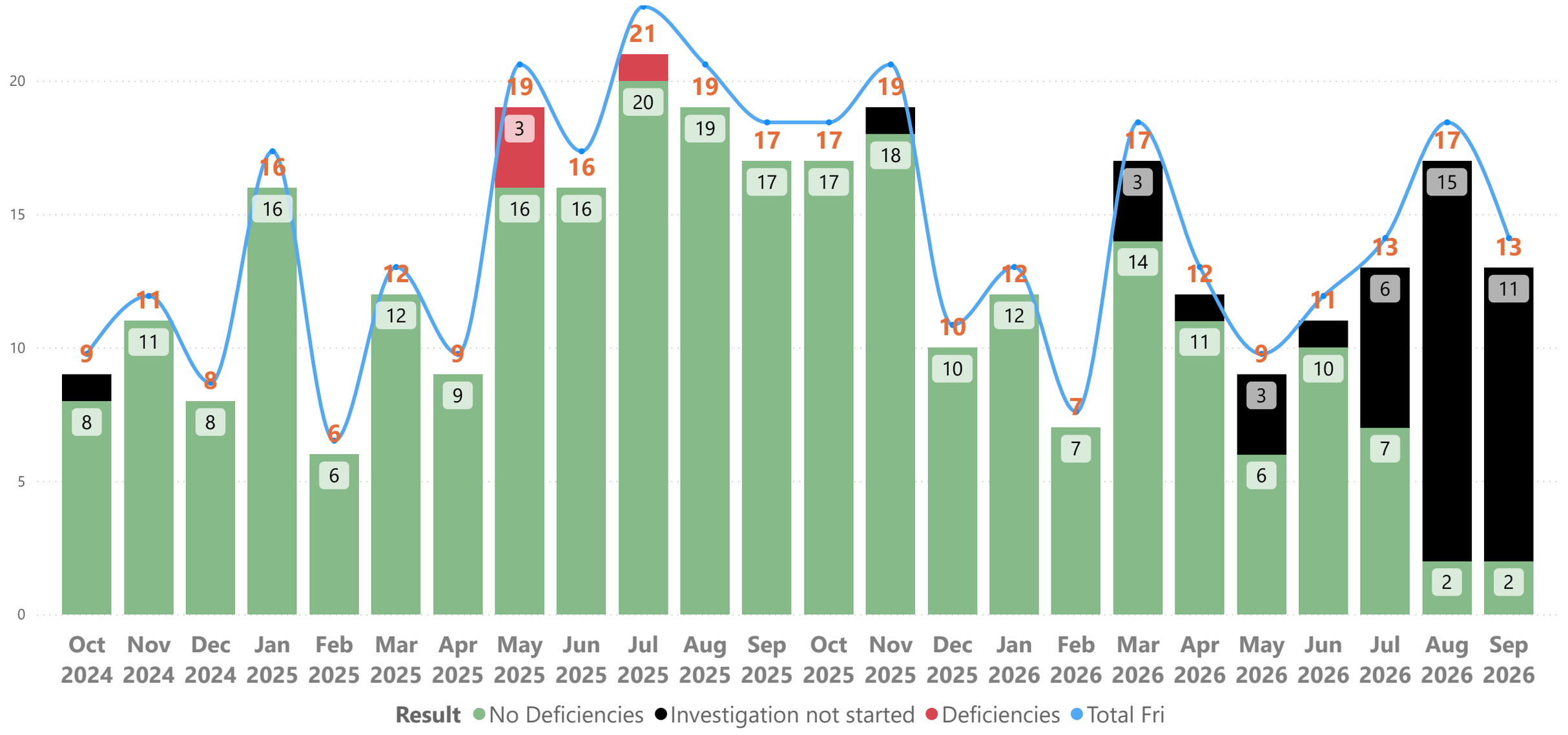
San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Joint Conference Committee
Quality Management Department
October 2026 Regulatory Affairs Report

ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	**During September 2026, LHH submitted a total of 13 Facility Reported Incidents (FRIs) to CDPH, and 6 Anonymous Complaints were shared from CDPH. The FRIs include allegations of abuse, disease outbreak, and other reportable incidents.** **<u>September 2026: 19 cases (13 FRIs and 6 Anonymous Complaints)</u>** *(2 FRIs had no deficiencies, 11 FRIs, investigations have not been started by CDPH; 6 Anonymous Complaints had no deficiencies)* • 6 Allegations of Abuse ○ Resident to Resident: 2 *(2 investigations not started by CDPH)* ○ Staff to Resident: 2 *(2 investigations not started by CDPH)* ○ Other to Resident: 1 *(1 investigation not started by CDPH)* ○ Injury of Unknown Origin: 1 *(1 no deficiency)* • 7 Other Reportable Incidents ○ Major Injury: 4 *(1 no deficiency; 3 investigations not started by CDPH)* ○ Disease Outbreak: 1 *(1 investigation not started by CDPH)* ○ Construction Project: 2 *(2 investigations not started by CDPH)* • 6 Anonymous Complaints ○ Anonymous Complaints: 6 *(6 Anonymous Complaints, no deficiencies)*
SURVEY UPDATES	**1. Site Visit on 9/29/26** • Two CDPH surveyor conducted their investigation for – ○ 5 FRIs and 6 Anonymous Complaint (Quality of Care, Staffing, Resident Rights, Accidents, and Injury of Unknown) ▪ 3 FRIs from April 2026 ▪ 2 FRIs from September 2026 ▪ 6 Anonymous Complaints ○ The official CMS 2567 Statement of Deficiency was received on 10/07/26: ▪ 5 FRIs: Zero Deficiency ▪ 6 Anonymous Complaints: Zero Deficiency
PLAN OF CORRECTION UPDATES/REPORTING	**None.**

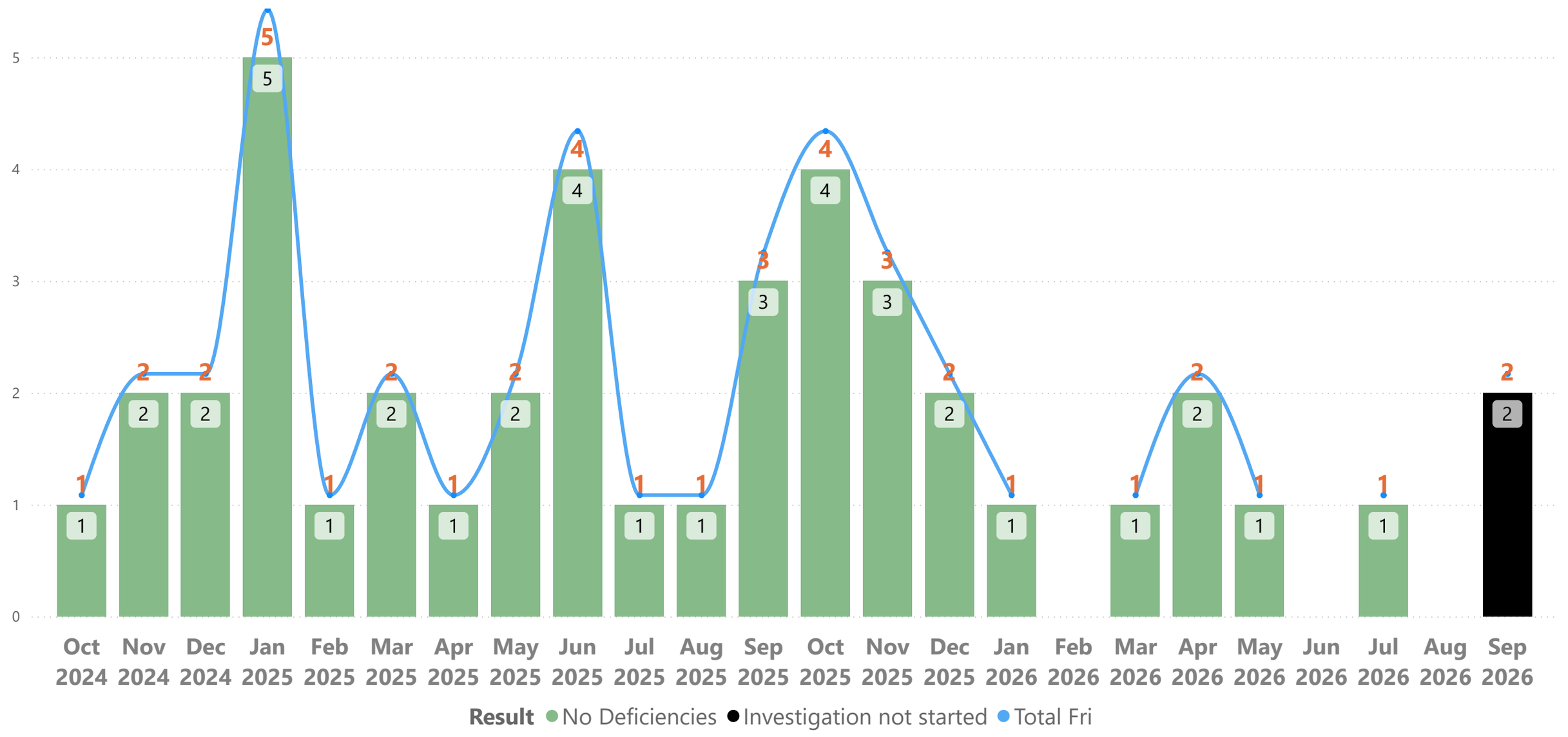
EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS	**1. Off-site investigation 9/22/26** • Privacy Breach reported on 7/21/26 • Outcome: No Action Required. (No Deficiency)
ONGOING/OTHER SITE VISITS	**None.**
PENDING INVESTIGATION	**61 FRIs pending CDPH investigation. No document request or call/visit.**

