Meeting agenda

City and County of San Francisco
Daniel Lurie, Mayor

San Francisco Department of Public Health
San Francisco Health Commission
Daniel Tsai, Director of Health

President

Laurie Green, MD

Commissioners

- Edward A. Chow, MD
- Susan Belinda Christian, J.D.
- Suzanne Giraudo, ED.D, Vice President
- Tessie Guillermo
- Judy Guggenhime
- Karim Salgado

DPH Director of Health

Daniel Tsai

Health Commission Secretary

Mark Morewitz, MSW

Minutes for Joint Conference Committee for Laguna Honda Hospital and Rehabilitation Center

Date and Time

September 14, 2026 4pm

Agenda items

1. Call to Order

Present: Commissioner Tessie Guillermo, Chair
President Laurie Green, M.D., Member

Excused: Commissioner Edward A. Chow, M.D., Member

Staff: Jennifer Carton-Wade, Nawzaneen Zahir, Naveena Bobba MD, Helen Chen, MD, Jennifer Magnusson, Eugenio Ocampo, Basil Price, Edward Guina, Maria Antoc

The meeting was called to order at 4:07pm.

2. Approval of August 10, 2026, LHH JCC Meeting Minutes

Public Comment:
There was no public comment on this item.

Commissioner Comments:
There were no Commissioner comments on this item.

Action Taken: The LHH JCC unanimously approved the August 10, 2026 meeting Minutes with the corrections noted above.

3. General Public Comment

There was no general public comment.

4. Executive Team Report

Diltar Sidhu, Nursing Home Administrator and CEO, presented the item.

Public Comment:
There was no public comment on this item.

Commissioner Comments:
President Green asked about the planned implementation of the Evolv weapons-detection system at LHH and requested information regarding its effectiveness, potential limitations, and operational experience at other facilities. She noted the importance of understanding both the benefits and possible blind spots of the technology prior to implementation. Basil Price, Director of DPH Security, explained that the system is designed to identify potential weapons while reducing the need for visitors to remove personal items.

President Green asked for clarification regarding several quality improvement initiatives presented under the facility's Continuous Quality Improvement Process (CQIP), specifically medication simplification efforts, clinic no-show reduction strategies, and unit-based quality programs. She sought to better understand how these separate initiatives relate to one another and to the broader quality framework. Mr. Sidhu responded that the projects address different aspects of resident care but share a common goal of improving patient outcomes and quality measures. He explained that successful approaches developed through pilot units are evaluated, refined, and then expanded throughout the facility.

President Green asked how LHH ensures successful practices developed within one neighborhood are shared with other units and incorporated into standard operations. She expressed interest in avoiding duplication of effort and creating facility-wide best practices. Mr. SIdhu reported that improvement strategies are first tested in pilot neighborhoods, modified based on staff feedback and outcomes, and then gradually implemented across additional units with training and support. Maria Antoc, Acting Director of Nursing, emphasized that the objective is to standardize successful interventions while maintaining unit accountability for quality performance.

President Green inquired about factors contributing to clinic no-show rates among residents and noted that common barriers in outpatient settings, such as transportation and work schedules, would not generally apply at Laguna Honda. Jennifer Carton Wade, Assistant Nursing Home Administrator, explained that transportation within the facility can still present challenges because some residents require assistance traveling from their neighborhoods to clinic appointments. She also noted that competing activities, resident preferences, and appointment scheduling conflicts contribute to missed appointments. She also stated that data analysis is ongoing and that additional findings will be shared as improvement efforts program.

Commissioner Guillermo asked about lessons learned during the recent DEA pharmacy audit and whether staff anticipated similar reviews in the future. She observed that the audit appeared to be among the first of its kind for the facility. Eugene Ocampo, Director of Pharmacy, explained that both Laguna Honda and the DEA gained experience through the process because DEA staff were more accustomed to audits of outpatient and retail pharmacy settings than large institutional facilities. He stated that the agency primarily focused on pharmacy security, controlled substance oversight, and diversion prevention, and that no indication was given that recurring audits would occur beyond routine future reviews.

5. Behavioral Response Team (BRT) Presentation

Edward Guina, acting Director of Nursing, South Tower, and Shannon Bevett, Nurse Manager, LHH, presented the item.

Public Comment:
There was no public comment on this item.

