



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Executive Team Update

November 10, 2025



Facilities, Engineering, and Capital Projects



Facilities Projects Highlights

- **Fuel Line Project Completed** – Project completed, final sign-offs and punch list work is ongoing. Completed September 2025.
- **Equipment Installation Completed** – Project replaced a stationary x-ray unit that was no longer technically supported, thus restoring radiology capacity without the need to transport residents off campus. Completed September 2025.
- **Main Sewer Line Replaced** – Replaced the failing main sewer line that connects half of the 11 Administration wings. Replacement was critical given the upcoming occupation of M & O wings. Completed October 2025.



Schwartz Rounds at Laguna Honda



Care Experience Relunched Schwartz Rounds with a Session Called *Navigating Staffing Issues*

- Schwartz Rounds are opportunities to gather with colleagues to reflect on the emotional impact of our work
- Each session begins with 3 or 4 panelist storytellers who share an experience related to the topic.
- The session conversation is open to all participants to share their own reflections and stories.

The poster is for a Schwartz Rounds session titled "NAVIGATING STAFFING ISSUES". It features the logos for "LAGUNA HONDA HOSPITAL CARE EXPERIENCE" and "the schwartz center FOR COMPASSIONATE HEALTHCARE". The word "ATTEND" is prominently displayed in large blue letters. Below it, "SCHWARTZ ROUNDS®" is written in white on a blue background. The poster includes a photo of two healthcare workers in blue scrubs. Text on the poster describes the session as an opportunity to reflect on the emotional impact of work, with panelists sharing their experiences. It specifies the date as Wednesday, November 5th, with a welcome at 11:30 AM and a panel at 12:00 PM in Moran Hall, where lunch is provided. A QR code is included for registration. A closing statement at the bottom encourages participants to connect with colleagues and cultivate a compassionate culture.

ATTEND

SCHWARTZ ROUNDS®

WHAT ARE SCHWARTZ ROUNDS?

TOPIC: NAVIGATING STAFFING ISSUES

Schwartz Rounds sessions are opportunities to gather with colleagues to reflect on the emotional impact of our work. Each session begins with 3 or 4 panelist storytellers who share an experience related to the topic for that session. The session conversation is then opened up to all participants to share their own reflections and stories.

JOIN US WEDNESDAY
NOVEMBER 5th
11:30 AM WELCOME
12:00 PM PANEL

MORAN HALL
LUNCH PROVIDED

WHY SHOULD I ATTEND SCHWARTZ ROUNDS?

Do you ever feel overwhelmed or burnt out? Angry or frustrated? Anxious or sad about events that happen at work? You are not alone. Sharing stories with each other about the hardest parts of our work contributes to recovery and healing. And it isn't just the hardest parts of the work—Schwartz Rounds is also a space for sharing what brings us joy, meaning, and purpose.

REGISTER HERE:

Come to Schwartz Rounds and connect with your colleagues, reconnect with your meaning and purpose, and help us cultivate a compassionate culture for ourselves and the patients and families we serve.



Wellness Activities for Staff

Care Experience Hosts Wellness Activities

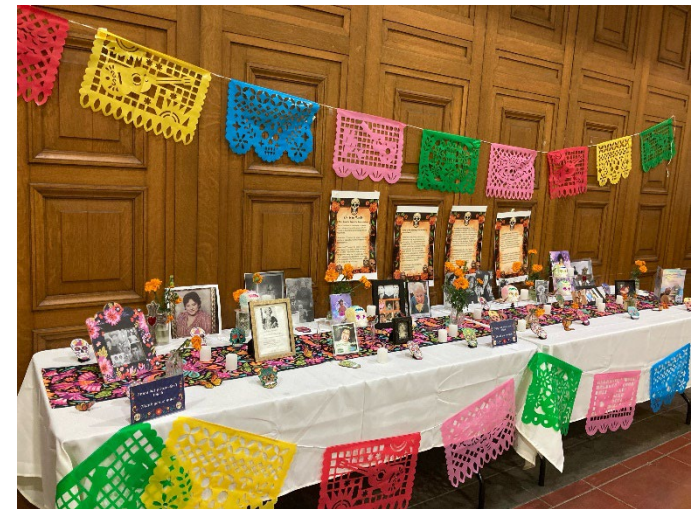
- Yoga Sessions for offered biweekly in the Wellness Hub
- Zumba Classes led by Laguna Honda's Norma offered twice a week in Moran Hall
- Monthly staff resource fair pop up in the cafeteria



