

# The Kean

# 1018 Mission Street

Rapid connections to care for people exiting homelessness and beginning their recovery journey.



**The 76-bed Kean will provide short-term (30-60 day) health respite beds for unhoused adults as their first step out of homelessness.**



## **Immediate Connections to Care**

Rapid support to address health needs and navigate residents to medical care, behavioral health support, and substance use treatment.

## **Stability and Planning of What's Next**

Once stabilized, case managers help clients take their next steps—whether that's connecting to longer-term treatment, community living, or supportive housing.



# Summary of Community-Based Organization Agreements

**Vendor:** Westside Community Services

**Budget:** \$6,941,905 + \$833,029 (12% contingency)

**Term:** June 2, 2025-June 30, 2026 (1 year, 1 month)

**Monitoring:** Annually through the DPH Business Office of Contract Compliance (BOCC), including for performance and fiscal stability, along with quarterly reports from the service provider.



# Additional Kean Program Details

## ✓ Stabilizing First Step

- The Kean offers 76 non-congregate respite beds with 24/7 staff, providing a safe space for people exiting street homelessness.
- Designed to meet the urgent needs of people who are exhausted, traumatized, and facing unmet health, mental health, or substance use challenges.

## ✓ Rapid Access to Care

- Onsite clinicians deliver behavioral health assessment and treatment.
- Nurses provide wound care and medication support for immediate medical needs.

## ✓ 60-Day Case Management

- Focused on symptom stabilization, care coordination, and connections to long-term support.
- Helps participants transition to residential treatment, therapeutic communities, family reunification, or permanent housing.

## ✓ Ensuring Continuity

- A structured approach that ensures individuals move smoothly from stabilization to the next level of care, supporting long-term recovery and housing stability.



# Prop I Process and Responsiveness to Community Feedback

Engagement  
process to  
hear and  
respond to  
community  
questions,  
feedback,  
concerns, and  
support

**Posted public notification.** On May 2, signage was posted at the Marina Inn announcing the community meeting on May 12 and the San Francisco Health Commission Meeting on June 2.

**Conducted community outreach.** DPH conducted targeted, door-to-door outreach to 24 businesses and residences within a 300-foot radius of 1018 Mission Street.

**Convened community meeting.** To ensure transparency and community engagement, a community meeting was held on May 12.

**Continued community engagement.** An email address was provided for ongoing questions and feedback. This structured feedback loop ensures neighborhood voices remain at the table throughout planning, launch, and operations.

**Proactive program monitoring.** SFDPH will monitor the program operators via performance objectives, site visits, resident interviews, review of records/policies. Westside will submit quarterly reports accounting progress toward defined improvement objectives.



# Responsiveness to Community Feedback: Increasing Community Safety

## ✓ 24/7 Onsite Staffing

## ✓ Strict No Loitering Policy

- No loitering policy

## ✓ Partnership with the SFPD

- SFPD will have a heavy presence in this area as it is a priority area of focus for safety efforts through the Drug Market Agency Coordination Center (DMACC).
- This facility borders two district stations and SFPD will commit sufficient resources for calls for service.
- QR code as well as dedicated SFPD hotline or email inbox to directly report community feedback.



# Thank you