Commissioner Comments:
President Green commented on the differences between the Behavioral Response Team at Laguna Honda and the program at Zuckerberg San Francisco General Hospital. She suggested that staff review performance measures and reporting practices used at ZSFG to determine whether any metrics or successful strategies could be adapted to Laguna Honda's long-term-care environment. Mr. Guina agreed that continuous program development remains a priority and indicated that additional performance data and program outcomes will be reported as the program matures.

Commissioner Guillermo asked whether Laguna Honda continues to track residents with mental health and substance use diagnoses and whether those data are utilized by the Behavioral Response Team. Mr. Guina responded that behavioral health diagnoses remain part of resident assessment and monitoring processes. He added that newly admitted residents with identified behavioral or psychiatric concerns are proactively assessed and that relevant data are reviewed through quality improvement and care planning processes.

Commissioner Guillermo also asked whether staff training approaches differ for long-term employees who may have worked under previous care models compared with newer staff members. She questioned whether additional support is necessary to help long-tenured staff adapt to evolving best practices in behavioral health care. Mr. Guina responded that staff education is a central function of the Behavioral Response Team and includes evidence-based training, coaching, and just-in-time education. He noted that the team actively works to build awareness and competency among all staff, regardless of tenure, while promoting contemporary approaches to behavioral health management.

Commissioner Guillermo thanked staff and acknowledged the complexity and importance of the work performed by the Behavioral Response Team

6. Annual Security Program and Improvement Plans

Basil Price, Director of Security, DPH, presented the item.

Public Comment:
There was no public comment on this item.

Commissioner Comments:
President Green thanked security staff for their leadership and asked whether increasing resident census and visitation levels may be influencing contraband confiscation trends. She suggested that future analyses consider changes in occupancy and visitor volume when evaluating year-to-year data. Mr. Price, responded that visitor activity is a significant factor contributing to increased confiscation numbers and noted that data collection began in 2022 as visitation levels increased following pandemic restrictions. He stated that current data focus on visitor screening rather than resident-related screening metrics.

Commissioner Guillermo asked for clarification regarding security report data identifying adverse drug events within categories of incidents reported to law enforcement. She questioned how such events were classified within patient abuse reporting categories and whether the figures indicated an emerging concern. Mr. Price explained that the information reflected categories contained within reports submitted to the Sheriff's Office

7. Hiring and Vacancy Report

Jennifer Magnusson, HR Hiring and Selection Manager Director of Hiring, presented the item.

Public Comment:
There was no public comment on this item.

Commissioner Comments:
President Green requested an update regarding the nursing bid process and noted that a previous report suggested completion by the current meeting. Ms. Antoc reported that seniority lists remain under review by labor partners and that the facility is targeting completion by the end of September. She explained that the delay appears related to union review processes rather than staff response rates and stated that administration continues to follow up on implementation progress.

8. Regulatory Affairs Report

Nawzaneen Zahir, Chief Quality Officer, LHH, presented the item.

Public Comment:
There was no public comment on this item.

Commissioner Comments:
There were no commissioner comments for this item.

9. Closed Session

A) Public comments on all matters pertaining to the Closed Session. (San Francisco Administrative Code Section 67.15).

Action Taken: The LHH JCC unanimously voted to recommend that the full Health Commission approve the following items:

B) Vote on whether to hold a Closed Session. (Action Item)

Action Taken: The LHH JCC voted unanimously to go into closed session.

C) Closed Session Pursuant to Evidence Code Sections 1156, 1156.1, 1157, 1157.5, 1157.6, and 1157.7; Health and Safety Code Section 1461; San Francisco Administrative Code Sections 67.5, 67.8, 67.8-1, and 67.10; and California Constitution, Article I, Section 1.

CONSIDERATION OF MEDICAL QUALITY IMPROVEMENT

CONSIDERATION OF MEDICAL STAFF CREDENTIALING MATTERS

CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY REPORTS AND PEER REVIEWS

RECONVENE IN OPEN SESSION

1. Discussion and Vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, The Charter, or Non-Waivable Privilege (San Francisco Administrative Code Section 67.12(a).) (Action item)

2. Possible report on action taken in closed session (Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b).

10. POSSIBLE DISCLOSURE OF CLOSED SESSION DISCUSSION

Action Taken: The LHH JCC approved the LHH Credentials Report and PIPS Minutes Report in closed session and voted to not disclose discussions held in closed session.

11. Adjournment

The meeting was adjourned at 6:11pm.