

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS  
SUITE 241, TREASURE ISLAND  
SAN FRANCISCO, CA 94130  
(415) 274-0660 FAX (415) 274-0299  
WWW.SFTREASUREISLAND.ORG



**To:** Treasure Island Development Authority Board of Directors  
**From:** Peter Summerville  
**Date:** November 4, 2022  
**Re:** Unplanned Power Outages – October, 2022  
**Cc:** Robert Beck, Treasure Island Director

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On Wednesday October 12th at approximately 1:58 PM Treasure Island and Yerba Buena Island experienced a power outage. SFPUC dispatched crews, issued an I-Info Alert and notified TIDA and DEM. Service was restored to both Islands at approximately 3:00 PM. Cause was identified as bird strike of overhead infrastructure.

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**From:** Peter Summerville  
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**Re:** Unplanned Power Outages – September, 2022  
**Cc:** Robert Beck, Treasure Island Director

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On Sunday September 18th at approximately 10:45 AM the majority of Treasure and Yerba Buena Islands experienced a power outage. SFPUC dispatched crews, issued an I-Info Alert and notified TIDA and DEM. Cause was identified as a downed high voltage pole in the vicinity of 9<sup>th</sup> Street and Avenue C. Damaged infrastructure was isolated during initial response and service was restored to the majority of the outage area on Sunday morning. At that time the outage extent was limited to Mersea Restaurant, DGC construction trailer and Sewer Pump Station # 13. Mersea and PS #13 were transferred to generator power on Sunday. SFPUC installed a new pole on Monday September 19<sup>th</sup> and overhead infrastructure was transferred onto the new pole on Tuesday September 20<sup>th</sup>. Mersea was taken off generator and returned to grid power at 6:30 PM on Tuesday September 20<sup>th</sup>. On Wednesday September 21<sup>st</sup> the DGC trailer service was restored at 10:00 AM and pump station 13 was taken off generator and returned to grid power at 12:30 PM.

**Treasure Island Development Authority  
Subleases and Permits Executed  
Pursuant To Leasing Policy  
As of November 4, 2022**

|              |                                    |            |  |                             |                          |                  |                   |
|--------------|------------------------------------|------------|--|-----------------------------|--------------------------|------------------|-------------------|
| <b>1,421</b> | C2-HB<br>Lot and<br>Access<br>Road | <b>New</b> | TI LOT 3-4, LLC.                           | <b>June 1,<br/>2022</b>     | <b>Parking</b>           | <b>24,849 sf</b> | <b>Waived</b>     |
| <b>E-399</b> | Various                            | <b>New</b> | NEXT UNKNOWN, LLC                          | <b>October<br/>19, 2022</b> | <b>Film</b>              | <b>N/A</b>       | <b>\$7,500.00</b> |
| <b>E-400</b> | Avenue of<br>the Palms<br>Rip Rap  | <b>New</b> | OFF THE FENCE LTD                          | <b>October<br/>24, 2022</b> | <b>Film</b>              | <b>N/A</b>       | <b>\$750.00</b>   |
| <b>E-401</b> | Building<br>One<br>Lobby           | <b>New</b> | SAN FRANCISCO<br>SAILING SCIENCE<br>CENTER |                             | <b>December 10, 2022</b> | <b>N/A</b>       | <b>\$4,500.00</b> |

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ROBERT P. BECK  
TREASURE ISLAND DIRECTOR

**To:** Treasure Island Development Authority Board of Directors  
**From:** Bob Beck, Treasure Island Director  
**Date:** November 4, 2022  
**Re- :** Use Permit and Film Permit Waivers

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No Use Permit or Film Permit Waivers were issued this month.

## **TIDA BOD Meeting**

### **One Treasure Island Program Report**

Nella Goncalves, Deputy Director

November 2022

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- **COVID 19 Island-wide Services Coordination**

COVID testing via the mobile van has discontinued. Residents can now get tests from the Nurses Clinic and One Treasure Island.

- **Food Pantry**

We continue to operate the weekly Food Pantry on Tuesdays with an average of 100 households accessing the pantry.

- **One Treasure Island Programming:**

Eleven candidates graduated on October 28<sup>th</sup> in the CTP 13 cohort. To date, seven of the eleven graduates are employed and the rest of the graduates are in the process of obtaining employment. Recruitment for CTP 14 has begun and the class will begin in Jan 2023.

- **Outreach & Social Media**

Community engagement continues through social media posts, posts on Next Door Treasure Island, fliers on the community boards, in weekly pantry bags and through partnership with the TI housing providers. One TI is planning to roll out a mass texting service to further expand our outreach before the end of the calendar year.

- **Supplemental Transportation Study Workgroup**

The Supplemental Transportation Study is in its final stages. A STS update was presented to a subcommittee of the TIMMA board in October and the final recommendations for supplemental transportation options will be presented to the TIDA BOD, CAB and TIMMA in the near future.

- **Community Events**

The Treasure Island Community Meeting was held on October 19, 2022. There were 14 attendees and topics discussed included general community updates, construction updates and a presentation by Director Bob Beck on the Tolling Plan. A presentation on the Free Ride Home Emergency Program through was presented by Anna Dagum. The next Community Meeting is on December 21, 2022.

One Treasure Island partnered with TIDA, JSCO, the Parent Council, Mersea and Aracely restaurants, the TI Museum, Catholic Charities, Home Rise, LLA and Job Corps to host a Halloween celebration on October 26<sup>th</sup> at the Skyline Event venue. The event was a huge success with 236 individuals attending the event. Adults and children dressed in wonderful costumes and a good time was had by all.

The Ship Shape will be a voting site on November 8, 2022. Residents can vote in person or drop off their ballot in the voters drop box.

One TI has reactivated the Treasure Island Resource Line as of November 1, 2022. Residents can call the line to request food bags or gift cards during the November and December holidays. Happy Holidays!



