



**San Francisco
Department of Public Health**

DHRPSC0006580 : Regulatory Consultancy

Department Project Manager: David Nish, Director of Operations

DPH Division – Section: BHS – Adult/Older Adult (AOA)

Civil Service Commission

October 19th, 2026

PSC REQUEST OVERVIEW: REGULATORY CONSULTANCY

- **Scope of Services:** The contractor will support the San Francisco Department of Public Health in implementing priority mental health initiatives including SB43 and 5150 reform efforts, interagency collaboration, and documentation and data enhancements. The contractor will contribute to systemic improvements in mental health response, coordination with public conservator services, and hospital agreements, ensuring compliance with evolving legislation and programmatic needs.
- **Need of Services:** BHS requires additional specialized capacity to support the implementation of evolving behavioral health requirements and priority initiatives, including SB 43 and 5150 reforms. These services are necessary to translate legislative and programmatic requirements into effective workflows and operational practices that strengthen service delivery and ensure compliance. The services will also support timely resolution of emerging operational issues. Securing this capacity is critical at this time to maintain implementation momentum, respond to evolving regulatory requirements, and strengthen the systems and infrastructure needed to deliver coordinated, effective, and legally compliant behavioral health services.
- **Service Delivery Locations:** This work will support DPH staff and leadership remotely at any location. This is intended to help our Civil Court programs and all of our clients across any neighborhood.

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- **Service Delivery Timeline:** We currently have a contract in place that is implementing this crucial work and we hope to have this PSC approved so that there will be no gap in services when the contract expires when the fiscal year ends in June of 2027.
- **Clients to be Served:** The services support work across the Civil Court Programs, which provide support and services to those who are a danger to themselves, to others, and/or are gravely disabled and unable to provide for their basic needs. This population can be particularly challenging to engage and serve effectively, making DPH's ongoing work to strengthen coordination, improve systems, and innovate service delivery critically important to our mission.

WHY THIS PSC SUPPORTS DPH'S MISSION

- **Background and Service History:** Initially the consultant, was contracted to assist with the City's implementation of the state mandated CARE Court program from the ground up. Our ramp up of the program was successful and the continued support given by this contract has been critical for our related court programs. This historical context and systems-level understanding support continuity, informed decision-making, and effective implementation planning across interconnected initiatives.
- **Why Contracting is the Right Tool for This Need:** The work requires specialized organizational change management, systems implementation, operational design, facilitation, and communications expertise that complements, rather than duplicates, the expertise of existing DPH staff. The role also involves serving as a neutral facilitator and implementation partner across departments and stakeholder groups, helping DPH navigate complex operational, legal, and inter-agency issues related to behavioral health, civil court processes, involuntary treatment systems, and designated facility oversight responsibilities. This includes identifying operational gaps, facilitating alignment among stakeholders with differing priorities and mandates, and translating policy and regulatory requirements into practical workflows, protocols, training materials, and implementation tools.
- **How This Supports DPH Programs:** The services advance DPH priorities by strengthening cross-system coordination, operational consistency, staff training, workflow development, and continuity of care. They support effective implementation of behavioral health policies and promote equitable, person-centered, legally compliant service delivery across behavioral health, involuntary treatment, conservatorship, and designated facility systems.
- **PSC Amount:** \$1,375,000 - **PSC Duration:** 60 Months



THANK YOU

