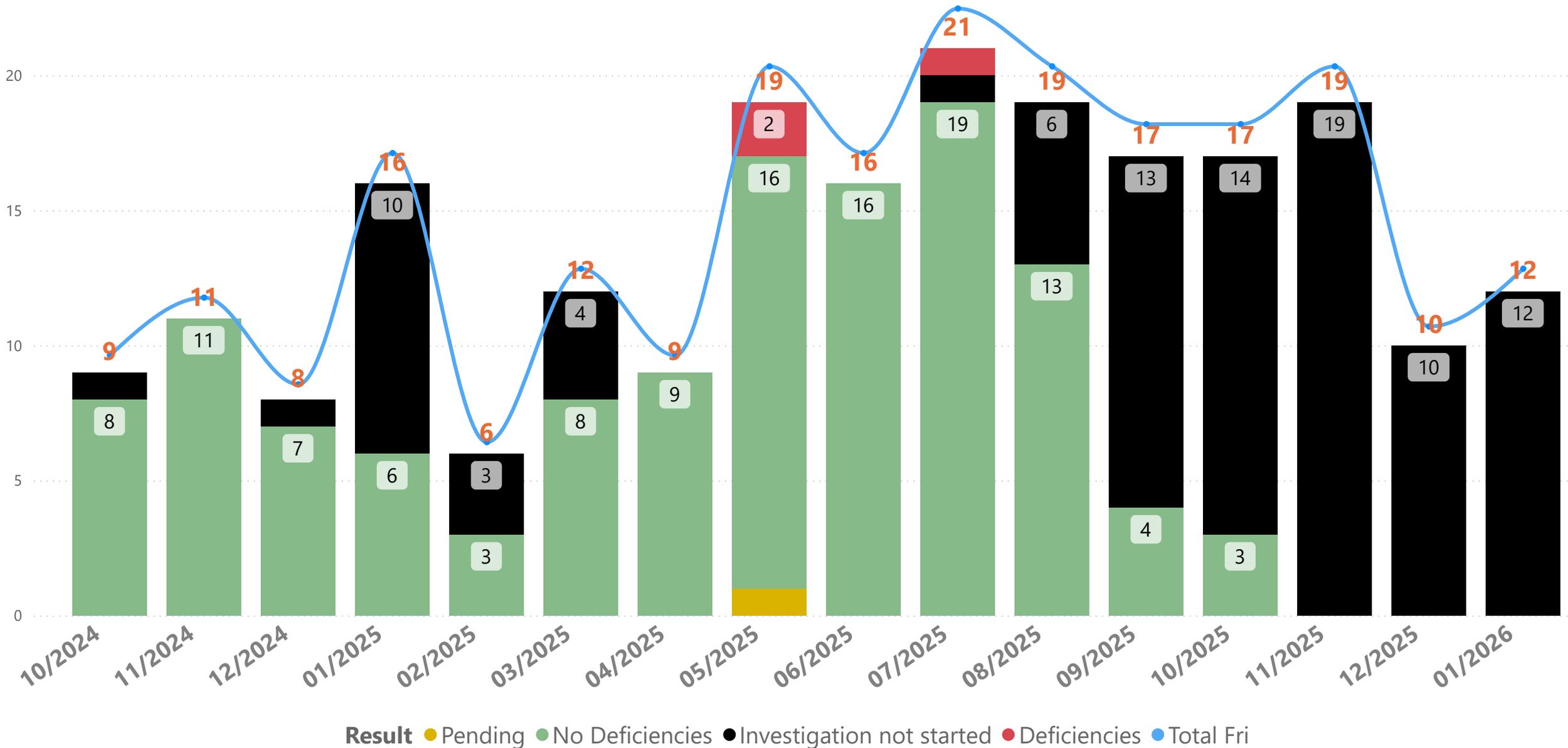




ITEM	DISCUSSION
<p>FACILITY REPORTED INCIDENTS (FRI)</p>	<p>During January 2026, LHH submitted a total of 12 Facility Reported Incidents (FRIs) to CDPH, and 4 Anonymous Complaints were shared from CDPH. The FRIs include allegations of abuse, adverse events, and other reportable incidents.</p> <p>January 2026: 16 cases (12 FRIs and 4 Anonymous Complaints) (12 FRIs cases, investigations not started by CDPH; 4 Anonymous Complaints, 4 preliminary no deficiencies)</p> <ul style="list-style-type: none"> • 8 Allegations of Abuse <ul style="list-style-type: none"> ○ Resident to Resident: 7 (7 investigations not started by CDPH) ○ Staff to Resident: 1 (1 investigations not started by CDPH) • 4 Other Reportable Incidents <ul style="list-style-type: none"> ○ Major Injury: 3 (3 investigations not started by CDPH) ○ Disease Outbreak: 1 (1 investigation not started by CDPH) • 4 Anonymous Complaints <ul style="list-style-type: none"> ○ Anonymous Complaints: 4 (4 preliminary no deficiencies)
