

**Treasure Island Development Authority
Subleases and Permits Executed
Pursuant To Leasing Policy
As of May 6, 2022**

hea	Hangar 3 Parking Lot	New	Machinery Planet, Inc.	March, 1, 2022	Storage	12x,665sf	\$48,000.00
1402	Hangar 2	New	Southland Corporation	May 1, 2022	Production Space	10,000sf	\$126,00
1409	B-258	New	Cityview Storage	April 1, 2022	Storage	50,673 sf	\$108,000.00
1410	B-1 Suites 409,411	New	Certified Restoration Services CA Inc.	May 1, 2022	Office	213sf	\$7,500.00
1411	B-41	New	Coastside Renewable Energy, LLC	May 1, 2022	Storage	6,650sf	\$38,400.00
E-391	Gateview at Northpoint	New	One Treasure Island	April 30, 2022	Community Event	N/A	Waived
E-392	Gateview at Northpoint	New	Agricultural Institute of Marin	Ongoing	Farmers Market	N/A	Waived
E-393	Avenue N	New	Cruise LLC	April 19, 2022	Testing	N/A	\$1,000.00
E-394	Avenue N	New	Cruise LLC	May 4 & 6, 2022	Testing	N/A	\$1,000.00

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS
BLDG. ONE, 2ND FLOOR, TREASURE ISLAND
SAN FRANCISCO, CA 94130
(415) 274-0660 FAX (415) 274-0299
WWW.SFTREASUREISLAND.ORG



ROBERT P. BECK
TREASURE ISLAND DIRECTOR

To: Treasure Island Development Authority Board of Directors
From: Bob Beck, Treasure Island Director
Date: May 6, 2022
Re- : Use Permit and Film Permit Waivers

- TIMA, Event, April 16, 2022

TIDA BOD Meeting

One Treasure Island Program Report

Nella Goncalves, Deputy Director

May 2022

- **COVID 19 Island-wide Services Coordination**

COVID testing and vaccines continue. One Treasure Island still has At-Home COVID tests to distribute to the Treasure Island community for residents who have been exposed to COVID.

- **Food Pantry**

We continue to operate the weekly Food Pantry on Tuesdays with an average of 130 households accessing the pantry.

- **Treasure Island Resource Line**

The Resource line continues to operate and will remain operational indefinitely.

- **One Treasure Island Programming:**

Staff have begun recruitment for CTP 12. The next cohort will begin on June 6th and run through July 29th.

The One TI VITA Tax wrapped up tax operations at the end of April and completed over 290 tax returns for the 2021 tax year.

- **Community Engagement**

- **Ship Shape Community Center**

One TI has reopened the Ship Shape Community Center to the public as of April 1, 2022. We will begin to host in person events beginning in April and will monitor COVID protocols to determine if we will need to reinstitute masking or social distancing in the future.

- **Outreach & Social Media**

Community engagement continues through social media posts, posts on Next Door Treasure Island, fliers on the community boards, in weekly pantry bags and through partnership with the TI housing providers.

Supplemental Transportation Study Workgroup

The Supplemental Transportation Study workgroup has participated in three of the six meetings to date. The groups work is progressing very well. In April the workgroup reviewed and provided feedback to consultants on the supplemental transportation survey. The survey will be outreached the entire month of May at bus stops, the food pantry, community boards, Next Door Treasure Island, social media and door to door to help us understand the transportation patterns of island residents. The surveys are available in hard copy and there is a QR code that residents and island workers can scan to take them to the survey. The survey is available in English, Spanish and Chinese. One TI will host focus groups in June for Island residents and workers in English, Spanish and Chinese. A copy of the survey flier is included in your packet.

- **Community Events**

The Spring Fling; Health & Wellness Fair was a huge success. Island Groups such as the Parent Council, YMCA, Job Corps, Health Right 360, Life Learning Academy, TI Sailing Center, JSCO, Rubicon, United Site Services and Indigenous Permaculture all came out to partner with One TI to host a great event.

Island Cove Market, Mersea and Aracely Café all generously donated items to be raffled off along with Target gift cards.

Vendors included 4 food trucks from Off the Grid Trucks, Day Darmet catering and SOMA Street trucks. The Magic Tooth Bus provided dental screenings and services for over 30 island residents and handed out dental care items. The Rolling Root Mobile Farmer's Market offered free vegetables, SFPD brought out their police dog to interact with residents and the SFFD brought out a fire truck and handed out red fire hats to children. The SF Bookmobile provided access to free books, library memberships and book rentals and the SF Dept. of Elections registered residents for voting.

We were excited to have Paris Cotz, from the SF Arts Commission attend the event through a collaboration with the Parent Council for summer art programming for Treasure Island youth.

Activities included face painting, a bouncy house, an urban garden station, a DJ, BINGO and kids carnival games. The Parent Council hosted a TI Youth Photo Contest and announced the winners at the Spring Fling. There were 3 categories and a winner for each category. The contest photos were very nice and each winner received a copy of their photo with a \$50 gift card.

Over 200 people attended the event and despite the gusty winds, a good time was had by all! Please see some pics from the Spring Fling attached.

One TI is planning a Mother's Day Raffle and rose giveaway on May 6th for island mothers. Please see flier attached.

The Oral History Project is in full swing and will debut on June 23, 2022 in Building One. More information to come.

Emergency Prep Workshop will be held on June 4th from 1000 – 4:00 PM in person at the Ship Shape Community Center. Please see flier attached.

- **Food Security**

HSA continues to provide supplemental food for island residents twice per week on Wednesdays and Saturdays through a contract with Off the Grid to provide meals via food trucks twice per week, one Wednesdays and Saturdays through June 30, 2022.

One Treasure Island Spring Events



TI Advisor Summary of Engagement

April 2022

Legacy Ranking Outreach

TIDA and its TI Advisors held two virtual Legacy Household Ranking Community Meetings in April to engage the community on the pending Legacy Household Ranking on May 5.

April 6 Legacy Household Community Meeting

April 9 Legacy Household Community Meeting


May 5 Legacy Household Ranking

TI Advisors continued outreach to Legacy Households throughout April to answer questions, advertise the Legacy Household Ranking and support MOHCD in the Legacy Household Ranking preparation.

The meetings presented information on the timing of Transition Units, prioritizing the offering of Transition Units, and Frequently Asked Questions (FAQs). Some of the important messaging include

- ✓ TIDA will advertise the C3.1 Transition Units in Summer of 2023 and ask for volunteers who are eager to transition into the new building.
- ✓ Beginning in late Summer 2023 TIDA will begin to offer any remaining Transition Units in C3.1 according to the Legacy Household Ranking order and matching households with Transition Units in accordance with the THRRs.
- ✓ **No Legacy Household will be asked to make a decision about a Transition Unit until at least late Summer 2023.**





Español
Para ayuda en español, por favor, contacte a su Asesor de Treasure Island (TI) al (415) 650-6078 o en TIAdvisor@arws.com

Tagalog
Para sa tulong sa wika, pakikontak ang inyong Tagapayo sa Treasure Island (TI) sa (415) 650-6078 o sa TIAdvisor@arws.com

中文
如需語言幫助，請致電 (415) 234-3686 與您的金銀島 (TI) 顧問聯繫或發電郵給 TIAdvisor@arws.com

한국어
언어 사용에 도움이 필요하시면 트레저 아일랜드 (TI) 어드바이저에게 전화 (415) 226-9366 또는 이메일 TIAdvisor@arws.com으로 문의하세요.

TIDA would like to invite you to join us for the Legacy Household Ranking on May 5th at 12:00 PM

MOHCD and TIDA will host the Legacy Household Ranking. Please join on May 5th by clicking the link below:

[Click Here to Join the Legacy Household Ranking: May 5th 12pm](#)

Please understand:

- You do not need to sign up for the Legacy Household Ranking.
- You are not required to attend the Legacy Household Ranking.
- You will not need to make any decisions immediately after the Legacy Household Ranking.
- The link is provided to give residents the opportunity to observe the Ranking process.
- There will not be an opportunity for Q&A during the Ranking. Please reach out to your TI Advisor with any questions.

TIDA will send Legacy Residents an email with the official Ranking results on May 6. The results will be listed by your Treasure Island Resident (TIR) Number to protect your privacy. Please contact your TI Advisor if you have any questions.


The first Transition Units will be available to volunteers in the Summer of 2023. Any remaining units will be offered in the order of the Legacy Household Ranking, based on corresponding availability of appropriately sized Transition Units later in 2023. Your household will only need to make a decision about a Transition Unit when a unit is offered.