## Record of Community Engagement January 1 through October 31, 2022

| <i>Date</i> | <i>Outreach</i>  |
|-------------|--|
| 10/31/2022  | Engaged a Legacy Household and confirm the e-signature for Acknowledgement Receipt of Final In-Lieu Payment.   |
| 10/28/2022  | Engaged First American Title and received confirmation that the 3 Legacy BMR Household are scheduled to Close Escrow on November 4 <sup>th</sup> .                     |
| 10/27/2022  | Engaged Legacy Buyer provide an update on the status of TIDA Down Payment Assistance wiring being sent to First American Title.  |
| 10/26/2022  | Engaged MOHCD to confirm Pre-Closing Meetings completed for the BMR Buyers and the Closing docs were sent to Title/Escrow on 10/24/22.                                 |
| 10/26/2022  | Engaged a Legacy Resident and provided details of how access their Portal documents.   |
| 10/26/2022  | Engaged MOHCD to confirm the BMR Buyers for 1 Bristol were approved to purchase their Condo Unit 108 1 Bristol Court.  |
| 10/21/2022  | Engaged a Legacy Household and offer "Congratulations on receiving a Commitment Letter from the Mayor's Office of Housing and Community Development"                   |
| 10/19/2022  | Engaged The Villages regarding the status of Good Standing with Legacy BMR Buyers for 1 Bristol Unit 114 and the outstanding rent was paid in full.                    |
| 10/19/2022  | Engaged TIDA and provided the Preliminary Notice of Eligibility for the 1300 series Households.  |
| 10/18/2022  | Engaged First American Title and received copies of the Preliminary Title Reports for the three Legacy Residents purchasing a BMR Condo at the Bristol.                |
| 10/18/2022  | Engaged MOHCD and for the status of 3 Legacy Households purchasing a BMR at 1 Bristol Court.   |
| 10/17/2022  | Spoke with The Villages Office to confirm that a Legacy Resident is in Good Standing with their rent.  |
| 10/17/2022  | Engaged a Legacy Resident who inquire about the amount funds available for In-Lieu Payment.  |
| 10/17/2022  | Engaged The Villages Office with news about a Legacy Resident passing.   |
| 10/14/2022  | Engaged TIDA and provided the Legacy Ranking documentation and status of the Residents.  |
| 10/12/2022  | Engaged Mayor Office of Housing and Community Development to confirm the BMR Buyers for Unit 114 has received final approval to purchase their BMR.                    |
| 10/12/2022  | Spoke with Legacy Resident to confirm that their Final In-Lieu Payment document were available to e-sign.  |
| 10/07/2022  | Engaged a Legacy Household to inform the Residents the Mayor Office of Housing and Community Development approved their purchase of BMR Condo at 1 Bristol Court #328. |
| 10/07/2022  | Engaged Legacy BMR Buyers and sent the Residents their Down Payment Assistance Claim Form via e-signature.   |
| 10/01/2022  | Engaged a Vested Resident regarding the status of their appeal to change from Vested to Legacy.  |
| 09/30/2022  | Engaged a Legacy BMR Buyer and sent the Residents the Early Down Payment Assistance MOU to sign.   |
| 09/30/2022  | Engaged a Legacy Resident who's concern about the location of the future housing on Treasure Island and sent her a map of the Star View Court.                         |



## Record of Community Engagement January 1 through October 31, 2022

| <i>Date</i> | <i>Outreach</i>  |
|-------------|--|
| 09/29/2022  | Engaged First American Title and request a copy of wiring instruction for the 3 Legacy Households purchasing a BMR at 1 Bristol Court.   |
| 09/29/2022  | Spoke with a Legacy Resident that interested in starting a business and referred her to TIDA Office for information.   |
| 09/29/2022  | Spoke with a Legacy Resident that interested in starting a business and referred her to TIDA Office for information.   |
| 09/28/2022  | Engaged a Legacy Resident to explain the process of applying for the Final In-Lieu Payment and sent the Legacy Resident an Acknowledgement of Receipt of Initial In-Lieu Payment to sign for checks. |
| 09/27/2022  | Engaged The Villages Office to confirm if 2 of the Legacy Household are in good standing with their rent.  |
| 09/27/2022  | Spoke with a Vested Resident who submitted an appeal for his status as a Legacy Resident.  |
| 09/27/2022  | Engaged the MOHCD and requested a copy of the 3 Legacy Household Purchase Contract for the BMR at 1 Bristol Court.   |
| 09/27/2022  | Spoke with a Vested Household regarding future housing on Treasure Island and he available to continue to rent.  |
| 09/27/2022  | Spoke with Legacy Household who requested a list of the Transition Unit for each building planned on Treasure Island.  |
| 09/27/2022  | Spoke with Legacy Household who requested a list of the Transition Unit for each building planned on Treasure Island.  |
| 09/22/2022  | Engaged The Villages Office and requested an update status of the Household occupant on Treasure Island.   |
| 09/20/2022  | Engaged The Villages Office to confirm a Legacy Household had signed their Roommate Release Form and moved from Treasure Island.   |
| 09/20/2022  | Engaged a Benefit Eligible Spouse and requested a copy of her driver license for Down Payment Assistance to purchase a BMR Condo.  |
| 09/16/2022  | Engaged a Legacy Resident and requested a copy of his driver license and Marriage certificate Down Payment Assistance to purchase a BMR Condo.   |
| 09/15/2022  | Engaged a Legacy Resident who received final approval from the MOHCD to purchase a BMR Condo at 1 Bristol Court.   |
| 09/13/2022  | Spoke with the Mayor's Office of Housing and Community Development (MOHCD) and they confirm one of three Legacy Residents had been approved to purchase their BMR Condo at 1 Bristol Court.          |
| 09/12/2022  | Engaged a Legacy Household and address their concerns about size of Transition Unit they are entitled to receive once the Transition Units are available.  |
| 09/09/2022  | Spoke with Legacy Household to inform them that their Initial In-Lieu Payment checks had arrived and would be delivered tomorrow.  |
| 09/07/2022  | Engaged the City Controller that Legacy Household checks were processed and will be mailed today.  |
| 09/03/2022  | Spoke with a Legacy Household regarding future Housing on Treasure Island and help with setting up access to their Portal.   |
| 09/01/2022  | Engaged the City Controller about revising the Legacy Household's W-9's and resent the Birth Certificates for the Minor in the Household.  |



