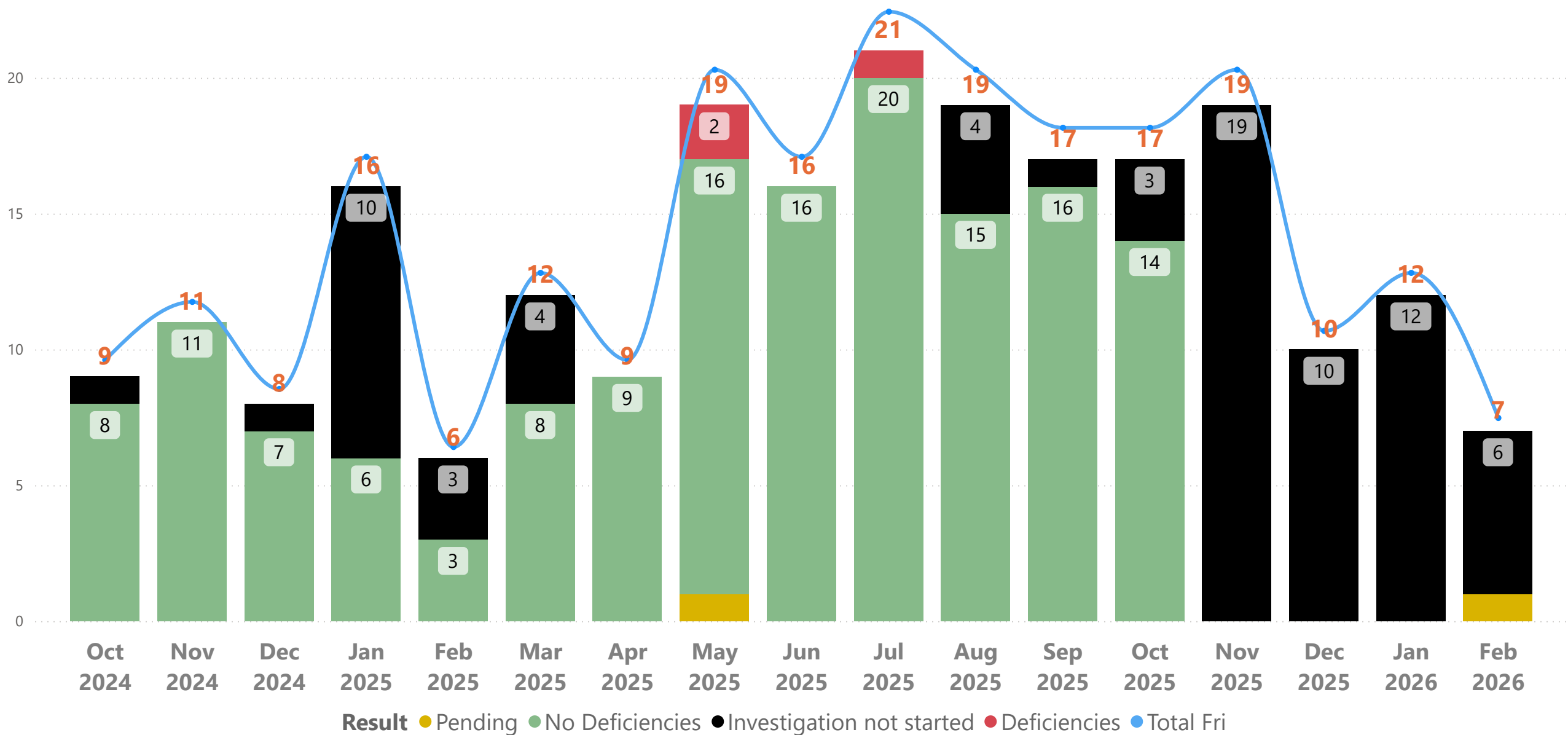




| ITEM                              | DISCUSSION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FACILITY REPORTED INCIDENTS (FRI) | <p>During February 2026, LHH submitted a total of 7 Facility Reported Incidents (FRIs) to CDPH, and 6 Anonymous Complaints were shared from CDPH. The FRIs include allegations of abuse, Disease Outbreaks, and other reportable incidents.</p> <p><b>January 2026: 13 cases (7 FRIs and 6 Anonymous Complaints)</b> (6 FRIs cases, investigations not started by CDPH, One FRI pending outcome; 6 Anonymous Complaints, 6 no deficiencies)</p> <ul style="list-style-type: none"><li>• 3 Allegations of Abuse<ul style="list-style-type: none"><li>○ Other to Resident: 2 (2 investigations not started by CDPH)</li><li>○ Resident to Resident: 1 (1 investigation not started by CDPH)</li></ul></li><li>• 4 Other Reportable Incidents<ul style="list-style-type: none"><li>○ Disease Outbreak: 2 (2 investigations not started by CDPH)</li><li>○ Unusual Occurrence: 1 (1 pending outcome)</li><li>○ Major Injury: 1 (1 investigation not started by CDPH)</li></ul></li><li>• 6 Anonymous Complaints<ul style="list-style-type: none"><li>○ Anonymous Complaints: 6 (6 no deficiencies)</li></ul></li></ul> |
| SURVEY UPDATES                    | <p><b>1. Site visit on 2/05/26</b></p> <ul style="list-style-type: none"><li>• One CDPH surveyor conducted their investigation for –<ul style="list-style-type: none"><li>○ 1 Facility Reported Incident (FRI)<ul style="list-style-type: none"><li>▪ 1 FRI from February 2026</li></ul></li><li>○ 2 Anonymous Complaints (Staffing)</li><li>○ Preliminary Outcomes:<ul style="list-style-type: none"><li>▪ 1 FRI: Pending Outcome</li><li>▪ 2 Anonymous Complaints: Verbal, No Deficiencies.</li></ul></li></ul></li></ul> <p><b>2. Site Visit on 2/23/26 to 2/26/26</b></p> <ul style="list-style-type: none"><li>• Five CDPH surveyors conducted their investigation for –<ul style="list-style-type: none"><li>○ 26 Facility Reported Incidents (FRIs)<ul style="list-style-type: none"><li>▪ 1 FRI from July 2025</li><li>▪ 2 FRIs from August 2025</li><li>▪ 12 FRIs from September 2025</li><li>▪ 11 FRIs from October 2025</li></ul></li></ul></li></ul>                                                                                                                                                   |

