

ZSFG JCC Security & Safety Updates

Presented By:

Adrian Smith

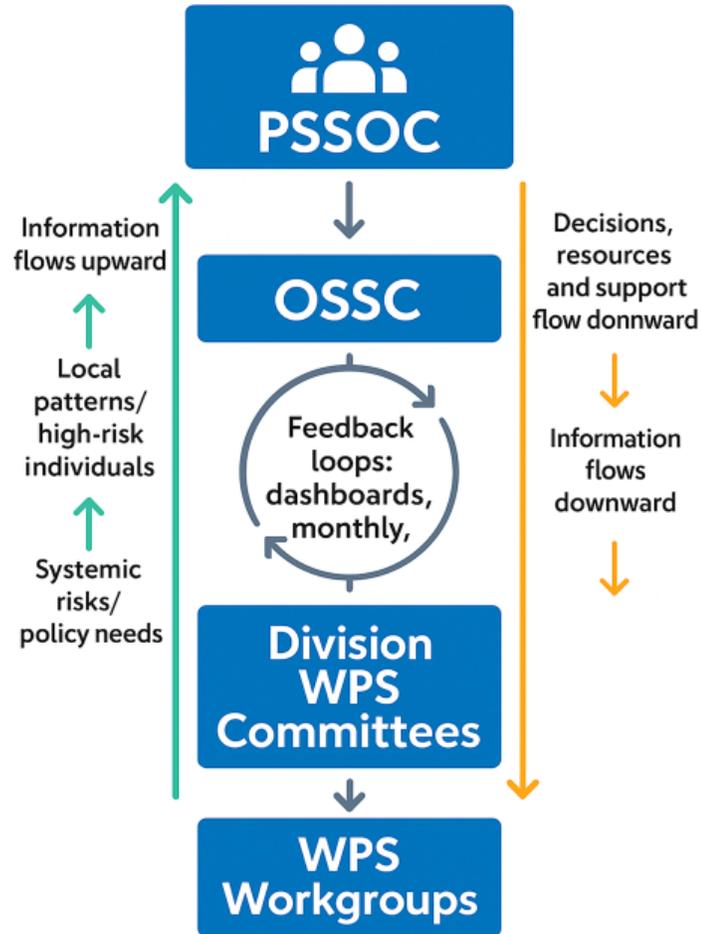
Sabrina Robinson

IMT Transition

- 2/13 IMT Deactivated & Transitioned to Ops
 - Project Management team activated to support transition
- DPH Ongoing Security Staff (PM & Analyst)
 - Longterm location
- WPS Groups/Charters