## Record of Community Engagement January 1 through October 31, 2022

| <i>Date</i> | <i>Outreach</i>  |
|-------------|--|
| 08/31/2022  | Engaged the City Controller and sent the initial In-Lieu Payment documents for two Legacy Residents to be processed.   |
| 08/30/2022  | Engaged two Legacy Residents and sent the Household their initial In-Lieu Payment document for e-signature.  |
| 08/26/2022  | Engaged the Villages Office concerning the most recent Demographic of the Household on Treasure Island.  |
| 08/26/2022  | Spoke with the Villages Office regarding the status of a Legacy Household to confirm if the Resident are in good standing with the rent.   |
| 08/26/2022  | Engaged the TIDA Director and provided an update on the interaction with a Community Leader request for information about a Legacy Household moving from Treasure Island.                            |
| 08/24/2022  | Spoke with a Legacy Household and provided the details of applying for In-Lieu Payment.  |
| 08/24/2022  | Spoke with two Legacy Household about the Close of Escrow for the purchase of their BMR Condo at the Bristol on Yerba Buena Island.  |
| 08/24/2022  | Engaged two Legacy Resident regarding signing the initial In-Lieu Payment documents via e-signature.   |
| 08/23/2022  | Engaged the Villages Office and request a breakdown, historical timeline and clarification of the lease agreement the Legacy Resident petition change his Vested Roommate from a Vested to a Legacy. |
| 08/23/2022  | Engaged a Legacy Resident regarding the status of his petition to change his Vested Roommate from a Vested to a Legacy.  |
| 08/23/2022  | Engaged a Legacy Resident to sign the acknowledgement form to sign via e-signature to confirm the receipt of her check.  |
| 08/22/2022  | Spoke with a Legacy Resident to confirm the status of her final In-Lieu Payment check.   |
| 08/22/2022  | Engaged a Legacy Resident regarding the status of his petition to change his Vested Roommate from a Vested to a Legacy.  |
| 08/18/2022  | Spoke with a Post-Vested Resident about her status and the availability of future housing on Treasure Island.  |
| 08/17/2022  | Engaged the Villages Office and requested a copy of the Household lease agreement to assist the review of the a petition from a Legacy Resident to change his Roommate from a Vested to Legacy.      |
| 08/16/2022  | Engaged a Vested Resident concerning the Legacy Residents who are no-longer living in the Household.   |
| 08/16/2022  | Engaged a Legacy Resident regarding the status of his petition to change his Vested Roommate from a Vested to a Legacy.  |
| 08/16/2022  | Engaged the TIDA Director concerning the who filed a petition his Vested Roommate to be changes from a Vested to Legacy.   |
| 08/12/2022  | Spoke with the Villages Office regarding a Legacy Resident requesting a petition of his Vested Roommate to be changes from a Vested to Legacy.   |
| 08/12/2022  | Engaged a Legacy Resident who asked for a list of the Transition Units to be built on Treasure Island.   |
| 08/12/2022  | Spoke with a Legacy Household to confirm the Household email addresses for the e-signing of initial In Lieu Payment check request.   |
| 08/10/2022  | Engaged a two Legacy Household and received the documents needed to process their initial In-Lieu Payment.   |
| 08/10/2022  | Spoke with two Legacy Resident concerning the process of applying for In-Lieu Payment and if they're required to move immediately.   |





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| <i>Date</i> | <i>Outreach</i>   |
|-------------|---|
| 08/10/2022  | Engaged the City Controller regarding the mailing of two Legacy Households final In-Lieu Payments.  |
| 08/09/2022  | Engaged a Legacy Resident regarding the status of the Resident's Legacy Ranking and future housing for the Household on Treasure Island.  |
| 08/09/2022  | Engaged the Villages Office regarding confirmation that a Legacy Resident has signed the Roommate Release Form and they approve of processing the final In-Lieu Payment.  |
| 08/08/2022  | Spoke with a Vested Resident about future housing on Treasure Island for a Vested Resident.   |
| 08/08/2022  | Engaged the City Controller and sent the initial In-Lieu Payment request for two Legacy Households.   |
| 08/08/2022  | Engaged Legacy Resident concerning the Resident's new address and sent a new W-9 for her to complete.   |
| 08/04/2022  | Engaged a Legacy Resident regarding In-Lieu Payment status for the Household and the amount the Household would receive.  |
| 08/03/2022  | Engaged the Villages Office regarding confirmation that a Legacy Resident has signed the Roommate Release Form and they approve of processing the final In-Lieu Payment.  |
| 08/03/2022  | Spoke with a Legacy Resident who is interest in relocating to a different unit and the effect of relocating would have on the Resident's TI Preference number. The Resident also inquired if they could add the Resident's Parents who are not Treasure Residents to her Household. |
| 08/01/2022  | Spoke with a Legacy Resident and resent her the W-9 to provide her new address and sent to the City Controller.   |
| 08/01/2022  | Spoke with a Legacy Resident and provided the tracking number for his final In-Lieu Payment check.  |
| 07/29/2022  | Spoke with a Legacy Resident and confirmed his address to send his final In-Lieu Payment check and provided FedEx tracking number for the package.  |
| 07/29/2022  | Engaged a Community Leader on behalf of a Resident future housing on Treasure Island. The Community Leader was informed the Resident is entitle to future transition housing on Treasure Island.  |
| 07/27/2022  | Engaged the Villages Office regarding the most recent Demographic of the Household on Treasure Island.  |
| 07/26/2022  | Engaged the City Controller and sent the final In-Lieu Payment documents for two Legacy Resident.   |
| 07/26/2022  | Engaged the Villages Office and the Social Vocational Services Lessee regarding future housing on Treasure Island for their special needs Residents.  |
| 07/25/2022  | Engaged a Legacy Resident to complete a revised W-9 with his new address instead of a P.O. Box.   |
| 07/22/2022  | Engaged the Villages Office regarding confirmation that a Legacy Resident has signed the Roommate Release Form and they approve of processing the final In-Lieu Payment.  |
| 07/20/2022  | Engaged a Legacy Resident regarding the status of the Resident's In-Lieu Payment check.   |
| 07/20/2022  | Spoke a Legacy Resident and informed the Resident of the need to sign the Roommate Release form before the final In-Lieu Payment could be processed.  |
| 07/20/2022  | Engaged Legacy Resident and sent the Resident the final In-Lieu Payment documents for e-signature.  |