Wellness Activities for Staff

► Staff-Led Cultural Celebrations

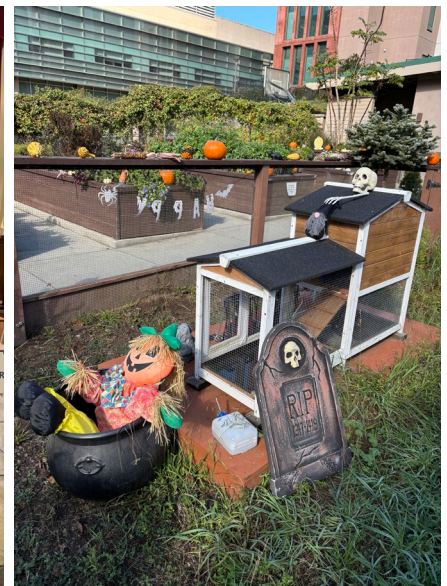
- Latino Heritage Month celebration in the cafeteria
- Dia de los Muertos ofrenda in the chapel
- Filipino Heritage Month Celebration in the cafeteria, in partnership with Care Experience and the community-based organization SOMA Pilipinas.



Resident Programming

Activity Therapy Hosted Two Fall Events

- Fall Fest in Gerald Simon with games and activities
- Pumpkin Patch event in the Therapeutic Farm & Garden with the baby goats and Laguna Honda-grown pumpkins for each neighborhood.



Resident Programming

Annual Laguna Honda Halloween Party

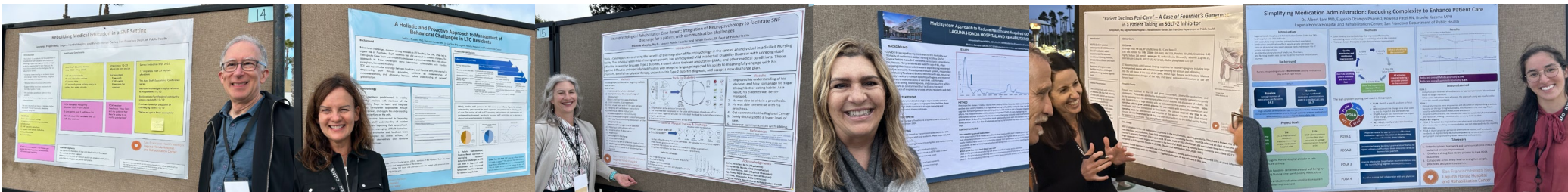
- Activity Therapy hosted the annual Laguna Honda Halloween Party, which featured live music and a pumpkin decorating contest!



CALTCM Poster Presentations

► Laguna Honda Attended the 51st Annual Meeting of the California Association of Long-Term Care Medicine

- Seven team members presented six accepted posters from Medical Staff, Pharmacy, Nursing, Infection Prevention and Control, and KPO.
- Laguna Honda 1st Prize with our interdisciplinary project on Medication Simplification.



South 5 is Open!