For further information please refer to the FAQ attached below:

[Legacy Ranking FAQ English](#)

[Preguntas Frecuentes de Clasificación de Hogares con Legado](#)

Should you have any questions not addressed in this email or FAQ please reach out to your TI Advisor by call or text at 415-650-6078, or email TIAdvisor@arws.com



Questions? Contact your TI Advisor
(415) 650-6078
TIAdvisor@arws.com

TREASURE ISLAND DEVELOPMENT AUTHORITY

TI Advisor Summary of Engagement

April 2022

The two virtual Legacy Household Ranking Community Meetings and the Legacy Household Ranking were supported by tremendous outreach efforts via email, the TI Advisor portal, and door hangers. TIDA has 164 Legacy and Mixed Households living on the TI. We reached out to these households via email, the TI Advisor portal, and door hangers.

<i>Date</i>	<i>Description of Engagement</i>	<i>Recipient Group</i>	<i>Number of Message Recipients</i>
April 5	Legacy Household Ranking Meeting Reminder	Legacy Resident	270
April 5	Legacy Household Ranking Meeting Reminder	Legacy Resident (Spanish)	42
April 6 and 7	Legacy Household Ranking FAQ Uploaded to TI Advisor Portal in English and Spanish	All Subscribed Residents ¹	365
April 11	Legacy Household Meeting Slide Deck Uploaded to TI Advisor Portal	All Subscribed Residents	365
April 18	Follow Up Legacy Household Ranking Meeting Slides, FAQs, Presentation	Legacy Resident and Benefit Eligible Resident	280
April 18	THRRs Uploaded to TI Advisor Portal	All Subscribed Residents	365
April 19	IIPs 1 through 6 Uploaded to TI Advisor Portal	All Subscribed Residents	365
April 29	Invitation to Legacy Household Ranking, Link to Meeting and FAQ	Legacy Resident and Benefit Eligible Resident	280

¹All Legacy, Vested, and Benefit Eligible Residents of the Villages at Treasure Island have the opportunity to utilize the TI Advisor Portal. Invitations have been sent to 794 Residents. 365 Residents have engaged with TI Advisors via the Portal.

Legacy Household Ranking and Priorities.

Legacy Households will be prioritized in the Legacy Ranking as follows:

Group 1: Legacy Households living at 901 or 905 Avenue B or 1301 – 1316 Gateview Avenue

Group 2: All other Legacy Households

As developments are constructed, TIDA will offer Transition Units to Legacy Households on a voluntary basis during a Self-Selection Period. If any Transition Units remain unclaimed after the Self-Selection Period, TIDA will match households to available Transition Units and will present Legacy Households with a Transition Unit Offer in the order of the Legacy Household Ranking,

based on corresponding availability of appropriately sized Transition Units.

Legacy Household living in Group 1 units will be prioritized in the Legacy Household Ranking as these units will be the first to be impacted by development on the Island.



TI Advisor Summary of Engagement

April 2022

BMR Outreach Campaign

Five households are continuing their efforts to purchase a Below Market Rate (BMR) condominium at The Bristol on YBI. Housing counselors continue to work with each household now to finalize paperwork for the complete application process.

TI Advisors are working with the households to provide program information and Legacy Households to apply for Down Payment Assistance Funds under the THRR.

In-Lieu Cash Payments

TI Advisors continue to work with Legacy Residents who choose to move from the Island and claim In-Lieu Cash Payments. To date, 53 Legacy Residents have received In-Lieu Cash Payments and have moved from the Island. This option continues to be available as to our Legacy Residents.

In-Lieu Cash Payments	
54 Legacy Residents	Signed MOUs for In-Lieu Cash Payments
53 Legacy Residents	Have Moved from the Island
1 Legacy Resident	Preparing to Move from the Island
\$595,519	Total In-Lieu Cash Payments TIDA Has Paid

Summary Record of Community Engagement for April 2022

Date	Engagement
04/29/2022	Engaged a Legacy Household and inform the Residents that their initial In-Lieu Payment check was mailed today, provided the tracking number for the package, and requested they sign Acknowledgement document via electron signature.
04/29/2022	Spoke with a Legacy Household and provided clarification regarding the Legacy Ranking meeting scheduled for Thursday, May 5 th .
04/29/2022	Engaged 8 Legacy Households to confirm their email address in presentation for the eblast to notify the Residents of the Legacy Ranking on Thursday, May 5 th .
4/29/2022	Sent 280 emails to Legacy Residents to invite them to the Legacy Household Ranking (included direct link to Legacy Household Ranking on 5.5.2022). Also sent Legacy Household Ranking FAQ.
04/28/2022	Engaged the City Controller to confirm the release Legacy Resident Household Final In-Lieu Payment check.
04/28/2022	Spoke with a Legacy Household regard her family members living in another unit for detail of applying for In-Lieu Payment.
04/28/2022	Spoke with a Legacy Households regarding future housing on Treasure Island and In-Lieu Payment.
04/28/2022	Spoke with The Villages Office for confirmation to change the status of a Vested Tenant from to Legacy and requested a copy of the Resident lease agreement.



TI Advisor Summary of Engagement

April 2022

Summary Record of Community Engagement for April 2022	
Date	Engagement
04/027/2022	Engaged a Legacy Household to inform her that the City Controller released their initial In-Lieu Payment check and should arrive the first of next week.
04/27/2022	Spoke with a Legacy Household to change the status of his roommate for a Vested Resident to a Legacy Resident.
04/27/2022	Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided the available funds for each member of the Household.
04/27/2022	Spoke with the Legacy Household as a follow-up meeting to discuss future option and attending the Legacy Ranking meeting.
04/26/2022	Engaged a Legacy Household regarding the option he has as the only Legacy Resident in the Household and scheduled a one-on-one meeting.
04/26/2022	Spoke with a Legacy Household via Zoom to provided assistance with accessing her Portal and review the Legacy Ranking FQA(s).
04/26/2022	Engaged a Legacy Household and sent a Congratulatory email with his Down Payment Assistance letter.
04/26/2022	Engaged two Legacy Household for an update on the status of their In-Lieu Payment checks.
04/25/2022	Spoke with a Vested Household and addressed questions about the Vested Resident and future housing on Treasure Island.
04/25/2022	Spoke with a Legacy Household regarding the Legacy Ranking and review the step(s) to access her Portal
04/25/2022	Spoke with a Legacy Household and scheduled a meeting to review the Legacy Ranking.
04/25/2022	Engaged a Legacy Household regarding the details of receiving In-Lieu Payment and addressed the confusion of who the check be payable too.
04/22/2022	Engaged a Legacy Household confirmed the date of the Legacy Ranking and informed the Legacy Household that the TI Advisor will provide a link to attend the Legacy Ranking.
04/21/2022	Spoke with a 3 Legacy Household and notified each Household that their Down Payment Approval letter was sent to their email.
04/21/2022	Engaged a Legacy Household about the status of his Final In-Lieu Payment check per the update for the City Controller.
04/21/2022	Engaged a Legacy Household to confirm the status one of the Resident for their approval to sign the Down Payment Assistance MOU.
04/20/2022	Spoke with two Legacy Household and explained in options for a Legacy Household and future house available for members of the Household.
04/20/2022	Engaged Mixed Legacy Household and work with The Villages Office to review their Lease Agreement to determine if one Resident could change his status from Vested to Legacy.
04/19/2022	Spoke a Legacy Household Resident to change his unit due to unsettling situations within the unit.
04/19/2022	Engaged a Legacy Household Resident for the link to the Legacy Ranking meeting on Thursday, May 5 th , and provided an update that the link will be provided before the meeting.
04/19/2022	Engaged a Legacy Household and scheduled a Zoom meeting to review the Legacy Ranking meeting.
04/19/2022	Engaged a Legacy Household regarding their new Roommate and the living conditions since the new roommate (Vested-Post Resident) moved into the unit.
04/19/2022	Engaged a Legacy Household who request information regarding the Legacy Ranking meetings, which was provided.