## Record of Community Engagement January 1 through October 31, 2022

| <i>Date</i> | <i>Outreach</i>   |
|-------------|---|
| 07/18/2022  | Engaged Legacy Residents and provided an updated of the status of the Resident's Legacy Ranking and provided assistance with setting up access to the Portal.             |
| 07/13/2022  | Engaged a Legacy Household regarding information for the BMR on Treasure Island and the AMI requirements for the BMR's.   |
| 07/13/2022  | Spoke with a Legacy Resident regarding the receipt of the Resident final check In-Lieu Payment check.   |
| 07/11/2022  | Spoke with three Legacy Residents to confirm Resident's purchase of a BMR Condo at the Bristol.   |
| 07/11/2022  | Spoke with three Legacy Residents who has continue the with the purchasing of a BMR Condo at the Bristol.   |
| 07/07/2022  | Engaged a Legacy Resident to discuss the detail of applying In-Lieu Payment for the Household.  |
| 07/01/2022  | Spoke with a Legacy Resident regarding the availability of future housing on Treasure Island.   |
| 07/01/2022  | Engaged a Legacy Resident of the status of the In-Lieu Payment check and provide the tracking number for the check.   |
| 06/30/2022  | Engaged The Village office regarding a Legacy Resident signed copy of the Roommate Lease Form.  |
| 06/30/2022  | Spoke with a Legacy Resident and sent her the detail for In-Lieu Payment.   |
| 06/28/2022  | Engaged The Villages office and the Social Vocational Services regarding future housing for their Resident.   |
| 06/27/2022  | Engaged a Legacy Resident regarding the In-Lieu Payment and received their Identification document to start processing their initial In-Lieu Payment documents.           |
| 06/21/2022  | Engaged a Legacy Resident regarding their Household status for the Legacy Ranking and provided a link to their Portal to setup the account.                               |
| 06/21/2022  | Spoke with a Legacy Resident and sent the Resident Acknowledgement of Receipt of Initial In-Lieu Payment.   |
| 06/17/2022  | Engaged the City Controller and sent the Legacy Resident the final In-Lieu Payment to process.  |
| 06/17/2022  | Engaged a Legacy Resident and processed her final In-Lieu Payment and sent the document for e-signature.  |
| 06/14/2022  | Engaged a Legacy Household and sent the Residents the status of their In-Lieu Payment for the Household and a copy of the Treasure Island Rules and Regulations document. |
| 06/13/2022  | Met with a Legacy Household on Treasure Island to discuss and review the options available for future housing.  |
| 06/13/2022  | Engaged a Legacy Resident and confirmed the City Controller would process his request to send him the 2021-1099 Miscellaneous Form.                                       |
| 06/10/2022  | Engaged a Legacy Resident to confirm when they are moving from Treasure Island and the Resident confirmed they're moving this weekend.                                    |
| 06/10/2022  | Spoke to the Arabic Translator and the Legacy Household the Arabic Household to discuss the opportunities and their options as Legacy Residents.                          |
| 06/09/2022  | Spoke with the Translator for an Arabic speaking Household and scheduled a meeting to discuss future housing.   |
| 06/09/2022  | Engaged the City Controller and sent the Legacy Resident's fully executed initial In-Lieu Payment to process.   |



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|-------------|---|
| 06/08/2022  | Engaged a Legacy Resident and sent the initial In-Lieu Payment to sign via e-signature.   |
| 06/08/2022  | Spoke with The Villages office to get clarification of the relocation of a Vested Resident to a Legacy Household.   |
| 06/07/2022  | Engaged The Villages staff to confirm if the Legacy Household was in good standing with their rent.   |
| 06/07/2022  | Spoke with Legacy Resident to start process of applying for their initial In-Lieu Payment.  |
| 06/07/2022  | Engaged the City Controller and requested a copy a previous Legacy Resident 2021-1099 Miscellaneous Form.   |
| 06/06/2022  | Spoke with a Legacy Resident who had moved from Treasure Island and requested a copy of his 2021 1099 Miscellaneous Form. Sent the Legacy Resident a W-9 to fill-in and sign via e-signature.   |
| 06/06/2022  | Engaged Legacy Resident to confirm if his Vested Wife's is eligible for benefits by providing a copy of their marriage certificate.   |
| 06/06/2022  | Engaged Legacy Resident and received a copy of their Memorandum of Understanding of Legacy Household Change.  |
| 06/03/2022  | Engaged a Legacy regard the status of his Wife relocating from their existing unit to a new Household with the Resident.  |
| 06/02/2022  | Engaged a Legacy Resident and met with the Resident via Zoom meeting to review the details of relocating to a new unit the effects this will have on the new Household.   |
| 06/01/2022  | Engaged a Legacy Resident and scheduled a Zoom meeting to review the details of relocating to a new unit and how this could effects the new Household benefits.   |
| 05/31/2022  | Spoke with Legacy Resident who requested to move to another unit and maintain their status as a Legacy Resident.  |
| 05/25/2022  | Engaged a previous Legacy Resident who request a copy of his 1099 Miscellaneous 2020 tax documents that he misplaced. Contacted the City Controller and requested a copy of the Legacy Resident 1099 Miscellaneous 2020 tax document. |
| 05/23/2022  | Spoke with Legacy Household to confirm receipt of their In-Lieu Payment documents to sign.  |
| 05/19/2022  | Spoke with a Vested Household who asked if the Area Median Income will be set higher than 130.  |
| 05/18/2022  | Spoke with 2 Legacy Household regarding future Transition Housing and provided Legacy Treasure Island Preference numbers to check their Legacy Ranking numbers.   |
| 05/18/2022  | Engaged the Villages Office to determine if two Legacy Household is in good standing and eligible for In-Lieu Payment.  |
| 05/18/2022  | Spoke with a Legacy Resident regarding the details of applying for In-Lieu Payment and submitting documents need.   |
| 05/17/2022  | Spoke to a Legacy Resident regarding the status of the Initial In-Lieu Payment documents which were sent today.   |
| 05/17/2022  | Spoke with a Legacy Household regarding future housing and identifying the number of Transition unit each building and which building will be built next.   |
| 05/16/2022  | Spoke with Legacy Household and sent his name and address to the Team to provide translation in Spanish.  |
| 05/13/2022  | Spoke with a Legacy Household to address concerns and added their son's name to the Treasure Island Resident Certificate letter.  |
| 05/13/2022  | Spoke to a Legacy Household and help with setting up their Portal to gain access to their Portal and Legacy Ranking Household number.   |



