



**San Francisco
Department of Public Health**

**DHRPSC0004810 : Substance Use Disorder (SUD)
Treatment Services**

Department Project Manager: Maximilian Rocha, Director of Systems of Care

DPH Division – Section: BHS – Substance Use Services System of Care

Civil Service Commission

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PSC REQUEST OVERVIEW: SUD TREATMENT SERVICES

- **Scope of Services:** Substance Use Disorder (SUD) Treatment Services
- **Need of Services:** DPH is requesting an increase of \$280 million in PSC authority to ensure uninterrupted access to essential Substance Use Disorder (SUD) treatment services. These services allow us to fulfil our obligation as an Organized Delivery System. Although contracts for these services have already been executed, a portion of the labor-related funding has not yet been expended due to phased implementation, multi-year contract structures, and ongoing provider onboarding. This requested increase will allow DPH to fully utilize the labor components of existing contracts and prevent disruptions to critical services for vulnerable populations.
- **Service Delivery Locations:** SUD services provided under these contracts are located throughout San Francisco including under resourced geographic areas, including Hayes Valley, Tenderloin, South of Market, Bernal Heights, Inner Mission, Bayview Hunter's Point, Visitacion Valley and Sunnydale. Services comprise the full continuum of care including Opioid Treatment Program, Outpatient Program, Intensive Outpatient, and Residential SUD Services including Withdrawal Management and Residential Step-Down services to beneficiaries in San Francisco. Program components include patient engagement, peer support, medication-assisted treatment, withdrawal management, case management, recovery services, and supportive services. These services comply with all State Drug MediCal Organized Delivery System regulations and include robust data collection, evaluation, quality improvement, and workforce development components.

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- **Service Delivery Timeline:** Services are currently established, and it is essential that services continue without interruption so that clients can continue to receive essential services.
- **Clients to be Served:** Approximately 5,700 unique clients are served annually. Clients span all age groups from adolescents (10-18), transitional aged youth (18-24) through older adults. Specific programs prioritize specific underserved populations including Black/African American, Latinx, Asian, persons experiencing homeless, justice involved individuals, pregnant/parenting people with children, and Lesbian/Gay/Bisexual/Transgender/Queer/Questioning/Intersex/Ally/Two-Spirit individuals.

WHY THIS PSC SUPPORTS DPH'S MISSION

- **Background and Service History:** Originally all SUD services had been contracted out. Each time new service categories or initiatives are established, the department evaluates its ability to initiate the service as a civil service program. Treatment Access Program (now part of Behavioral Health Access Center) was transitioned to a civil service program. Drug Court also transitioned to a civil service program. A relatively new program, Bringing Expanded Access to Medication for Opioid Use Disorder program was established as a civil service program.
- **Why Contracting is the Right Tool for This Need:** To meet the broad range of required DMC/ODS services, the department relied upon the existence of its long-standing contractual relationships and would absolutely not have been able to implement (or continue) the Drug MediCal Organized Delivery System (ODS) in San Francisco without reliance on the network of existing providers. The City does not currently have the facilities (including buildings for residential services with necessary licenses and certifications) or capacity to provide these services, which provide an integral part of the City's system of care for people with substance abuse disorder diagnoses.

WHY THIS PSC SUPPORTS DPH'S MISSION

- **How This Supports DPH Programs:** These services allow us to fulfil our obligation as an Organized Delivery System to provide a full continuum of care through established Opioid Treatment, Outpatient, Intensive Outpatient, Residential, Withdrawal Management and Residential Step-Down Programs located throughout the City including under resourced geographic areas.
- **PSC Amount:** \$647,880,000 which will be allocated across 20 contracts
- **PSC Duration:** Previous approval began 7/1/2017 and goes through 7/1/2029



THANK YOU

