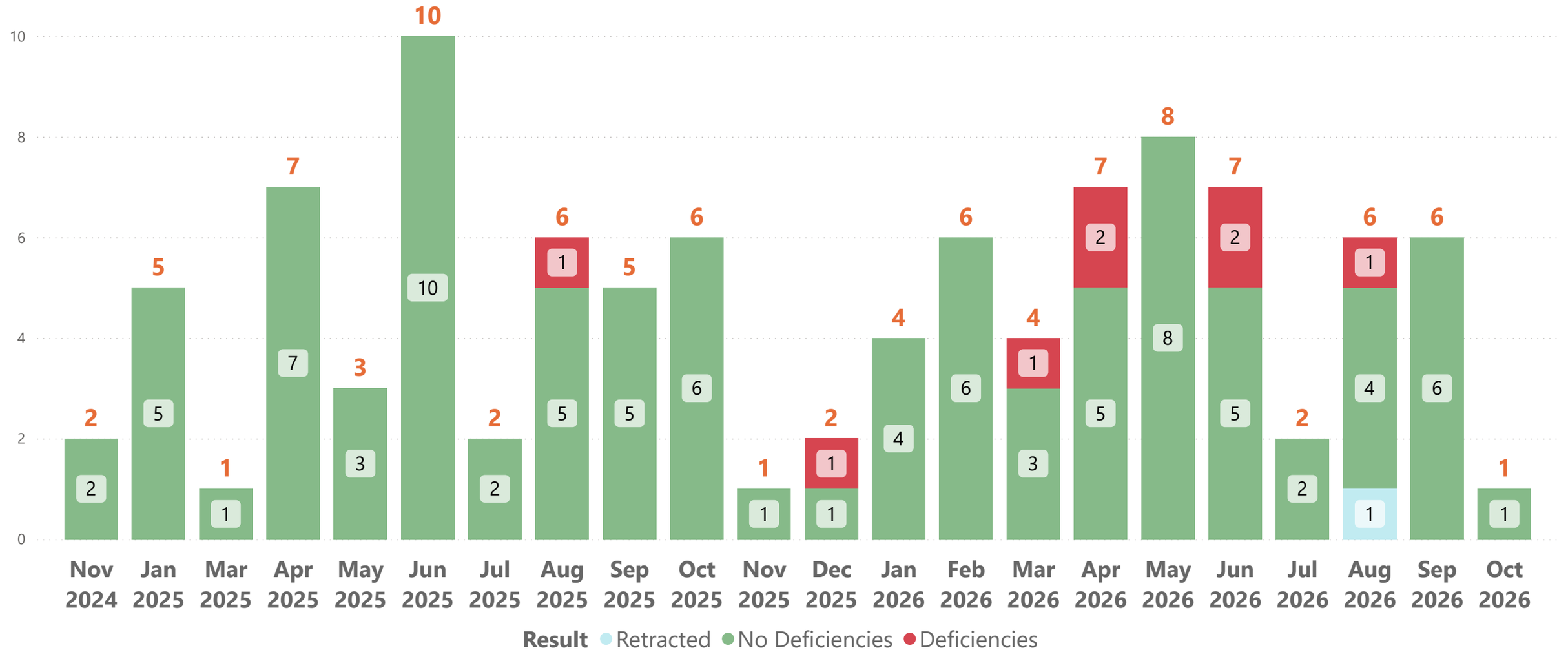
**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Outcome of Staff to Resident Complaints (October, 2024 – October, 2026)



**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Outcome of Anonymous Complaints (November, 2024 – October, 2026)



*There was a revisit in January 2026 for a December 2025 Complaint;
Not Shown in Jan 26 as it is counted in Dec 25

**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

All Facility Reportable Incidents: Outcome Summary (October, 2024 – October, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	% of "No deficiency" (Closed Cases)
Nov 2024	11			0	100.00%
Dec 2024	8			0	100.00%
Jan 2025	16			0	100.00%
Feb 2025	6			0	100.00%
Mar 2025	12			0	100.00%
Apr 2025	9			0	100.00%
May 2025	16	3		0	84.21%
Jun 2025	16			0	100.00%
Jul 2025	20	1		0	95.65%
Aug 2025	19			0	100.00%
Sep 2025	17			0	100.00%
Oct 2025	17			0	100.00%
Nov 2025	18			1	100.00%
Dec 2025	10			0	100.00%
Jan 2026	12			0	100.00%
Feb 2026	7			0	100.00%
Mar 2026	14			3	100.00%
Apr 2026	11			1	100.00%
May 2026	6			3	100.00%
Jun 2026	10			1	100.00%
Jul 2026	7			6	100.00%
Aug 2026	2			15	100.00%
Sep 2026	2			11	100.00%
Oct 2026				23	
Total	**266**	**4**		**64**	**98.70%**

**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Staff to Resident Complaints: Outcome Summary (October, 2024 – October, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency (Closed Cases)
Nov 2024	2			0	100.00%
Dec 2024	2			0	100.00%
Jan 2025	5			0	100.00%
Feb 2025	1			0	100.00%
Mar 2025	2			0	100.00%
Apr 2025	1			0	100.00%
May 2025	2			0	100.00%
Jun 2025	4			0	100.00%
Jul 2025	1			0	100.00%
Aug 2025	1			0	100.00%
Sep 2025	3			0	100.00%
Oct 2025	4			0	100.00%
Nov 2025	3			0	100.00%
Dec 2025	2			0	100.00%
Jan 2026	1			0	100.00%
Feb 2026				0	
Mar 2026	1			0	100.00%
Apr 2026	2			0	100.00%
May 2026	1			0	100.00%
Jun 2026				0	
Jul 2026	1			0	100.00%
Aug 2026				0	
Sep 2026				2	
Oct 2026				3	
Total	**39**			**5**	**100.00%**

Outcome of Anonymous Complaints (October, 2024 – October, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency (Closed Cases)
Nov 2024	2			0	100.00%
Dec 2024				0	
Jan 2025	5			0	100.00%
Feb 2025				0	
Mar 2025	1			0	100.00%
Apr 2025	7			0	100.00%
May 2025	3			0	100.00%
Jun 2025	10			0	100.00%
Jul 2025	2			0	100.00%
Aug 2025	5	1		0	83.33%
Sep 2025	5			0	100.00%
Oct 2025	6			0	100.00%
Nov 2025	1			0	100.00%
Dec 2025	1	1		0	50.00%
Jan 2026	4			0	100.00%
Feb 2026	6			0	100.00%
Mar 2026	3	1		0	80.00%
Apr 2026	5	2		0	77.78%
May 2026	8			0	100.00%
Jun 2026	5	2		0	71.43%
Jul 2026	2			0	100.00%
Aug 2026	4	1		0	80.00%
Sep 2026	6			0	100.00%
Oct 2026	1			0	100.00%
Total	**92**	**8**		**0**	**93.65%**

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