TI Advisor Summary of Engagement

April 2022

Summary Record of Community Engagement for April 2022	
Date	Engagement
04/19/2022	Engaged a Legacy Household Resident with questions about BMR housing as well as our options for transitioning housing and scheduled a Zoom meeting.
04/19/2022	Spoke with a Vested Household Resident and provided assistance with contacting MOHCD to inform the HBMR Program Specialist that the one of the Vested Resident (Husband) had passed and the Wife would like to move forward with purchasing the BMR as the sole Buyer of the BMR Condo on Yerba Buena Island.
4/19/2022	Engaged a Legacy Household and provided the requirements to apply for In-Lieu Payment.
4/19/2022	Uploaded IIPs 1 through 6 to TI Advisor Portal.
4/18/2022	Sent 280 emails to Legacy Residents to provide direct links to FAQ, Legacy Household Ranking slide deck, and link to recorded Legacy Household Ranking Community Meeting. Uploaded same to TI Advisor Portal.
4/18/2022	Engaged Legacy Household and rescheduled a meeting with the Resident to further discuss the Legacy Household Ranking process.
4/18/2022	Engaged a Vested Resident regarding questions about the status of purchase the BMR on Yerba Buena Island and MOHCD approval.
4/16/2022	Spoke with Legacy Household and requested documents to the approval of their Down Payment Assistance to purchase a BMR.
4/13/2022	Engaged Legacy Household that needed assistance with resetting his password with access to Portal.
4/13/2022	Engaged Vested Resident about the Legacy Household Ranking and their status as a Vested Resident.
4/12/2022	Engaged Vested Resident who has concern what future housing will be available for him as a Vested Resident in 2024.
4/12/2022	Spoke with a Legacy Household and sent the Resident a copy of the Slide Deck from the Legacy Household Ranking meeting.
4/11/2022	Engaged Legacy Household who was concern about the available bedrooms for Transition Units.
4/11/2022	Engaged Legacy Household who called to discuss the Legacy Household Ranking date of May 5 th and is this a drop-dead date for the Legacy Household Ranking. I helped the Resident to understand that May 5 th is for the Legacy Household Ranking only. No one will be asked to move at that time. The first voluntarily moves to C3.1 will be in 2023 and if the units aren't filled by volunteers, TIDA will offer Transition Units according to the Legacy Household Ranking Order.
4/11/2022	Engaged Legacy Household requesting a map of the location of each building where the 164 plus legacy households will be placed once all 683 units are built by end of 2024. Explained that we don't have details about all 683 units at this time. I will follow up with Resident with the information we do have on the first development.
4/11/2022	Engaged Legacy Household to set up an appointment via Zoom to discuss a Legacy Household Ranking.
4/11/2022	Uploaded Legacy Household Ranking Meeting Slide Deck to TI Advisor Portal
4/9/2022	Spoke with a Legacy Household to schedule a meeting to discuss Legacy Household Ranking and transitional.
4/9/2022	Spoke a Legacy Household to review the Transitional Housing options and the In-Lieu Payment option.
4/9/2022	Spoke with a Legacy Household and a Post-Vested Resident and addressed their concerns about moving together once the Transitional Housing is offered to their Household.



TI Advisor Summary of Engagement

April 2022

Summary Record of Community Engagement for April 2022	
Date	Engagement
4/9/2022	Engaged a Legacy Household with questions regarding the Legacy Household Ranking presentation.
4/9/2022	Spoke with three Legacy Residents regarding his status as a Legacy Household and what's the next move for the Legacy Household Ranking.
4/9/2022	Held Virtual Legacy Household Ranking Meeting for Legacy Residents.
4/7/2022	Engaged a Legacy Household that would like to apply for In-Lieu Payment for her household.
4/6/2022	Spoke with a Legacy Household who requested a Zoom meeting to discuss the Legacy Household Ranking.
4/6/2022	Engaged a Vested Resident regarding questions about future housing on Treasure Island for Vested Residents.
4/6/2022	Engaged a Legacy Household regarding what's needed to confirm their son is on the lease.
4/6/2022	Engaged a Legacy Household and provide help with accessing the Portal.
4/6/2022	Held Virtual Legacy Household Ranking Meeting for Legacy Residents.
4/6/2022	Uploaded Legacy Household Ranking FAQ to TI Advisor Portal in English and Spanish
4/5/2022	Engaged a Legacy Household regarding Down Payment Assistance approval and request a copy their identification (Driver License).
4/5/2022	Spoke with BMR buyer. She believes she will continue with her effort to purchase a BMR Condo at The Bristol on Yerba Island.
4/5/2022	Spoke with John Stewart Company Assistance Manager and I was informed of the passing of Vasil Azarov.
4/5/2022	Engaged a Vested Resident regarding the status of purchasing a BMR Condo at the Bristol on Yerba Island.
4/5/2022	Sent 270 Legacy Household Ranking invitations in English and 42 in Spanish to Legacy Residents via email and the TI Advisor Portal.
4/4/2022	Engaged Legacy BMR Purchaser and reviewed their Identification for the approval of their Down Payment Assistance.
4/1/2022	Engaged two Legacy and one Vested Household regarding their status of the purchasing a BMR Condo at the Bristol on Yerba Island.



Legacy Household Ranking for Eligible Households of The Villages at Treasure Island

1. What is a Legacy Household?

Legacy Households are current households of The Villages that are tenants in good standing and have continuously occupied a unit at The Villages since prior to June 29, 2011. These households were formerly referred to as Pre-DDA Households. A Legacy Household may also include Benefit Eligible Residents.

2. What is a Mixed Household?

A mixed household is a Legacy Household that includes a combination of one or more Vested Resident(s) and/or Post Vested Resident(s) in addition to Legacy Resident(s). **The transition benefits and housing options available to Legacy Households in this FAQ apply only to the Legacy and Benefit Eligible Residents of a mixed household. For more information, contact your TI Advisor.**

3. What is a Legacy Resident and a Benefit Eligible Resident?

Legacy Residents are current residents of The Villages that are tenants in good standing and have continuously occupied a unit at The Villages since prior to June 29, 2011. Legacy Residents were formerly referred to as “Pre-DDA Tenants”). A Benefit Eligible Resident is a resident who did not occupy a unit at The Villages prior to June 29, 2011 but is on the lease and married to a Legacy Resident or is a child of a Legacy Resident. One or more Legacy Residents and any Benefit Eligible Residents living in the same household are eligible for certain transition benefits.

4. What is a Vested Resident and a Post-Vested Resident?

Vested Residents are current residents of The Villages that are tenants in good standing and have continuously occupied a unit. Vested Residents moved into The Villages between June 30, 2011 and December 11, 2019. Post Vested Residents moved into The Villages on or after December 12, 2019.

Vested Residents and Post Vested Residents were formerly referred to as “Post-DDA Tenants”.

What is a Transition Unit?

A Transition Unit is an apartment for Legacy Households only. The purpose of the Transition Unit is to provide Legacy Households the opportunity to move into newly developed units on Treasure Island. Rent and bedroom count are governed by the Transition Regulations. Transition Units are not income restricted at initial occupancy and are located in affordable housing developments.

5. What Governs the Future Housing Rights of Current Treasure Island Residents living at The Villages?

The Disposition and Development Agreement (the “DDA”) dated June 29, 2011 is central to the development of Treasure Island and Yerba Buena Island and establishes the obligations of the Treasure Island Development Authority (“TIDA”) and Treasure Island Community Development, LLC (“Master Developer”) in developing new infrastructure, housing, commercial and open spaces on Treasure Island/Yerba Buena Island.



Please contact your TI Advisor today!
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The DDA contains a Housing Plan that specifies the opportunities and obligations for the development and construction of affordable housing. Included as an attachment to the Housing Plan are the Transition Housing Rules and Regulations (the “Transition Regulations”) which establish the replacement unit opportunities and other benefits available to market rate tenants living at The Villages at the time the DDA was executed.

The Transition Regulations were modified by Board of Supervisor Resolution No. 476-19 to provide an affordable housing preference for new Treasure Island affordable housing units to income qualifying market rate residents who moved into The Villages between June 30, 2011 and December 11, 2019.

TIDA and the Mayor’s Office of Housing and Community Development (“MOHCD”) are collaborating to implement provisions of the Housing Plan and the Transition Regulations relating to residents of The Villages and the opportunities available to eligible Treasure Island residents for affordable, inclusionary and replacement housing.

Interpretations and Implementation Procedures (IIP) document interpretations and decisions made in implementing the Transition Regulations.

You can find the above referenced documents on TIDA’s website.

6. What are my transition benefit options as a Legacy Household?

Legacy Households are eligible for benefits that include:

- A Transition Unit; or,
- Down Payment Assistance to purchase a home; or,
- In-Lieu Payment to move from The Villages; and
- Ability to sign up for and receive Premarketing Notices for all new housing (market rate and affordable) on YBI and TI; and
- Legacy Households may also eligible for moving assistance.