<p>SURVEY UPDATES</p>	<p>1. Site visit on 1/30/26</p> <ul style="list-style-type: none"> • Two CDPH surveyors conducted their investigation for – <ul style="list-style-type: none"> ○ 4 Anonymous Complaints (Staffing, Nursing Services, and Quality of Care) ○ 1 Anonymous Complaint (telephone request on 12/4/25) was included in the site visit due to similar complaint with staffing. ○ Preliminary Outcomes: <ul style="list-style-type: none"> ▪ 4 Anonymous Complaint: Verbal, No Deficiencies ▪ 1 Anonymous Complaint (revisit): Verbal, No Deficiency
<p>PLAN OF CORRECTION UPDATES/REPORTING</p>	<p>None.</p>
<p>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</p>	<p>1. Telephone request on 12/4/25</p> <ul style="list-style-type: none"> • One CDPH surveyor shared 1 Anonymous Complaint regarding staffing and requested documents. • Documents faxed to CDPH on 12/4/25. • On 1/16/26, follow-up was made to CDPH regarding status and stated that the Anonymous Complaint on 12/4/25 had no deficiency and was closed administratively.
<p>ONGOING SITE VISITS</p>	<p>None.</p>
<p>PENDING INVESTIGATION</p>	<p>94 FRIs pending CDPH investigation. No document request or call/visit.</p>