Governance Overview



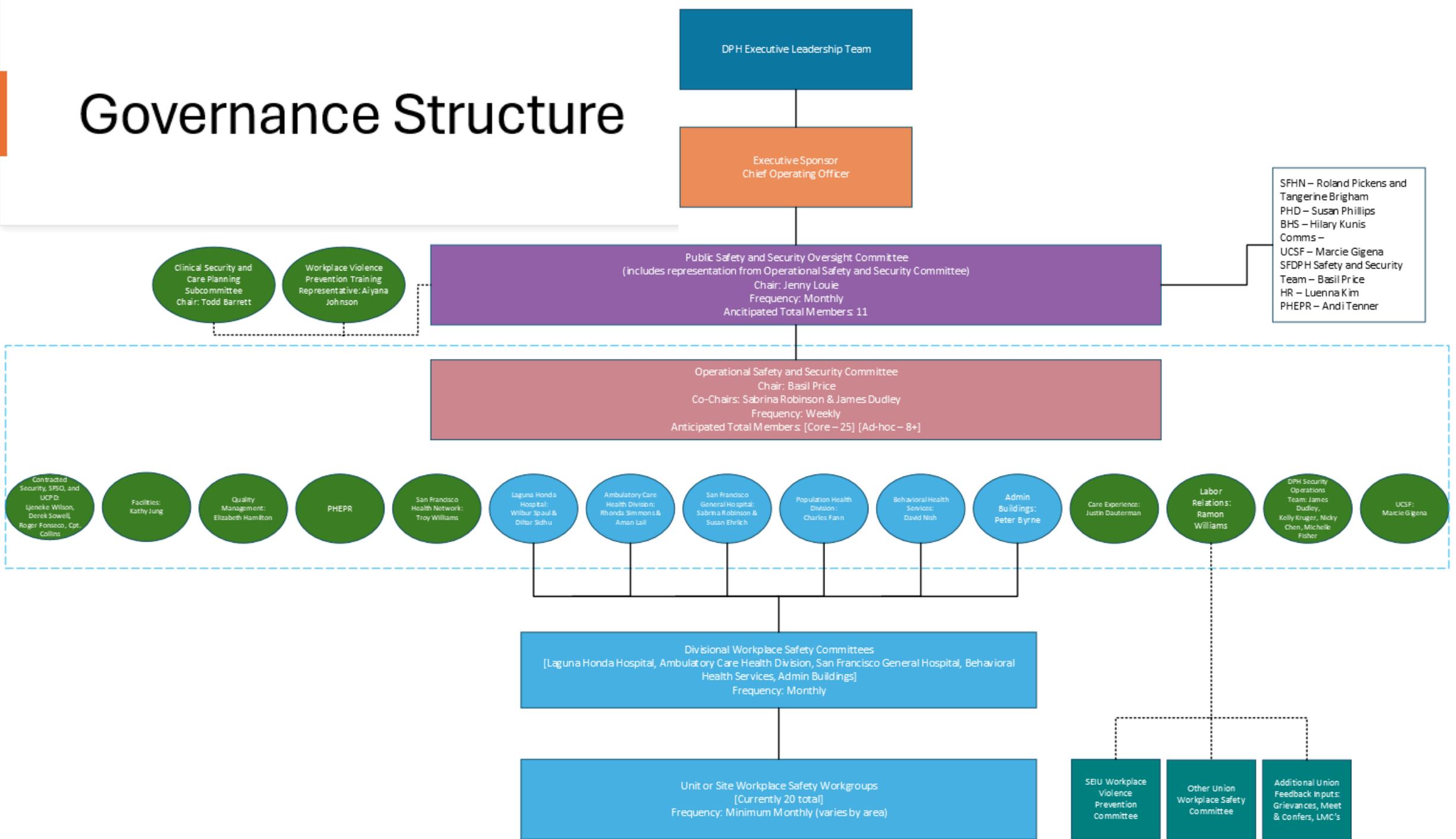
Public Safety and Security Oversight Committee (PSSOC) Provides strategic oversight for safety and security across DPH (*monthly*)

Operational Safety and Security Committee (OSSC): Acts as the operational bridge between governance and day-to-day safety and security activities (*weekly*)

Divisional Workplace Safety Committee: Focuses on workplace safety prevention and mitigation across divisions (*monthly*)

Workplace Safety Workgroups: Site, unit, department or location based convenings implementing WPS improvements and sharing frontline experiences and trends (*cadence varies, at least monthly*)

Governance Structure



Governance Structure Example: ZSFG

PSSOC

Roland Pickens,
Tangerine Brigham

OSSC

Susan Ehrlich,
Sabrina Robinson

Division Workplace Safety Committee

Sabrina Robinson

Workplace Safety Workgroups

Building 80/90, ED, In-patient
Psych & PES, EDCM, OTOP,
CASARC, Specialty Care



TMT KPIs

- Response time
- Threat level
- Threat type and facility
- Act of violence
- Acts of violence against staff
- De-escalated cases
- Threat mitigation
- Security Vacancies