Income qualifying Legacy Residents may also use their Treasure Island Resident (TIR) Preference Number via the City’s on-line portal known as DAHLIA to:

- purchase a Below Market Rate Condominium on Treasure Island
- rent an Affordable Housing Unit or Inclusionary Unit on Treasure Island or Yerba Buena Island.

7. What order will Legacy Households be offered Transition Units?

All households will be organized into two groups:

Group 1: Legacy Households living at 901 or 905 Avenue B, or 1301–1316 Gateview Avenue

Group 2: All other Legacy Households.

Each Legacy Household will be randomly assigned a Legacy Household ranking to determine the order in which Legacy Households will be offered Transition Units. Group 1 households will be ranked higher than Group 2 households. This is referred to as “Legacy Household Ranking”.

What is an Affordable Housing Unit?

An Affordable Housing Unit is designated for low income households. Affordable Housing Unit income restrictions vary per building.

What is an Inclusionary Unit?

An Inclusionary Unit is an affordable unit within a market rate building. Inclusionary Units for rent are available to be occupied by a household with an income not exceeding sixty percent (60%) of Area Median Income. For Sale Inclusionary Units are available to be occupied by households with incomes ranging between eighty to one hundred twenty percent (80-120%) of Area Median Income.



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8. Why will Legacy Households living at 901 or 905 Avenue B, or 1301–1316 Gateview Avenue be ranked higher than other Legacy Households?

These will be the first apartments at The Villages that will be impacted by future development. These households will receive a higher ranking to increase the probability that they can select a Transition Benefit prior to current units being impacted.

9. When will Legacy Households be ranked?

The Legacy Household Ranking will occur at noon on May 5, 2022. The ranking will be conducted live for those wishing to observe the process. A recording of the ranking and the results will be posted on the TIDA website.

10. How will Legacy Households be ranked?

TIDA, in partnership with the Mayor's Office of Housing and Community Development (MOHCD), will use a third-party vendor to electronically conduct a "lottery" to randomize Legacy Households. The final Legacy Household Ranking will determine the order in which Legacy Households will select their Transition Benefit and vacate their current apartment.

11. What if I want to be one of the first to move into a Transition Unit?

Before Transition Units are offered in the order of the Legacy Household Ranking, Legacy Households will have the opportunity to volunteer for a Transition Unit. After the volunteer opportunity has expired, unassigned Transition Units will be offered to Legacy Households in the order of the Legacy Household Ranking, based on corresponding availability of appropriately sized Transition Units. Please let your TI Advisor know if you are eager to move.

12. When will the first Transition Units be constructed?

The first 23 Transition Units will be constructed on TI Parcel C3.1 Construction is expected to begin May 2022 with construction completion in 2024.

13. When will the first Transition Units be offered to Legacy Households?

In order for households to be ready to move in to new Transition Units in 2024, the opportunity to volunteer for a Transition Unit will open as early as Spring 2023. After the volunteer opportunity has expired, unassigned Transition Units will be offered to Legacy Households in the order of the Legacy Household Ranking based on household composition and availability of units as early as Summer 2023. The earliest the first 23 Legacy Households are projected to move into new Transition Units is in early 2024.

14. What if I don't want to move into a Transition Unit when it is offered to me?

After the volunteer period has expired, if your household is offered a Transition Unit, your household will need to:

- Accept the Transition Unit offer, complete a new rental agreement when requested, request a moving payment, and move from The Villages into the Transition Unit; or,
- Decline the Transition Unit and claim an In-Lieu Payment and move from The Villages.

15. If I qualify for affordable housing are there additional options available to me?

You may qualify for additional affordable housing opportunities. Please reach out to your TI Advisor for additional information.



Please contact your TI Advisor today!
(415) 650-6078 | TIAdvisor@arws.com

16. When will new apartments be available for rent?

By the end of 2024 we anticipate that up to 683 new rental units will be available for move-in in four developments on Treasure Island. Specifically:

New Apartment's Available for Move In by Year End 2024

Number of Transition Units Available: 23

Number of Affordable Housing Units Available: 43

Number of One Treasure Island Units: 71

Number of Market Rate Units Available: 506

Number of Below Market Rate Inclusionary Units Available: 39

Total Number of Units (Including Manager Unit) in four developments: 683

17. When will new condominiums and townhomes be available for sale?

By the end of 2025 we anticipate that up to 550 new condominium and townhomes units will be available for move-in in seven developments on Treasure Island and Yerba Buena Island. Specifically:

New Condominiums Available for Sale by Year End 2025

Number of Below Market Rate Inclusionary Units Available: 33

Number of Market Rate Units Available: 517

Total Number of Units (Including Manager Unit) in seven developments: 550



Please contact your TI Advisor today!
(415) 650-6078 | TIAAdvisor@arws.com



Record of Community Engagement January 1 through April 30, 2022

<i>Date</i>	<i>Outreach</i>
04/29/2022	Engaged a Legacy Household and inform the Residents that their initial In-Lieu Payment check was mailed today, provided the tracking number for the package, and requested they sign Acknowledgement document via electron signature.
04/29/2022	Spoke with a Legacy Household and provided clarification regarding the Legacy Ranking meeting scheduled for Thursday, May 5 th .
04/29/2022	Engaged 8 Legacy Households to confirm their email address in presentation for the eblast to notify the Residents of the Legacy Ranking on Thursday, May 5 th .
4/29/2022	Sent 280 emails to Legacy Residents to invite them to the Legacy Household Ranking (included direct link to Legacy Household Ranking on 5.5.2022). Also sent Legacy Household Ranking FAQ.
04/28/2022	Engaged the City Controller to confirm the release Legacy Resident Household Final In-Lieu Payment check.
04/28/2022	Spoke with a Legacy Household regard her family members living in another unit for detail of applying for In-Lieu Payment.
04/28/2022	Spoke with a Legacy Households regarding future housing on Treasure Island and In-Lieu Payment.
04/28/2022	Spoke with The Villages Office for confirmation to change the status of a Vested Tenant from to Legacy and requested a copy of the Resident lease agreement.
04/027/2022	Engaged a Legacy Household to inform her that the City Controller released their initial In-Lieu Payment check and should arrive the first of next week.
04/27/2022	Spoke with a Legacy Household to change the status of his roommate for a Vested Resident to a Legacy Resident.
04/27/2022	Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided the available funds for each member of the Household.
04/27/2022	Spoke with the Legacy Household as a follow-up meeting to discuss future option and attending the Legacy Ranking meeting.
04/26/2022	Engaged a Legacy Household regarding the option he has as the only Legacy Resident in the Household and scheduled a one-on-one meeting.
04/26/2022	Spoke with a Legacy Household via Zoom to provided assistance with accessing her Portal and review the Legacy Ranking FQA(s).
04/26/2022	Engaged a Legacy Household and sent a Congratulatory email with his Down Payment Assistance letter.
04/26/2022	Engaged two Legacy Household for an update on the status of their In-Lieu Payment checks.
04/25/2022	Spoke with a Vested Household and addressed questions about the Vested Resident and future housing on Treasure Island.
04/25/2022	Spoke with a Legacy Household regarding the Legacy Ranking and review the step(s) to access her Portal
04/25/2022	Spoke with a Legacy Household and scheduled a meeting to review the Legacy Ranking.
04/25/2022	Engaged a Legacy Household regarding the details of receiving In-Lieu Payment and addressed the confusion of who the check be payable too.
04/22/2022	Engaged a Legacy Household confirmed the date of the Legacy Ranking and informed the Legacy Household that the TI Advisor will provide a link to attend the Legacy Ranking.