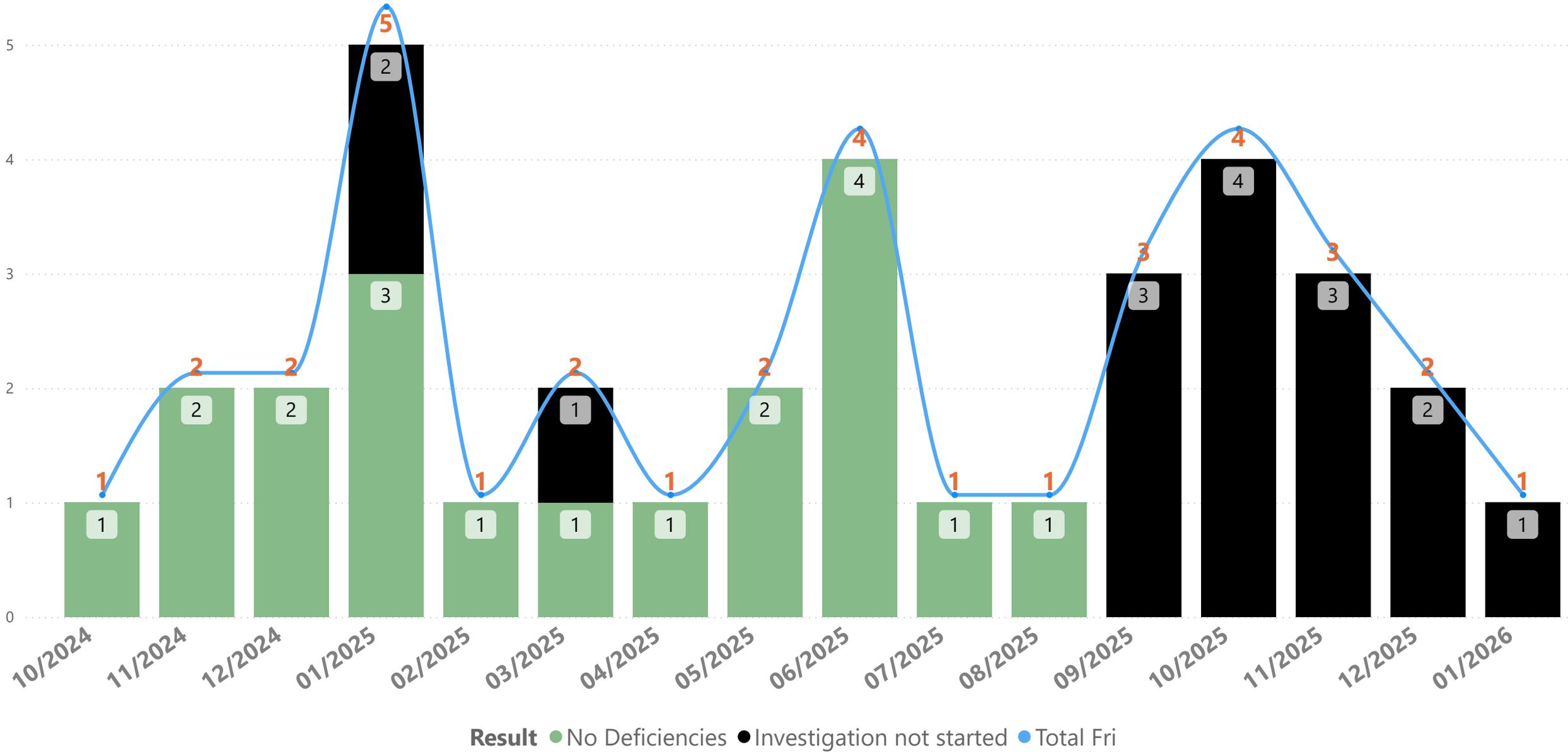
Outcome of All Facility Reportable Incidents (October, 2024 – January, 2026)



Result ● Pending ● No Deficiencies ● Investigation not started ● Deficiencies ● Total