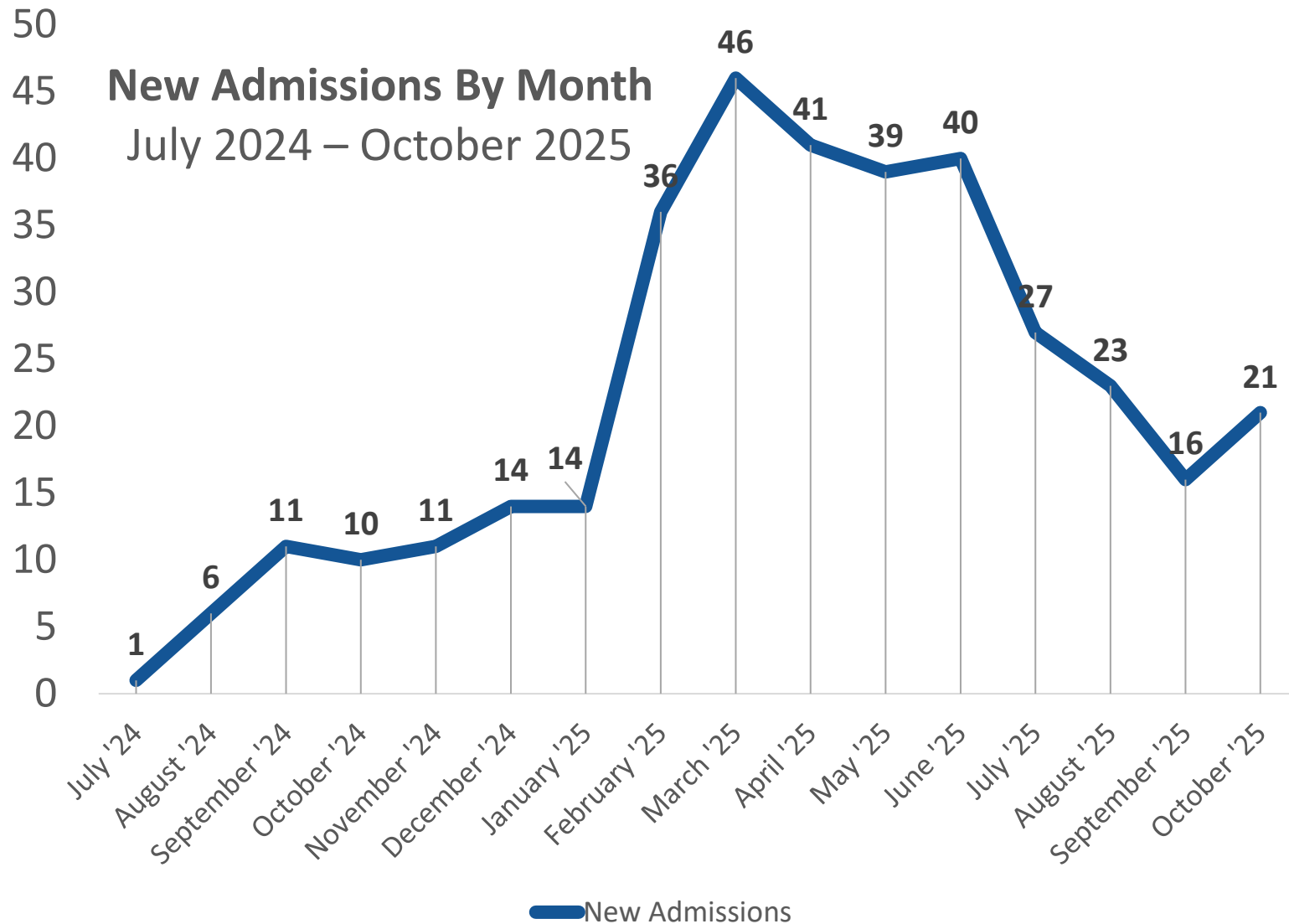


South 5 officially reopened as a skilled nursing neighborhood

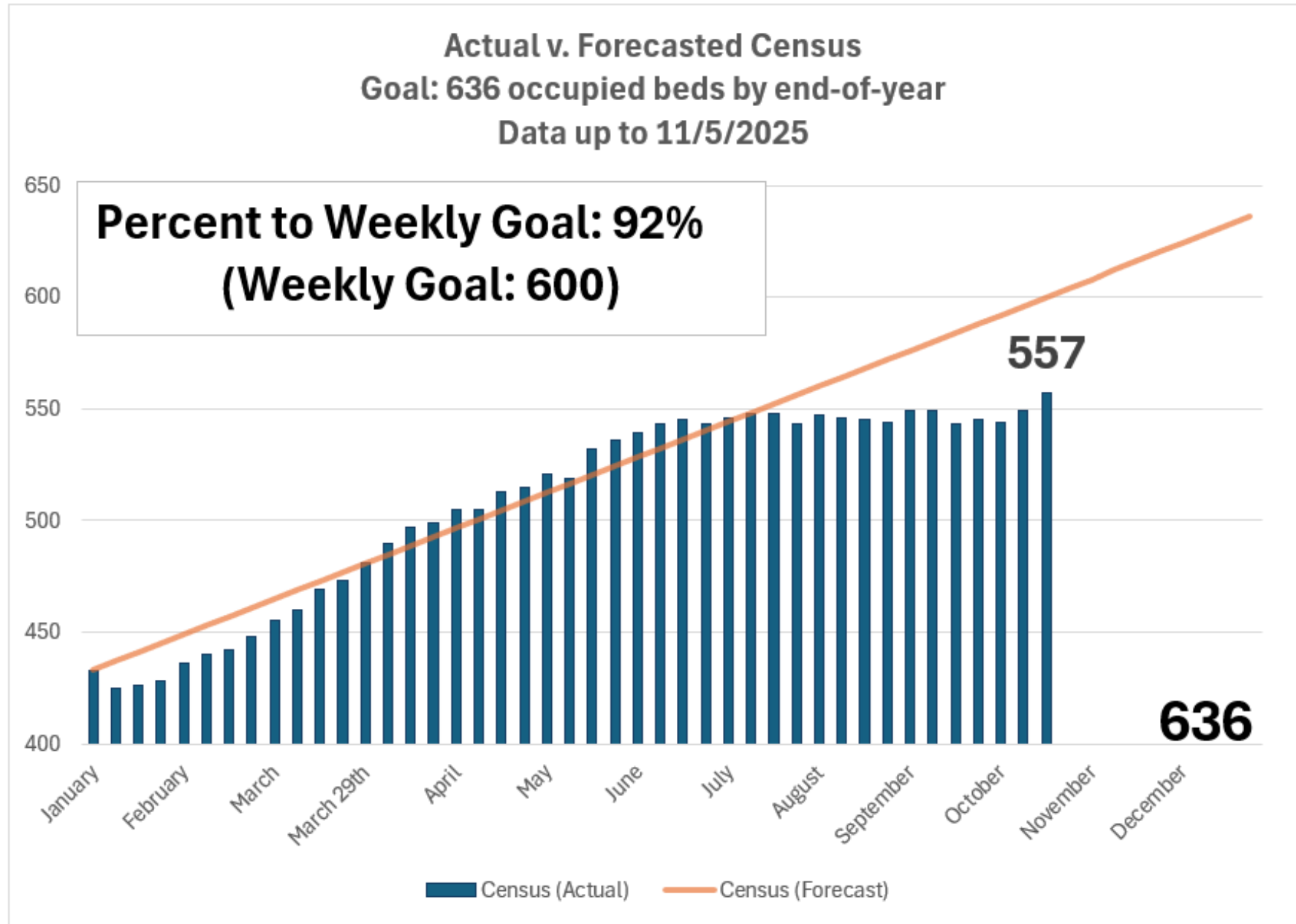
- We are forever grateful to the South 5 team for the critical role they played during our COVID-19 response.
- South 5 is now focused on complex care—just like it was before the pandemic.
- More space to serve San Franciscans, a return home for S5 residents who transferred during pandemic, and alignment with best practices.
- As of November 4, South 5 has 10 residents.