## Record of Community Engagement January 1 through October 31, 2022

| <i>Date</i> | <i>Outreach</i>   |
|-------------|---|
| 05/12/2022  | Spoke 3 Legacy Households and provided the TIR Certificate numbers and sent each Household the link to log into their Portal.   |
| 05/11/2022  | Engaged 2 Legacy Households and provided the TIR Certificate numbers and sent each Household the link to log into their Portal.   |
| 05/10/2022  | Legacy Resident Household and helped with accessing their Portal to find Treasure Island Resident (TIR) Certificate letter and number which matches the Legacy Ranking number.  |
| 05/09/2022  | Spoke with 4 Legacy Resident Household and assisted with finding of their Treasure Island Resident (TIR) Certificate letter which is linked their Legacy Ranking number.  |
| 05/06/2022  | Spoke with 11 Legacy Households Residents regarding their Legacy Ranking number and assisted with accessing their Portal to link their Treasure Island Resident Household number to their Legacy Ranking number.  |
| 05/06/2022  | Engaged 3 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 <sup>th</sup> by TIDA through MOHCD.   |
| 05/05/2022  | Conducted Virtual Legacy Household Ranking for Legacy Residents.  |
| 05/05/2022  | Engaged 2 Legacy Resident Households and provided help with access their Portal for the Treasure Island Resident (TIR) Certificate letter and number which is linked to their Legacy Ranking number.  |
| 05/05/2022  | Engaged 2 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 <sup>th</sup> by TIDA through MOHCD.   |
| 05/04/2022  | Engaged 10 Legacy Residents who disagreed with the Legacy Ranking that scheduled on May 5 <sup>th</sup> by TIDA through MOHCD.  |
| 05/04/2022  | Spoke with a Legacy Household who didn't receive a copy of the Eblast email and resent the Flyer to the Resident.   |
| 05/02/2022  | Engaged a Legacy Household who requested their Treasure Island Resident (TIR) Certificate and provide access with to their Portal.  |
| 05/02/2022  | Spoke with a Legacy Resident with details for applying for In-Lieu Payment and received a copy of their identification.   |
| 04/29/2022  | Sent 280 emails to Legacy Residents to provide direct links to Legacy Household for Legacy Ranking meeting to be held on Thursday, May 5 <sup>th</sup> .  |
| 04/29/2022  | Engaged a Legacy Household and inform the Residents that their initial In-Lieu Payment check was mailed today, provided the tracking number for the package, and requested signature for the Acknowledgement documents that were sent via electron signature. |
| 04/29/2022  | Spoke with a Legacy Household and provided clarification regarding the Legacy Ranking meeting scheduled for Thursday, May 5 <sup>th</sup> .   |
| 04/29/2022  | Engaged 8 Legacy Households to confirm their email address in presentation for the Eblast to notify the Residents of the Legacy Ranking on Thursday, May 5 <sup>th</sup> .  |
| 04/28/2022  | Engaged the City Controller to confirm the release Legacy Resident Household Final In-Lieu Payment check.   |
| 04/28/2022  | Spoke with a Legacy Household regard her family members living in another unit for detail of applying for In-Lieu Payment.  |
| 04/28/2022  | Spoke with a Legacy Households regarding future housing on Treasure Island and In-Lieu Payment.   |
| 04/28/2022  | Spoke with The Villages Office for confirmation to change the status of a Vested Tenant from to Legacy and requested a copy of the Resident lease agreement.  |



**Record of Community Engagement  
January 1 through October 31, 2022**

| <i>Date</i> | <i>Outreach</i>   |
|-------------|---|
| 04/27/2022  | Engaged a Legacy Household to inform her that the City Controller released their initial In-Lieu Payment check and should arrive the first of next week.                                    |
| 04/27/2022  | Spoke with a Legacy Household to change the status of his roommate for a Vested Resident to a Legacy Resident.  |
| 04/27/2022  | Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided the available funds for each member of the Household.   |
| 04/27/2022  | Spoke with the Legacy Household as a follow-up meeting to discuss future option and attending the Legacy Ranking meeting.   |
| 04/26/2022  | Engaged a Legacy Household regarding the option he has as the only Legacy Resident in the Household and scheduled a one-on-one meeting.   |
| 04/26/2022  | Spoke with a Legacy Household via Zoom to provided assistance with accessing her Portal and review the Legacy Ranking FQA(s).   |
| 04/26/2022  | Engaged a Legacy Household and sent a Congratulatory email with his Down Payment Assistance letter.   |
| 04/26/2022  | Engaged two Legacy Household for an update on the status of their In-Lieu Payment checks.   |
| 04/25/2022  | Spoke with a Vested Household and addressed questions about the Vested Resident and future housing on Treasure Island.  |
| 04/25/2022  | Spoke with a Legacy Household regarding the Legacy Ranking and review the step(s) to access her Portal.   |
| 04/25/2022  | Spoke with a Legacy Household and scheduled a meeting to review the Legacy Ranking.   |
| 04/25/2022  | Engaged a Legacy Household regarding the details of receiving In-Lieu Payment and addressed the confusion of who the check be payable too.  |
| 04/22/2022  | Engaged a Legacy Household confirmed the date of the Legacy Ranking and informed the Legacy Household that the TI Advisor will provide a link to attend the Legacy Ranking.                 |
| 04/21/2022  | Spoke with a 3 Legacy Household and notified each Household that their Down Payment Approval letter was sent to their email.  |
| 04/21/2022  | Engaged a Legacy Household about the status of his Final In-Lieu Payment check per the update for the City Controller.  |
| 04/21/2022  | Engaged a Legacy Household to confirm the status one of the Resident for their approval to sign the Down Payment Assistance MOU.  |
| 04/20/2022  | Spoke with two Legacy Household and explained in options for a Legacy Household and future house available for members of the Household.  |
| 04/20/2022  | Engaged Mixed Legacy Household and work with The Villages Office to review their Lease Agreement to determine if one Resident could change his status from Vested to Legacy.                |
| 04/19/2022  | Spoke a Legacy Household Resident to change his unit due to unsettling situations within the unit.  |
| 04/19/2022  | Engaged a Legacy Household Resident for the link to the Legacy Ranking meeting on Thursday, May 5 <sup>th</sup> , and provided an update that the link will be provided before the meeting. |
| 04/19/2022  | Engaged a Legacy Household and scheduled a Zoom meeting to review the Legacy Ranking meeting.   |



