



**San Francisco
Department of Public Health**

DHRPSC0002626 : Prescription Data Collection Software selected by the State of California

Department Project Manager: Todd Riley, Director, AIDE
(Applications, Integration, Database, Development, ERP)

DPH Division – Section: Central Admin – Information Technology

Civil Service Commission

May 4, 2026

PSC REQUEST OVERVIEW: PRESCRIPTION DATA COLLECTION SOFTWARE

- **Scope of Services:** This renewal continues the existing solution that integrates the California Department of Justice's Controlled Substance Utilization Review and Evaluation System (CURES) to the hospital's Electronic Health Records system. The integration provides real-time Prescription Drug Monitoring Program (PDMP) data at the point of care, automated PDMP searches, consolidated patient query capabilities, multi-state PDMP data access, and comprehensive visibility into Schedule II–V controlled-substance prescription transactions statewide.
- **Need of Services:** DPH cannot perform this in house. These Software as a Service enable prescribers to monitor, prevent, and investigate prescription drug misuse and diversion, supporting public health, regulatory, and law enforcement activities as required under California Health & Safety Code section 11165(d).
- **Service Delivery Locations:** Various
- **Service Delivery Timeline:** July 1, 2026 – June 30,2029
- **Clients to be Served:** Patients who are prescribed controlled substances.

WHY THIS PSC SUPPORTS DPH'S MISSION

- **Background and Service History:** The Software as a service initially implemented from April 3, 2023, through June 30, 2024. The contract has since been amended to extend the term through June 30, 2026.
- **Why Contracting is the Right Tool for This Need:** The Department of Justice requires the use of specific contractors and their software platforms. The platform collects prescription data and provides physicians with access to patient controlled-substance prescription histories through the Controlled Substance Utilization Review and Evaluation System (CURES), ensuring compliance with regulatory requirements.
- **How This Supports DPH Programs:** The Software as a Service is essential for DPH to meet the requirements of California Health & Safety Code section 11165(d). Without this contract, the Department would be at risk of noncompliance with state regulations. In addition, insufficient visibility into patient prescription records could contribute to inappropriate prescribing of controlled substances, negatively impacting patient safety.
- **PSC Amount:** Increase by \$392,010
- **PSC Duration:** 74 months total



THANK YOU