TMT KPIs

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Count
 Percent

Date

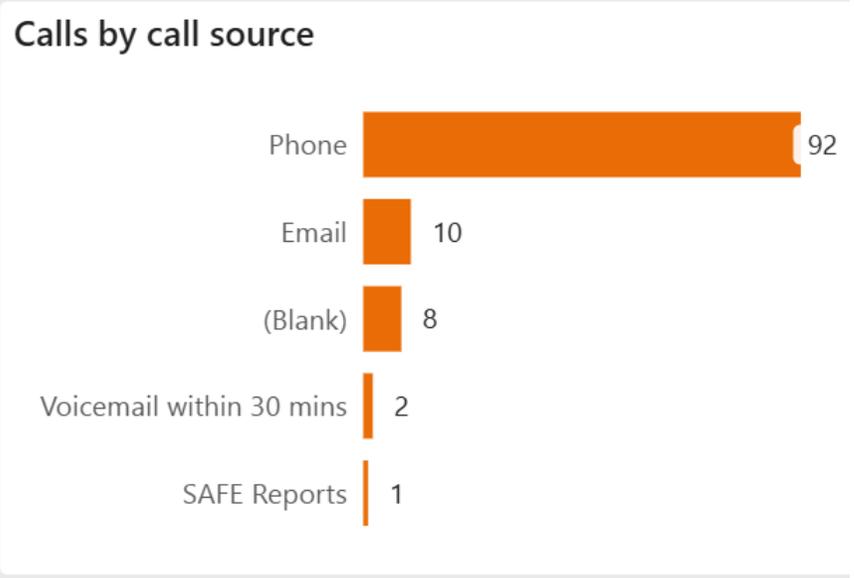
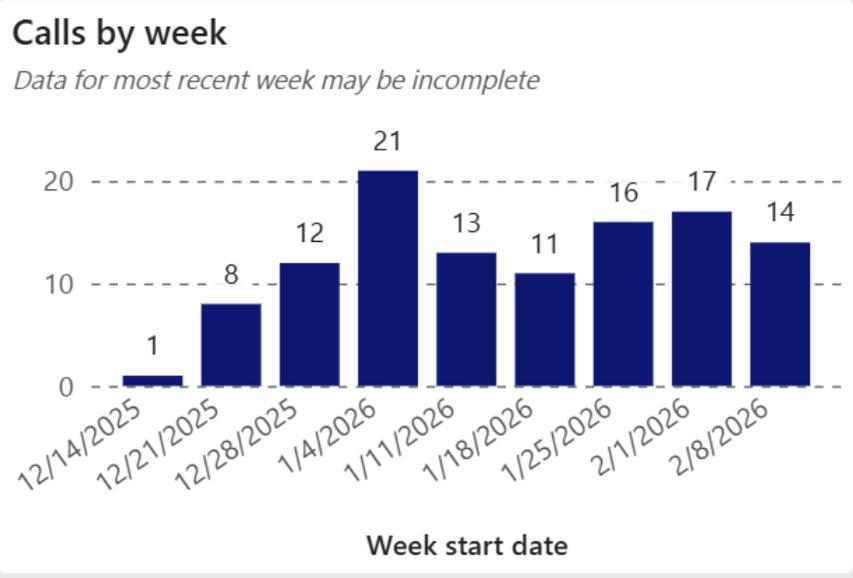
All ▼

Count of calls (all time)

113

Count of calls (latest week)

14



Week start date	Count of calls	Percent of calls
2/8/2026	14	12.39%
2/1/2026	17	15.04%
1/25/2026	16	14.16%
1/18/2026	11	9.73%
1/11/2026	13	11.50%
Total	113	100.00%

Call source	Count of calls	Percent of calls
Phone	92	81.42%
Email	10	8.85%
(Blank)	8	7.08%
Voicemail within 30 mins	2	1.77%
SAFE Reports	1	0.88%
Total	113	100.00%

Data through 2/13/2026, Source: Threat Intake Log

TMT KPIs



San Francisco
Department of Public Health

Calls by act of violence (AoV)