Record of Community Engagement January 1 through April 30, 2022

<i>Date</i>	<i>Outreach</i>
04/21/2022	Spoke with a 3 Legacy Household and notified each Household that their Down Payment Approval letter was sent to their email.
04/21/2022	Engaged a Legacy Household about the status of his Final In-Lieu Payment check per the update for the City Controller.
04/21/2022	Engaged a Legacy Household to confirm the status one of the Resident for their approval to sign the Down Payment Assistance MOU.
04/20/2022	Spoke with two Legacy Household and explained in options for a Legacy Household and future house available for members of the Household.
04/20/2022	Engaged Mixed Legacy Household and work with The Villages Office to review their Lease Agreement to determine if one Resident could change his status from Vested to Legacy.
04/19/2022	Spoke a Legacy Household Resident to change his unit due to unsettling situations within the unit.
04/19/2022	Engaged a Legacy Household Resident for the link to the Legacy Ranking meeting on Thursday, May 5 th , and provided an update that the link will be provided before the meeting.
04/19/2022	Engaged a Legacy Household and scheduled a Zoom meeting to review the Legacy Ranking meeting.
04/19/2022	Engaged a Legacy Household regarding their new Roommate and the living conditions since the new roommate (Vested-Post Resident) moved into the unit.
04/19/2022	Engaged a Legacy Household who request information regarding the Legacy Ranking meetings, which was provided.
04/19/2022	Engaged a Legacy Household Resident with questions about BMR housing as well as our options for transitioning housing and scheduled a Zoom meeting.
04/19/2022	Spoke with a Vested Household Resident and provided assistance with contacting MOHCD to inform the HBMR Program Specialist that the one of the Vested Resident (Husband) had passed and the Wife would like to move forward with purchasing the BMR as the sole Buyer of the BMR Condo on Yerba Buena Island.
4/19/2022	Engaged a Legacy Household and provided the requirements to apply for In-Lieu Payment.
4/19/2022	Uploaded IIPs 1 through 6 to TI Advisor Portal.
4/18/2022	Sent 280 emails to Legacy Residents to provide direct links to FAQ, Legacy Household Ranking slide deck, and link to recorded Legacy Household Ranking Community Meeting.
	Uploaded same to TI Advisor Portal.
4/18/2022	Engaged Legacy Household and rescheduled a meeting with the Resident to further discuss the Legacy Household Ranking process.
4/18/2022	Engaged a Vested Resident regarding questions about the status of purchase the BMR on Yerba Buena Island and MOHCD approval.
4/16/2022	Spoke with Legacy Household and requested documents to the approval of their Down Payment Assistance to purchase a BMR.
4/13/2022	Engaged Legacy Household that needed assistance with resetting his password with access to Portal.
4/13/2022	Engaged Vested Resident about the Legacy Household Ranking and their status as a Vested Resident.



Record of Community Engagement January 1 through April 30, 2022

Date	Outreach
4/12/2022	Engaged Vested Resident who has concern what future housing will be available for him as a Vested Resident in 2024.
4/12/2022	Spoke with a Legacy Household and sent the Resident a copy of the Slide Deck from the Legacy Household Ranking meeting.
4/11/2022	Engaged Legacy Household who was concern about the available bedrooms for Transition Units.
4/11/2022	Engaged Legacy Household who called to discuss the Legacy Household Ranking date of May 5 th and is this a drop-dead date for the Legacy Household Ranking. I helped the Resident to understand that May 5 th is for the Legacy Household Ranking only. No one will be asked to move at that time. The first voluntarily moves to C3.1 will be in 2023 and if the units aren't filled by volunteers, TIDA will offer Transition Units according to the Legacy Household Ranking Order.
4/11/2022	Engaged Legacy Household requesting a map of the location of each building where the 164 plus legacy households will be placed once all 683 units are built by end of 2024. Explained that we don't have details about all 683 units at this time. I will follow up with Resident with the information we do have on the first development.
4/11/2022	Engaged Legacy Household to set up an appointment via Zoom to discuss a Legacy Household Ranking.
4/11/2022	Uploaded Legacy Household Ranking Meeting Slide Deck to TI Advisor Portal
4/9/2022	Spoke with a Legacy Household to schedule a meeting to discuss Legacy Household Ranking and transitional.
4/9/2022	Spoke a Legacy Household to review the Transitional Housing options and the In-Lieu Payment option.
4/9/2022	Spoke with a Legacy Household and a Post-Vested Resident and addressed their concerns about moving together once the Transitional Housing is offered to their Household.
4/9/2022	Engaged a Legacy Household with questions regarding the Legacy Household Ranking presentation.
4/9/2022	Spoke with three Legacy Residents regarding his status as a Legacy Household and what's the next move for the Legacy Household Ranking.
4/9/2022	Held Virtual Legacy Household Ranking Meeting for Legacy Residents.
4/7/2022	Engaged a Legacy Household that would like to apply for In-Lieu Payment for her household.
4/6/2022	Spoke with a Legacy Household who requested a Zoom meeting to discuss the Legacy Household Ranking.
4/6/2022	Engaged a Vested Resident regarding questions about future housing on Treasure Island for Vested Residents.
4/6/2022	Engaged a Legacy Household regarding what's needed to confirm their son is on the lease.
4/6/2022	Engaged a Legacy Household and provide help with accessing the Portal.
4/6/2022	Held Virtual Legacy Household Ranking Meeting for Legacy Residents.
4/6/2022	Uploaded Legacy Household Ranking FAQ to TI Advisor Portal in English and Spanish
4/5/2022	Engaged a Legacy Household regarding Down Payment Assistance approval and request a copy their identification (Driver License).
4/5/2022	Spoke with BMR buyer. She believes she will continue with her effort to purchase a BMR Condo at The Bristol on Yerba Island.



Record of Community Engagement January 1 through April 30, 2022

<i>Date</i>	<i>Outreach</i>
4/5/2022	Spoke with John Stewart Company Assistance Manager and I was informed of the passing of Vasil Azarov.
4/5/2022	Engaged a Vested Resident regarding the status of purchasing a BMR Condo at the Bristol on Yerba Island.
4/5/2022	Sent 270 Legacy Household Ranking invitations in English and 42 in Spanish to Legacy Residents via email and the TI Advisor Portal.
4/4/2022	Engaged Legacy BMR Purchaser and reviewed their Identification for the approval of their Down Payment Assistance.
4/1/2022	Engaged two Legacy and one Vested Household regarding their status of the purchasing a BMR Condo at the Bristol on Yerba Island.
3/30/2022	Spoke with two Legacy Residents who requested a record copy of Legacy Household Ranking meeting.
3/30/2022	Spoke with Legacy Household about the Door Hangers and Legacy Household Ranking meeting scheduled for April 6 th and April 9 th and stated TI Advisors are doing a great job.
3/28/2022	Delivered 164 Door Hanger invitations to the Legacy Household Ranking Community Meeting.
3/25/2022	Spoke with Legacy Household and updated them on the status of his In-Lieu Payment check and confirmed his address.
3/24/2022	Sent 313 Legacy Household Ranking invitations to Legacy Residents via email and the TI Advisor Portal.
3/22/2022	Engaged Legacy Household about the minors who reside in the household and their name were provided.
3/21/2022	Spoke with a Legacy Household regarding a request from MOHCD for details on the TIDA down payment assistance.
3/16/2022	Engaged Legacy Household regarding moving to a new unit and concern when the units will be available.
3/16/2022	Engaged Legacy Household regarding moving to a new unit and concern when the units will be available.
3/9/2022	Spoke with two Legacy Household and discuss the future housing on Treasure Island and when would the new units be available.
3/7/2022	Engaged a passed Legacy Household to confirm his address and share this information with the City of San Francisco Controller.
3/2/2022	Engaged Legacy Household regarding to the status of signing the In-Lieu Payment documents.
3/2/2022	Engaged a Legacy Household about the availability of renting future house when the new buildings are built.
3/1/2022	Spoke with 3 Legacy Household and 3 Vested Residents about the status of submitting their application.
3/1/2022	Engaged a Legacy Household regarding access to the TI Advisor Portal and sent link to the Resident.
2/28/2022	Engaged a Legacy Household about his plans to move and applying for In-Lieu Payment.
2/25/2022	Spoke with Legacy Household regarding moving to a new unit once the new units are built on Treasure Island.
2/23/2022	Spoke with Legacy Household who's interested in applying for In-Lieu Payment and provided an answer when the amounts for In-Lieu Payment will change.
2/17/2022	Engaged a Legacy Household who needed help with purchasing the BMR at the Bristol to determine who was her First Home Homebuyer Counselor.



