



ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	<p>During September and October 2025, LHH submitted a total of 34 Facility Reported Incidents (FRIs) to CDPH, and 11 Anonymous Complaints were shared from CDPH. The FRIs include allegations of abuse, adverse events, and other reportable incidents.</p> <p><b>September 2025: 22 cases (17 FRIs and 5 Anonymous Complaint)</b> (2 FRIs no deficiencies; 15 FRIs cases, investigations not started by CDPH; 5 Anonymous Complaints, 1 pending outcome, 4 no deficiencies)</p> <ul style="list-style-type: none"><li>• 10 Allegations of Abuse<ul style="list-style-type: none"><li>○ Resident to Resident: 7 (2 no deficiencies; 5 investigations not started by CDPH)</li><li>○ Staff to Resident: 3 (3 investigation not started by CDPH)</li></ul></li><li>• 7 Other Reportable Incidents<ul style="list-style-type: none"><li>○ Major Injury: 6 (6 investigations not started by CDPH)</li><li>○ Disease Outbreak: 1 (1 investigation not started by CDPH)</li></ul></li><li>• 5 Anonymous Complaints<ul style="list-style-type: none"><li>○ Anonymous Complaints: 5 (1 pending outcome; 4 no deficiencies)</li></ul></li></ul> <p><b>October 2025: 23 cases (17 FRIs and 6 Anonymous Complaint)</b> (17 FRIs cases, investigations not started by CDPH; 6 Anonymous Complaints, 1 with deficiency, 5 no deficiencies)</p> <ul style="list-style-type: none"><li>• 14 Allegations of Abuse<ul style="list-style-type: none"><li>○ Resident to Resident: 7 (7 investigations not started by CDPH)</li><li>○ Staff to Resident: 4 (4 investigation not started by CDPH)</li><li>○ Other-Res: Theft: 2 (2 investigation not started by CDPH)</li><li>○ Injury of Unknown Origin: 1 (1 investigation not started by CDPH)</li></ul></li><li>• 3 Other Reportable Incidents<ul style="list-style-type: none"><li>○ Major Injury: 3 (3 investigations not started by CDPH)</li></ul></li><li>• 6 Anonymous Complaints<ul style="list-style-type: none"><li>○ Anonymous Complaints: 6 (1 deficiency; 5 no deficiencies)</li></ul></li></ul>

## **SURVEY UPDATES**

### **1. Site visit on 09/16/25 to 09/19/25**

- Four CDPH surveyors conducted their investigation for –
  - 26 Facility Reported Incidents (FRIs)
    - 6 FRIs from May 2025
    - 9 FRIs from June 2025
    - 10 FRIs from July 2025
    - 1 FRI from August 2025
  - 5 Anonymous Complaints
  - Outcomes:
    - All 26 FRIs: Zero Deficiency
    - 4 Anonymous Complaints: Zero Deficiency
    - 1 Anonymous Complaint: pending outcome

### **2. Site visit on 09/25/25**

- Two CDPH Surveyors conducted a revisit survey for the follow up of Class A citation issued on 8/29/25.
  - POC for F600 was submitted to CDPH on 9/4/25
  - POC accepted, no concerns

### **3. Site visit on 10/14/25 to 10/17/25**

- Two CDPH surveyors conducted their investigation for -
  - 21 Facility Reported Incidents (FRIs)
    - 2 FRIs from June 2025
    - 5 FRIs from July 2025
    - 12 FRIs from August 2025
    - 2 FRIs from September 2025
  - 2 Anonymous Complaints (including 1 case from previous CDPH investigation on 9/16/25 to 9/19/25)
  - Outcomes:
    - 1 FRI: Issued Verbal Deficiency (Pending Official 2567 Statement of Deficiency)
    - 20 FRIs: Zero Deficiency
    - 2 Anonymous Complaints: Zero Deficiency