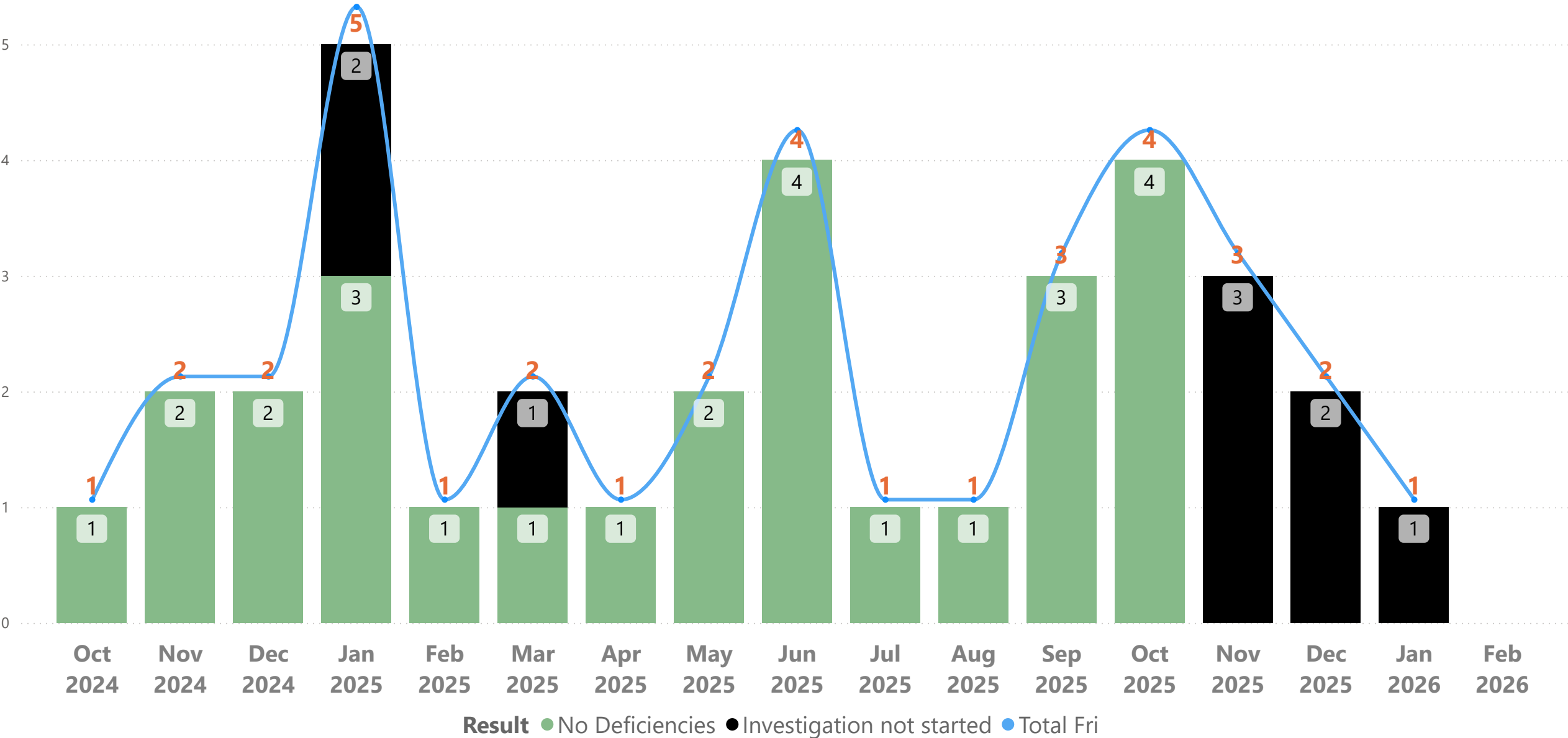
|                                                            |                                                                                                                                                                                                                                                                                       |
|------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                            | <ul style="list-style-type: none"> <li>○ 4 Anonymous Complaints (Quality of Care and Employee Complaint)</li> <li>○ Preliminary Outcomes: <ul style="list-style-type: none"> <li>▪ 26 FRIs: Zero Deficiency</li> <li>▪ 4 Anonymous Complaints: Zero Deficiency</li> </ul> </li> </ul> |
| <b>PLAN OF CORRECTION<br/>UPDATES/REPORTING</b>            | <b>None.</b>                                                                                                                                                                                                                                                                          |
| <b>EMAIL/TELEPHONE REQUESTS<br/>IN LIEU OF SITE VISITS</b> | <b>None.</b>                                                                                                                                                                                                                                                                          |
| <b>ONGOING SITE VISITS</b>                                 | <b>None.</b>                                                                                                                                                                                                                                                                          |
| <b>PENDING INVESTIGATION</b>                               | <b>74 FRIs pending CDPH investigation. No document request or call/visit.</b>                                                                                                                                                                                                         |