Record of Community Engagement January 1 through April 30, 2022

<i>Date</i>	<i>Outreach</i>
2/14/2022	Spoke with a Vested Resident to follow up with previous questions regarding the DAHLIA Lottery and asked if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you want? What is their Bedroom size and Price point? Who is left in your Household once you move?
2/14/2022	Engaged Legacy Household and addressed questions about future new unit on TI Island.
2/11/2022	Spoke with two Legacy Residents and provided the status of their In-Lieu Payment check and the tracking number for the priority mail.
2/11/2022	Engaged 5 Legacy and 3 Vested Residents and inquired if the Residents could provide an answer for the questions below? How many people will be moving into the unit (names)? What Condo do you want? What is their Bedroom size and Price point? Who is left in your Household once you move?
2/9/2022	Engaged 5 Legacy and 3 Vested Residents to confirm the number they received from the DAHLIA Lottery for the Bristol BMR Condos.
2/8/2022	Participated in the MOHCD DAHLIA Lottery for BMR Condominiums at The Bristol on YBI! Supported 5 Legacy and 3 Vested Residents prior to and during the Lottery to clarify the Treasure Island Preference number for Legacy and Vested Residents.
2/2/2022	Spoke with Legacy Household regarding the status final In-Lieu Payment check.
1/28/2022	Engaged a Legacy Household for an update on the status of her In-Lieu Payment check.
1/26/2022	Spoke with 7 Legacy Households and 2 Vested Households who qualified to purchase a BMR on Yerba Buena Island. Offered congratulations and offered to provide assistance as needed. Inquired on their plans moving forward to the DAHLIA Lottery.
1/24/2022	Engaged a Legacy Household regarding the BMR on Yerba Island and the need to complete her First Time Homebuyer classes to purchase a BMR.
1/20/2022	Engaged a Legacy Household and provided an update on when the In-Lieu Payment new numbers will be released.
1/19/2022	Spoke with a Legacy Household who called about the changes taken place on Treasure Island with all of the construction and complement on the great job the TI Advisors are doing.
1/19/2022	Engaged a Legacy Household who were inquiring about BMR's to purchase on Treasure Island.
1/18/2022	MOHCD held lottery for Below Market Rate (BMR) Condominiums at The Bristol on YBI.
1/18/2022	Spoke with a Legacy Household who was concerned about future housing on Treasure Island and informed the Resident he would receive an update once the new unit are available. Spoke with former YBI resident regarding Bristol BMR purchase opportunity and future opportunities to purchase BMR condominiums.
1/17/2022	Sent 88 email notifications to remind occupants of The Bristol BMR application period on 1/18/2022.
1/5/2022	Engaged a Vested Resident regarding the completion of the First Time Homebuyer classes and assisted with contacting the organization he is working to complete the classes.
1/5/2022	Spoke with Legacy Household and BE Spouse and provided the requirements needed to apply for In-Lieu Payment.
1/3/2022	Engaged a Vested Resident about the status of her back rent and who she should contact to resolve the matter.



**Record of Community Engagement
January 1 through April 30, 2022**

<i>Date</i>	<i>Outreach</i>
1/3/2022	Spoke with a Legacy Household regarding purchasing a BMR on Yerba Buena Island.
1/3/2022	Engaged Legacy Household and addressed questions about future housing on Treasure Island.

TI01 - TI Case Summary

Open

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
13472067	2/9/2021 1:03:29 PM		Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	Intersection of AVENUE B and CHINOOK CT	This is a Test from Justin Wong. This is only a test	PUC Sewer
13799354	5/7/2021 9:38:53 PM		Request for City Services	General Request - PUC	request_for_service	Intersection of 12TH TI ST and STURGEON ST	Sturgeon St -- Sewage leak old repair gone bad Send To: PUC - Sewer - G	PUC Sewer
14396104	9/26/2021 9:05:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	Patron states: It never showed up the 8:52 bus... I had to get a taxi... the 25 guys will leave like 5 or 6 minutes early... I'll come at 8:49 and it's already 2 blocks away which means it passed 6 minutes ago.... do they turn their GPS on?... because their GPS isn't on there, its hard to catch them doing it... I also called ahead of time to check and they told me it would be here	FIT - Muni Customer Service
14400068	9/27/2021 9:23:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of GATEVIEW AVE and MASON CT	Patron called to file a complaint in regards to the Delay in Service and Missing 25 Lines. The caller made sure she got the bus stop extra early for her job and the bus is still late. The caller stated that she waited for the bus for 45 minutes and this is way too much.	FIT - Muni Customer Service

14419180	10/1/2021 9:51:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE H and 4TH TI ST	The caller has been waiting at Avenue H and 4th for the 25 since 0835. It is now 0951 and the buses are not making the loop. From 9th and Avenue H, the operators should be turning right from 9th onto Avenue M, with the next stop being Avenue M and 4th, then turning onto Avenue H and 4th. Instead of going along 9th to Avenue M, the busses are turning left onto Avenue H to go up to 13th. The caller has experienced this before, and while speaking w/ 311 and checking with Muni, the bus on the Live Map did turn left onto Avenue H and go to 13th and then left the island, skipping the Ave M and 4th and Ave H and 4th stops. The caller sated the operator last night made me almost 20 minutes late doing the same thing. I had to wait for him to go back to the bus terminal, wait for him to layover to come back, where I should have been at work by 1105-1110PM, when I start work at 1130. Last night I was trying to tell him that he was supposed to go down to M and he started arguing with me and he said 'I'm going the right route -you must have fallen asleep.' I was wide awake. I didn't get to work until 1145PM. Sunday or Monday night	FIT - Muni Customer Service
14591539	11/9/2021 11:33:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE H and 5TH TI ST	The 25 never goes straight on 9th St. it always makes a left at Ave. H. so 3 stops are missed. Can you make Ave. M and 4th, Ave. H and 4th, Ave. H and 5th, Ave. H and 9th stops an inbound stop as well as outbound stops. Many of us have to chase the bus down either running or riding our bikes. This has been a problem for 2 years.	FIT - Muni Customer Service
14692976	12/4/2021 8:06:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	The bus is always leaving early and never ontime. This happens all the time.	FIT - Muni Customer Service
14958071	2/8/2022 4:12:00 PM		Damaged Property	Damaged Property	Damaged Fire_Police_Callbox	Intersection of 13TH TI ST and AVENUE H	city public emergency pull box hit by car and dislodged from pedestal at Gateview Ave and 13th St on Treasure Island.	Emergency Mgmt

14961143	2/9/2022 11:49:00 AM		Internal Service Request	311 External Request	Damaged_Property	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Between 1410-1412 Flounder Ct bldgs --- Fountain near handball courts in common area has been knocked over.	TIDA
15017322	2/23/2022 9:10:00 AM		Sidewalk Curb Defects	Sidewalk or Curb	Sidewalk_Defect	Intersection of 11TH TI ST and AVENUE D	Tripping hazard	DPW BSM
15198508	4/9/2022 6:18:00 PM		Graffiti on Private Property	Graffiti	Graffiti on Building_other	255 YERBA BUENA RD, SAN FRANCISCO, CA, 94130	This building on Yerba Buena Island has a huge "Jazman" graffiti you can see all the way from the SF Ferry Bldg	DPW BSES BUF Graffiti
15255015	4/24/2022 7:56:00 PM		Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention	Intersection of AVENUE B and 9TH TI ST	Earlier today the bus driver said I could not ride the bus today because yesterday I spilled water in her bus. I did ride the bus anyway, but just now the same driver passed me up at the stop. I feel like discriminating against me.	FIT - Muni Customer Service
15263860	4/26/2022 8:02:40 PM		Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Bulky Items	1410 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Near unit D --- queen mattress and bed frame	DPW BSES
15264594	4/27/2022 8:00:20 AM		Tree Maintenance Damage	Tree Maintenance	Trees - Damaging_Property	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	The tree is damaging personal and public property. As the tree hangs over the house and driveway, sap damaged her car and she got a lower value when she went to sell it. She believes no one has inspected it. Its rotting and its brown. Its lifting the sidewalk. She has tripped and her grandbaby has tripped. The City is building and building up TI, but they are not taking care of this tree. Per caller...Should I go to the news? Show how this city is being ran down and nobody cares about nothing for residents of Treasure Island.	DPW BSES BUF Graffiti

