

**Laurie Green, M.D.**  
President

**Tessie M. Guillermo**  
Vice President

**Edward A. Chow, M.D.**  
Commissioner

**Susan Belinda Christian, J.D.**  
Commissioner

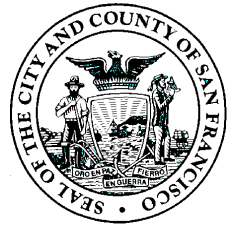
**Suzanne Giraudo ED.D**  
Commissioner

**Judy Guggenhime**  
Commissioner

**Karim Salgado**  
Commissioner

# **HEALTH COMMISSION CITY AND COUNTY OF SAN FRANCISCO**

**Daniel Lurie Mayor**  
**Department of Public Health**



**Daniel Tsai**  
Director of Health

**Mark Morewitz, M.S.W.**  
Executive Secretary

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## **MINUTES**

### **JOINT CONFERENCE COMMITTEE MEETING FOR LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER**

**September 8, 2025, 4:00 p.m.**  
**1 Dr. Carlton B. Goodlett Place, City Hall, Room 408**  
**San Francisco, CA 94102 & via Webex**

#### **1 CALL TO ORDER**

**Present:** Commissioner Tessie Guillermo, Chair  
Commissioner Edward A. Chow, M.D., Member  
Commissioner Laurie Green, M.D., Member

**Staff:** Daniel Tsai, Roland Pickens, Jennifer Carton-Wade, Lily Conover, Carmen Trinh,  
Naveena Bobba MD, Erka Thorson, Albert Lam, MD, Todd Barrett, MD, Anne Romero,  
Sharon Christen, Mark Primeau, Dzovag Minassian, MD, Diltar Sidhu

The meeting was called to order at 4:06pm.

#### **2 APPROVAL OF MINUTES FOR MEETING OF AUGUST 11, 2025**

##### **Public Comment:**

Patrick Monette-Shaw made comments and submitted the following summary:

It's worrisome these August 11, 2025 meeting minutes report, "Commissioner Chow noted concern that there be no opportunity for co-mingling [or intermixing of] the Mercy Housing project's building residents, with LHH residents, in terms of substance use and/or sales." That's a recipe for more citations from CMS and from CDPH. To the extent LHH allows recruiting of residents for the housing project having behavioral health and substance use disorders, LHH will embark back down the road to becoming decertified again. Exercise this Commission's authority now, and simply cancel this project, as the Term Sheet allows you to cancel. Do it now.

##### **Commissioner Comments:**

There were no Commissioner comments.

Action Taken: The LHH JCC unanimously approved the August 11, 2025 meeting minutes.

**3. GENERAL PUBLIC COMMENT:**

There was no general public comment.

**4. EXECUTIVE TEAM REPORT**

Diltar Sidhu, Chief Executive officer and Nursing Home Administrator, presented the item.

Public Comment:

Patrick Monette-Shaw made comments and submitted the following summary:

Once again, the “State of the Hospital” slide data doesn’t add up. For the August 2025 data in the far-right column, the first row under the trend line claims LHH’s end-of-month census increased by 7, from 542 in July, to 549 at end of August. But the next row claims there were 24 admissions during August. The next three rows show 9 planned discharges, 2 unplanned AWOL’s or AMA’s, plus 14 patient deaths. That adds up to a loss of 25 LHH residents. So the 24 admissions were essentially eliminated by one more departure (25) than the 24 admissions. How in the world did LHH’s end-of-month census increase by seven? Why isn’t this data adding up and making mathematical sense? Who are you trying to fool? The 24 admissions in August suggest something other than “seasonal fluctuations in admissions” is at play. Is it perhaps reputational harm dissuading applicants?

Commissioner Comments:

President Green requested trend data on reasons for LHH admission denials.

Vice President Guillermo requested updates on LHH Facility projects when they are completed.