Admissions Update

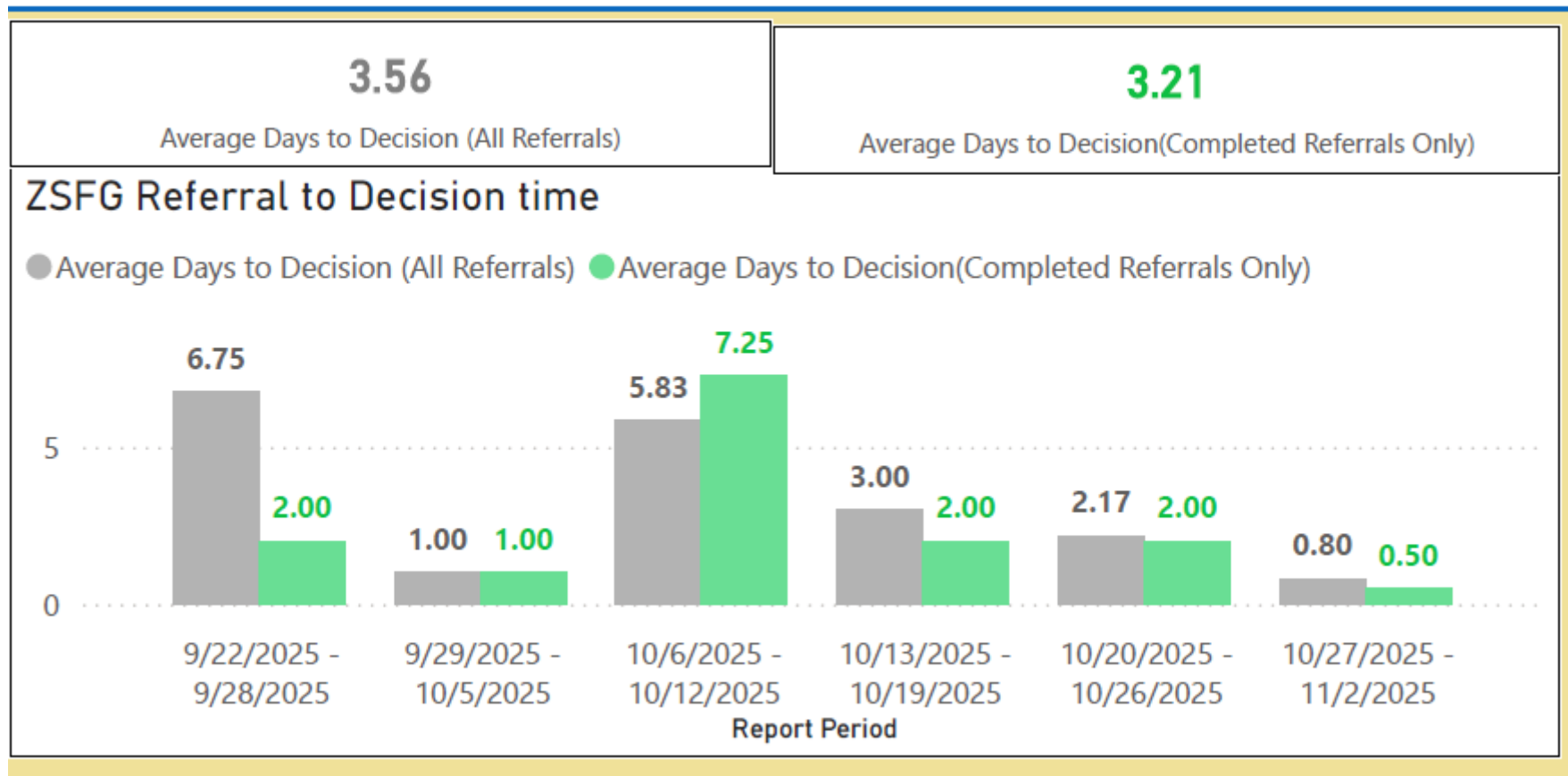


Admissions Update



Admissions Update

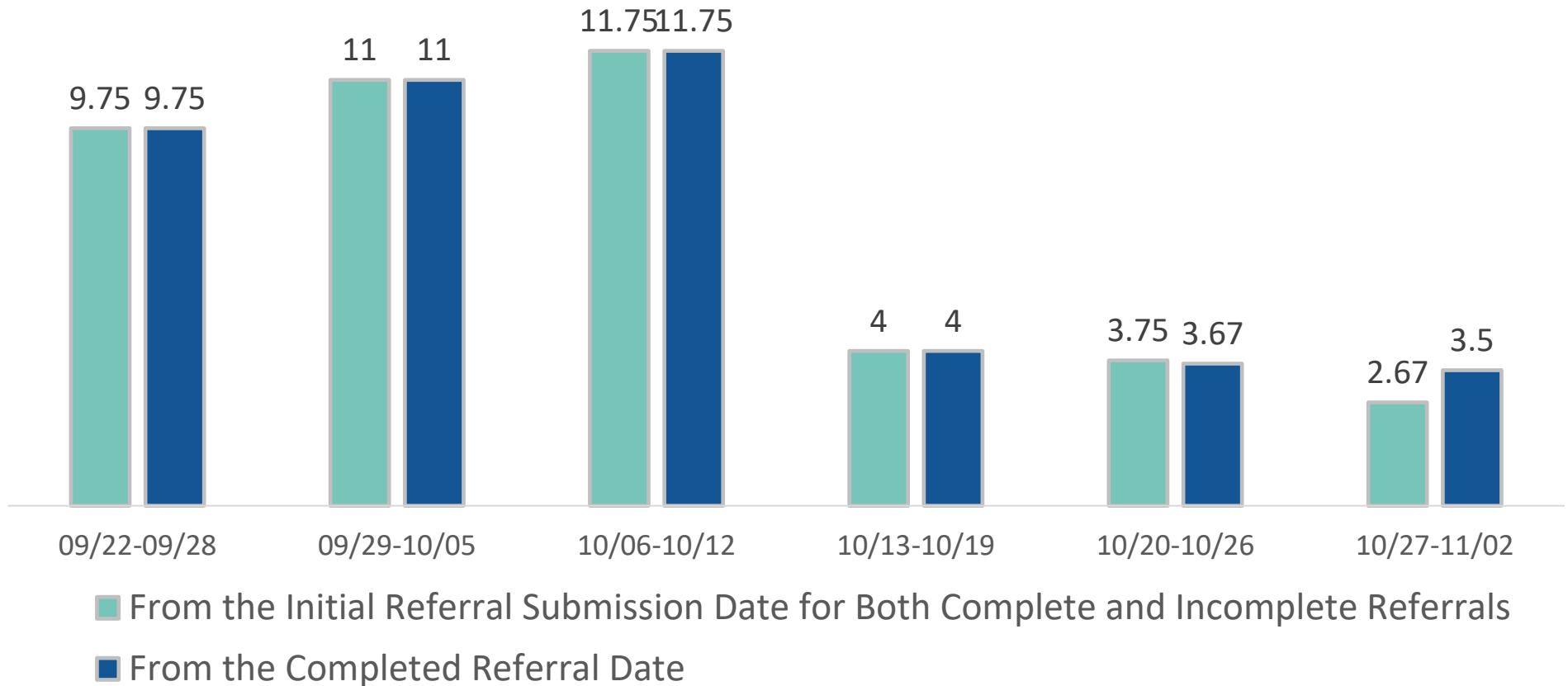
ZSFG to LHH Decision and Transfer Data



Admissions Update