# Outcome of All Facility Reportable Incidents (October, 2024 – February, 2026)



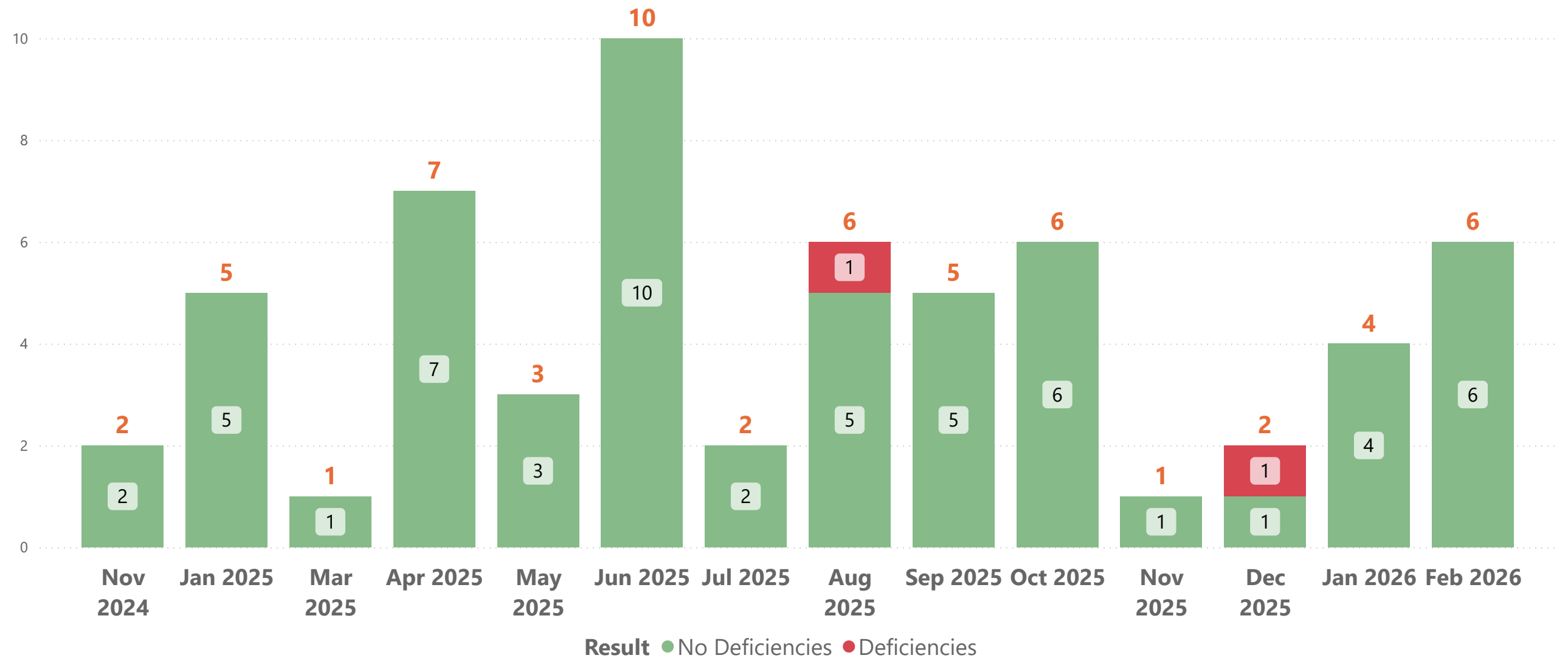
\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

Outcome of Staff to Resident Complaints (October, 2024 – February, 2026)



\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

# Outcome of Anonymous Complaints (November, 2024 – February, 2026)



\*There was a revisit in January 2026 for a December 2025 Complaint;  
Not Shown in Jan 26 as it is counted in Dec 25

\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.

# All Facility Reportable Incidents: Outcome Summary (October, 2024 – February, 2026)

| MonthYear | No Deficiencies | Deficiencies | Pending | Investigation not started | % of "No deficiency" |
|-----------|-----------------|--------------|---------|---------------------------|----------------------|
| Oct 2024  | 8               |              |         | 1                         | 100.00%              |
| Nov 2024  | 11              |              |         | 0                         | 100.00%              |
| Dec 2024  | 7               |              |         | 1                         | 100.00%              |
| Jan 2025  | 6               |              |         | 10                        | 100.00%              |
| Feb 2025  | 3               |              |         | 3                         | 100.00%              |
| Mar 2025  | 8               |              |         | 4                         | 100.00%              |
| Apr 2025  | 9               |              |         | 0                         | 100.00%              |
| May 2025  | 16              | 2            | 1       | 0                         | 88.89%               |
| Jun 2025  | 16              |              |         | 0                         | 100.00%              |
| Jul 2025  | 20              | 1            |         | 0                         | 95.65%               |
| Aug 2025  | 15              |              |         | 4                         | 100.00%              |
| Sep 2025  | 16              |              |         | 1                         | 100.00%              |
| Oct 2025  | 14              |              |         | 3                         | 100.00%              |
| Nov 2025  |                 |              |         | 19                        |                      |
| Dec 2025  |                 |              |         | 10                        |                      |
| Jan 2026  |                 |              |         | 12                        |                      |
| Feb 2026  |                 |              | 1       | 6                         |                      |
| Total     | 149             | 3            | 2       | 74                        | 98.37%               |