**5. SENIOR AFFORDABLE HOUSING AT LAGUNA HONDA HOSPITAL CAMPUS**

Anne Romero, Senior Project Manager, MOHCD, and Sharon Christen, Senior Project Manager, Real Estate Development, Mercy Housing California, presented the item.

Public Comment:

Dr. Teresa Palmer stated that the Health Commission should maintain DPH jurisdiction over the land on which the housing project will be built.

Patrick Monette-Shaw made comments and submitted the following summary:

Today’s Mercy Housing presentation reports there won’t be A State of California “Notice of Funding Availability” (NOFA) in 2026, eliminating the possibility LHH’S Senior Housing Project will snag \$20 million in State funding for their project. Mercy not only won’t be able to obtain City funding to construct this project, given Mayor Lurie’s massive budget deficit, or be able to secure City funding for senior operating subsidies to cover resident’s rents, either. The best, and kindest, thing this Health Commission can do at this point is to cancel this project now; direct MOHCD to re-allocate the \$50 million set aside for this project, to a more feasible project that could be constructed to house the elderly somewhere else, sooner. The “Term Sheet” you approved previously allows you to terminate the Mercy Housing project at any time. You should do so now and cancel developing an MOU. Completely cancel this project!

Commissioner Comments:

Vice President Guillermo thanked the presenters for the update.

## **6. HIRING AND VACANCY REPORT**

Anna Horrax, DPH Human Resources presented the item.

### **Commissioner Comments:**

Patrick Monette-Shaw made comments and submitted the following summary:

The August "Vacancy Report by FTE," is again missing a row for the job classification 2302 "Patient Care Nursing Assistant." Last month, the July report showed 76 budgeted positions for the 2302 job classification, plus 357 budgeted job class 2303 "Certified Nursing Assistant" positions, for a total of 433 positions across the two job codes. Now the August report shows only 388 budgeted 2303 positions. Were 45 budgeted 2302 positions eliminated during the past month? Retaining all of LHH's Nursing staff isn't sustainable, given CMS denied approving LHH's 120-bed waiver request; it's unsustainable in the face of the lost Medi-Cal reimbursement for those 120 beds. This Commission has a fiduciary duty, as LHH's "governing body," to start reducing the excessive 678 currently filled nursing staff positions now, to save money. A 15.6% cut to LHH's Nursing staff ironically equals cutting 120 positions. Start now!

### **Commissioner Comments:**

President Green requested that future reports indicate how vacancies impact LHH patient care at the bedside.

Commissioner Chow requested that future reports include which LHH positions are currently frozen.

Vice President Guillermo requested the DPH definition of attrition as it relates to the LHH HR report.

## **7. REGULATORY AFFAIRS REPORT**

Nawzaneen Zahir, Chief Quality Officer, LHH, presented the item.

### **Public Comment:**

Dr. Teresa Palmer stated that the report does not correctly note regulatory deficiencies and requested more accurate and truthful reporting.

Patrick Monette-Shaw made comments and submitted the following summary:

The August "Regulatory Affairs" report shows that in the first eight months of calendar year 2025, LHH has racked up a total of 20 "Major Injury" Facility Reported Incidents (FRI's) (compared to just 5 Major Injuries in 2022); plus 13 Disease Outbreak FRI's in 2025 (compared to just 3 Disease Outbreak FRI's in 2022); plus 4 "Unusual Occurrences" FRI's in 2025 (compared to zero Unusual Occurrences in calendar years 2022, 2023, and 2024); plus 4 "Potential Privacy Breaches in 2025 (compared to just one Privacy Breach in calendar year 2022). With fully 678 hired Nursing staff, and a patient census of only 549 current residents, why aren't LHH's Nursing staff better able to perform their infection control duties, and prevent, or reduce, both the number of Disease Outbreaks, and reduce the number of Major Injuries and Unusual Occurrences?

### **Commissioner Comments:**

President Green requested F600 data. Ms. Zahir stated that she would forward the information to the Commission members of the LHH JCC.