Average Number of Days Between Referral Received and Admission to Laguna Honda*

Sept 22nd –October 31st , 2025



Admissions Update



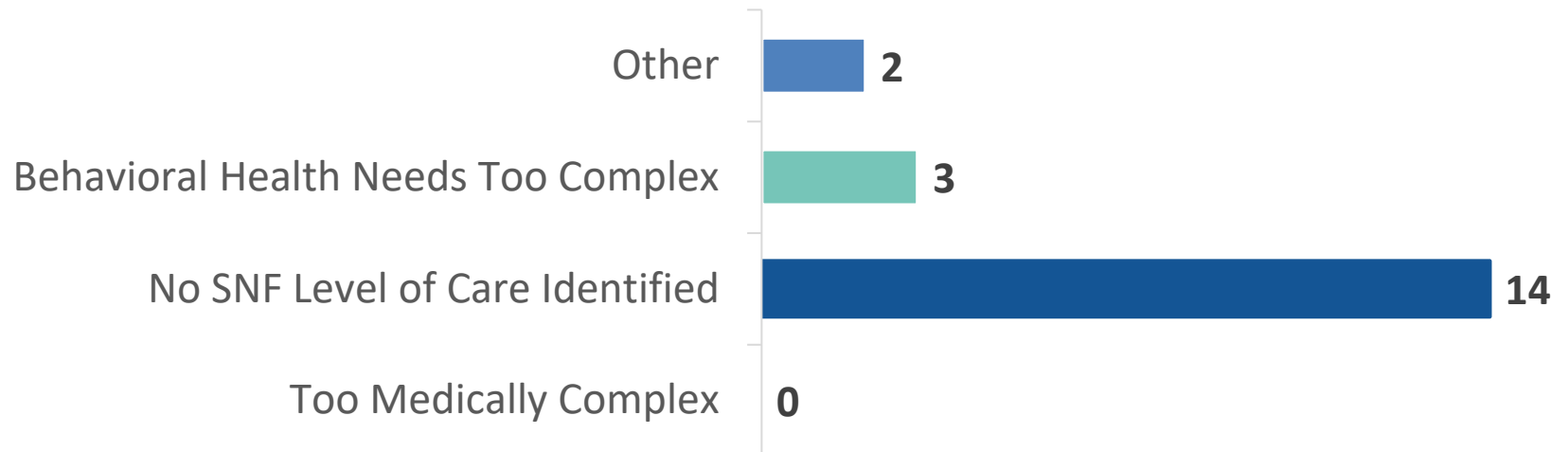
Increasing the rate of appropriate referrals