Outcome of All Facility Reportable Incidents (October, 2024 – September, 2026)



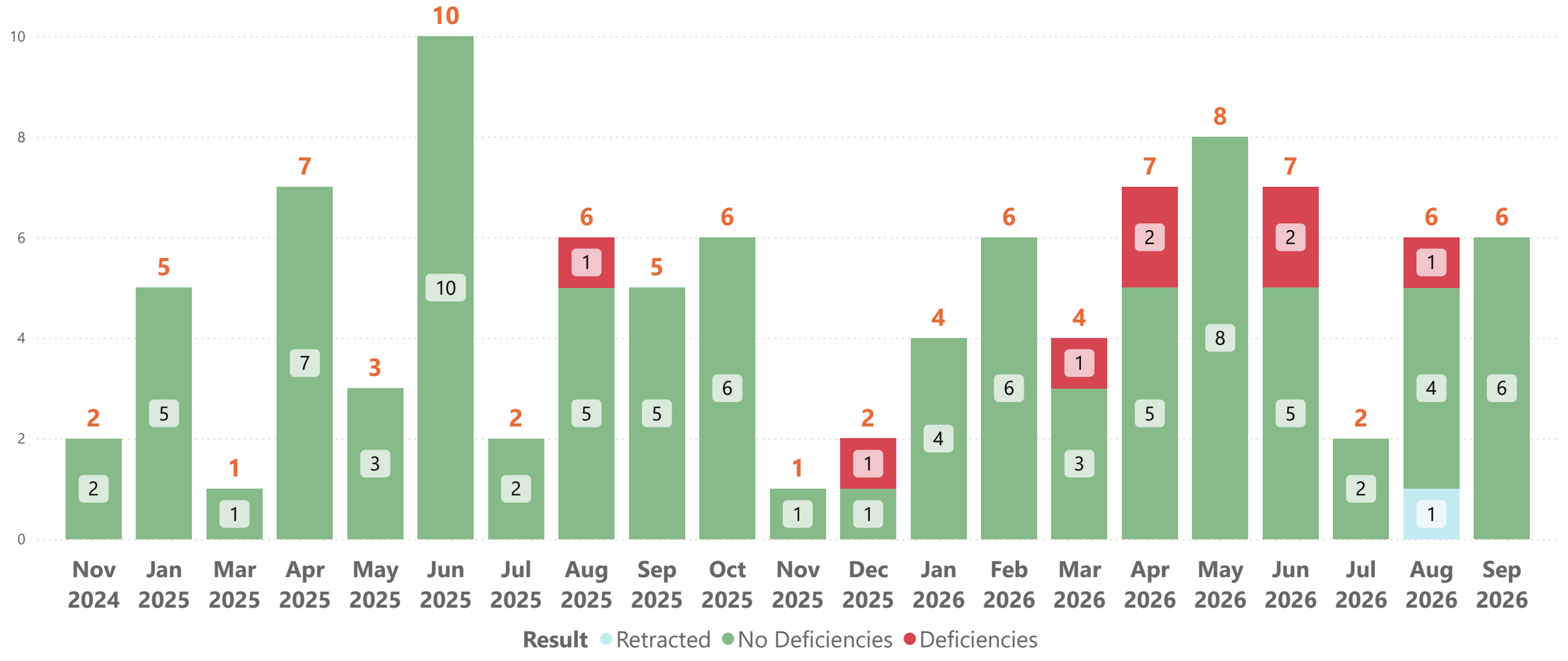
**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Outcome of Staff to Resident Complaints (October, 2024 – September, 2026)