*\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.*

Staff to Resident Complaints: Outcome Summary  
(October, 2024 – February, 2026)

| MonthYear | No Deficiencies | Deficiencies | Pending | Investigation not started | %No deficiency |
|-----------|-----------------|--------------|---------|---------------------------|----------------|
| Oct 2024  | 1               |              |         | 0                         | 100.00%        |
| Nov 2024  | 2               |              |         | 0                         | 100.00%        |
| Dec 2024  | 2               |              |         | 0                         | 100.00%        |
| Jan 2025  | 3               |              |         | 2                         | 100.00%        |
| Feb 2025  | 1               |              |         | 0                         | 100.00%        |
| Mar 2025  | 1               |              |         | 1                         | 100.00%        |
| Apr 2025  | 1               |              |         | 0                         | 100.00%        |
| May 2025  | 2               |              |         | 0                         | 100.00%        |
| Jun 2025  | 4               |              |         | 0                         | 100.00%        |
| Jul 2025  | 1               |              |         | 0                         | 100.00%        |
| Aug 2025  | 1               |              |         | 0                         | 100.00%        |
| Sep 2025  | 3               |              |         | 0                         | 100.00%        |
| Oct 2025  | 4               |              |         | 0                         | 100.00%        |
| Nov 2025  |                 |              |         | 3                         |                |
| Dec 2025  |                 |              |         | 2                         |                |
| Jan 2026  |                 |              |         | 1                         |                |
| Feb 2026  |                 |              |         | 0                         |                |
| Total     | 26              |              |         | 9                         | 100.00%        |

Outcome of Anonymous Complaints (October, 2024 –  
February, 2026)

| MonthYear | No Deficiencies | Deficiencies | Pending | Investigation not started | %No deficiency |
|-----------|-----------------|--------------|---------|---------------------------|----------------|
| Oct 2024  |                 |              |         | 0                         |                |
| Nov 2024  | 2               |              |         | 0                         | 100.00%        |
| Dec 2024  |                 |              |         | 0                         |                |
| Jan 2025  | 5               |              |         | 0                         | 100.00%        |
| Feb 2025  |                 |              |         | 0                         |                |
| Mar 2025  | 1               |              |         | 0                         | 100.00%        |
| Apr 2025  | 7               |              |         | 0                         | 100.00%        |
| May 2025  | 3               |              |         | 0                         | 100.00%        |
| Jun 2025  | 10              |              |         | 0                         | 100.00%        |
| Jul 2025  | 2               |              |         | 0                         | 100.00%        |
| Aug 2025  | 5               | 1            |         | 0                         | 83.33%         |
| Sep 2025  | 5               |              |         | 0                         | 100.00%        |
| Oct 2025  | 6               |              |         | 0                         | 100.00%        |
| Nov 2025  | 1               |              |         | 0                         | 100.00%        |
| Dec 2025  | 1               | 1            |         | 0                         | 50.00%         |
| Jan 2026  | 4               |              |         | 0                         | 100.00%        |
| Feb 2026  | 6               |              |         | 0                         | 100.00%        |
| Total     | 58              | 2            |         | 0                         | 97.47%         |

\*The start date for these charts correspond to the earliest open case for which a CDPH investigation has not yet started. Cases prior to this point have been closed and are not included in the current reporting.