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Vice President

Edward A. Chow, M.D.
Commissioner

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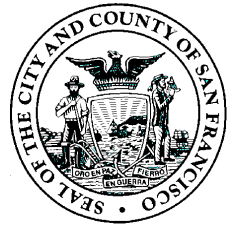
Suzanne Giraudo ED.D
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**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

Daniel Lurie Mayor
Department of Public Health



Daniel Tsai
Director of Health

Mark Morewitz, M.S.W.
Executive Secretary

TEL (628) 754-6539

**MINUTES
JOINT CONFERENCE COMMITTEE MEETING FOR
LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER
November 10, 2025, 4:00 p.m.
1 Dr. Carlton B. Goodlett Place, City Hall, Room 408
San Francisco, CA 94102 & via Webex**

1. CALL TO ORDER

Present: Commissioner Tessie Guillermo, Chair
Commissioner Edward A. Chow, M.D., Member
Commissioner Laurie Green, M.D., Member

Staff: Daniel Tsai, Roland Pickens, Jennifer Carton-Wade, Lily Conover, Nawzaneen Zahir,
Naveena Bobba MD, Albert Lam, MD, Todd Barrett, MD, Dzovag Minassian, MD, Helen Chen, MD,
Tangerine Brigham

The meeting was called to order at 4:08pm.

2. APPROVAL OF MINUTES FOR MEETING OF SEPTEMBER 8th 2025

Mr. Morewitz noted that item 10 needs revision due to an incomplete sentence. The corrected sentence for this item should state:

Action Taken: In closed session, the LHH JCC unanimously approved the Credentials Report, PIPS minutes report and voted not to disclose discussions held in closed session.

Public Comment:
There was no public comment on this item.

Commissioner Comments:
There were no Commissioner comments on this item.

Action Taken: The LHH JCC unanimously approved the September 8, 2025 revised meeting

minutes.

3. GENERAL PUBLIC COMMENT:

Patrick Monette-Shaw provided comment and submitted the following written summary:

I visited the Cal health find web site today, and discovered LHH didn't appeal a CDPH \$20,000 citation for an altercation leaving an elderly female dementia patient suffering permanent facial damage requiring plastic surgery. She suffered this harm from another resident who had been in a locked SFGH psych unit, with behavioral history as an assault risk for having attacked someone with a pipe. The male patient had been screened for admission to LHH by an LHH Clinical Nurse Specialist, and he had been assigned one-on-one coaches to monitor his agitation, and had injured a visitor to LHH previously. Remarkably, the male patient's one-on-one coaches were stopped because they increased his irritability and agitation. It is incidents like this, involving failure to have updated his care plan, that will lead LHH into another potential decertification. LHH must do better than this with patients with behavioral health problems who are admitted!

4. EXECUTIVE TEAM REPORT

Diltar Sidhu, Chief Executive Officer and Nursing Home Administrator, presented the item.

Public Comment:

Dr. Teresa Palmer provided comment and submitted the following written summary:

San Franciscans need a working group which includes LHH leaders to prevent the transfer of SF residents to out-of-county nursing homes. A group which includes representatives of the SF Health Service System (who manages insurance for thousands of SF retirees), the Hospital Council, and public advocates such as the San Francisco Long Term Care Ombudsman In addition, a process where medically complex SFers go to the few SNFs in SF that can handle them safely (notably including Laguna Honda) needs to be created! Laguna Honda (LHH) has beds available for medically complex patients now. LHH does not normally contract with MediCare PPOs/ HMOs, or Med-Cal Advantage plans. Many have this insurance because it is less expensive. The insurance companies AND LHH Admissions can make exceptions and cover those who need admission for safety. However, there is no established process to make this happen. Please work together-make this happen!

Fred Sanchez, Protect Our Benefits, advocacy group for San Francisco City and County retirees, stated that no San Francisco resident should be transferred out of San Francisco for their care. He noted that patients often decline rapidly when they are transferred out of county due to experiencing distance from family and community in addition to poor care received at the facilities.

John Humanes is a long term LHH volunteer. He urged LHH to open up more beds and work to enable all San Franciscans to be able to utilize the facility.

Patrick Monette-Shaw provided comment and submitted the following written summary:

As I previously testified, LHH was NOT going to return to having a full census by 12/31/2025. The "State of the Hospital" report doesn't make any sense: During August, September, and October, LHH admitted 60 total patients, but lost 47 patients through planned discharges, AWOL/unplanned discharges, and patient deaths. That yielded a net increase of just 13 patients during the past three months, and LHH still has a large number of empty skilled nursing beds. Why are patient admissions taking so long? San Franciscans who want to stay in the City for Nursing Home care want to gain admission to LHH. People retired from the City employment and still live in San Francisco want the Health Commission to work with the Health Services Board to find a way to get LHH's Admitting Department to permit waivers to accept City retirees who have Medicare Advantage insurance gain admission to LHH.

