

- Workforce Development Training: Identify Consultant/trainings
- Staffing Capacity Building, new hires, clear roles/responsibilities
- Board of Directors Capacity Building and Development of Oversight Protocol
- Facility Expansion Planning (New Space) (Commercial Realtor Consultant)
- Development of MOU agreements with contract HAP sub-contractors

Materials & Supplies Months (1/1/23 – 6/30/23)	n/a	6	\$833.33
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Capacity Building Months (7/1/23 – 6/30/24) (7/1/24 – 6/30/25) (7/1/25 – 6/30/26)	n/a	12	\$200,000
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- Program Planning & Development with identified sub-contractors
- Organizational Capacity Building Assessment: Identify Consultant
- Completion of organizational Standard Operational Procedures
- Pay Equity Staff Sustainability Planning
- Program Operational Capacity: San Francisco Aids Foundation (SFAF)-HIV/STI/HEPC integration planning
- Workforce Development Training: Identify Consultant/trainings
- Staffing Capacity Building, new hires, clear roles/responsibilities
- Board of Directors Capacity Building and Development of Oversight Protocol
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Multiples Services Provided In-Kind (7/1/23 – 6/30/24) (7/1/24 – 6/30/25) (7/1/25 – 6/30/26):	In-Kind	In-Kind	\$0.00
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- Integrated HIV, HCV & STD Testing
- Linkage to care and Navigation to PrEP, HIV Care, HCV / STD Treatment, and other services
- Harm Reduction Services
- Overdose Prevention
- Syringe Access and Disposal Services
- Condom Distribution
- Community Engagement and Mobilization
- HIV, HCV, STD Health Education and Prevention Counseling
- Basic Needs Services
- Prevention and Treatment Medication: PREP and ART for HIV, HCV & STD, including Medication Storage
- Mental Health Services
- Primary Care
- Substance Use Treatment

Explanation of Service:

Health Access Point (HAP) Services are designed to meet the needs of **Black and African American** communities. HAP is defined as a population specific; one-stop shop or network of agencies/programs with a lead agency that provides an equity-focused, stigma-free, and low barrier access to a person-centered, standard of care services regardless of HIV, Hepatitis C (HCV), or Sexually Transmitted Disease (STD) status. HAP services should deliver program services that contribute to the following

citywide goals: Getting to Zero initiatives that focus on zero new HIV infections, zero HIV-related deaths, and zero stigma and discrimination, the elimination of Hepatitis C (HCV), the reversal of increasing STD rates, and the elimination of racial disparities in accessing services and health outcomes in targeted communities in San Francisco.

The HAP Services provided will include linkage to care services which are defined as a warm hand-off to a service, typically a one-time occurrence with minimal complexity. A warm hand-off is defined as a face-to-face interaction, where the service providers have an open line of communication. Linkage to care services differ from a referral in that the service are followed-up to ensure successful linkage to services. The purpose of linkage services is to ensure that a client is successfully linked to care. As well as client navigation services for a short period of time, 1- 3 months, which will guide clients through and around barriers in complex health care systems to ensure timely and appropriate care or treatment. Navigation services will also help clients address barriers in their own lives that are preventing them from accessing care. Additionally, navigation services will be tailored to each individual client to ensure client needs are being met, that may include mobile and after hour services. Lastly, HAP Services will have case management that follow the services of navigation, but for a longer span of time, from 4 – 12 months.

Monitoring Report/Program Review & Follow-Up:

The contract services will be monitored by the Department as required.

The SFDPH Program Administrator will be responsible for assessing and tracking all information related to the accomplishment of the project.

Nondiscrimination and Cultural Competency:

The Department will work closely with the contractor to ensure that their cultural competency plan is current and in compliance with Departmental procedures.

Listing of Board of Directors and Executive Director:

Monique LeSarre	
Shirley Strong	
Lisa L. Williams	
Dr. Mark L. Gaines	
Shannell Williams	
Reverend Dr. Carolyn Randsome Scott	
Rachel Bryant	

Recommendations:

The Department recommends approval of this contract.