### **4. Site visit on 10/28/25**

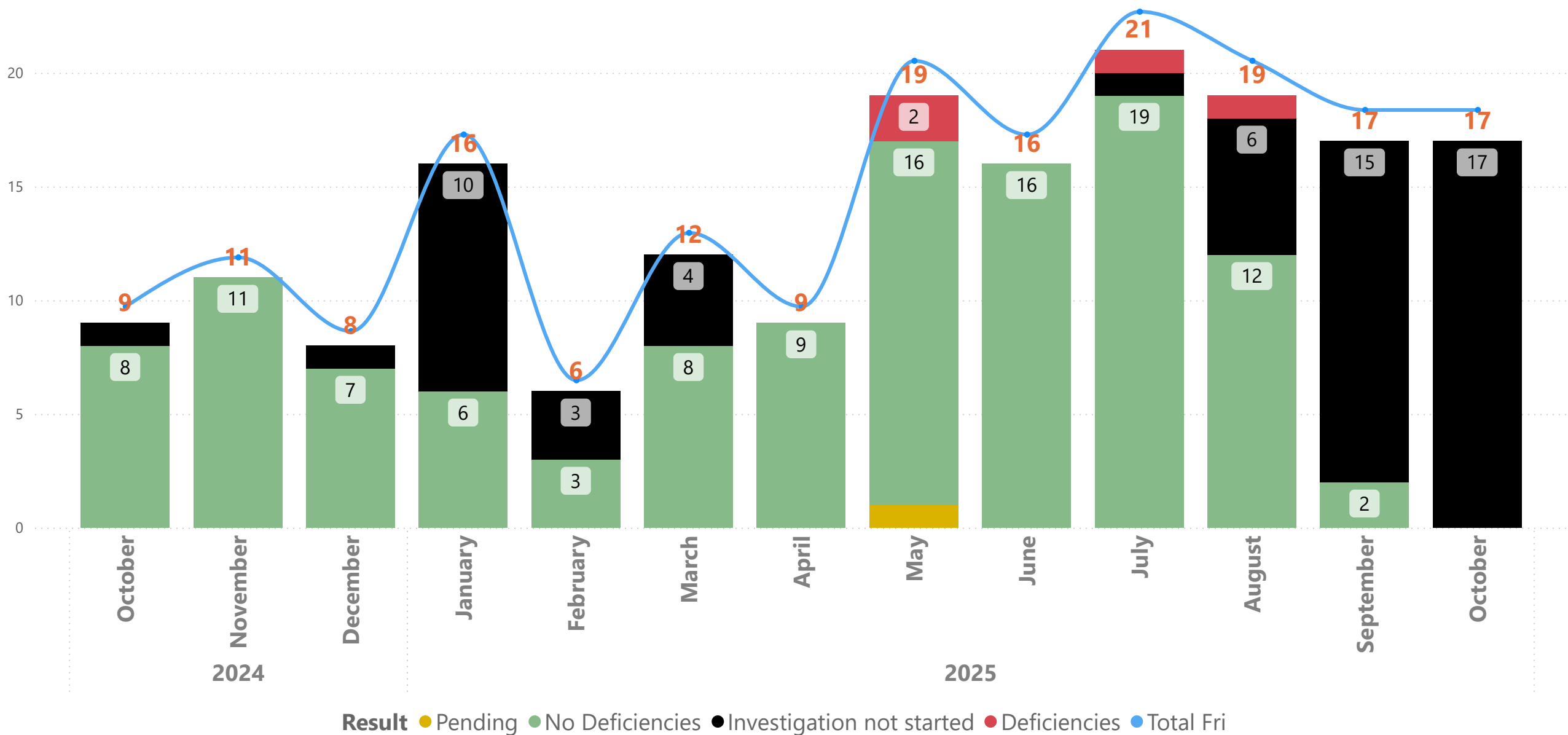
- One CDPH Surveyor conducted their investigation for -
  - 2 Anonymous Complaints
  - Outcomes:
    - 1 Anonymous Complaint: pending outcome
    - 1 Anonymous Complaint: No Deficiency

### **5. Site visit on 10/29/25 to 10/30/25**

- One CDPH Surveyor for Fire Life Safety
  - 1 Anonymous Complaint
  - Outcome: No Deficiency

