

Meeting Minutes



City and County of San Francisco
Daniel Lurie, Mayor

San Francisco Department of Public Health
San Francisco Health Commission
Daniel Tsai, Director of Health

President

Laurie Green, MD

Commissioners

- Edward A. Chow, MD
- Susan Belinda Christian, J.D.
- Suzanne Giraudo, ED.D, Vice President
- Tessie Guillermo
- Judy Guggenhime
- Karim Salgado

DPH Director of Health

Daniel Tsai

Health Commission Secretary

Mark Morewitz, MSW

Minutes for Health Commission

Date and Time

July 6, 2026 4pm

Agenda items

1. Call to Order

Present: President Laurie Green, MD, President
Vice President Suzanne Giraudo, ED.D
Commissioner Edward A. Chow M.D

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Commissioner Susan Belinda Christian, J.D.
Commissioner Judy Guggenhime
Commissioner Tessie Guillermo

Excused: Commissioner Karim Salgado

President Green called the meeting to order at 4:03pm.

2. Approval of the Minutes of the Health Commission Meeting of June 15, 2026

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no commissioner comments.

Action Taken: The Health Commission unanimously approved the June 15, 2026 meeting minutes.

3. General Public Comment

Amelia Harmon stated she has worked with the Street Crisis Response Team for five years and spoke as a resident and taxpayer. She urged the Commission to preserve peer counselors in the program, describing their essential role in trust-building and crisis intervention.

Patrick Monette-Shaw provided comment and submitted the following written summary:

A records request for the Health Commission's current forward calendar showed the "Skilled Nursing facility and Subacute Transfer Report" for calendar year 2025 data required by Ordinance 22-77 is tentatively scheduled for presentation at the Health Commission's 8/3/2026 meeting. The forward calendar entry for August 3 seems to suggest that report may be "included in" with the "Directors Report" agenda item. The same report presented to the Health Commission on 8/18/2025 for the 2024 calendar year out-of-county discharge data was a stand-alone agenda item (#8) following the Director's Report (item #7). For members of the public who are only permitted to speak once for three minutes on each agenda item, potentially combining the Director's Report with the SNF discharges report as a combined agenda item is unfair. Please schedule the August 3 meeting agenda so that the out-of-county data presentation and report is its own separate agenda item, Doctor Green.

4. Resolution Honoring Terry Dentoni

Roland Pickens, Director, San Francisco Health Plan, thanked Ms. Dentoni for decades of mentorship and for strengthening clinical operations across the system. He noted her unique leadership style and her ability to deliver results even under unorthodox circumstances.

Director Tsai echoed appreciation for Ms. Dentoni's tireless work and partnership during challenging transitions.

Public Comment:

There was no public comment on this item.

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Commissioner Comments:

Commissioner Chow reflected on working with Ms. Dentoni for decades, noting her thoughtfulness, leadership, and instrumental role in addressing major challenges such as Laguna Honda's decertification crisis. He emphasized the depth of her contributions across programs and her collaborative approach with staff and administrators. He expressed admiration for her commitment and dedication.

Commissioner Guillermo added that Ms. Dentoni demonstrated exceptional determination and calm confidence, particularly during difficult periods at Laguna Honda. She praised Ms. Dentoni's ability to maintain close relationships with frontline nurses while serving in executive roles. She emphasized that Ms. Dentoni's mentorship created lasting impacts across clinical teams.

Vice President Giraudo highlighted Ms. Dentoni's mentorship of young nurses and new graduates. She noted that her presence and modeling were crucial for supporting early-career nursing staff. She expressed appreciation for her leadership and wished her well in retirement.

Commissioner Christian noted that nurses are the backbone of patient care and expressed deep gratitude for Ms. Dentoni's career on behalf of thousands who benefited from her leadership. She praised her humility and dedication, noting how nurses make critical differences for families navigating emergencies.

President Green summarized Ms. Dentoni's broad impact, describing her as an impactful leader whose versatility allowed her to strengthen nearly every major program within the department. She noted her exceptional ability to bring stability to Laguna Honda under intense regulatory pressure and commended her for her sustained commitment to improving patient care.

Action Taken: The Health Commission unanimously approved the resolution.

5. Directors Report

Daniel Tsai, DPH Director of Health, reported that the Department successfully navigated a difficult budget cycle, achieving zero layoffs out of more than 8,000 staff despite needing to absorb 130 funded position reductions. He explained that strategic reassignment of staff, rather than cuts, allowed the Department to maintain services while meeting budget targets. He highlighted successful negotiations to restore \$1.4 million in HIV prevention and treatment funding, preserving core services despite federal and state reductions. Director Tsai noted that the City's general fund contribution to DPH increased substantially, over \$230 million, due largely to backfill pending Medicaid cuts.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Commissioner Guillermo praised the department's strategic work during a difficult budget cycle, noting the successful preservation of vital services. She acknowledged future fiscal challenges and thanked the Director for securing collaborative support from the Mayor and Board.