Closed

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
14797317	1/1/2022 10:09:30 PM	1/1/2022 10:23:40 PM	Parking Enforcement	Parking Enforcement	Blocking_Driveway_Cite_To w	1312 GATEVIEW AVE, SAN FRANCISCO, CA. 94130	Request details: --- Location description: Unit C	SSD - Enforcement
A9J0BNY3-14800397	1/2/2022 10:47:13 PM	1/3/2022 6:30:52 PM	Shared Spaces	Shared Spaces Violation	other	1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Business Name: N/A - Location Info: Private Lot - Types of Issues: Other (Provide details above) - ADA Issue: Yes --- 1411 FLOUNDER UNIT A BURNING WOOD OUTSIDE, HAZARD, CAUSING SMOKE INHALATION TO OTHER RESIDENTS WITH MEDICAL ISSUES	Shared Spaces
14800398	1/2/2022 10:47:15 PM	1/3/2022 5:17:00 PM	Child Requests	Child Request	Shared_SpacesOther	1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	private_lot -- Business Name: N/A - Location Info: Private Lot - Types of Issues: Other (Provide details above) - ADA Issue: Yes --- 1411 FLOUNDER UNIT A BURNING WOOD OUTSIDE, HAZARD, CAUSING SMOKE INHALATION TO OTHER RESIDENTS WITH MEDICAL ISSUES ADA Issue:	311 Operations
14800494	1/3/2022 1:29:00 AM	1/21/2022 12:36:30 PM	Street Defects	Street Defects	Pavement_Defect	410 AVENUE OF THE PALMS, SAN FRANCISCO, CA. 94130	Big potholes along the road all the way to freeway	DPW BSES BUF
14802756	1/3/2022 12:19:00 PM	3/25/2022 2:30:00 PM	Street Defects	Street Defects	Construction_Plate_Shifted	Intersection of AVENUE H and 8TH TI ST	Construction_Plate_Shifted	Graffiti TIDA
14803803	1/3/2022 2:52:00 PM	3/25/2022 2:29:00 PM	Request for City Services	General Request - PUBLIC WORKS	request_for_service	Intersection of 8TH TI ST and AVENUE H	29 Avenue H --- Metal cover in the street bend and sticking up ...send LP to make safe and advise what kind of plate or cover this is .. Made safe needs jurisdiction Send To: DPW - Bureau of Street Use and Mapping - G	TIDA
14830900	1/10/2022 12:27:24 PM	1/26/2022 1:00:00 PM	Street Defects	Street Defects	Pavement_Defect	1 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	This pothole coming onto treasure island right before crossing macalla rd destroyed the rim on my car and popped my tire and this is leaving and coming back the same place	DPW BSSR
14841107	1/12/2022 3:34:13 PM	2/14/2022 8:39:42 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	Intersection of TREASURE ISLAND RD and MACALLA RD	On Treasure Island Rd from offramp -- There are 6 street lights that are burnt out on Treasure Island Road from the freeway onto the island.	PUC Power
14841603	1/12/2022 4:59:00 PM	1/14/2022 4:09:25 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	Intersection of GATEVIEW AVE and BAYSIDE DR	1300 Gateview/1200 Bayside --- Light is out and it's dark in the morning near the bus stop	PUC Power

14844617	1/13/2022 12:20:41 PM	1/13/2022 3:38:25 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	1120 REEVES CT, SAN FRANCISCO, CA, 94130	Caller is with Treasure Island Housing Villages reporting sewage back up from the main sewer line. Stated there are 4 buildings 1120, 1128, 1124 & 1122 Reeves Court. Requesting for PUC to come out as soon as possible.	PUC Sewer
14847436	1/14/2022 7:53:00 AM	1/18/2022 6:41:55 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	"I'm at Gateview and Avenue B. What happened to the 7:45 bus? I was at the stop and tracking it and it was coming, but the next time showed that it was on the bridge already, but it never came by this stop. Where did it go?"	FIT - Muni Customer Service
14852132	1/15/2022 7:43:00 AM	1/18/2022 6:39:29 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	I would like to file a complaint. This happens often and when you've been here since 7:29 AM and no bus shows up. And they never know what is going on, and they can never get a hold of the driver. In a regular job you can not do that. That is not right at all, and that is unacceptable. This is the only way to get out of T.I. I also work in Marin and those buses are always on time.	FIT - Muni Customer Service
14869239	1/19/2022 9:53:00 AM	1/21/2022 8:29:30 AM	Tree Maintenance Damage	Tree Maintenance	Trees - Overgrown_Tree	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	Trees is over the garage and is dropping needles and tree sap all over the patrons car, The tree is old and overgrown. The caller has been calling/reporting this tree request since 2018.	DPW BSES BUF Graffiti
14888419	1/23/2022 4:00:00 PM	1/24/2022 7:08:44 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	Bus is late, its suppose to be here at 4 and it saying that it's 10 minutes away.	FIT - Muni Customer Service
14895786	1/25/2022 10:42:43 AM	1/25/2022 10:48:00 AM	Sewer Storm Flood	Sewer Issues	Water_leak	251 4TH TI ST, SAN FRANCISCO, CA, 94130	Leaking fire hydrant	PUC Water
14919086	1/30/2022 8:38:55 PM	2/1/2022 2:47:34 PM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	1390 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	streetlight at Gateview and Bayside --- Lights at this intersection completely out.	PUC Power
14932891	2/2/2022 5:05:00 PM	2/2/2022 6:47:29 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	"I want to complain that the bus is leaving 3-4 minutes early and this causes me to miss the bus. This happens all the time. I also take it at different times of day and this also more on the weekends."	FIT - Muni Customer Service
14949530	2/7/2022 7:53:54 AM	2/14/2022 8:37:26 AM	Streetlights	Streetlights	Streetlight - Light_Burnt_Out	Intersection of MACALLA CT and END	4-5 street lights not working	PUC Power
14951762	2/7/2022 12:43:57 PM	2/7/2022 12:47:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	Intersection of MACALLA RD and AVENUE OF THE PALMS	Dead Raccoon	ACC

14954760	2/8/2022 7:57:46 AM	3/2/2022 2:34:43 AM	Sign Repair or Replace High Priority	Sign Repair	Sign Repair - Missing	Intersection of 12TH TI ST and STURGEON ST	At intersection --- Caller requesting stop sign to be put back as there was one in place and now it is missing.	SSD - Field Operations
14961124	2/9/2022 11:46:00 AM	3/7/2022 4:37:00 PM	Internal Service Request	311 External Request	Graffiti	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	On Treasure Island, between 1412-1410 Flounder Ct bldgs --- Graffiti on all 6 walls of the handballs courts in a common area between building.	TIDA
14967934	2/10/2022 8:26:37 PM	2/11/2022 6:25:54 AM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	1309 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	Sewage backing up into the house and onto street	PUC Sewer
14999974	2/18/2022 11:52:00 AM	2/23/2022 5:04:48 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	caller states "no bus for 35 minutes."	FIT - Muni Customer Service
15000396	2/18/2022 1:01:00 PM	2/23/2022 5:05:49 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of GATEVIEW AVE and MASON CT	"I understand the staffing issue but in treasure island if there is one delayed we have to wait more than 30 minutes weekdays and more than 40 minutes on weekends. Please prioritize the 25 Treasure Island more because we depend on it to get on and off the island unlike other routes. If there is a delay we also need to know immediately, please notify the TI transit office so they can inform us faster.	FIT - Muni Customer Service
15004118	2/19/2022 2:05:00 PM	2/23/2022 5:02:42 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and 9TH TI ST	I have been waiting over one hour for a 25, and now the next one won't be here for another 20 minutes	FIT - Muni Customer Service
15009452	2/21/2022 9:42:00 AM	3/2/2022 10:02:00 AM	Street Defects	Street Defects	Pavement_Defect	Intersection of TREASURE ISLAND RD and END	Series of deep and brutal pothole that have been there for a while, quite dangerous for a one lane and ruining our cars.	DPW BSES BUF Graffiti
15019610	2/23/2022 4:02:56 PM	2/24/2022 5:15:33 AM	Parking Enforcement	Parking Enforcement	Other_Illegal_Parking	1242 NORTH POINT ST, SAN FRANCISCO, CA, 94130	Request details: Parked in a handicap space. And blocking ADA access. --- Location description: IFO 1242 B, North Point St.	SSD - Enforcement
15024755	2/24/2022 8:23:37 PM	2/25/2022 1:09:41 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	401 13TH TI ST, SAN FRANCISCO, CA, 94130	Customer reports sewage backup. Plumber states it's on the City side.	PUC Sewer
15027910	2/25/2022 2:24:33 PM	3/2/2022 11:05:04 AM	Street Defects	Street Defects	Pavement_Defect	Intersection of I-80 EASTBOUND and I-80 E OFF RAMP	Pothole at beginning of off-ramp to Treasure Island from 80 eastbound There used to be potholes on left and right side of road but right side was repaired Leaving left side pothole getting bigger deeper and more dangerous	DPW BSSR