## **8. LAGUNA HONDA HOSPITAL POLICIES**

Nawzaneen Zahir, Chief Quality Officer, LHH, presented the item.

### **Public Comment:**

There were no public comments on this item.

Commissioner Comments:

President Green requested that the Commission members receive a revised version of the policies with corrected numbering.

Action Taken: The LHH JCC unanimously voted to recommend that the full Health Commission approve the policies, pending receipt of requested revisions.

<u>Item</u>	<u>Scope</u>	<u>Policy No.</u>	<u>Policy Title</u>
1	Facility-wide	01-08	Restraint Free Environment
2	Facility-wide	22-07_A01	Restraint Free Environment
3	EVS	I	Philosophy
4	EVS	II	Environmental Services
5	EVS	III	Environmental Services Organizational Chart
6	EVS	IV	Job Description
7	EVS	IX	Waste Management
8	EVS	V	EVS Staff General Information
9	EVS	VI	Performance Guidelines
10	EVS	VII	Work Rules
11	EVS	VIII	Safety
12	EVS	X	Equipment, Supplies, and Chemicals
13	EVS	XI	Standard Cleaning Procedure
14	EVS	XII	Transmission-based precaution cleaning policy
15	EVS	XIV	Mail Room Procedure
16	EVS	XV	Pest Control Policy
17	EVS	XVI	Ice machine cleaning
18	EVS	XVII	Transport and Delivery for Medical Waste, Trash and Linen
19	EVS	XVIII	Microfiber damp mopping cleaning
20	EVS	XX	Privacy Curtain Replacement
21	EVS	XXI	Rejected Linen Procedure
22	EVS	XXII	EVS Temporary Services
23	FNS	1.04	Quality Assurance Communication
24	FNS	1.35	Suspected Food Contamination
25	FNS	1.58	Body Substance Isolation (BSI) and Universal Precautions
26	FNS	1.68	Proper Disposal of Garbage
27	FNS	1.69	Cleaning of the Ice Machine on Tray Line
28	NSPP	E 01.0	Oral Management of Nutritional Needs
29	NSPP	H 6.0	After Hours STAT Blood Draw
30	NSPP	I 4.0	Laryngectomy Tube Care
31	Outpatient Clinic	A2	Outpatient Clinic Appointment System
32	Outpatient Clinic	C4	High-level Chemical Disinfection
33	Outpatient Clinic	C5	Flexible Nasopharyngeal Laryngoscope

**9. CLOSED SESSION**

A) Public comments on all matters pertaining to the Closed Session. (San Francisco Administrative Code Section 67.15).

Dr. Teresa Palmer stated that it is difficult to hear presenters and the Commissioners, and requested the

speaker volume be increased.

B) Vote on whether to hold a Closed Session.

Action Taken: The LHH JCC unanimously voted to go into closed session.

C) Closed Session Pursuant to Evidence Code Sections 1156, 1156.1, 1157, 1157.5, 1157.6, and 1157.7; Health and Safety Code Section 1461; San Francisco Administrative Code Sections 67.5, 67.8, 67.8-1, and 67.10; and California Constitution, Article I, Section 1.

### **Hearing**

**Subject Matter: Testimony Concerning Report of Quality Assurance Committee: Laguna Honda Organizational Assessment and Survey Readiness**

### **CONSIDERATION OF MEDICAL QUALITY IMPROVEMENT**

### **CONSIDERATION OF MEDICAL**

### **CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY REPORTS AND PEER REVIEWS**

### **RECONVENE IN OPEN SESSION**

1. Discussion and Vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, The Charter, or Non- Waivable Privilege (San Francisco Administrative Code Section 67.12(a).) (Action item)
2. Possible report on action taken in closed session (Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b).

### **10. POSSIBLE DISCLOSURE OF CLOSED SESSION INFORMATION**

Action Taken: In closed session, the LHH JCC unanimously approved the Credentials Report, PIPS minutes report, and voted

### **11. ADJOURNMENT**

The meeting was adjourned at 6:33pm.