## Record of Community Engagement January 1 through October 31, 2022

| <i>Date</i> | <i>Outreach</i>  |
|-------------|--|
| 04/19/2022  | Engaged a Legacy Household regarding their new Roommate and the living conditions since the new roommate (Vested-Post Resident) moved into the unit.   |
| 04/19/2022  | Engaged a Legacy Household who request information regarding the Legacy Ranking meetings, which was provided.  |
| 04/19/2022  | Engaged a Legacy Household Resident with questions about BMR housing as well as our options for transitioning housing and scheduled a Zoom meeting.  |
| 04/19/2022  | Spoke with a Vested Household Resident and provided assistance with contacting MOHCD to inform the HBMR Program Specialist that the one of the Vested Resident (Husband) had passed and the Wife would like to move forward with purchasing the BMR as the sole Buyer of the BMR Condo on Yerba Buena Island.  |
| 4/19/2022   | Engaged a Legacy Household and provided the requirements to apply for In-Lieu Payment.   |
| 4/18/2022   | Sent 313 emails to Legacy Residents to provide direct links to FAQ and Legacy Household Ranking slide deck.  |
| 4/18/2022   | Engaged Legacy Household and rescheduled a meeting with the Resident to further discuss the Legacy Household Ranking process.  |
| 4/18/2022   | Engaged a Vested Resident regarding questions about the status of purchase the BMR on Yerba Buena Island and MOHCD approval.   |
| 4/16/2022   | Spoke with Legacy Household and requested documents to the approval of their Down Payment Assistance to purchase a BMR.  |
| 4/13/2022   | Engaged Legacy Household that needed assistance with resetting his password with access to Portal.   |
| 4/13/2022   | Engaged Vested Resident about the Legacy Household Ranking and their status as a Vested Resident.  |
| 4/12/2022   | Engaged Vested Resident who has concern what future housing will be available for him as a Vested Resident in 2024.  |
| 4/12/2022   | Spoke with a Legacy Household and sent the Resident a copy of the Slide Deck from the Legacy Household Ranking meeting.  |
| 4/11/2022   | Engaged Legacy Household who was concern about the available bedrooms for Transition Units.  |
| 4/11/2022   | Engaged Legacy Household who called to discuss the Legacy Household Ranking date of May 5 <sup>th</sup> and is this a drop-dead date for the Legacy Household Ranking. I helped the Resident to understand that May 5 <sup>th</sup> is for the Legacy Household Ranking only. No one will be asked to move at that time. The first voluntarily moves to C3.1 will be in 2023 and if the units aren't filled by volunteers, TIDA will offer Transition Units according to the Legacy Household Ranking Order. |
| 4/11/2022   | Engaged Legacy Household requesting a map of the location of each building where the 164 plus legacy households will be placed once all 683 units are built by end of 2024. Explained that we don't have details about all 683 units at this time. I will follow up with Resident with the information we do have on the first development.  |
| 4/11/2022   | Engaged Legacy Household to set up an appointment via Zoom to discuss a Legacy Household Ranking.  |
| 4/9/2022    | Spoke with a Legacy Household to schedule a meeting to discuss Legacy Household Ranking and transitional.  |
| 4/9/2022    | Spoke a Legacy Household to review the Transitional Housing options and the In-Lieu Payment option.  |
| 4/9/2022    | Spoke with a Legacy Household and a Post-Vested Resident and addressed their concerns about moving together once the Transitional Housing is offered to their Household.   |





## Record of Community Engagement January 1 through October 31, 2022

| <i>Date</i> | <i>Outreach</i>   |
|-------------|---|
| 4/9/2022    | Engaged a Legacy Household with questions regarding the Legacy Household Ranking presentation.  |
| 4/9/2022    | Spoke with three Legacy Residents regarding his status as a Legacy Household and what's the next move for the Legacy Household Ranking.   |
| 4/9/2022    | Held Virtual Legacy Household Ranking Meeting for Legacy Residents.   |
| 4/7/2022    | Engaged a Legacy Household that would like to apply for In-Lieu Payment for her household.  |
| 4/6/2022    | Spoke with a Legacy Household who requested a Zoom meeting to discuss the Legacy Household Ranking.   |
| 4/6/2022    | Engaged a Vested Resident regarding questions about future housing on Treasure Island for Vested Residents.   |
| 4/6/2022    | Engaged a Legacy Household regarding what's needed to confirm their son is on the lease.  |
| 4/6/2022    | Engaged a Legacy Household and provide help with accessing the Portal.  |
| 4/6/2022    | Held Virtual Legacy Household Ranking Meeting for Legacy Residents.   |
| 4/5/2022    | Engaged a Legacy Household regarding Down Payment Assistance approval and request a copy their identification (Driver License).   |
| 4/5/2022    | Spoke with the wife of Vasil Azarov. Mr. Azarov passed away. She believes she will continue with her effort to purchase a BMR Condo at The Bristol on Yerba Island.                                 |
| 4/5/2022    | Spoke with John Stewart Company Assistance Manager and I was informed of the passing of Vasil Azarov.   |
| 4/5/2022    | Engaged a Vested Resident regarding the status of purchasing a BMR Condo at the Bristol on Yerba Island.  |
| 4/4/2022    | Engaged Legacy BMR Purchaser and reviewed their Identification for the approval of their Down Payment Assistance.   |
| 4/1/2022    | Engaged two Legacy and one Vested Household regarding their status of the purchasing a BMR Condo at the Bristol on Yerba Island.  |
| 3/30/2022   | Spoke with two Legacy Residents who requested a record copy of Legacy Household Ranking meeting.  |
| 3/30/2022   | Spoke with Legacy Household about the Door Hangers and Legacy Household Ranking meeting scheduled for April 6 <sup>th</sup> and April 9 <sup>th</sup> and stated TI Advisors are doing a great job. |
| 3/28/2022   | Delivered 164 Door Hanger invitations to the Legacy Household Ranking Community Meeting.  |
| 3/25/2022   | Spoke with Legacy Household and updated them on the status of his In-Lieu Payment check and confirmed his address.  |
| 3/24/2022   | Sent 313 Legacy Household Ranking invitations to Legacy Residents via email and the TI Advisor Portal.  |
| 3/22/2022   | Engaged Legacy Household about the minors who reside in the household and their name were provided.   |
| 3/21/2022   | Spoke with a Legacy Household regarding a request from MOHCD for details on the TIDA down payment assistance.   |
| 3/16/2022   | Engaged Legacy Household regarding moving to a new unit and concern when the units will be available.   |
| 3/16/2022   | Engaged Legacy Household regarding moving to a new unit and concern when the units will be available.   |
| 3/9/2022    | Spoke with two Legacy Household and discuss the future housing on Treasure Island and when would the new units be available.  |



