



Whistleblower Program Update Review of Activities and Initiatives

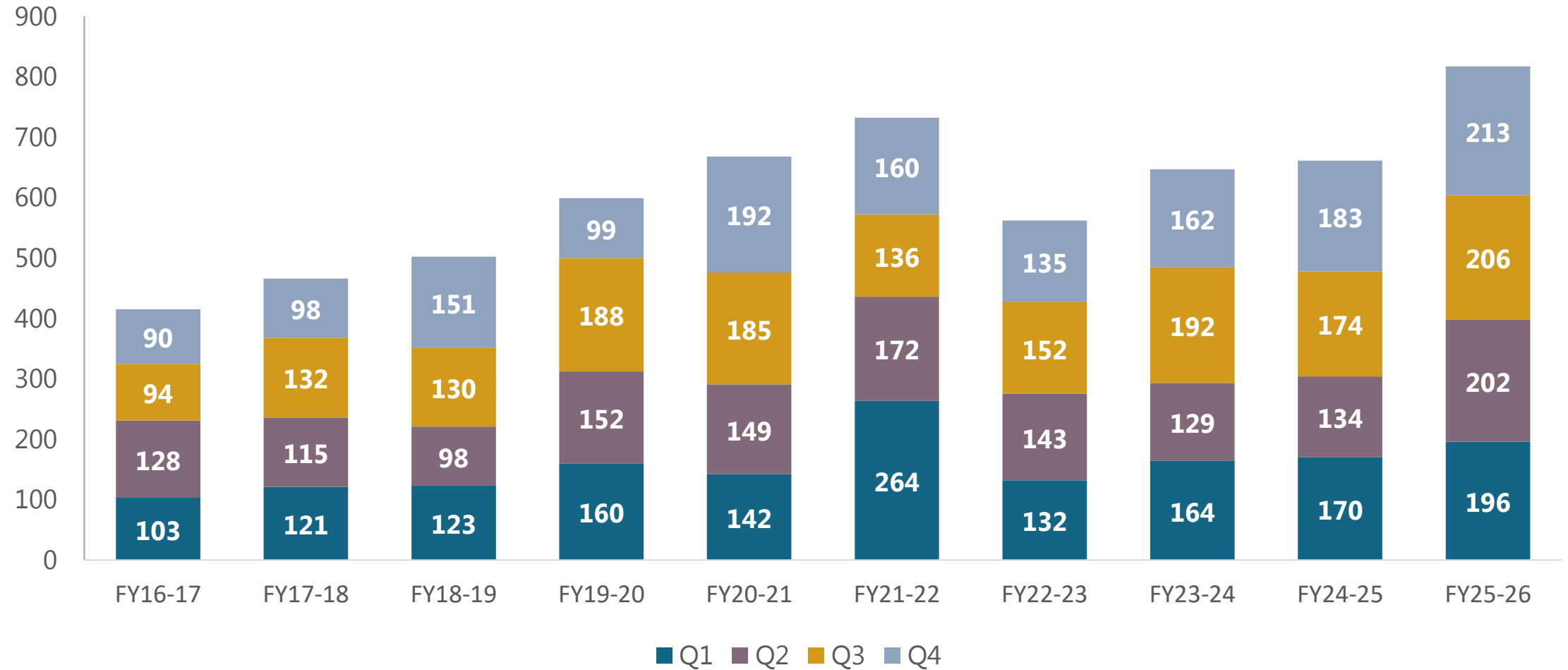


Office of the Controller

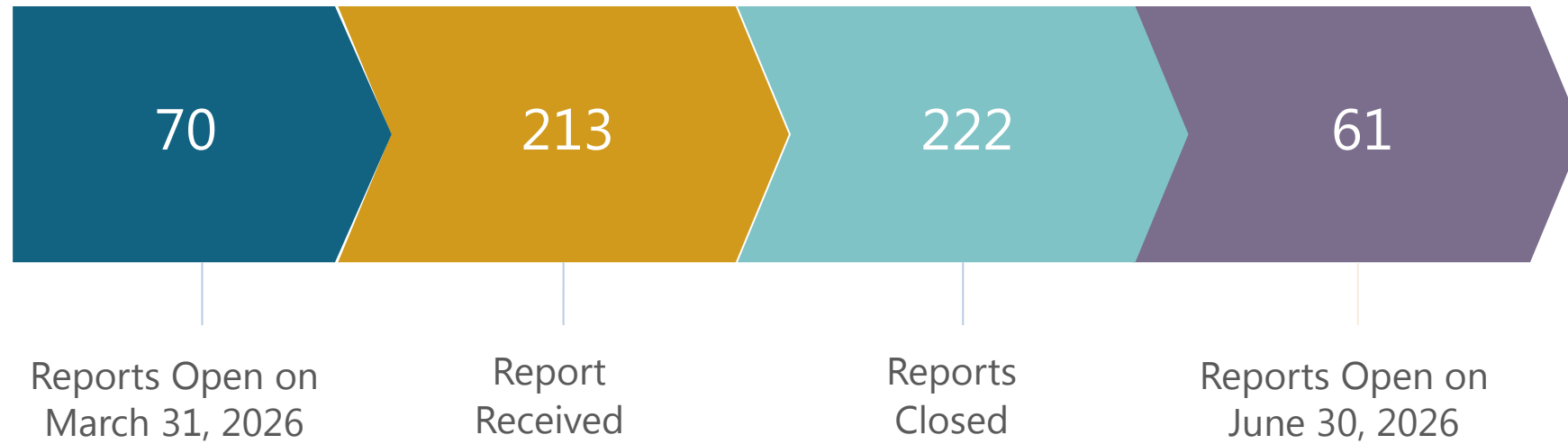
Mark de la Rosa | Dave Jensen | Steven Muñoz

