



ZUCKERBERG  
SAN FRANCISCO GENERAL  
Hospital and Trauma Center

# PSC Justification

## Ensuring Compliance and Patient Safety at ZSFG



San Francisco Department  
of Public Health

# Background & Context

## Facility Compliance

- July 2025 CDPH survey cited widespread deficiencies (incidents CA821724, CA871685, CA879483).
- Key finding: grease/grime under fixed ranges in Building 5 kitchen.

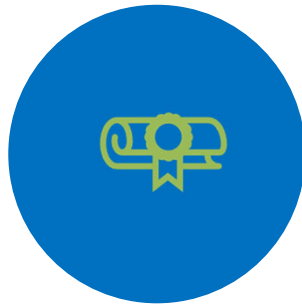
## Operational Challenges

- In-house (EVS, FNS, Facilities) cannot access, clean, disassemble equipment because it is welded in together and hard-piped.
- **Risk:** non-compliance threatens Medicare/Medicaid participation.

# Why Contracting Is Essential



VENDORS BRING  
SPECIALIZED TOOLS &  
TRAINING.



MEETS CMS/CDPH  
SANITATION  
STANDARDS →  
PROTECTS  
ACCREDITATION &  
FUNDING.



MORE COST-EFFECTIVE  
THAN EQUIPMENT  
PURCHASES & STAFF  
TRAINING.



CONTRACTORS HANDLE  
HAZARDOUS CLEANING  
SAFELY → REDUCES  
INJURY/LIABILITY.

# Data & Outcomes

---

**Regulatory Deficiency:** The July 2025 CDPH survey identified deficiencies directly linked to the inability to clean under fixed cooking ranges in Building 5.

---

**Services Industry Practices:** Approximately 25% of all facilities management activities are outsourced, with cleaning services being among the most commonly outsourced roles.

---

**Infection Control:** Studies have shown that outsourcing cleaning services can impact infection rates. For instance, a California study found that hospitals that outsourced cleaning had a higher incidence of C. difficile infections compared to those that did not.

# References

- California Department of Public Health (CDPH). (2025, August). ZSFG Regulatory Affairs Report – August 2025. Retrieved from [https://media.api.sf.gov/documents/03\\_August\\_2025\\_ZSFG\\_Regulatory\\_Report\\_FINAL\\_for\\_JC\\_C.pdf](https://media.api.sf.gov/documents/03_August_2025_ZSFG_Regulatory_Report_FINAL_for_JC_C.pdf)
- Litwin, A. S. (2016). Superbugs versus outsourced cleaners: Employment arrangements and the spread of healthcare-associated infections. *ILR Review*, 70(4), 1069–1094. <https://doi.org/10.1177/0019793916654482>
- Ng, Q. X., et al. (2022). Impact of COVID-19 on environmental services workers in hospitals: A cross-sectional study. *Journal of Hospital Infection*, 116, 1–4. <https://doi.org/10.1016/j.jhin.2022.06.001>
- Siganporia, P., et al. (2016). Hospital support services and the impacts of outsourcing on occupational health and safety. *Occupational Medicine*, 66(5), 366–372. <https://doi.org/10.1093/occmed/kqw053>
- Zuberi, D. (2013). *Cleaning up: How hospital outsourcing is hurting workers and endangering patients*. Cornell University Press.