

DHRPSC0002610: Program Administration in Support of Health Equity Programs

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DPH Division – Section: SFDPH – BHS, Office of Justice, Equity, Diversity, and Inclusion/Behavioral Health Services Act

Civil Service Commission

December 1, 2025

PSC REQUEST OVERVIEW: SUPPORT OF HEALTH EQUITY PROGRAMS

- Scope of Services: Administration of Health Equity Based Professional Training, Consultation and Technical Assistance department wide.
- **Need of Services:** DPH/BHS is mandated under the Racial Equity Action Ordinance to identify and eliminate racial disparities in workforce practices and client outcomes. BHS is a large, complex behavioral health system requiring specialized expertise in racial equity transformation, assessment, and implementation.
- Service Delivery Locations: Primary delivery: Virtual and in-person services across San Francisco Behavioral Health Services programs. Inclusive of BHS Administration, BHS clinics, Community-based organizations, and Faith-based and community peer outreach settings.
- Service Delivery Timeline: FY 2025–2030
- Clients to be Served: BHS workforce (1100+ employees) clinicians, peer workers, program managers, Executive leadership, Frontline administrative staff, and Community-based organizations.

WHY THIS PSC SUPPORTS DPH'S MISSION

- **Background and Service History:** Health Equity Workforce Development addresses behavioral health racial disparities within the BHS workforce. The contract is supporting these transformative initiatives:
 - •Anti-Racism Fellowship for clinicians & frontline staff (4th cohort in progress)
 - •16-week Unlearning Racism curriculum and training series
 - •Affinity group development for staff wellness and community-building (new '24)
 - •grief & loss support groups during traumatic system events (new '24)
 - •culturally congruent program evaluations using evidence based and community defined models (new '24)
- Why Contracting is the Right Tool for This Need: access to specialized racial equity expertise required highly trained and qualified individuals to provide rapid deployment of leadership coaching, consulting, and facilitation beyond internal capacity; sensitive racial healing and accountability conversations; high-quality, scalable training tools (videos, guides, frameworks) and objective evaluation of cultural workforce and equity.
- How This Supports DPH Programs: Ensures compliance with City Racial Equity Action Ordinance and builds a
 sustainable anti-racist workforce culture across BHS; supports workforce recruitment, retention, and professional
 development especially for all employees; strengthens quality and accountability for clinical outcomes; provides healing
 environments for staff to reduce burnout and turnover; and, produces measurable improvements in equity metrics, including
 culturally responsive care.
- **PSC Amount:** Increase by \$6,853,972 (amount needed from 2025 to 2030; subtract previous contract amount around 6M)
- PSC Duration: 60 months

THANK YOU