August 10, 2026

Number of Reports Received Since July 1, 2016



Quarter 4 Report Volume

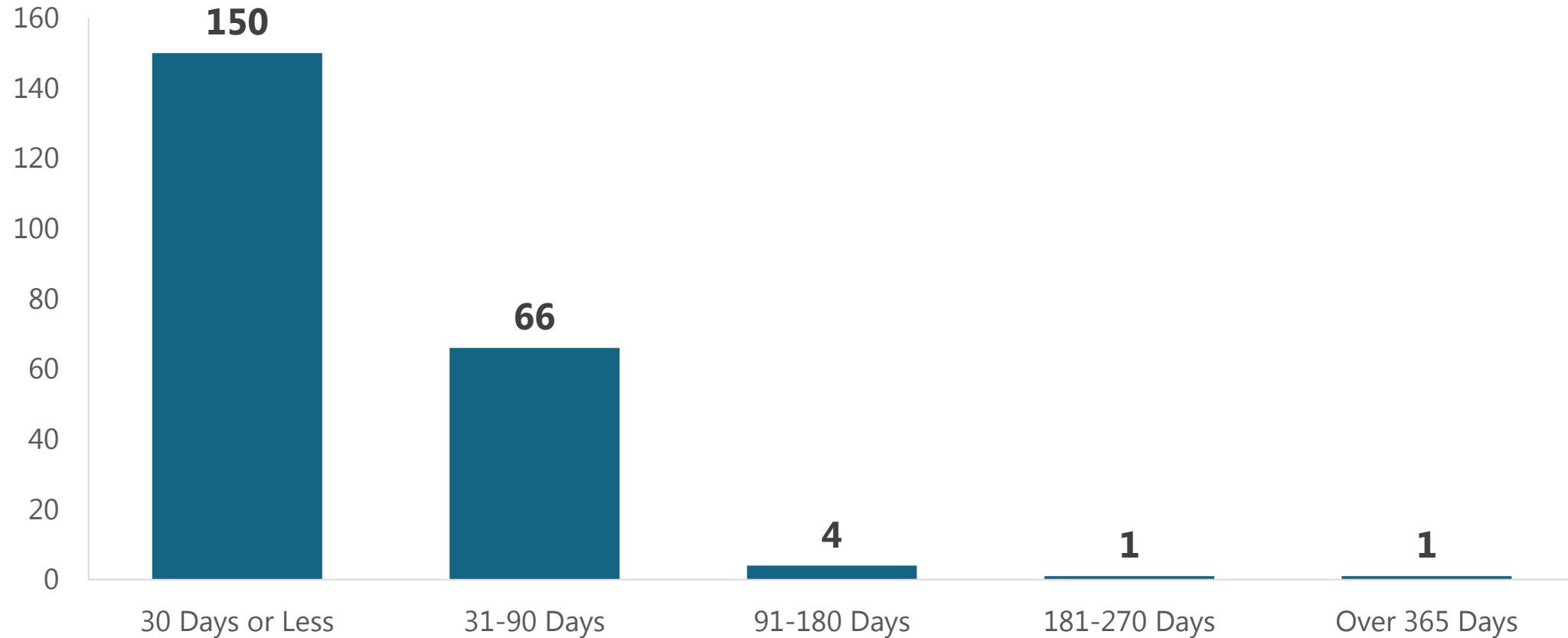


88% of Reports Received in Quarter 4 Came Through the Online Web Form

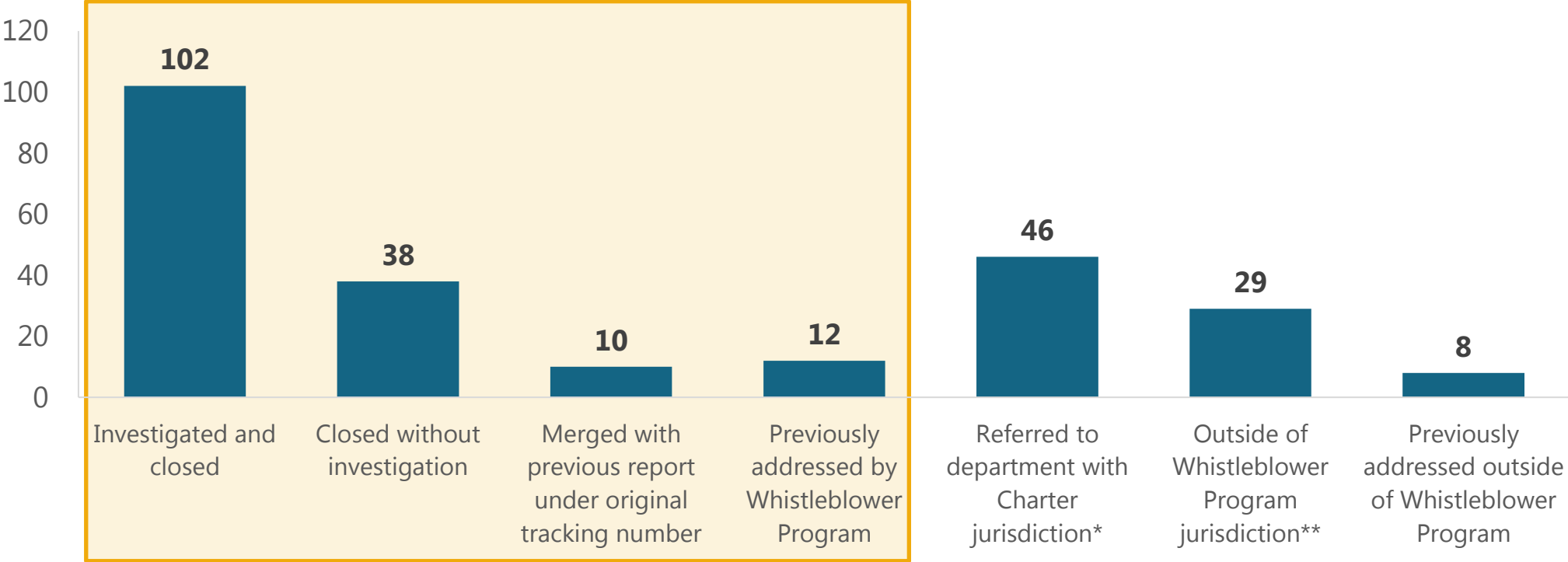
Channel	Total Number of Reports Filed		Of the Total Number of Reports Filed, the Following Were Filed Anonymously	
 Online	188	88%	122	57%
 Phone	11	5%	4	2%
 Letter	7	3%	6	3%
 E-mail	6	3%	-	-
 Walk-In	1	<1%	-	-
Total	213	100%*	132	62%

* Percentages may not sum to total due to rounding.

97% of the 222 Reports Closed in Quarter 4 Were Closed Within 90 Days



222 reports were closed in Quarter 4, resulting in 245 dispositions; 102 of those reports were investigated and closed