Commissioner Chow requested updates on staffing transitions for DPH youth clinics and geriatric services. He expressed concern about continuity of care and asked for future reporting on patient transitions to ensure service access remains stable.

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Commissioner Christian commended the department for preserving critical prevention programs and emphasized the importance of monitoring community health impacts on vulnerable youth. She thanked Director Tsai for transparent explanations of complex changes.

President Green expressed appreciation for the Director's detailed budget update and commended the department's success in preventing layoffs during a challenging fiscal cycle. She noted that the preservation of staffing reflected strong leadership and a commitment to maintaining the City's safety-net services. She highlighted the significant restorations to HIV programs and thanked the Director for securing broad support across City leadership. She remarked that the outcome exceeded expectations and demonstrated effective advocacy on behalf of vulnerable communities. She closed by acknowledging that difficult implementation work still lies ahead, but praised the Director and team for navigating a complex process with clarity and collaboration.

6. San Francisco Health Commission Security Services Update

Basil Price, Director of DPH Security, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Commissioner Giraudo expressed concern about the 30-minute response window for threat-management incidents, noting that conditions in modern health care environments can escalate far more quickly. She emphasized the need for a response standard that better reflects the realities staff face during volatile situations. She also expressed appreciation for the improvements already made and asked whether the DPH was actively reassessing the response benchmark. Mr. Price explained that the threat-management team consistently responds far faster than the 30-minute guideline, averaging under three minutes to initiate contact and dispatch. He acknowledged that the benchmark should be updated to reflect actual performance and current safety needs. He confirmed that discussions to revise the standard are already underway and that staff feedback is being incorporated into the revised protocol.

Commissioner Guillermo requested information on the training and evaluation of safety ambassadors, noting the importance of ensuring alignment with DPH values and patient needs. She asked how contractors are monitored and how issues are addressed when their performance falls short. She also requested that future updates include assessment data so the Commission can review quality and consistency. Mr. Price stated that safety ambassadors receive extensive crisis-intervention, de-escalation, and sensitivity training from certified instructors as contract requirements. He explained that monthly performance evaluations are conducted using a structured survey tool that tracks service quality, responsiveness, and alignment with department expectations. He agreed to include evaluation results in future reports to the Commission so performance trends can be monitored more transparently.

Commissioner Chow asked for clarity on the number of remaining security enhancement projects and the expected completion timeline across all clinics. He also sought information regarding staff experiences with the weapons detection system, noting challenges caused by common "benign objects" that frequently trigger alerts. He also asked about coordination between DPH and UCSF security programs, especially for employees located at shared sites. Mr. Price explained that most high-risk clinics are slated to receive full security upgrades during the current fiscal year, with near-complete

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coverage anticipated by year's end. He noted that sensitivity tuning and future implementation of supplemental bag-scanning equipment will reduce the volume of benign-object alarms. He also confirmed that DPH and UCSF threat-management teams are sharing protocols and working toward consistent standards for staff operating across both systems.

Commissioner Christian asked how staff feedback is being documented and shared, emphasizing the need for transparent updates on safety concerns and system improvements. She requested additional reporting on staff perceptions of the threat-management team, particularly with respect to lived experience and frontline concerns. She expressed support for more qualitative data that helps measure staff confidence in the security systems. Mr. Price noted that employee feedback is collected through digital inboxes, dashboards, and weekly safety newsletters that summarize key issues and responses. He stated that the department is working to enhance qualitative reporting and increase visibility of concerns raised by frontline staff. He affirmed that continued refinement of feedback processes will ensure the DPH remains responsive to employee experiences and evolving safety needs.

President Green acknowledged the substantial improvements in DPH's security infrastructure since the December 4th tragedy and commended the department for rapid mobilization. She asked how the upgraded systems are enhancing coordination between security, behavioral health, and clinical teams. She also requested additional information on how data from the weapons detection system is being used to inform future prevention measures. Mr. Price explained that interdepartmental coordination has improved substantially due to clearer protocols, shared threat-assessment procedures, and expanded collaboration with law enforcement partners. He noted that weapons detection data is being used to refine screening practices, enhance staffing patterns, and identify locations requiring additional safeguards. He affirmed that these insights will continue to shape systemwide prevention strategies and ensure safer conditions for staff and patients.

