



**San Francisco
Department of Public Health**

DHRPSC0006412 Laboratory Testing Services

Department Project Manager: Chauncey Jackson, Deputy Chief Operations Officer

DPH Division – Section: ZSFGH

Civil Service Commission

September 25, 2026

- **Scope of Services:** Contractor provides reference laboratory testing, performing highly specialized tests that are at times needed for the diagnosis and treatment of specific diseases.
- **Need of Services:** Reference laboratory testing is required because specialized, high-complexity tests are needed to diagnose and treat many diseases, which hospital laboratories are unable to offer and complying with regulations. Denial will have a significant impact on patient care, increasing the risk of compromising patient outcomes.
- **Service Delivery Locations:** The service is provided at ZSFGH.
- **Service Delivery Timeline:** Service is ongoing.
- **Clients to be Served:** All Zuckerberg San Francisco General Hospital, DPH patients, and Laguna Honda patients.

WHY THIS PSC SUPPORTS DPH'S MISSION

- **Background and Service History:** Contractor provides specialty, reference laboratory testing for ZSFG and Laguna Honda patients DPH patients. These are highly specialized tests that are conducted.
- **Why Contracting is the Right Tool for This Need:** Federal and State regulations require that employees be trained on every test method, workflow, and instrument used to perform specific testing. Due to the differences in test methodologies/platform/ instrumentation, policies, and workflow in every laboratory, none of the ZSFG Clinical Laboratory Scientists will have the expertise and physical instruments to perform the testing/services. Current DPH employees working in a laboratory setting do not also have the license necessary to perform these tests
- **How This Supports DPH Programs:** Access to advanced diagnostic testing is needed for effective diagnosis and management of diseases. These services directly support health equity by ensuring our patient population has access to specialized diagnostic testing, helping reduce healthcare disparities
- **PSC Amount:** \$8.4MM
- **PSC Duration:** 36 Months



THANK YOU