September 2025 information

- Over the past six weeks, **19** referrals were denied of a total of **56** complete referrals.

Reason for Denied Applications

September 1st-September 30. 2025



Admissions Update



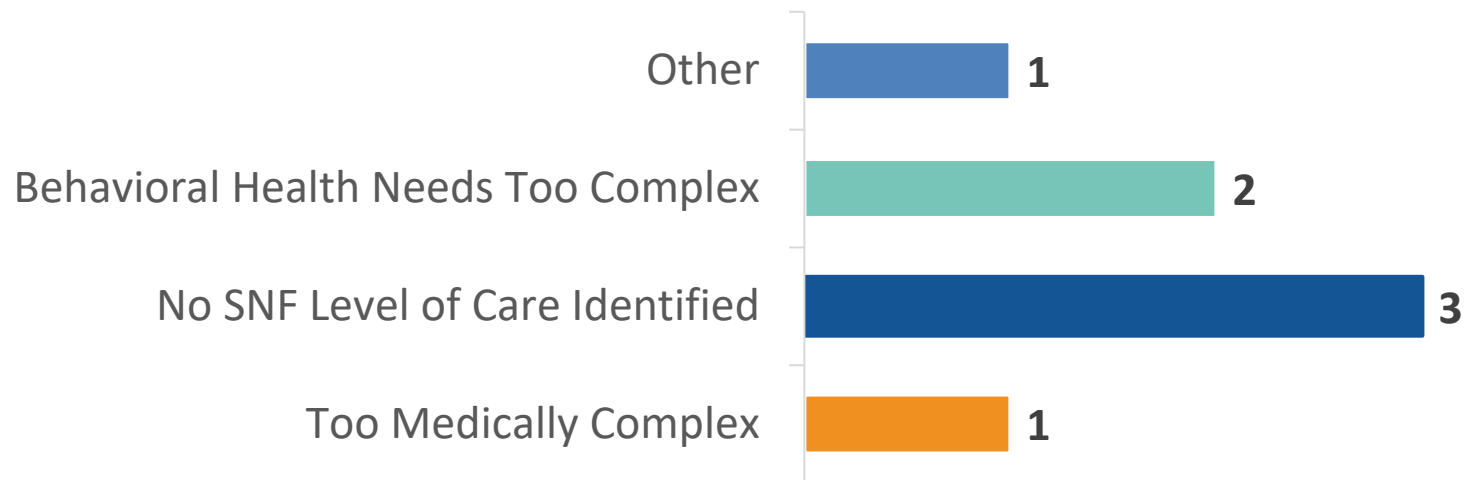
Increasing the rate of appropriate referrals

October 2025 Information

- Over the past six weeks, **7** referrals were denied of a total of **44** complete referrals.