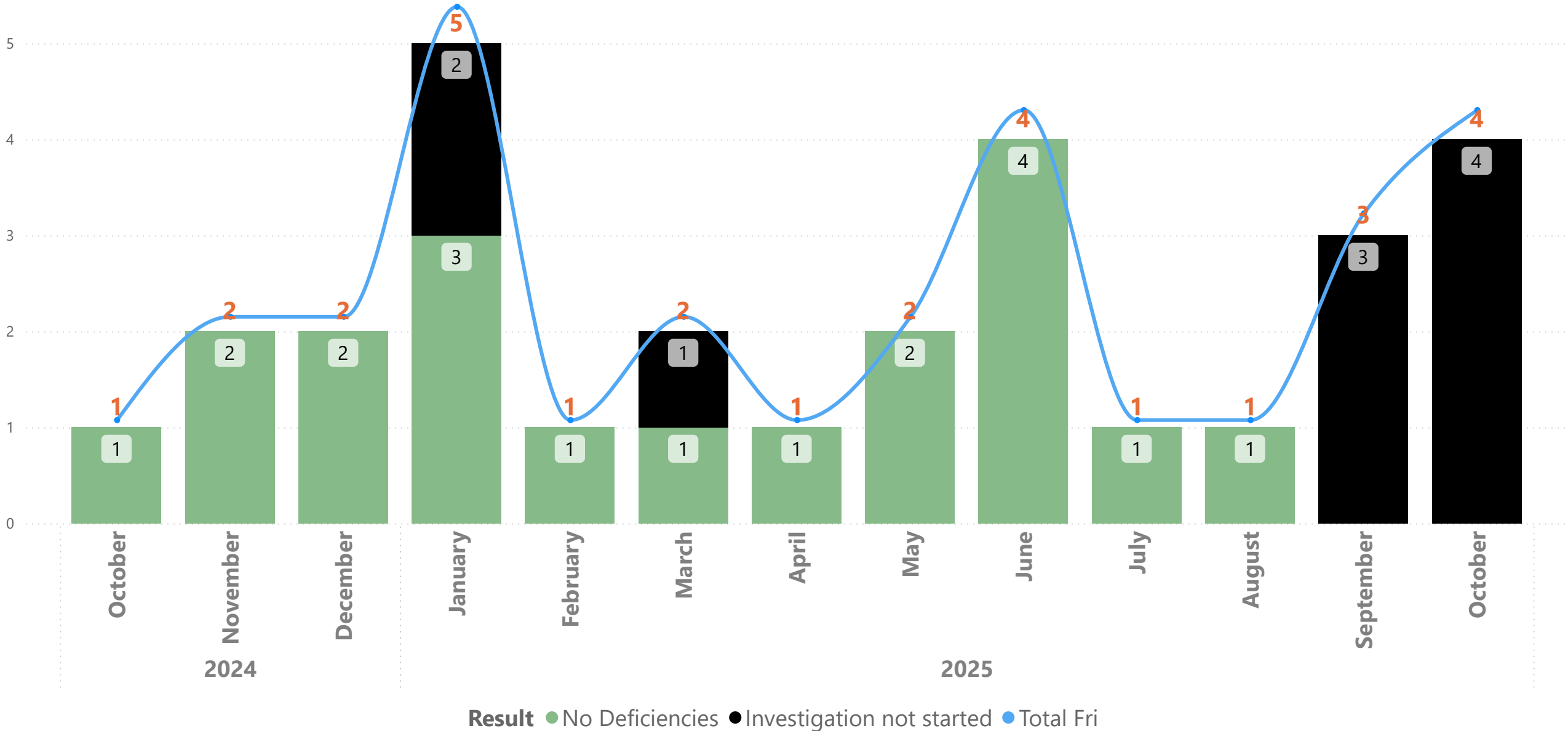
	<ul style="list-style-type: none"> <li>• One CDPH Survey for Health Facility <ul style="list-style-type: none"> <li>○ 2 Anonymous Complaints</li> <li>○ Outcomes: Zero Deficiency</li> </ul> </li> </ul>
<b>PLAN OF CORRECTION UPDATES/REPORTING</b>	<b>None.</b>
<b>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</b>	<b>None.</b>
<b>ONGOING SITE VISITS</b>	<b>None.</b>
<b>PENDING INVESTIGATION</b>	<b>58 FRIs pending CDPH investigation. No document request or call/visit.</b>

