



## Upcoming ED Meetings

- Staff meetings: 3rd Thursday 800 or 1700. Lead: Matt Talmadge
- Practice Committee: 3rd Thursday 900-1000. Lead: Brian McNally
- Violence in the Workplace: 3rd Tuesday 2-3. Lead Matt Talmadge
- AFED: 1st Monday 1-2. Lead: Rachel
- Disaster Committee: Last Monday 8-9a. Lead: Amber



## Check out The ED Web

The ED Web is the new and regularly updated ZSFG Emergency Department Website where we will host important information, such as: Things to Know Now, We Won Wednesdays, ED Newsletters, Clinical pathways, BCMA records, and much much more!



[Click Here!](#)



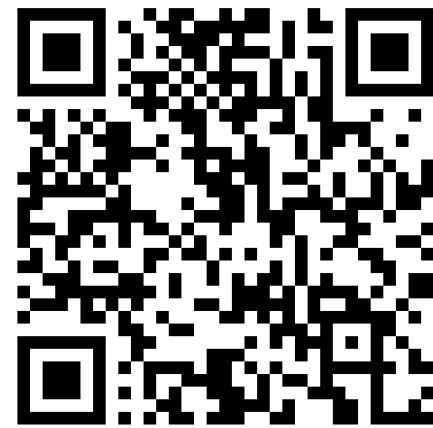
CRISIS PREVENTION  
INSTITUTE

## CPI Training

CPI training for the ED is here! We have our champions and now we have our training sessions. Please review the [Eventbrite link](#) in this newsletter for the current sessions being offered (more to come soon). For all future sessions, in schedule periods not yet finalized, please integrate CPI into your schedule request. Please enter a “j” during the schedule request period, and a comment/note of “CPI” after signing up on Eventbrite.

<https://ZSFGEDCPI.eventbrite.com>

Available dates and times are listed in the Eventbrite. **More dates coming soon!**



SF Learning

## Don't Forget!

Mandatory compliance and privacy training modules are currently available in Staff SF Learning Portal and **must** be completed prior to **September 30<sup>th</sup> 2025** or you will be locked out of all DPH electronic systems. We are being informed that no extensions will be provided. If clinical staff lapse in this requirement they will not be able to perform their clinical care responsibilities and may be required to leave work. Please review your SF Learning Home page and complete the required modules before the September 30<sup>th</sup> deadline.





ZUCKERBERG  
SAN FRANCISCO GENERAL  
Hospital and Trauma Center

# Emergency Department Update

Issue 204 - September 26<sup>th</sup>

SFGH EMERGENCY DEPARTMENT  
PRESENTS

**HOLIDAY PARTY 2025**

**DEC 3RD** LOCATION **THE GREAT NORTHERN 119 UTAH ST** TIME **9PM TO CLOSE** **\$50**

THE SFGH 2025 HOLIDAY PARTY IS HERE! THEME: 'SNEAKER PARTY' NO NEED FOR HEELS OR POLISHED SHOES! JOIN US FOR A NIGHT OF FUN, LAUGHTER, AND CELEBRATION. YOU GET TWO WELL DRINKS AND SOME YUMMY SNACKAGE INCLUDED WITH YOUR TICKETS. ENJOY A PHTO BOOTH, GOOD VIBES, AND A GREAT TIME!



<https://www.eventbrite.com/e/sfgh-emergency-department-holiday-party-tickets-1721647517069>





# PEM Pearls

This week's PEM Pearl centers on logistics. One of the most interesting parts of my role as co-medical director of PEM is looking into cases and identifying systems-level challenges that we can address to improve the quality of care we deliver.

After review of recent cases, I have a few important updates to share with folx:

- Have a low threshold to reach out to BCH pediatric subspecialties early via the BCH Access Center (415-353-1611) when caring for children with complex surgical or medical histories, previously or currently cared for by these teams. These teams can help guide care and support the decisionmaking surrounding the need for transfer.
- MRI A/P is available 24/7 for pediatric appendicitis! If you encounter pushback or challenges from radiology, please let me know. (For reference, [here](#) is our pathway-- pending an edit for transfer  $\leq 8$ yo and changing verbiage to "nondiagnostic ultrasound")
- When transferring a pediatric patient, please make sure to give the inpatient peds attending (69846) a heads up (we're updating [this pathway](#) to be more clear)
- When caring for a pediatric patient with a concern related to sexual assault or sexual abuse, first contact is the RTC/CASARC pager: 415-327-1191. We're updating E\*Drive to reflect this.

Please hit me and/or Dr. Carol Chen up with questions, cases, challenges, ideas, feedback, anything! We want to hear from you!



- Dina Wallin, MD



## Staff Shout Outs!

"I want to give a shout out to both MEA's Hongmei and Susan yesterday in pod A as monitor and rounder. We were extremely short on MEA's (none on the floor except resus) and Hongmei caught a near fall of an elderly gentleman with multiple unstable spinal fractures who was trying to get out of bed. Great catch Hongmei! Susan helped out resus with an emergent blood run when I asked her to go quickly and was back in less than 3 minutes. Way to hustle Susan! Both of them are consistently pro-active, possess an excellent work ethic and are always pleasant and professional. Thanks to you and all of our other MEA's for your hard work! You make a big difference in our department." - Carrie Lee

"Big shout out to Albert Aba for helping a patient get established with some formula and also helping organize getting the patient established with WIC. He went above and beyond with this patient, that he wasn't even the primary for! Thanks again Albert! - Anonymous

From a patient experience commendation: "I would like to thank Shindi Duffy and Rachel Upton for their work with my mother in early July following a tragic fall. She did eventually pass but I want to thank them for their attentive and compassionate care at the very beginning of my mother's stay."



### Techno Tidbit



Did you know that when the IO needle drivers are running out of battery it blinks red? When checking the IO drivers, please check the light on the handle and if red, remove from the care area and get a new one from the Facilities Coordinator.

### Disaster Trainings

Upcoming trainings that are encouraged:

Kaiser SSF: Pediatric Disaster Response and Preparedness

**Nov 20-21**

Anniston, Alabama (CDP) Healthcare Leadership for MCI

**Oct 5-11**

**Nov 2-8**

San Leandro (BATEP): ICS 300 Incident Command for an Expanding Incident (Great for Charge Nurses)

**Sept 9-11**

### Reminder

Recently we have seen and increase in Belmont rapid infusers not being set up with the Belmont Extension Set. Please set up the Belmonts with these extension sets, which adds significant length (54") to the circuit and allows for the user to reach the patient's opposite side.



### What would you like to see?

We would really like to make this newsletter something that is helpful, informative, and fun. Please let us know what you would like to see here and we would be happy to consider it. Thanks very much for reading and your feedback is much appreciated.

[Feedback Link](#)



## Fun and Games

### Nurse Joke

**Nurse: " Doctor –  
there's a man in  
the waiting room  
that claims to be  
invisible! "**

**Doctor: "Tell him I  
can't see him right  
now."**



### What does it Cost?



Have you ever wondered what something in the ED costs? We use a lot of equipment, medications, and products to keep our patients healthy and comfortable. One of the ZSFG's true north goals is Financial Stewardship. Part of being good stewards is awareness. What might you think the item pictured costs? Answer is below.