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- Count
- Percent

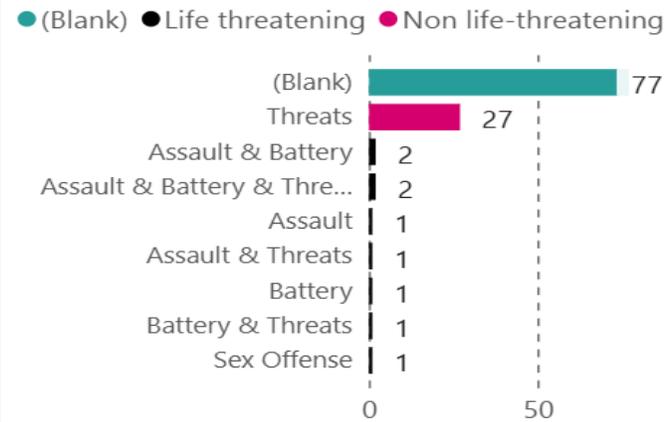
Note: A call can include more than one Act of Violence (AoV). If any AoV is Assault, Battery, or Sex Offense, the call is categorized as life-threateningening.

of calls (life-threatening)
9

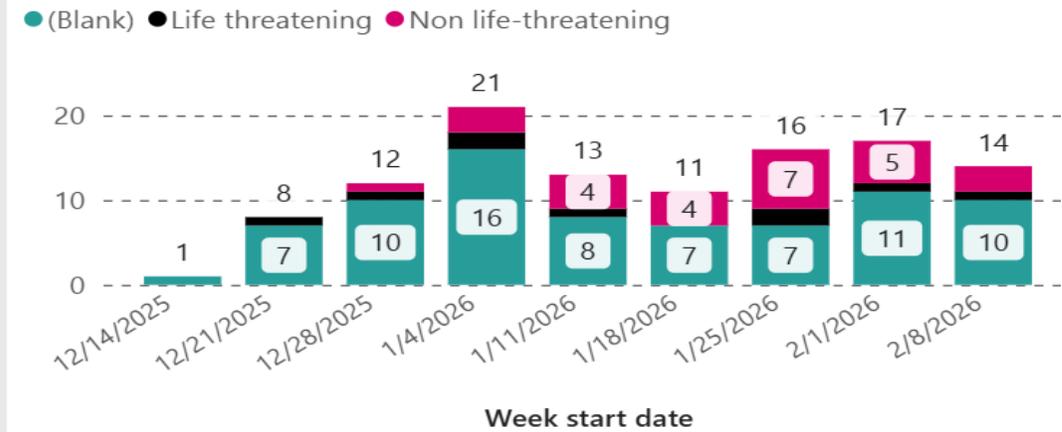
of calls (non life-threatening)
27

% of calls (life-threatening)
8%

Calls by act of violence

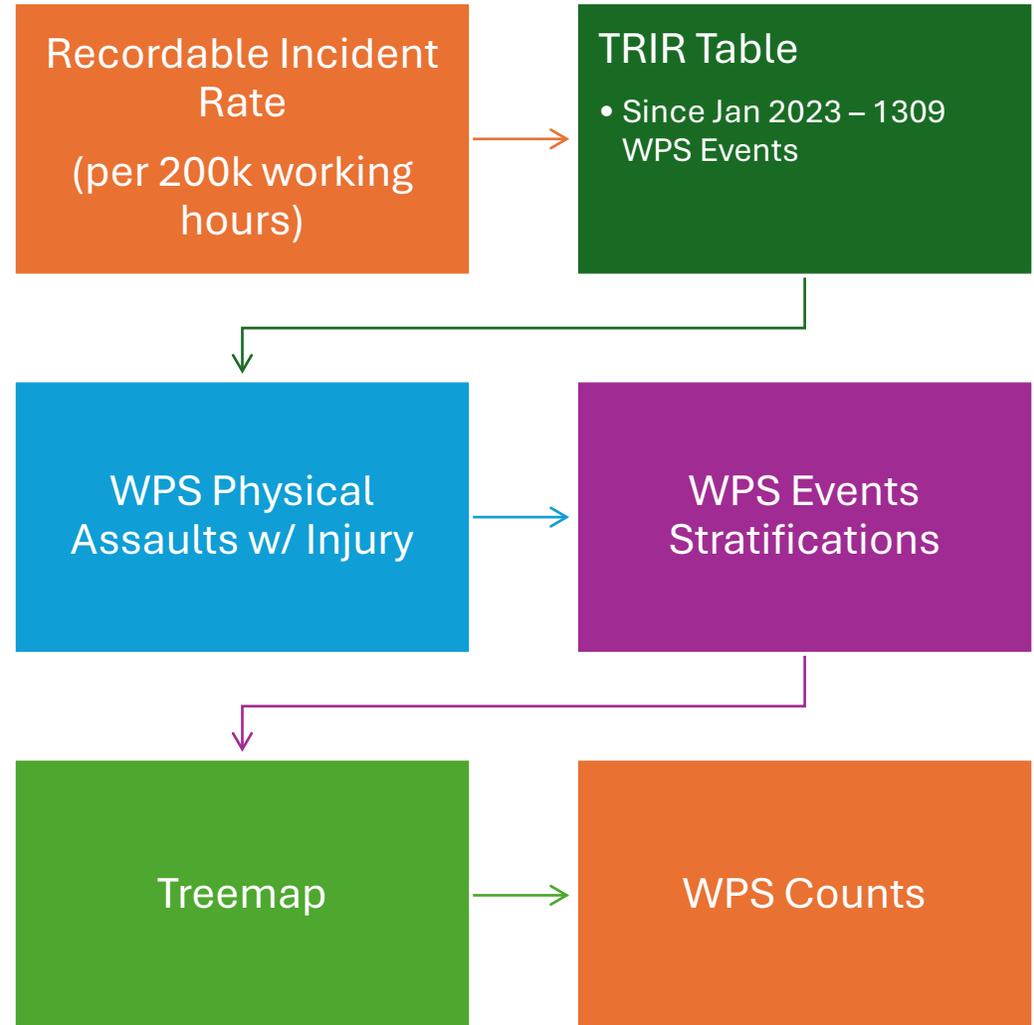


Calls by act of violence over time



Threat level Week start date	Life threatening		Non life-threatening		Total	
	Count	Percent	Count	Percent	Count	Percent
2/8/2026	10	71.43%	1	7.14%	3	21.43%
2/1/2026	11	64.71%	1	5.88%	5	29.41%
1/25/2026	7	43.75%	2	12.50%	7	43.75%
1/18/2026	7	63.64%			4	36.36%
1/11/2026	8	61.54%	1	7.69%	4	30.77%
1/4/2026	16	76.19%	2	9.52%	3	14.29%

Project Phoenix WPS KPIs



ZSFG Workplace Safety Events by Harm Level ?