## Outcome of All Facility Reportable Incidents (October, 2024 – October, 2025)



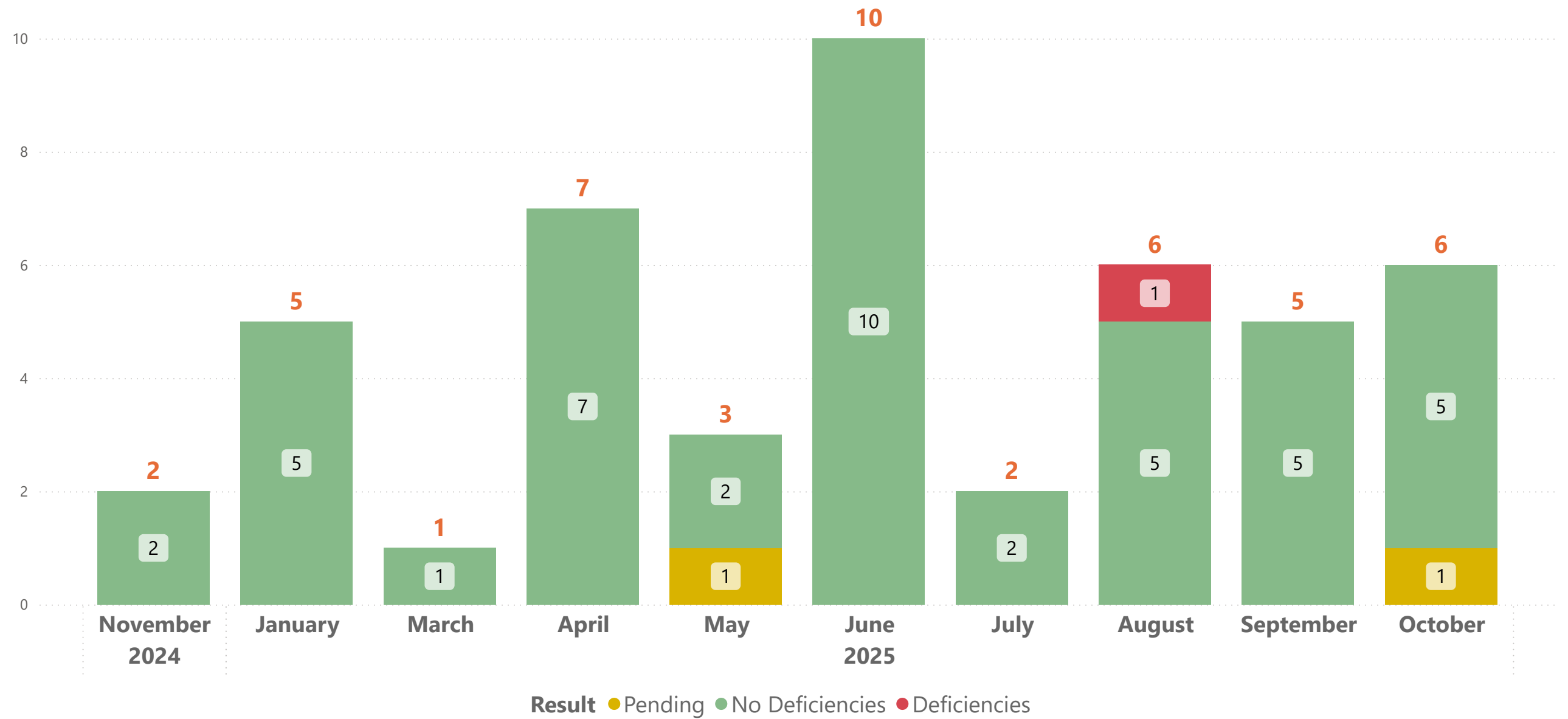
\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

# Outcome of Staff to Resident Complaints (October, 2024 – October, 2025)



\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

Outcome of Anonymous Complaints (October, 2024 – October, 2025)



\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

All Facility Reportable Incidents: Outcome Summary (October, 2024 – October, 2025)

Year	Month	No Deficiencies	Deficiencies	Pending	Investigation not started	% of "No deficiency"
2024	October	8			1	100.00%
2024	November	11				100.00%
2024	December	7			1	100.00%
2025	January	6			10	100.00%
2025	February	3			3	100.00%
2025	March	8			4	100.00%
2025	April	9				100.00%
2025	May	16	2	1		88.89%
2025	June	16				100.00%
2025	July	19	1		1	96.30%
2025	August	12	1		6	95.83%
2025	September	2			15	100.00%
2025	October				17	
Total		117	4	1	58	97.60%

*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Staff to Resident Complaints: Outcome Summary (October, 2024 – October, 2025)

Year	Month	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2024	October	1				100.00%
2024	November	2				100.00%
2024	December	2				100.00%
2025	January	3			2	100.00%
2025	February	1				100.00%
2025	March	1			1	100.00%
2025	April	1				100.00%
2025	May	2				100.00%
2025	June	4				100.00%
2025	July	1				100.00%
2025	August	1				100.00%
2025	September				3	
2025	October				4	
Total		19			10	100.00%

Anonymous Complaints: Outcome Summary (October, 2024 – October, 2025)

Year	Month	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2024	October					
2024	November	2				100.00%
2024	December					
2025	January	5				100.00%
2025	February					
2025	March	1				100.00%
2025	April	7				100.00%
2025	May	2		1		100.00%
2025	June	10				100.00%
2025	July	2				100.00%
2025	August	5	1			83.33%
2025	September	5				100.00%
2025	October	5		1		100.00%
Total		44	1	2		98.44%

*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*