7. Joint Conference Committee Update

Commissioner Edward A. Chow, MD, Chair, reported that at its June 22, 2026 meeting, the ZSFG JCC reviewed extensive recent regulatory activity at Zuckerberg San Francisco General, noting improving compliance trends and closure of previously open events. He highlighted continued progress in reducing emergency diversion hours, describing this as a sustained improvement over at least six months. He also noted better psychiatric patient flow and gains in revenue management, supported by new sepsis pathway tools in EPIC that have already shown positive early results. Commissioner Chow explained that the committee examined census acuity and revenue trends in depth and emphasized the importance of monitoring fiscal responses to prior overspending. He described continued concerns about vacancy rates, hiring challenges, and reliance on temporary staff, stressing the financial and quality-of-care implications of turnover and retraining.

In discussing the Medical Staff Bylaws, he stated that several key issues, such as processes for temporary appointments, emergency privileges, and corrective actions were clarified through collaboration among the medical staff, attorneys, and committee members. He emphasized the significance of defining procedures that allow volunteer physicians to support care during crises. He stated that the JCC recommended approval of the revised ZSFG Medical Staff Bylaws and noted that additional updates would be addressed in the next revision cycle. He summarized a presentation on perinatal care innovations showing substantial progress in addressing structural barriers and improving health outcomes for high-risk families. He noted that in closed session, the JCC approved the Credentials Report and PIPS Minutes.

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Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no commissioner comments.

8. ZSFG Medical Staff Bylaws

Mary Mercer, MD, Chief of Medical Staff, introduced the item. She noted that a quorum of full members of the ZSFG Medical Staff reviewed and approved this version. At its June 22 2026 meeting, the ZSFG JCC recommended that the full Health Commission approve the revised ZSFG Medical Staff Bylaws.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no commissioner comments.

Action Taken: The Health Commission unanimously approved the ZSFG Medical Staff Bylaws.

9. Finance and Planning Committee Update

Commissioner Chow provided a detailed overview of the Finance and Planning Committee's review of contracts, amendments, and new program funding. He explained that the Homeless Children's Network contract was pulled from the July Contracts Report for further clarification. He emphasized that multiple street-response contracts are being consolidated under DPH to improve coordination and reduce overlap. He noted that the committee continues prioritizing outcome tracking and fiscal transparency, reflecting an ongoing commitment to stronger contract oversight. He stated that the committee recommended that the full Commission approve the Contracts Report, with the Homeless Children's Network contract extracted, and all the new contract and service requests.

10. Consent Calendar

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no commissioner comments.

Action Taken: The Health Commission unanimously approved the following items:

- **July 2026 Contracts Report, with the removal of the Homeless Children's Network contract.**
- **Request for approval of a New Professional Services Agreement with HealthRight 360 to perform fiscal intermediary check-writing services for the Dementia Support & Stabilization Pilot. The total proposed agreement amount is \$3,435,456 which includes a 9.6% contingency for the term of July 1, 2026 through June 30, 2028 (2 years).**
- **Request for approval of a new Software and Support Services Agreement with Persimmony International Inc. for case management and time study in support of Maternal Child and Adolescent Health Program. The total proposed contract amount**

is \$295,079.68 which includes a 12% contingency for the term of July 1, 2026 through June 30, 2028 (2 years).

- Request for approval of an Amendment with Homeless Youth Alliance to perform outreach and case management with the Integrated Street Team. The agreement, originally held by the Department of Homelessness and Supportive Housing (HSH), will transition to DPH effective July 1, 2026. The total proposed agreement amount is \$1,785,397 which includes a contingency amount (for FY26-FY27 only) for the term of January 1, 2021 through June 30, 2027 (6 years and 6 months).
- Request for approval of an Amendment with Urban Alchemy to perform outreach services and care coordination under the Integrated Street Teams. The agreement, originally held by the Department of Emergency Management (DEM), will transition to DPH effective July 1, 2026. The total proposed agreement amount is \$17,712,871 which includes a 12% contingency (for FY26-27 only) for the term of May 1, 2023, through April 30, 2028 (5 years).
- Request for approval of an Amendment with Public Health Foundation Enterprises Inc. dba Heluna Health to perform outreach and case management services as part of the Integrated Street Teams. The agreement, originally held by the Department of Homelessness and Supportive Housing (HSH) will transition to DPH effective July 1, 2026. The total proposed agreement amount is \$36,758,469 which includes a contingency (for FY26-27 only), for the term of January 1, 2024 through June 30, 2027 (3 years and 6 months).
- ZSFG Policies
 - Orthopaedic Surgery Rules and Regulations
 - Otolaryngology Rules and Regulations
 - Anesthesia Standardized Procedures
 - Credentialing Manual
 - CPC Nurse Practitioner/Physician Assistant standardized procedures.