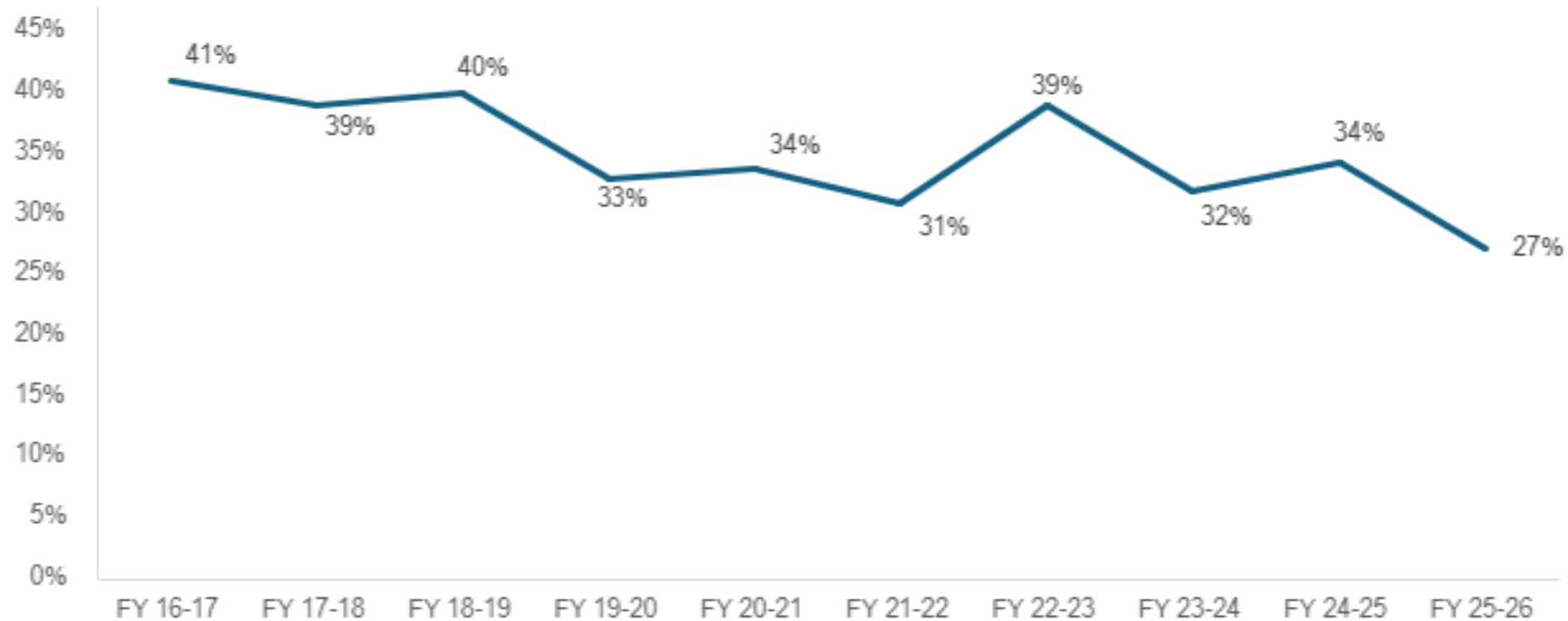


Reports within the shaded box fall under Whistleblower Program Charter jurisdiction to investigate.

* Another city department is required by federal, state, or local law to adjudicate through a Charter jurisdiction referral.

** Reporter provided information for a matter that is outside the Whistleblower Program’s jurisdiction and is in the jurisdiction of a federal, state, or other noncity government agency or is a suggestion or general report about decisions that are within management’s discretion. The Whistleblower Program will advise reporters to file such reports with another fraud hotline program if one is available and appropriate.

Percentage of Investigated Reports That Resulted in Corrective or Preventive Action in Fiscal Year 2025-26



Fiscal Year 2025-26 Initiatives

- Close 80 percent of reports within 90 days*
- Issue quarterly public reports on status of program activities*
- Conduct annual whistleblower training for all city employees*
- Train department liaisons on conducting investigations*
- Host [national webinars](#) to promote leading fraud hotline operational practices and effective investigation techniques*
 - Fraud webinar series – Fraud 101: An Introduction to Conducting Fraud Investigations
 - Finance/Audit Training hosted by Harvey M. Rose Associates - Enhancing Accountability: Investigative and Collaborative Approaches Used by San Francisco's Whistleblower Program
 - Association of Local Government Auditors Annual Conference
 - Fraud webinar series – San Francisco's Whistleblower Program
- Ongoing review of all Whistleblower Program policies, processes, and systems for continuous improvement*
- Integrating the Inspector General*

* *Completed Initiative*



Questions?



ONLINE sf.gov/whistleblower

EMAIL whistleblower@sfgov.org

CALL 311 or (415) 554-7657

SPEAK UP

City and County of San Francisco
Whistleblower Program

RIGHT TO REPORT

WITHOUT RETALIATION



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