San Francisco
Department of Public Health

DHRPSC0006579 : Radiology Registry

Department Project Manager: Mary McGinty, Director of Imaging Services

DPH Division – Section: SFHN/PHD/BHS - Radiology

Civil Service Commission

November 16, 2026

PSC REQUEST OVERVIEW: RADIOLOGY REGISTRY SERVICES

- **Scope of Services:** The Contractor will provide qualified imaging technologists, nursing staff, and support personnel to supplement Radiology Department staffing needs due to vacancies, approved leave, unexpected absences, and increased patient volumes. Services will support applicable imaging modalities, including diagnostic imaging, CT, MRI, ultrasound, mammography, interventional radiology, and nuclear medicine, as well as related patient care and operational support. All personnel must meet applicable licensure, certification, qualification, hospital policy, and regulatory requirements. These services will maintain safe, timely, and continuous imaging access for emergency, inpatient, and outpatient care while permanent positions are recruited and filled.

- **Need of Services:** The Radiology Department requires contracted imaging technologists, nursing staff, and support personnel to address staffing shortages caused by vacancies, approved leave, unexpected absences, retirements and increased patient volumes. Without supplemental staffing, the department risks delays in imaging services, canceled appointments, and reduced access to emergency, inpatient, and outpatient care. Contracted staff are essential to maintaining patient safety, continuity of care, and reliable department operations while permanent positions remain unfilled.

- **Service Delivery Locations:** Services will be delivered at Zuckerberg San Francisco General Hospital and Trauma Center (ZSFG), Laguna Honda Hospital (LHH), and designated primary care clinics, including imaging areas and associated patient care locations, as needed to support clinical operations.

WHY THIS PSC SUPPORTS DPH'S MISSION

- **Service Delivery Timeline:** Services must be secured by December 31, 2026, upon expiration of the current one-year contract, to ensure uninterrupted staffing coverage. The new contract is anticipated to begin January 1, 2027, with a three-year term.
- **Clients to be Served:** Services will benefit all San Franciscans, ZSFG patients and the SFHN by supporting the development of an accessible Nuclear Medicine Program, expanding diagnostic services, and improving timely access to care.
- **Why Contracting is the Right Tool for This Need:** Contracting provides flexible staffing to address vacancies, leaves, unexpected absences, retirement and changing patient volumes while maintaining safe, continuous Radiology services. These services are essential to supporting 24/7 trauma, stroke, and emergency care, inpatient, to include outpatient services, ensuring timely imaging access and continuity of patient care while permanent positions are recruited and filled.
- **How This Supports DPH Programs:** Contracted staffing supports DPH's mission to provide safe, timely, and equitable patient care across ZSFG, LHH, and primary care clinics by maintaining essential imaging services. It ensures continued support for trauma, stroke, emergency, inpatient, and outpatient services while minimizing delays, cancellations, and disruptions in patient care.
- **PSC Amount:** $15,000,000
- **PSC Duration:** 36 Months

THANK YOU