## Record of Community Engagement January 1 through October 31, 2022

| <i>Date</i> | <i>Outreach</i>   |
|-------------|---|
| 3/7/2022    | Engaged a passed Legacy Household to confirm his address and share this information with the City of San Francisco Controller.  |
| 3/2/2022    | Engaged Legacy Household regarding to the status of signing the In-Lieu Payment documents.  |
| 3/2/2022    | Engaged a Legacy Household about the availability of renting future house when the new buildings are built.   |
| 3/1/2022    | Spoke with 3 Legacy Household and 3 Vested Residents about the status of submitting their application.  |
| 3/1/2022    | Engaged a Legacy Household regarding access to the TI Advisor Portal and sent link to the Resident.   |
| 2/28/2022   | Engaged a Legacy Household about his plans to move and applying for In-Lieu Payment.  |
| 2/25/2022   | Spoke with Legacy Household regarding moving to a new unit once the new units are built on Treasure Island.   |
| 2/23/2022   | Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided an answer when the amounts for In-Lieu Payment will change.   |
| 2/17/2022   | Engaged a Legacy Household who needed help with purchasing the BMR at the Bristol to determine who was her First Home Homebuyer Counselor.  |
| 2/14/2022   | Spoke with a Vested Resident to follow up with previous questions regarding the DAHLIA Lottery and asked if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you wanting? What is their Bedroom size and Price point? Who is be left in your Household once you move? |
| 2/14/2022   | Engaged Legacy Household and addressed questions about future new unit on TI Island.  |
| 2/11/2022   | Spoke with two Legacy Residents and provided the status of their In-Lieu Payment check and the tracking number for the priority mail.   |
| 2/11/2022   | Engaged 5 Legacy and 3 Vested Residents and inquired if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you wanting? What is their Bedroom size and Price point? Who is be left in your Household once you move?   |
| 2/9/2022    | Engaged 5 Legacy and 3 Vested Residents to confirm the number they received from the DAHLIA Lottery for the Bristol BMR Condos.   |
| 2/8/2022    | Participated in the MOHCD DAHLIA Lottery for BMR Condominiums at The Bristol on YBI!<br><br>Supported 5 Legacy and 3 Vested Residents prior to and during the Lottery to clarify the Treasure Island Preference number for Legacy and Vested Residents.   |
| 2/2/2022    | Spoke with Legacy Household regarding the status final In-Lieu Payment check.   |
| 1/28/2022   | Engaged a Legacy Household for an update on the status of her In-Lieu Payment check.  |
| 1/26/2022   | Spoke with 7 Legacy Households and 2 Vested Households who qualified to purchase a BMR on Yerba Buena Island. Offered congratulations and offered to provide assistance as needed. Inquired on their plans moving forward to the DAHLIA Lottery.  |
| 1/24/2022   | Engaged a Legacy Household regarding the BMR on Yerba Island and the need to complete her First Time Homebuyer classes to purchase a BMR.   |





**Record of Community Engagement  
January 1 through October 31, 2022**

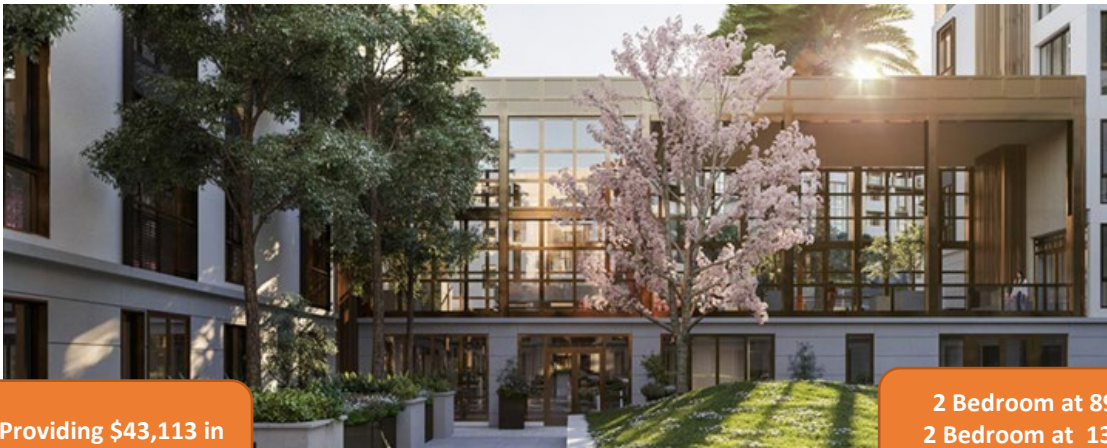
| <i>Date</i> | <i>Outreach</i>  |
|-------------|--|
| 1/20/2022   | Engaged a Legacy Household and provided an update on when the In-Lieu Payment new numbers will be released.  |
| 1/9/2022    | Spoke with a Legacy Household who called about the changes taken place on Treasure Island with all of the construction and complement on the great job the TI Advisors are doing.  |
| 1/19/2022   | Engaged a Legacy Household who were inquiring about BMR's to purchase on Treasure Island.  |
| 1/18/2022   | MOHCD held lottery for Below Market Rate (BMR) Condominiums at The Bristol on YBI.   |
| 1/18/2022   | Spoke with a Legacy Household who was concerned about future housing on Treasure Island and informed the Resident he would receive an update once the new unit are available. Spoke with former YBI resident regarding Bristol BMR purchase opportunity and future opportunities to purchase BMR condominiums. |
| 1/17/2022   | Sent 88 email notifications to remind occupants of The Bristol BMR application period on 1/18/2022.  |
| 1/5/2022    | Engaged a Vested Resident regarding the completion of the First Time Homebuyer classes and assisted with contacting the organization he is working to complete the classes.  |
| 1/5/2022    | Spoke with Legacy Household and BE Spouse and provided the requirements needed to apply for In-Lieu Payment.   |
| 1/3/2022    | Engaged a Vested Resident about the status of her back rent and who she should contact to resolve the matter.  |
| 1/3/2022    | Spoke with a Legacy Household regarding purchasing a BMR on Yerba Buena Island.  |
| 1/3/2022    | Engaged Legacy Household and addressed questions about future housing on Treasure Island.  |

## Community Engagement Goals

TI Advisors continue to work with TIDA staff, the John Stewart Company, and the Legacy and Vested Treasure Island Residents to provide information, education, and payments provided for under TIDA's Transition Housing Rules and Regulations (THRR). The team is preparing for an outreach campaign that will provide Legacy Households with additional clarity on the pending Transition Units that will be offered at Star View Court beginning in late Summer 2023. Individual household letters, web-based FAQs, and individual calls with Legacy Residents will help the 164 Legacy Households to understand the opportunities under the THRR.

## Celebrating our Below Market Rate Homebuyers at The Bristol!

**Celebrating Treasure Island Resident's becoming first time homebuyers!** Three of our Treasure Island Resident households are currently completing their purchase of Below Market Rate condominiums at The Bristol on YBI!



TIDA is Providing \$43,113 in  
Down Payment Assistance!

2 Bedroom at 89% AMI  
2 Bedroom at 134% AMI  
3 Bedroom at 112% AMI

These households are taking advantage of TIDA's Down Payment Assistance under the THRR Program. We celebrate with them as some of the first new residents on Yerba Buena Island! TI Advisors have assisted these households through First Time Homebuyer Programs. The residents are purchasing the following BMR condominiums.

TI Advisors continue to work with additional Treasure Island Residents to help prepare them for the next homebuying opportunities on Treasure Island.