Commissioner Comments:

President Green asked if LHH has identified institutions that have higher rates of referrals for individuals not appropriate for LHH, so that LHH can provide clarity and additional education about LHH admissions criteria. Dr. Lam stated that LHH continues to conduct outreach and education to local institutions about LHH services and admissions criteria.

President Green asked if LHH staff provides assistance providing information about other facilities when it deems someone not appropriate for admissions. Dr. Lam confirmed that LHH staff provides guidance on accessing alternative facilities..

Commissioner Chow asked for more information on the LHH goals for admissions, noting that the hospital is staffed for a full census. Mr. Sidhu stated that LHH is striving to reach a full census. Negotiations with unions regarding nursing bidding processes for staffing South 5 has delayed new admissions until late November. He noted that although LHH is currently staff for full capacity, many staff are on various kinds of leave. This requires other staff to “float” in neighborhoods to which they are not normally assigned; this can impact patient care and issues like fall rates. LHH is working with Human Resources to better understand their options in utilizing requisitions when staff are on long-term leave. This would assist with current staffing issues.

Vice President Guillermo noted that other neighbors beside South 5 have open beds and asked if admission referrals are continuing to be processed. Mr. Sidhu stated that there is current capacity in other neighborhoods and LHH staff continue to review admissions requests.

Vice President Guillermo asked for an update on the Director of Nursing hiring process. Mr. Sidhu stated that there are 13 candidates participating in the first round of interviews. He noted that LHH Executive Staff, LHH Nursing leaders, and frontline staff are participating in the interview process.

5. HIRING AND VACANCY REPORT

All DPH Human Resources staff attended an all-day meeting on this day. This item was not presented.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no Commissioner comments on this item.

6. REGULATORY AFFAIRS REPORT

Nawzaneen Zahir, Chief Quality Officer, LHH, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Vice President Guillermo thanked Ms. Zahir for the information.

7. LAGUNA HONDA HOSPITAL POLICIES

Nawzaneen Zahir, Chief Quality Officer, LHH, presented the item.

Action Taken: The LHH JCC voted unanimously to recommend that the full Health Commission approve the following items:

November 2025

<u>Item</u>	<u>Scope</u>	<u>Policy No.</u>	<u>Policy Title</u>
1	Facility-wide	20-14	Leave of Absence and Bed Hold
2	Facility-wide	24-17	Comfort Care
3	Facility-wide	45-05	Molly's Fund-Assistive Technology Program
4	Activity Therapy	D2.0	Tracking of Resident Participation
5	A&E	04-02	After Receiving New Resident Chart
6	NSPP	F 5.0	Nursing Management of Urinary Catheters
7	NSPP	G.0	Neurological Status Assessment
8	NSPP	M 12.0	Adaptive/Assistive Devices Management Policy
9	Vocational Rehab	VR2.0	Scope of Services
10	Vocational Rehab	VR3.0	Referral and Assessment
11	Vocational Rehab	VR4.0	Documentation of Vocational Rehabilitation Services
12	Vocational Rehab	V05	General Store
13	Vocational Rehab	V06	Note Card
14`	Vocational Rehab	V08	Newsletter Project
15	Vocational	V09	DVD Library

8. CLOSED SESSION

- A) Public comments on all matters pertaining to the Closed Session. (San Francisco Administrative Code Section 67.15).

There was no public comment on this item.

- B) Vote on whether to hold a Closed Session.

Action Taken: The LHH JCC unanimously voted to go into closed session.

- C) Closed Session Pursuant to Evidence Code Sections 1156, 1156.1, 1157, 1157.5, 1157.6, and 1157.7; Health and Safety Code Section 1461; San Francisco Administrative Code Sections 67.5, 67.8, 67.8-1, and 67.10; and California Constitution, Article I, Section 1.

CONSIDERATION OF MEDICAL QUALITY IMPROVEMENT

CONSIDERATION OF MEDICAL STAFF CREDENTIALING MATTERS

CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY REPORTS AND PEER REVIEWS

RECONVENE IN OPEN SESSION

1. Discussion and Vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, The Charter, or Non- Waivable Privilege (San Francisco Administrative Code Section 67.12(a).) (Action item)
2. Possible report on action taken in closed session (Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b).

9. POSSIBLE DISCLOSURE OF CLOSED SESSION INFORMATION

Discussion and vote in open session to elect whether to disclose any portion of the closed session discussion that is not confidential under federal or state law, the Charter, or non-waivable privilege (San Francisco Administrative Code Section 67.12(a)); and possible disclosure.

Action Taken: The LHH JCC approved the Credentials report and PIPS Minutes report in closed session and voted unanimously not to disclose discussions held in closed session.

10. ADJOURNMENT

The meeting was adjourned at 6:10pm.