15035970	2/28/2022 7:20:00 AM	2/28/2022 9:46:00 AM	Sewer Storm Flood	Sewer Issues	other	1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	POWER OUTAGE BEGINNING 2/27/22 @ 6:37PM NO PRIOR NOTICE OR CONSIDERATION GIVEN TO FAMILIES PREPARING FOR WORK AND SCHOOL FOR FLOUNDER BUT POWER WAS RESTORED IMMEDIATELY ON NEIGHBORING GROUNDS, FUNNY THAT OUR HUMAN LIFE IS BEING DEVALUED IN THIS WAY WITH NO EXPLANATION OR EFFORTS BEING MADE TO SIT IN CITY TRUCKS AND NOT PERFORM TASKS NEEDED TO REPAIR ELECTRICAL OUTAGE IN FREEZING TEMPERATURES	311 Operations
15038349	2/28/2022 12:41:06 PM	3/7/2022 3:47:31 PM	Damaged Property	Damaged Property	Damaged other	1411 FLOUNDER CT, SAN FRANCISCO, CA, 94130	WHAT IS THE ESTIMATED TIME RESTORATION OF TREASURE ISLAND'S ALLEGED DAMAGED TRANSFORMER'S REPAIR, STAFF IS STANDING STILL, AND HAVE BEEN NON ACTIVE IN RESTORING MY FAMILIES ELECTRICAL INFRASTRUCTURE DURING DAYS THAT HAVE PRODUCED FREEZING TEMPERATURES AND WE HAVE NO HEAT, DO NOT CLOSE REQUEST UNTIL IT HAS BEEN PROPERLY ADDRESSED AND RESOLVED	PUC Power
15053229	3/3/2022 11:48:00 AM	3/3/2022 12:08:22 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Medical Waste	Intersection of TREASURE ISLAND RD and MACALLA RD	In mulch off of new pathway under construction, 250 ft N of the parking at Treasure Island Rd and Macalla --- 1 needle. Customer has marked location with pink paint.	DPW BSES BUF Graffiti
15065645	3/6/2022 6:45:00 PM	3/7/2022 1:46:00 PM	Residential Building Request	Residential Building Request	Building - Infestation_Rodent_Insect	1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	1116 Hutchin --- The customer is reporting there is a rodent infestation in her home. They notified the property manager , and have been dealing with this since November but nothing is being done. She has a children in the home including a 6month old infant.	DPH EH
15069638	3/7/2022 3:09:51 PM	3/8/2022 3:57:43 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	401 13TH TI ST, SAN FRANCISCO, CA, 94130	There is a sewage backup from the sewage pump across from address.	PUC Sewer
15077325	3/9/2022 11:06:24 AM	3/10/2022 8:59:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	Intersection of 11TH TI ST and AVENUE E	By 396 05th Avenue and Geary Blvd	DPW BSES BUF Graffiti

15084473	3/11/2022 8:05:50 AM	3/11/2022 11:07:00 AM	Request for City Services	General Request - DPH	request_for_service	1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	1116 Hutchins Ct Unit F --- Caller states there is a Rat infestation in the unit. Minor children reside at the address. There has been a request to change the address in October due to this issue, no response from the Management.	DPH EH
15131495	3/23/2022 12:31:00 PM	4/13/2022 12:00:00 AM	Graffiti on Public Property	Graffiti	Graffiti on Other enter_additional_det	66 YERBA BUENA RD, SAN FRANCISCO, CA, 94130	Graffiti on box	DPW BSES BUF
15134829	3/24/2022 9:45:00 AM	3/25/2022 2:32:34 PM	Streetlights	Streetlights	Streetlight - Light Burnt Out	Intersection of AVENUE N and 4TH TI ST	Burnt streetlight bulb	Graffiti PUC Power
15134896	3/24/2022 9:54:00 AM	3/25/2022 2:31:23 PM	Streetlights	Streetlights	Streetlight - Light Burnt Out	Intersection of 8TH TI ST and AVENUE M	Streetlight out on large HV pole	PUC Power
15152220	3/29/2022 9:13:06 AM	3/29/2022 4:24:00 PM	Request for City Services	General Request - DPH	complaint	1443 CHINOOK CT, SAN FRANCISCO, CA, 94130	1443 Chinook Unit C --- Tenant in Unit C above from unit A have urine/feces fall onto below tenant's patio. This has been ongoing for years now. Tenants below unable to use patio due to urine/feces splattered all over their properties. Building mgt and police have been involved as well.	DPH EH
15155909	3/30/2022 8:06:51 AM	4/5/2022 5:36:00 PM	Request for City Services	General Request - DPH	request_for_service	1141 OZBOURN CT, SAN FRANCISCO, CA, 94130	1141 Ozbourn Ct #C. --- Customer reporting one of her tenant constantly smoking in the room that he renting from her posing health risk to her & her dog. Tenant has been warn by the property management not to smoke in the room or within the property.	DPH EH
15160906	3/31/2022 11:03:50 AM	4/1/2022 1:40:00 PM	Street Defects	Street Defects	Pavement_Defect	1224 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Pavement_Defect	DPW BSSR
15164698	4/1/2022 10:39:00 AM	4/3/2022 9:46:00 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Hazardous Materials	Intersection of AVENUE N and 8TH TI ST	505 Avenue N, near 8th Ave Inside the property --- Paint spill that has been cleaned up, paints are now inside 20 containers (or more).	DPW BSES BUF Graffiti
15165117	4/1/2022 11:50:00 AM	4/6/2022 3:06:00 PM	Residential Building Request	Residential Building Request	Building - Infestation_Rodent_Insect	1139 OZBOURN CT, SAN FRANCISCO, CA, 94130	1139 Ozbourn. --- Resident observed rodents in the kitchen. Resident made management aware but management never responded.	DPH EH
15165144	4/1/2022 11:53:00 AM	4/4/2022 11:45:00 AM	Residential Building Request	Residential Building Request	Building - General_Maintenance_Not_in_List_Above	1139 OZBOURN CT, SAN FRANCISCO, CA, 94130	1139 Ozbourn --- There was a leaking under the building laundry room. The wall in resident's bathroom was opened up but the hole has not been sealed.	Inspection Services
15165566	4/1/2022 1:05:59 PM	4/1/2022 1:45:06 PM	Parking Enforcement	Parking Enforcement	Blocking_Driveway_Cite_Only	1308 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	Request details: --- Location description: 1308 Gateview Ave, Unit B Treasure Island.	SSD - Enforcement
15182628	4/5/2022 8:28:54 PM	4/6/2022 9:46:00 AM	Noise Issue	Noise Report	construction_public	Intersection of OZBOURN CT and END (1100 BLOCK OF)	Construction being done after 8pm	311 Operations

15185429	4/6/2022 1:26:42 PM	4/7/2022 10:05:00 AM	Street Defects	Street Defects	Pavement_Defect	1224 BAYSIDE DR, SAN FRANCISCO, CA. 94130	Pavement_Defect	DPW BSSR
15195091	4/8/2022 5:19:50 PM	4/12/2022 4:27:00 PM	Request for City Services	General Request - DPH	request_for_service	1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	--- earlier report filed on 15084473 in March. Caller indicates she has a dead rat in her kitchen right now and the property manager has taken no action.	DPH EH
15210674	4/12/2022 11:40:00 PM	4/13/2022 6:51:53 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention	Intersection of BAYSIDE DR and GATEVIEW AVE	this is the third time this has happened I pulled the cord and the Operator passes the stop forcing me to walk back 2 blocks in the cold and dark	FIT - Muni Customer Service
15233909	4/19/2022 10:46:00 AM	4/20/2022 4:03:00 PM	Request for City Services	General Request - PUBLIC WORKS	customer_callback	1224 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Between 1224 and 1226 Bayside --- client req callback to advise if pavement defect on closed SR 15185429 and 15160906 is being addressed . Sz defect from at least 12/21	DPW BSSR
15239367	4/20/2022 1:57:00 PM	4/21/2022 8:46:00 AM	Graffiti on Public Property	Graffiti	Graffiti on Street	Intersection of I-80 W OFF RAMP and I-80 WESTBOUND	Graffiti along freeway ramp	311 Operations
15242454	4/21/2022 10:55:00 AM	4/22/2022 8:21:00 AM	Residential Building Request	Residential Building Request	Building - Heat_Lack_of_Heat	1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	In the unit --- Caller reporting in no heater in the unit. Stated it has been reported two months ago and nothing has been done. She has two kids and it is very cold in a two floor unit. .	Inspection Services