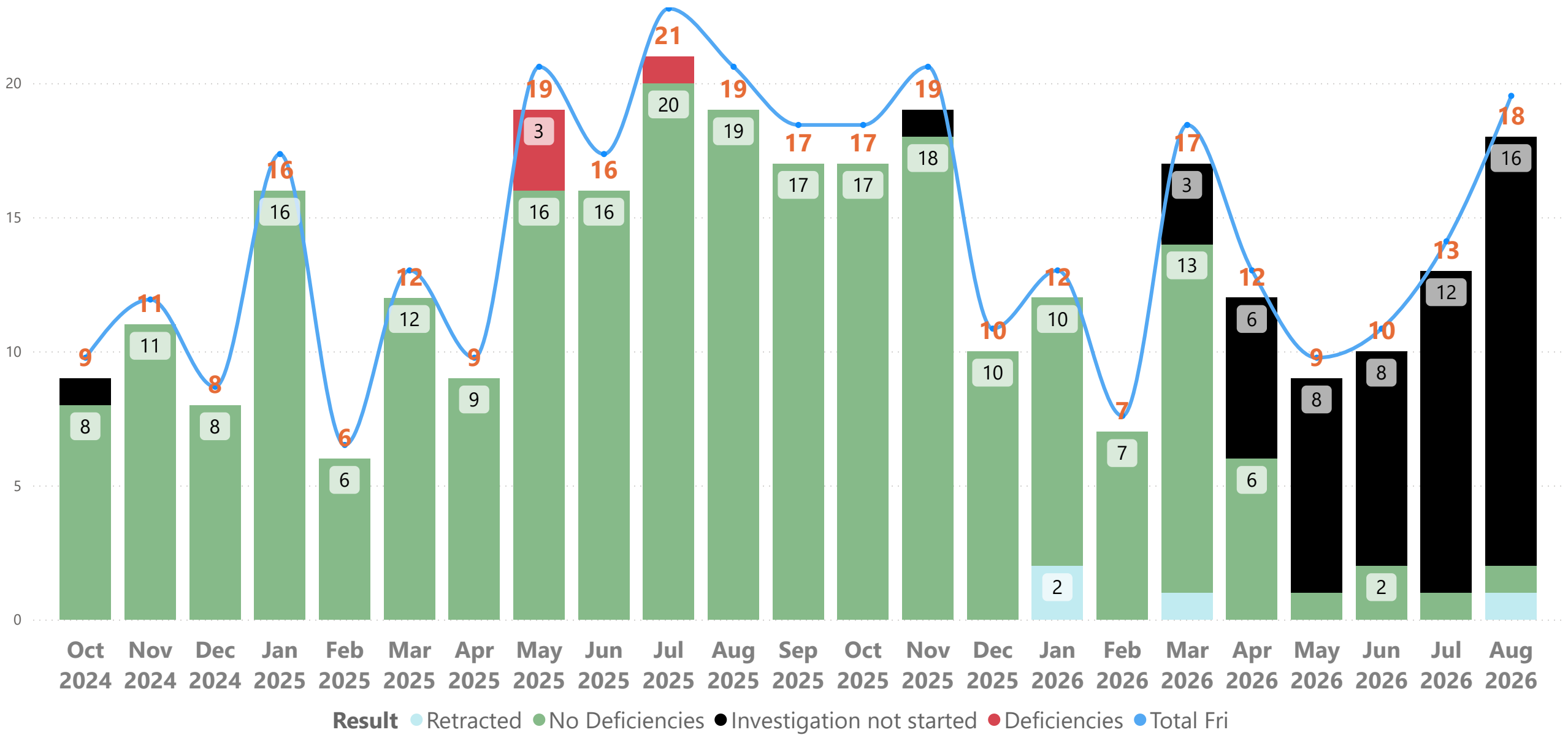




ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	During August 2026, LHH submitted a total of 18 Facility Reported Incidents (FRIs) to CDPH, and 5 Anonymous Complaints were shared from CDPH. The FRIs include allegations of abuse, major injury, and other reportable incidents. <u>August 2026: 23 cases (18 FRIs and 5 Anonymous Complaints)</u> (18FRIs cases, investigations have not started by CDPH; 2 Anonymous Complaints had no deficiencies, 1 Anonymous Complaint has a deficiency, and 2 Anonymous complaints were retracted) • 9 Allegations of Abuse ○ Injury of Unknown Source: 4 (4 investigations not started by CDPH) ○ Other to Res Theft: 2 (2 investigations not started by CDPH) ○ Resident to Resident: 3 (3 investigation not started by CDPH) • 9 Other Reportable Incidents ○ Major Injury: 4 (4 investigations not started by CDPH) ○ Construction Project: 2 (2 investigations not started by CDPH) ○ Disease Outbreak: 2 (2 investigations not started by CDPH) ○ Unusual Occurrence: 1 (1 investigation not started by CDPH) • 5 Anonymous Complaints ○ Anonymous Complaints: 5 (2 Anonymous Complaints, no deficiencies, 1 Anonymous Complaint has a deficiency, and 2 Anonymous complaints were retracted)
SURVEY UPDATES	1. Site Visit on 8/13/26 • One CDPH Life Safety Code surveyor conducted their investigation for – ○ 1 Anonymous Complaint ○ Outcome: 1 Anonymous Complaint with deficiency (fire alarm panel) 2. Site Visit on 8/18/26 to 8/19/26 • One CDPH surveyor conducted their investigation for – ○ 2 Anonymous