11. Community and Public Health Committee Update

Commissioner Susan Belinda Christian, J.D., Chair, stated that at the June 15, 2026 meeting, three presentations were discussed. She explained that Bridge HIV continues to serve as an internationally recognized leader in vaccine, antibody, and next-generation PrEP research, with studies tailored to diverse communities including youth, transgender individuals, and people experiencing homelessness. She noted that mobile and digital adherence tools have become increasingly important for connecting hard-to-reach populations with prevention resources.

Commissioner Christian also described primary care's financial sustainability efforts, emphasizing how staff engagement, improved data systems, and redesigned workflows significantly increased productivity across medical, behavioral health, nutrition, and dental services. She pointed out that despite losing substantial staff, primary care teams were working diligently to adapt.

Finally, she summarized the Whole Person Integrated Care presentation, noting substantial revenue improvements generated through mobile EPIC workflows, expanded telehealth, and higher billing efficiency among social workers and psychiatrists. She recognized the strategic impact of CalAIM funding in bolstering ECM, community supports, and recuperative care. Commissioner Christian concluded by affirming that each presentation reflected the DPH's commitment to serving vulnerable communities through both innovation and practical, data-driven sustainability efforts.

12. Other Business

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no commissioner comments.

13. Closed Session

- A) Public comments on all matters pertaining to the Closed Session. (San Francisco Administrative Code Section 67.15).

There was no public comment on this item.

- B) Vote on whether to hold a Closed Session.

Action Taken: The Health Commission unanimously voted to go into closed session.

- C) Closed Session pursuant to California Government Code Section 54957(b) and San Francisco Administrative Code Section 67.10(b):

PUBLIC EMPLOYEE PERFORMANCE EVALUATION:

DPH DIRECTOR OF HEALTH DANIEL TSAI

RECONVENE IN OPEN SESSION

- i. Discussion and vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, the San Francisco Charter, or non-waivable privilege.

Possible report on action taken in closed session.
(Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b))

Action Taken: The Health Commission voted unanimously to not disclose discussions held in closed session.

14. Adjournment

The meeting was adjourned at 7:04pm.

**HEALTH COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
Resolution No. 26-19**

HONORING TERRY DENTONI, MSN, RN, CNL

WHEREAS, Terry Dentoni is an accomplished nursing executive with 36 years of progressive leadership experience across acute care, trauma, emergency services, specialty clinics, rehabilitation, and systemwide clinical workforce development. She is known for leading large, complex organizations through transformation, improving patient outcomes, strengthening workforce capacity, and ensuring operational excellence, and

WHEREAS, Ms. Dentoni began her DPH career in 1989, serving in multiple critical nursing leadership roles, building a career that spans bedside practice, operational leadership, and executive nursing roles across the San Francisco Health Network. These roles include bedside nurse, charge nurse, clinical educator, nurse manager, nursing director and chief nursing officer; and

WHEREAS, Terry Dentoni was promoted to the Chief Nursing Officer role at San Francisco General Hospital and Trauma Center from 2014 to 2023 and led multiple initiatives including: expansion of clinical services in the wound and vascular clinics; reinstatement of the ECT program; launching the organ donation program; strengthening patient care and system-wide clinical capability; implementing the Behavioral Emergency Response Team; leading ZSFG nursing through the transition into the new building and EPIC; and leading the nursing response to the 2013 Asiana plane crash, and

WHEREAS, in 2022 she served as Interim Chief Nursing Officer at Laguna Honda Hospital, where her leadership was instrumental in achieving full recertification in August 2024;

WHEREAS, Ms. Dentoni later became the inaugural SFHN Chief of Workforce Development and Care Coordination, advancing clinical education, expanding training opportunities, and strengthening long-term nursing workforce pipelines across the Network; and

WHEREAS, Ms. Dentoni is known as a “nurse’s nurse,” remaining closely connected to frontline practice and consistently supporting staff during periods of high acuity and operational challenge, modeling humility, clinical skill, and unwavering commitment to patients.

NOW BE IT RESOLVED, That the San Francisco Health Commission honors Terry Dentoni for her outstanding service, visionary leadership, and steadfast commitment to advancing public health and community well-being in San Francisco, and expresses its deep gratitude for her many years of dedicated and life-saving service.

Meeting agenda

I hereby certify that the San Francisco Health Commission at its meeting of July 6, 2026, adopted the foregoing resolution.

Laurie Green, MD

Laurie Green, MD
Health Commission President