Start of Month

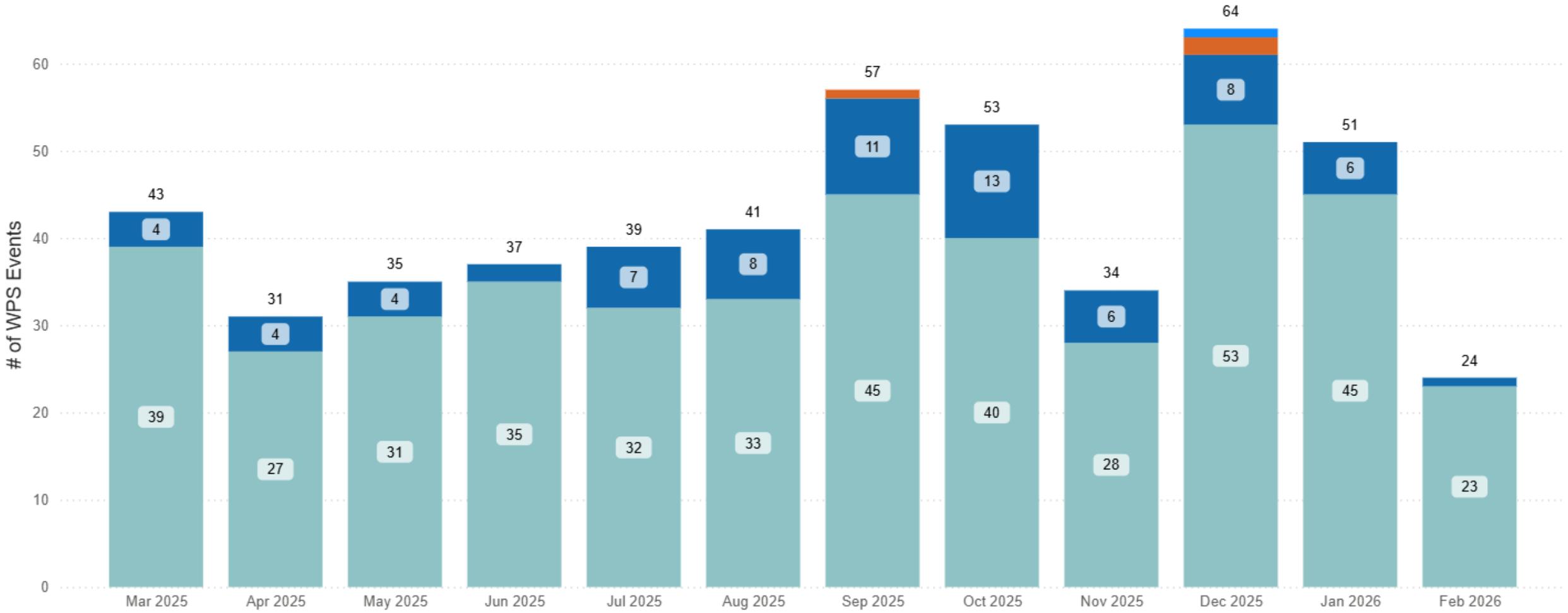
Last 12 Months

2/19/2025 - 2/18/2026



Specific Event Type: All | JCC High Risk: All | Service Area: All | Department/Clinic: All | File State: All | WPS Harm Letter ...: All

WPS Harm Level: 1 Low (teal), 2 Mod (dark blue), 3 High (orange), 3 High Death (light blue)





Ongoing Improvements

Top 5

- Lighting
- B25 Mag Lock
- Duress Buttons
- Communication
- Additional Security Personnel



Clearer safety protocols (2 numbers)



TMT (Threat management team)



Ongoing Communication Plan

**Clinical Staff
Initiated Requests**

How to identify

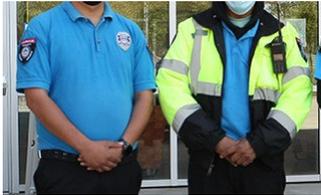
	Observe & Report	Access Control	Weapons Screening/Metal Detection	Verbal Intervention	Physical Intervention	911 or 64911 Response	Security Standby	Security Assistance
CCSF Sheriff's Deputy		✓	✓	✓	✓	✓	✓	✓
CCSF County Sheriff's Cadet	✓	✓	✓	✓				
Marina - Safety Ambassador	✓	✓	✓	✓	✓		✓	✓
Allied-Universal Security Officer	✓	✓	✓	✓			✓	✓



Tan police-style uniform, armed



Black/Gray uniform with "Cadet" patch, unarmed



Light blue uniform shirt, unarmed



White uniform shirt, unarmed

If you are unsure of who to contact for help, call 64911 or 911



Questions