Complaints (quality of care) ○ Outcome: 2 Anonymous Complaints with no deficiencies 3. Site Visit on 8/19/26 • One CDPH Life Safety Code surveyor conducted their investigation for – ○ 1 Anonymous Complaint ○ Outcome: 1 Anonymous Complaint with deficiency (corridor door)

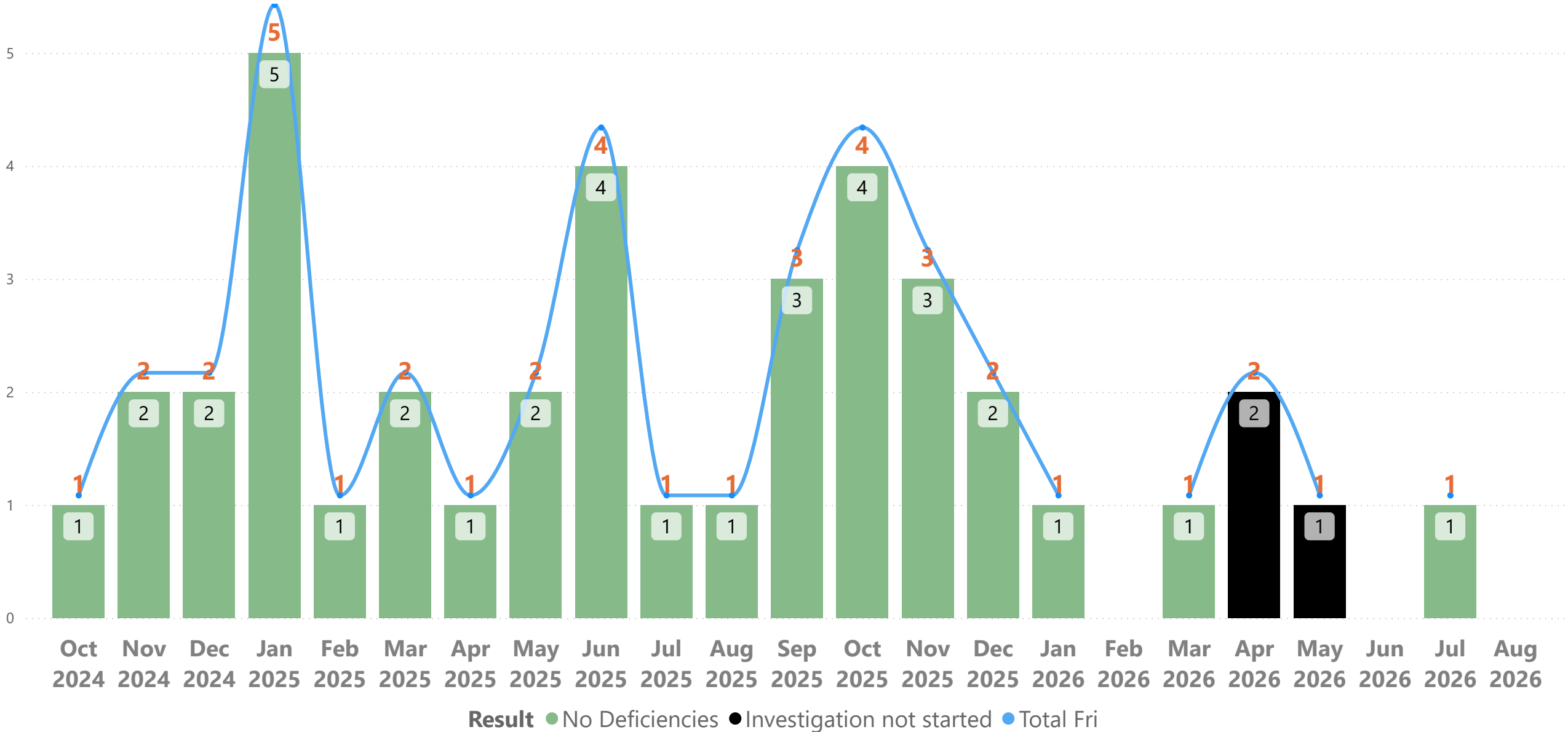
	4. Site Visit on 8/25/26 to 8/27/26 • Four CDPH surveyors conducted their investigation for – ○ 25 Facility Reported Incidents and 2 Anonymous Complaints ○ Outcomes: ▪ 21 Facility Reported Incidents and 1 Anonymous Complaint with no deficiencies ▪ 4 Facility Reported Incidents and 1 Anonymous Complaint with deficiency
PLAN OF CORRECTION UPDATES/REPORTING	1. Plan of Correction submitted on 7/31/26 for Annual Certification Survey for Life Safety Code • CMS 2567 Statement of Deficiency received on 7/24/26 • CDPH approval provided on 8/17/26 2. Plan of Correction submitted on 8/7/26 for Annual Certification Survey for SNF Health Inspection • CMS 2567 Statement of Deficiency received on 7/28/26 • CDPH approval provided 8/25/26 3. Plan of Correction submitted on 8/26/26 for K0344 Fire Alarm System • CMS 2567 Statement of Deficiency received on 8/17/26 • CDPH approval provided on 8/27/26 4. Plan of Correction submitted on 8/28/26 for K0363 Corridor Doors • CMS 2567 Statement of Deficiency received on 8/24/26 • CDPH approval provided on 9/1/26
EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS	None.
ONGOING/OTHER SITE VISITS	None.
PENDING INVESTIGATION	55 FRIs pending CDPH investigation. No document request or call/visit.