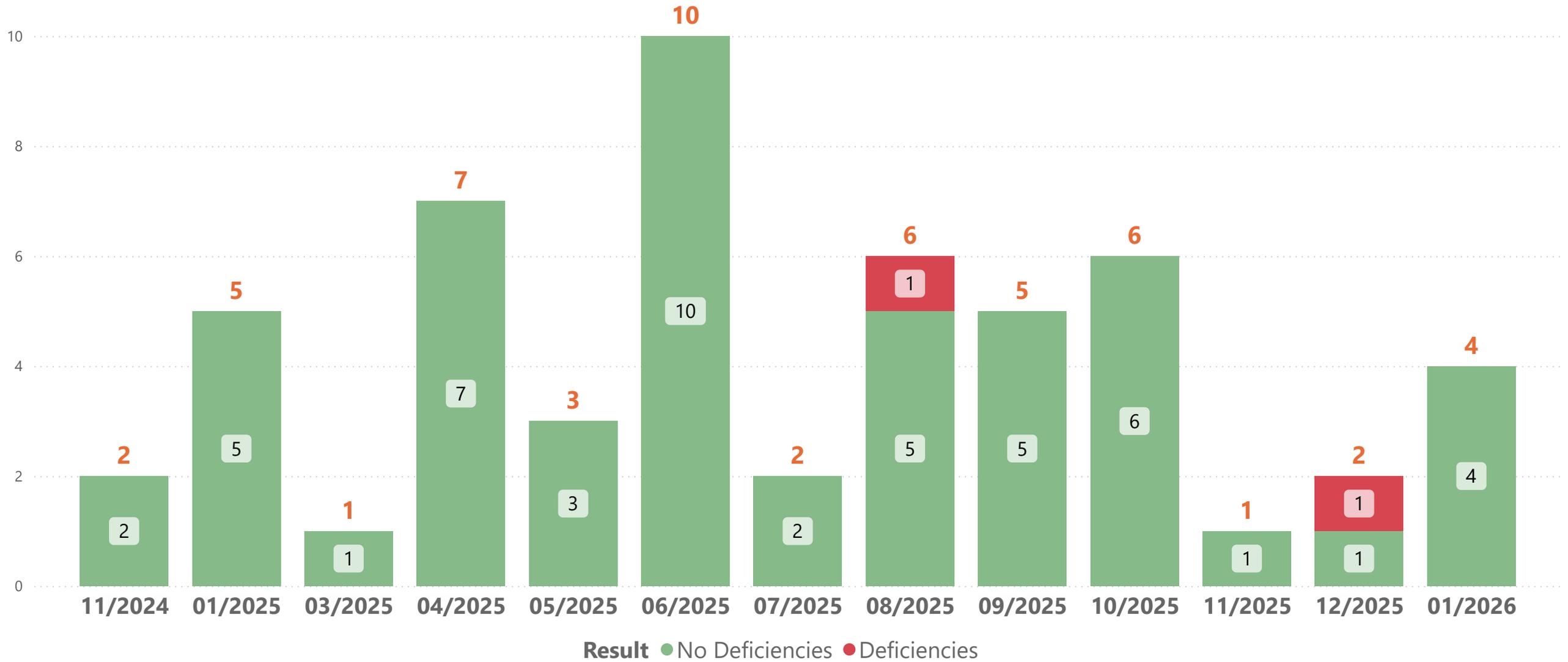
**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Outcome of Staff to Resident Complaints (October, 2024 – January, 2026)



*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

Outcome of Anonymous Complaints (November, 2024 – January, 2026)



*There was a revisit in January 2026 for a December 2025 Complaint;
Not Shown in Jan 26 as it is counted in Dec 25

*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

All Facility Reportable Incidents: Outcome Summary (October, 2024 – January, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	% of "No deficiency"
10/2024	8			1	100.00%
11/2024	11			0	100.00%
12/2024	7			1	100.00%
01/2025	6			10	100.00%
02/2025	3			3	100.00%
03/2025	8			4	100.00%
04/2025	9			0	100.00%
05/2025	16	2	1	0	88.89%
06/2025	16			0	100.00%
07/2025	19	1		1	95.45%
08/2025	13			6	100.00%
09/2025	4			13	100.00%
10/2025	3			14	100.00%
11/2025				19	
12/2025				10	
01/2026				12	
Total	123	3	1	94	98.09%

**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Staff to Resident Complaints: Outcome Summary (October, 2024 – January, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
10/2024	1			0	100.00%
11/2024	2			0	100.00%
12/2024	2			0	100.00%
01/2025	3			2	100.00%
02/2025	1			0	100.00%
03/2025	1			1	100.00%
04/2025	1			0	100.00%
05/2025	2			0	100.00%
06/2025	4			0	100.00%
07/2025	1			0	100.00%
08/2025	1			0	100.00%
09/2025				3	
10/2025				4	
11/2025				3	
12/2025				2	
01/2026				1	
Total	19			16	100.00%

Outcome of Anonymous Complaints (October, 2024 – January, 2026)

MonthYear	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
10/2024				0	
11/2024	2			0	100.00%
12/2024				0	
01/2025	5			0	100.00%
02/2025				0	
03/2025	1			0	100.00%
04/2025	7			0	100.00%
05/2025	3			0	100.00%
06/2025	10			0	100.00%
07/2025	2			0	100.00%
08/2025	5	1		0	83.33%
09/2025	5			0	100.00%
10/2025	6			0	100.00%
11/2025	1			0	100.00%
12/2025	1	1		0	50.00%
01/2026	4			0	100.00%
Total	52	2		0	97.26%

**The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*