



**San Francisco
Department of Public Health**

DHRPSC0006527 : Cost Accounting and Decision Support System

Department Project Manager: Matthew Sur, Revenue Cycle & Reimbursement Director

DPH Division – Section: Finance

Civil Service Commission

September 25, 2026

PSC REQUEST OVERVIEW: COST ACCOUNTING AND DECISION SUPPORT SYSTEM

- **Scope of Services:**

- Contractor will provide a cost accounting and decision support (CADS) solution this includes application software and hosting as well as, implementation and training DPH staff (IT staff and end users)
- CADS system will integrate DPH's financial, clinical, operational, and patient-level data into a single platform for cost analysis and decision support
- This will enable DPH to understand more complete costs including costs and variances across service lines, trend analysis and, additional budgeting tools

- **Need of Services:**

- DPH currently does not have a cost accounting system and relies on multiple systems as well as manual processes that do not meet operational, financial planning, or reporting needs

- **Service Delivery Locations:** CADS system will be used across all DPH service lines and facilities

- **Service Delivery Timeline:** Vendor must be selected by 12/31/2026 to secure DHCS implementation funding

- **Clients to be Served:** DPH Finance, central leadership, and division-level operational managers

WHY THIS PSC SUPPORTS DPH'S MISSION

- **Background and Service History:**
 - DPH does not have a central CADS system and has instead relied on multiple data sources that need to be aggregated to come close to developing a holistic view of the cost of care delivery
- **Why Contracting is the Right Tool for This Need:**
 - DPH does not employ software developers with the skillset needed to build an Accounting tool.
 - Accounting software will be continually updated by the vendor to meet all GAAP and FASB guidelines
 - While DPH will not develop the software the DPH IT team will participate in the implementation and are being trained on how to configure and maintain the software going forward
- **How This Supports DPH Programs:**
 - CADS system will provide DPH-wide cost insights that improve financial planning, and resource allocation
 - CADS system will improve DPH's ability to measure service performance and identify opportunities for cost efficiency and revenue optimization
- **PSC Amount:** \$3,721,000
- **PSC Duration:** 60 months (5 years)



THANK YOU