Outcome of All Facility Reportable Incidents (October, 2024 – August, 2026)



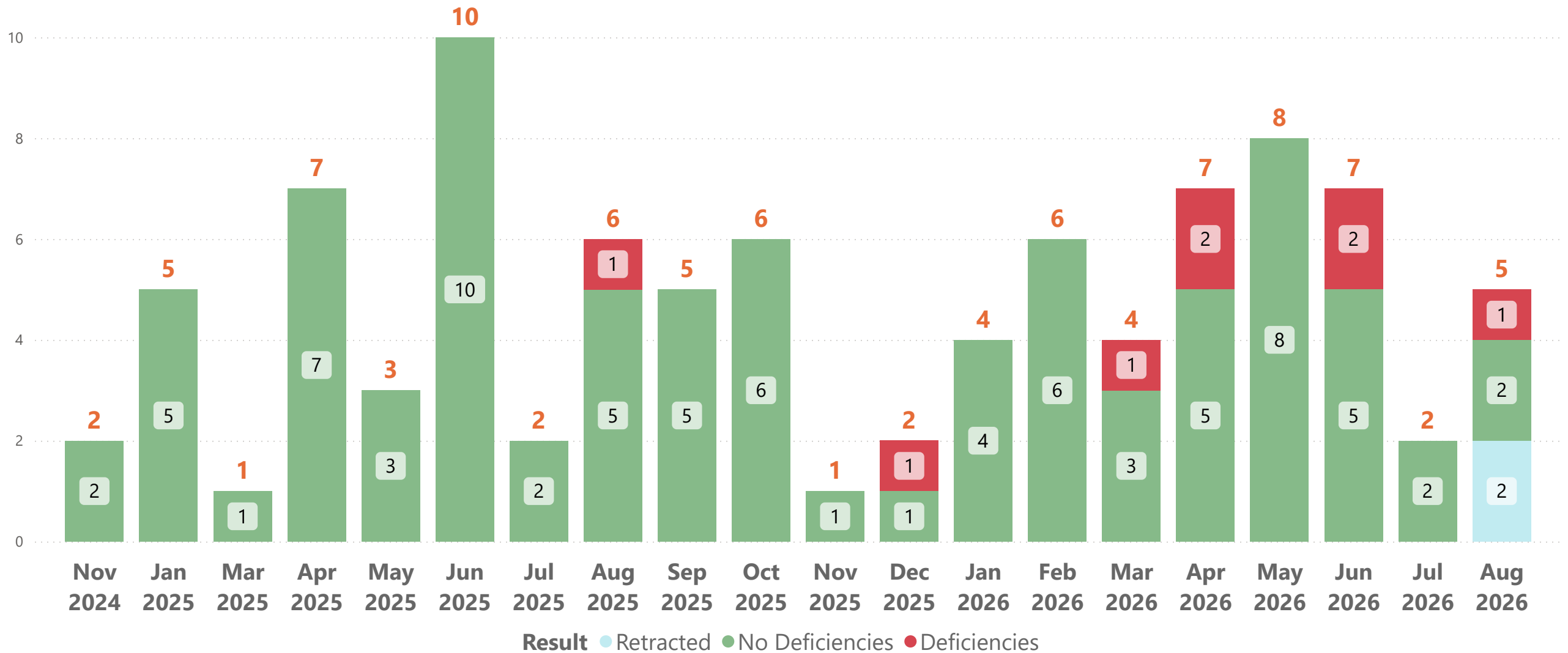
*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