**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Outcome of Anonymous Complaints (November, 2024 – September, 2026)



*There was a revisit in January 2026 for a December 2025 Complaint;
Not Shown in Jan 26 as it is counted in Dec 25

**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

All Facility Reportable Incidents: Outcome Summary (October, 2024 – September, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	% of "No deficiency" (Closed Cases)
Oct 2024	8			1	100.00%
Nov 2024	11			0	100.00%
Dec 2024	8			0	100.00%
Jan 2025	16			0	100.00%
Feb 2025	6			0	100.00%
Mar 2025	12			0	100.00%
Apr 2025	9			0	100.00%
May 2025	16	3		0	84.21%
Jun 2025	16			0	100.00%
Jul 2025	20	1		0	95.65%
Aug 2025	19			0	100.00%
Sep 2025	17			0	100.00%
Oct 2025	17			0	100.00%
Nov 2025	18			1	100.00%
Dec 2025	10			0	100.00%
Jan 2026	12			0	100.00%
Feb 2026	7			0	100.00%
Mar 2026	14			3	100.00%
Apr 2026	11			1	100.00%
May 2026	6			3	100.00%
Jun 2026	10			1	100.00%
Jul 2026	7			6	100.00%
Aug 2026	2			15	100.00%
Sep 2026	2			11	100.00%
Total	**274**	**4**		**42**	**98.83%**

**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Staff to Resident Complaints: Outcome Summary (October, 2024 – September, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency (Closed Cases)
Oct 2024	1			0	100.00%
Nov 2024	2			0	100.00%
Dec 2024	2			0	100.00%
Jan 2025	5			0	100.00%
Feb 2025	1			0	100.00%
Mar 2025	2			0	100.00%
Apr 2025	1			0	100.00%
May 2025	2			0	100.00%
Jun 2025	4			0	100.00%
Jul 2025	1			0	100.00%
Aug 2025	1			0	100.00%
Sep 2025	3			0	100.00%
Oct 2025	4			0	100.00%
Nov 2025	3			0	100.00%
Dec 2025	2			0	100.00%
Jan 2026	1			0	100.00%
Feb 2026				0	
Mar 2026	1			0	100.00%
Apr 2026	2			0	100.00%
May 2026	1			0	100.00%
Jun 2026				0	
Jul 2026	1			0	100.00%
Aug 2026				0	
Sep 2026				2	
Total	**40**			**2**	**100.00%**

Outcome of Anonymous Complaints (October, 2024 – September, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency (Closed Cases)
Oct 2024				0	
Nov 2024	2			0	100.00%
Dec 2024				0	
Jan 2025	5			0	100.00%
Feb 2025				0	
Mar 2025	1			0	100.00%
Apr 2025	7			0	100.00%
May 2025	3			0	100.00%
Jun 2025	10			0	100.00%
Jul 2025	2			0	100.00%
Aug 2025	5	1		0	83.33%
Sep 2025	5			0	100.00%
Oct 2025	6			0	100.00%
Nov 2025	1			0	100.00%
Dec 2025	1	1		0	50.00%
Jan 2026	4			0	100.00%
Feb 2026	6			0	100.00%
Mar 2026	3	1		0	80.00%
Apr 2026	5	2		0	77.78%
May 2026	8			0	100.00%
Jun 2026	5	2		0	71.43%
Jul 2026	2			0	100.00%
Aug 2026	4	1		0	80.00%
Sep 2026	6			0	100.00%
Total	**91**	**8**		**0**	**93.55%**

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