**In Lieu Cash Payments.** TI Advisors continue to work with Legacy Residents who choose to move from Treasure Island. These Legacy Residents are eligible to receive In-Lieu Cash Payments rather than wait for future housing opportunities on Treasure Island.

**63 Legacy Residents Signed MOUs**

**\$673,443 Total In-Lieu Cash Payments to Date**



### Summary Record of Community Engagement September and October 2022

| Date       | Engagement   |
|------------|--|
| 10/31/2022 | Engaged a Legacy Household and confirm the e-signature for Acknowledgement Receipt of Final In-Lieu Payment.   |
| 10/28/2022 | Engaged First American Title and received confirmation that the 3 Legacy BMR Household are scheduled to Close Escrow on November 4 <sup>th</sup> .   |
| 10/27/2022 | Engaged Legacy Buyer provide an update on the status of TIDA Down Payment Assistance wiring being sent to First American Title.  |
| 10/26/2022 | Engaged MOHCD to confirm Pre-Closing Meetings completed for the BMR Buyers and the Closing docs were sent to Title/Escrow on 10/24/22.   |
| 10/26/2022 | Engaged a Legacy Resident and provided details of how access their Portal documents.   |
| 10/26/2022 | Engaged MOHCD to confirm the BMR Buyers for 1 Bristol were approved to purchase their Condo Unit 108 1 Bristol Court.  |
| 10/21/2022 | Engaged a Legacy Household and offer "Congratulations on receiving a Commitment Letter from the Mayor's Office of Housing and Community Development"   |
| 10/19/2022 | Engaged The Villages regarding the status of Good Standing with Legacy BMR Buyers for 1 Bristol Unit 114 and the outstanding rent was paid in full.  |
| 10/19/2022 | Engaged TIDA and provided the Preliminary Notice of Eligibility for the 1300 series Households.  |
| 10/18/2022 | Engaged First American Title and received copies of the Preliminary Title Reports for the three Legacy Residents purchasing a BMR Condo at the Bristol.  |
| 10/18/2022 | Engaged MOHCD and for the status of 3 Legacy Households purchasing a BMR at 1 Bristol Court.   |
| 10/17/2022 | Spoke with The Villages Office to confirm that a Legacy Resident is in Good Standing with their rent.  |
| 10/17/2022 | Engaged a Legacy Resident who inquire about the amount funds available for In-Lieu Payment.  |
| 10/17/2022 | Engaged The Villages Office with news about a Legacy Resident passing.   |
| 10/14/2022 | Engaged TIDA and provided the Legacy Ranking documentation and status of the Residents.  |
| 10/12/2022 | Engaged Mayor Office of Housing and Community Development to confirm the BMR Buyers for Unit 114 has received final approval to purchase their BMR.  |
| 10/12/2022 | Spoke with Legacy Resident to confirm that their Final In-Lieu Payment document were available to e-sign.  |
| 10/07/2022 | Engaged a Legacy Household to inform the Residents the Mayor Office of Housing and Community Development approved their purchase of BMR Condo at 1 Bristol Court #328.                               |
| 10/07/2022 | Engaged Legacy BMR Buyers and sent the Residents their Down Payment Assistance Claim Form via e-signature.   |
| 10/01/2022 | Engaged a Vested Resident regarding the status of their appeal to change from Vested to Legacy.  |
| 09/30/2022 | Engaged a Legacy BMR Buyer and sent the Residents the Early Down Payment Assistance MOU to sign.   |
| 09/30/2022 | Engaged a Legacy Resident who's concern about the location of the future housing on Treasure Island and sent her a map of the Star View Court.   |
| 09/29/2022 | Engaged First American Title and request a copy of wiring instruction for the 3 Legacy Households purchasing a BMR at 1 Bristol Court.   |
| 09/29/2022 | Spoke with a Legacy Resident that interested in starting a business and referred her to TIDA Office for information.   |
| 09/29/2022 | Spoke with a Legacy Resident that interested in starting a business and referred her to TIDA Office for information.   |
| 09/28/2022 | Engaged a Legacy Resident to explain the process of applying for the Final In-Lieu Payment and sent the Legacy Resident an Acknowledgement of Receipt of Initial In-Lieu Payment to sign for checks. |



**Summary Record of Community Engagement  
September and October 2022**

| Date       | Engagement  |
|------------|---|
| 09/27/2022 | Engaged The Villages Office to confirm if 2 of the Legacy Household are in good standing with their rent.   |
| 09/27/2022 | Spoke with a Vested Resident who submitted an appeal for his status as a Legacy Resident.   |
| 09/27/2022 | Engaged the MOHCD and requested a copy of the 3 Legacy Household Purchase Contract for the BMR at 1 Bristol Court.  |
| 09/27/2022 | Spoke with a Vested Household regarding future housing on Treasure Island and he available to continue to rent.   |
| 09/27/2022 | Spoke with Legacy Household who requested a list of the Transition Unit for each building planned on Treasure Island.   |
| 09/27/2022 | Spoke with Legacy Household who requested a list of the Transition Unit for each building planned on Treasure Island.   |
| 09/22/2022 | Engaged The Villages Office and requested an update status of the Household occupant on Treasure Island.  |
| 09/20/2022 | Engaged The Villages Office to confirm a Legacy Household had signed their Roommate Release Form and moved from Treasure Island.  |
| 09/20/2022 | Engaged a Benefit Eligible Spouse and requested a copy of her driver license for Down Payment Assistance to purchase a BMR Condo.   |
| 09/16/2022 | Engaged a Legacy Resident and requested a copy of his driver license and Marriage certificate Down Payment Assistance to purchase a BMR Condo.  |
| 09/15/2022 | Engaged a Legacy Resident who received final approval from the MOHCD to purchase a BMR Condo at 1 Bristol Court.  |
| 09/13/2022 | Spoke with the Mayor's Office of Housing and Community Development (MOHCD) and they confirm one of three Legacy Residents had been approved to purchase their BMR Condo at 1 Bristol Court. |
| 09/12/2022 | Engaged a Legacy Household and address their concerns about size of Transition Unit they are entitled to receive once the Transition Units are available.                                   |
| 09/09/2022 | Spoke with Legacy Household to inform them that their Initial In-Lieu Payment checks had arrived and would be delivered tomorrow.   |
| 09/07/2022 | Engaged the City Controller that Legacy Household checks were processed and will be mailed today.   |
| 09/03/2022 | Spoke with a Legacy Household regarding future Housing on Treasure Island and help with setting up access to their Portal.  |
| 09/01/2022 | Engaged the City Controller about revising the Legacy Household's W-9's and resent the Birth Certificates for the Minor in the Household.   |