Outcome of Staff to Resident Complaints (October, 2024 – August, 2026)



*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

Outcome of Anonymous Complaints (November, 2024 – August, 2026)



*There was a revisit in January 2026 for a December 2025 Complaint;
Not Shown in Jan 26 as it is counted in Dec 25

*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

All Facility Reportable Incidents: Outcome Summary (October, 2024 – August, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	% of "No deficiency" (Closed Cases)
Oct 2024	8			1	100.00%
Nov 2024	11			0	100.00%
Dec 2024	8			0	100.00%
Jan 2025	16			0	100.00%
Feb 2025	6			0	100.00%
Mar 2025	12			0	100.00%
Apr 2025	9			0	100.00%
May 2025	16	3		0	84.21%
Jun 2025	16			0	100.00%
Jul 2025	20	1		0	95.65%
Aug 2025	19			0	100.00%
Sep 2025	17			0	100.00%
Oct 2025	17			0	100.00%
Nov 2025	18			1	100.00%
Dec 2025	10			0	100.00%
Jan 2026	10			0	100.00%
Feb 2026	7			0	100.00%
Mar 2026	13			3	100.00%
Apr 2026	6			6	100.00%
May 2026	1			8	100.00%
Jun 2026	2			8	100.00%
Jul 2026	1			12	100.00%
Aug 2026	1			16	100.00%
Total	244	4		55	98.73%

*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

Staff to Resident Complaints: Outcome Summary (October, 2024 – August, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency (Closed Cases)
Oct 2024	1			0	100.00%
Nov 2024	2			0	100.00%
Dec 2024	2			0	100.00%
Jan 2025	5			0	100.00%
Feb 2025	1			0	100.00%
Mar 2025	2			0	100.00%
Apr 2025	1			0	100.00%
May 2025	2			0	100.00%
Jun 2025	4			0	100.00%
Jul 2025	1			0	100.00%
Aug 2025	1			0	100.00%
Sep 2025	3			0	100.00%
Oct 2025	4			0	100.00%
Nov 2025	3			0	100.00%
Dec 2025	2			0	100.00%
Jan 2026	1			0	100.00%
Feb 2026				0	
Mar 2026	1			0	100.00%
Apr 2026				2	
May 2026				1	
Jun 2026				0	
Jul 2026	1			0	100.00%
Aug 2026				0	
Total	37			3	100.00%

Outcome of Anonymous Complaints (October, 2024 – August, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency (Closed Cases)
Oct 2024				0	
Nov 2024	2			0	100.00%
Dec 2024				0	
Jan 2025	5			0	100.00%
Feb 2025				0	
Mar 2025	1			0	100.00%
Apr 2025	7			0	100.00%
May 2025	3			0	100.00%
Jun 2025	10			0	100.00%
Jul 2025	2			0	100.00%
Aug 2025	5	1		0	83.33%
Sep 2025	5			0	100.00%
Oct 2025	6			0	100.00%
Nov 2025	1			0	100.00%
Dec 2025	1	1		0	50.00%
Jan 2026	4			0	100.00%
Feb 2026	6			0	100.00%
Mar 2026	3	1		0	80.00%
Apr 2026	5	2		0	77.78%
May 2026	8			0	100.00%
Jun 2026	5	2		0	71.43%
Jul 2026	2			0	100.00%
Aug 2026	2	1		0	80.00%
Total	83	8		0	93.22%

*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.