Reason for Denied Applications

October 1st-October 31st. 2025



Admissions Update

Admissions Data 07/01/2024 - 10/31/2025

Admissions Data

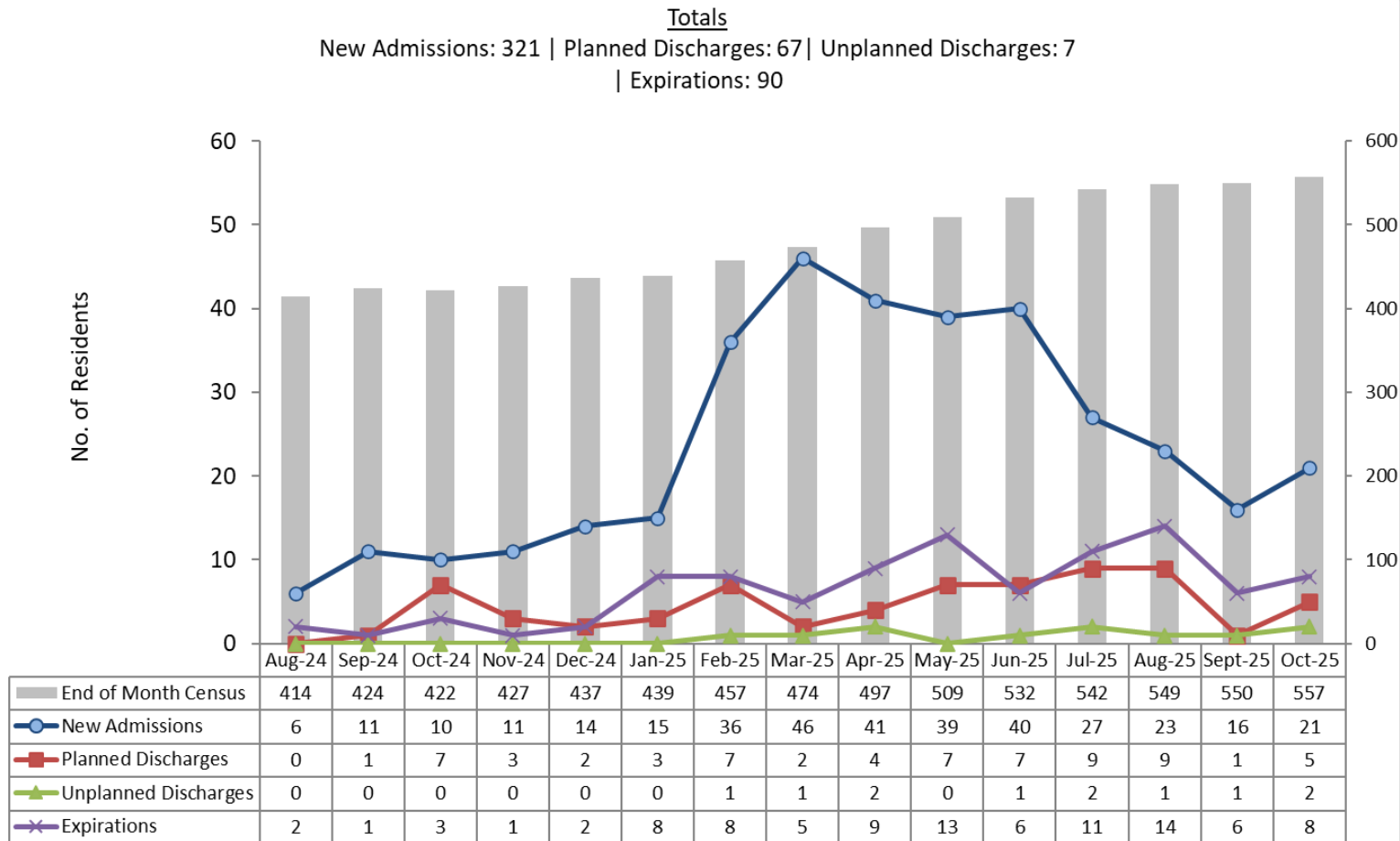
Groups	Accepted*	Closed/With drawn	Denied	In Progress	Total
Priority #1: Former LHH Residents	7	2	2	0	11
Priority #2: Not in Medical Settings	3	1	5	0	9
Priority #3: SFHN Patients	168	60	62	1	291
Priority #4: Receiving SNF/Rehabilitation	77	19	44	1	141
Priority #5: Non-SFHN Medical Facilities	139	81	117	0	337
Total	394	163	230	2	789

*Accepted Includes both Admitted residents and those not yet admitted but approved.



State of the Hospital

Admissions, Discharges, and Expirations





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Questions?